State of New Jersey - Department of Human Services
Division of Medical Assistance and Services

Electronic Visit Verification

EVV Phase 2
Home Health Care Services

July 2022

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Agenda

- Introduction and Overview
- EVV Federal Mandate
- EVV Home Health Care Services (HHCS) Policies
- HHCS Service Codes That Require EVV
- Provider Compliance Options
- Onboarding with HHAx (state's aggregator)
- Implementation Timeline and Provider Training Requirements
- EVV Resources

The Federal EVV Mandate

Section 12006 of the Twenty First Century Cures Act (Cures Act) and The Centers for Medicare & Medicaid Services (CMS) has mandated that Electronic Visit Verification (EVV) will be required for all Personal Care Services by January 1, 2020 and all Home Health Care Services by January 1, 2023.

NJ DMAHS received approval from CMS for a good faith effort exemption to the January 2020 implementation mandate. The new implementation deadline was **January 1, 2021**.

Mandate Requirements:

1. Type of service performed;
2. Individual receiving the service;
3. Date of the service;
4. Location of service delivery;
5. Individual providing the service;
6. Time the service begins and ends.

Future focus to include program integrity, CM/missed visits, data completeness

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EVV Home Health Care Services (HHCS) Policy

EVV HHCS guidance is posted on the NJ DMAHS EVV Website:
https://www.state.nj.us/humanservices/dmahs/info/EVV_Provider_Newsletter_Vol%2032_No_20.pdf

Compliance Requirements

- Rendering providers' certification / licensing numbers will be required in the HHAx provider portal for both PCS and HHCS providers.
- Further guidance is forthcoming. Providers have until 12/31/22 to add this information to rendering providers' profiles

Exclusions

- Non-Traditional / MLTSS Providers, i.e., Home Mods, Chore Services are excluded
- DDD Goods and Services excluded, per DDD Leadership 10/2021
- Durable Medical Equipment (DME) excluded per CMS
- Home Delivered Meals benefit is excluded per DMAHS Leadership, February 2022
- Hospice is excluded per DMAHS Leadership, March 2022

Policy Continued

Rounding Rules

PCS and EPSDT services follow the 7/8ths rounding rule

- Further information can be found in the DMAHS Newsletter Volume 29 No. 19 PCA Rounding and EVV https://www.njmmis.com/downloadDocuments/29-19.pdf

Home care has explicit time requirements listed in N.J.A.C. 10:60

- Further information can be found in the DMAHS Newsletter Volume 28 No. 1 Rounding of Service Units https://www.njmmis.com/downloadDocuments/28-01.pdf

Note – Both Newsletters are accessible at https://www.njmmis.com

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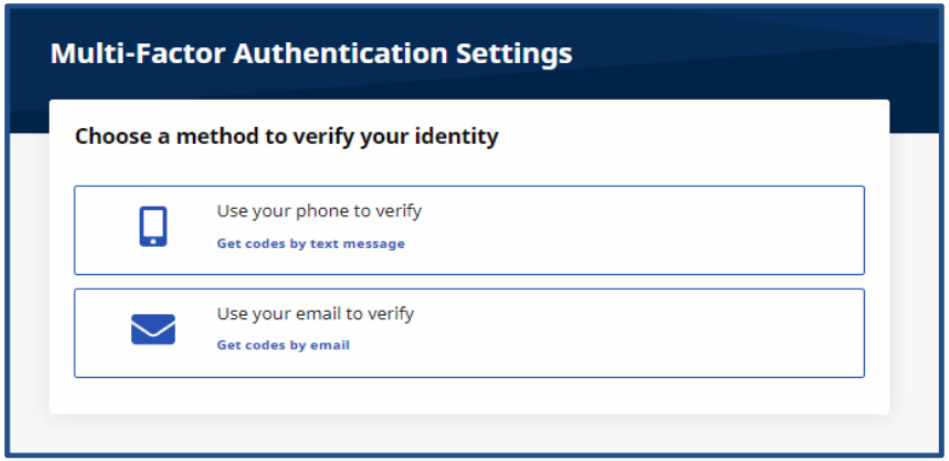
System Requirement for EVV Providers - Multifactor Authentication (MFA)

- Multi-factored Authentication (MFA) will be enabled for NJ users starting in July 2022
- MFA requires users to enter their Username and Password in addition to a unique and random system-generated code
- Rollout will be in phases from July - September
  - Each provider will receive a system notification prior to MFA implementation
  - HHAx's Job Aide for Providers is included in the Newsletter and the MFA implementation email
- Identified as a CMS Best Practice



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EVV Cohort 1

COHORT 1 Skilled Nursing / Private Duty Nursing / Home Health			
Codes	**Procedure Name**	**Unit of Measure**	**Service Requirements**
97597	Debridement, open wound, wound assessment, use of a whirlpool, when performed and instruction(s) for ongoing care, total wound(s) surface area; first 20 sq cm or less	Per visit	PA - REQUIRED POS 12
99601	Infusion- Skilled nursing	Up to 2 hours	PA - REQUIRED POS 12
99602	Infusion- Skilled nursing-additional hour(s)	Each additional hour	PA - REQUIRED POS 12
G0299	Direct skilled nursing services of a registered nurse (run) in the home health or hospice setting	15 mins	PA - REQUIRED POS 12
S9122	Home Health Aide/Certified Nurse Assistant	Per hour	PA - REQUIRED POS 12
S9123	Nursing care, in the home; by registered nurse,	Per hour	PA - REQUIRED POS 12
S9124	Nursing care, in the home; by licensed practical nurse	Per hour	PA - REQUIRED POS 12
S9127	Social work visit, in the home	Per diem	PA - REQUIRED POS 12
T1000	Private duty / independent nursing service(s)	15 mins	PA - REQUIRED POS 12
T1002	Private duty / independent nursing service(s) / RN	15 mins	PA - REQUIRED POS 12
T1003	LPN/LVN SERVICES	15 mins	PA - REQUIRED POS 12
T1030	Nursing care, in the home, by registered nurse	Per diem	PA - REQUIRED POS 12
T1031	Nursing care, in the home, by licensed practical nurse	Per diem	PA - REQUIRED POS 12

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EVV Cohort 2

COHORT 2 Therapies			
Codes	**Procedure Name**	**Unit of Measure**	**Service Requirements**
92507	Speech, Language and Hearing Therapy Individual	Per diem	PA - REQUIRED POS 12
97110	Physical Therapy, Therapeutic procedure, 1 or more areas; therapeutic exercises to develop strength and endurance, range of motion and flexibility	15 mins	PA - REQUIRED POS 12
97129	Cognitive Therapy, Individual	15 mins	PA - REQUIRED POS 12
97130	Therapeutic interventions that focus on cognitive function and compensatory strategies to manage the performance of an activity, direct (one-on-one) patient contact (List separately in addition to code for primary procedure)	Each additional 15 mins	PA - REQUIRED POS 12
97535	Occupational Therapy, Individual - Self-care/home management training (e.g., activities of daily living (ADL) and compensatory training, meal preparation, safety procedures, and instructions in use of assistive technology devices/adaptive equipment) direct one-on-one contact	15 mins	PA - REQUIRED POS 12
G0151	Services performed by a qualified physical therapist in the home health or hospice setting	15 mins	PA - REQUIRED POS 12
G0152	Services performed by a qualified physical therapist in the home health or hospice setting	15 mins	PA - REQUIRED POS 12
S9128	Speech therapy, in the home	Per diem	PA - REQUIRED POS 12
S9129	Occupational therapy, in the home	Per diem	PA - REQUIRED POS 12
S9131	Physical therapy; in the home	Per diem	PA - REQUIRED POS 12

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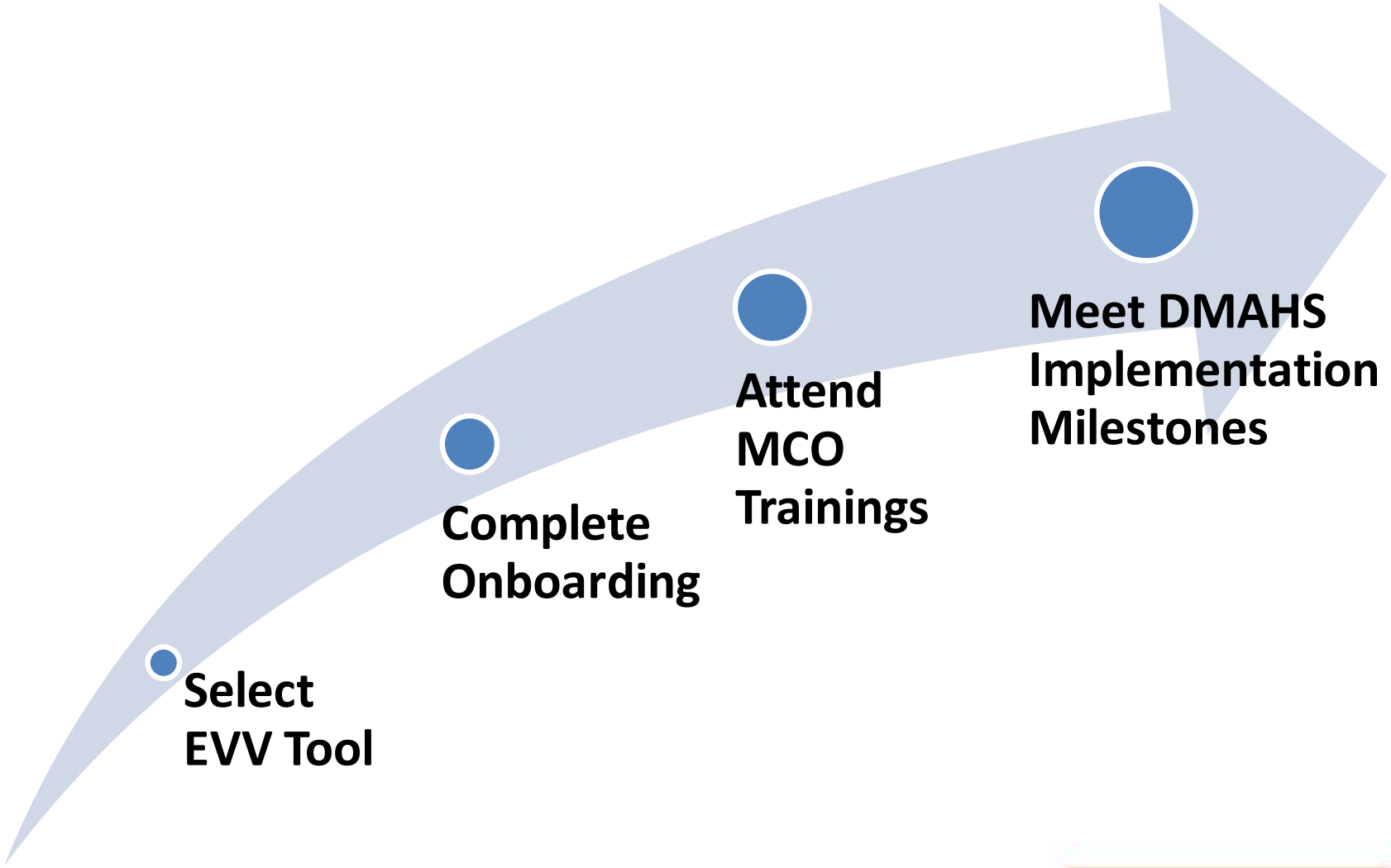
Steps to Compliance



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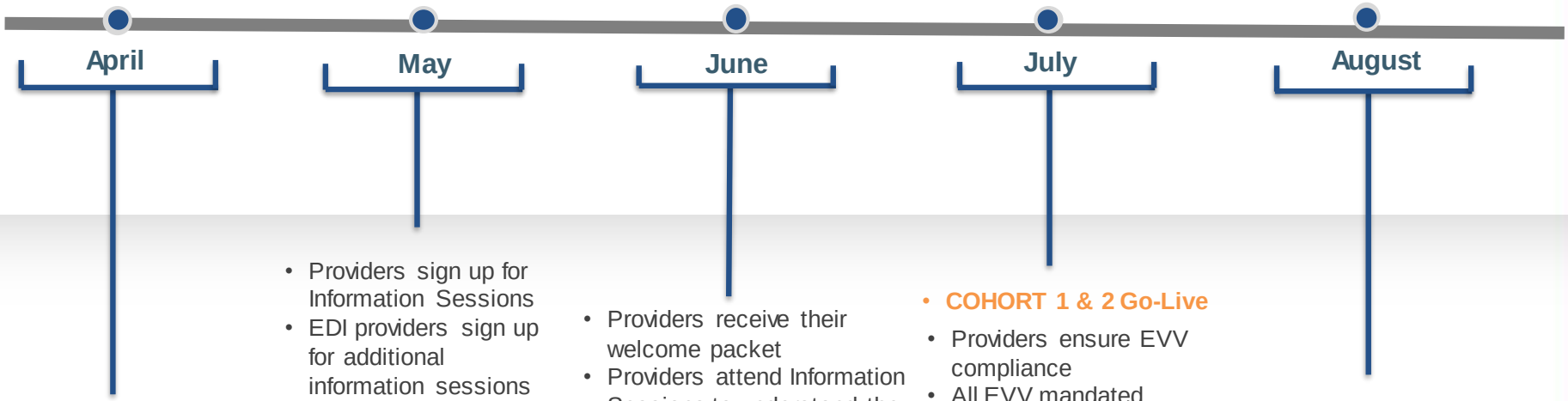
EVV Compliance Options for Providers

Option 1 – Use your existing 3rd Party EVV system to collect and report to each plan and/or to DMAHS; requires EDI integration with HHAX (Aetna, UHC, WellCare, and NJ Medicaid members) and CareBridge (Horizon & Amerigroup)

Option 2 – Use Free EVV tools provided by each Health Plan (HHAeXchange for Aetna, UHC, WellCare, and NJ Medicaid members; CareBridge for Horizon and Amerigroup members)

Option 3 – Use the Free EVV tools provided by DMAHS (HHAeXchange) to collect, and report visit data for all members

Provider Onboarding Milestones



April

- MCOs send out provider letter and questionnaire
- Providers complete the questionnaire and choose the best option which applies to their agency

May

- Providers sign up for Information Sessions
- EDI providers sign up for additional information sessions specific to their next steps

June

- Providers receive their welcome packet
- Providers attend Information Sessions to understand the next steps and timeline for their options
- Providers receive communication for HHAeXchange for their specified training
- Providers work on completing the training via LMS
- Providers work on EDI integration
- Providers receive their HHAX portal credentials/access to the system by logging in
- Providers build their internal workflows and prepare for go-live

July

- **COHORT 1 & 2 Go-Live**
- Providers ensure EVV compliance
- All EVV mandated services are being collected and reported to NJ DMAHS

August

- Providers continue to ensure EVV compliance
- All EVV mandated services are being collected and reported to NJ DMAHS

Onboarding - New Providers

Visit the New Jersey Home Health Information Center:

Phase 2: Home Health https://hhaexchange.com/nj-home-health/

Note: Phase 1: PCS https://hhaexchange.com/nj-dmahs/

1. Complete the Provider Portal Survey – under the "Overview" tab in the NJ Home Health Info Center
   - Link to Phase 2 Survey for Home Health: **HHAX Home Health Survey Link**

2. Attend Provider Information Sessions /LMS Webinars
   - Dates are published on the Information Center (see links above)

Note: For 3rd Party / EDI Providers ONLY:

- Review the BRD and API specifications on the Info Center under the EDI Process Tab
- Complete the attestation
- Contact HHAX Provider Integration team to begin onboarding process **edisupport@hhaexchange.com**
- Register for EDI Training Session – link will be sent via email

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Onboarding – Existing Providers

Visit the New Jersey Home Health Information Center:

Phase 2: Home Health https://hhaexchange.com/nj-home-health/

Phase 1: PCS https://hhaexchange.com/nj-dmahs/

1. Complete the Provider Portal Survey – under the "Overview" tab in the NJ Home Health Info Center
   - Link to Phase 2 Survey for Home Health: **HHAX Home Health Survey Link**

2. Ensure staff attend training for Phase 2 home health services.
   - New users should sign up for training on HHAx site.

Note: For 3rd Party / EDI Providers ONLY:

- Consult with your EVV vendor to ensure the solution you have implemented can support EVV for the additional services
- Keep your vendor informed of any implementation timelines communicated
- Reach out to **edisupport@hhaexchange.com** with any questions regarding your integration.

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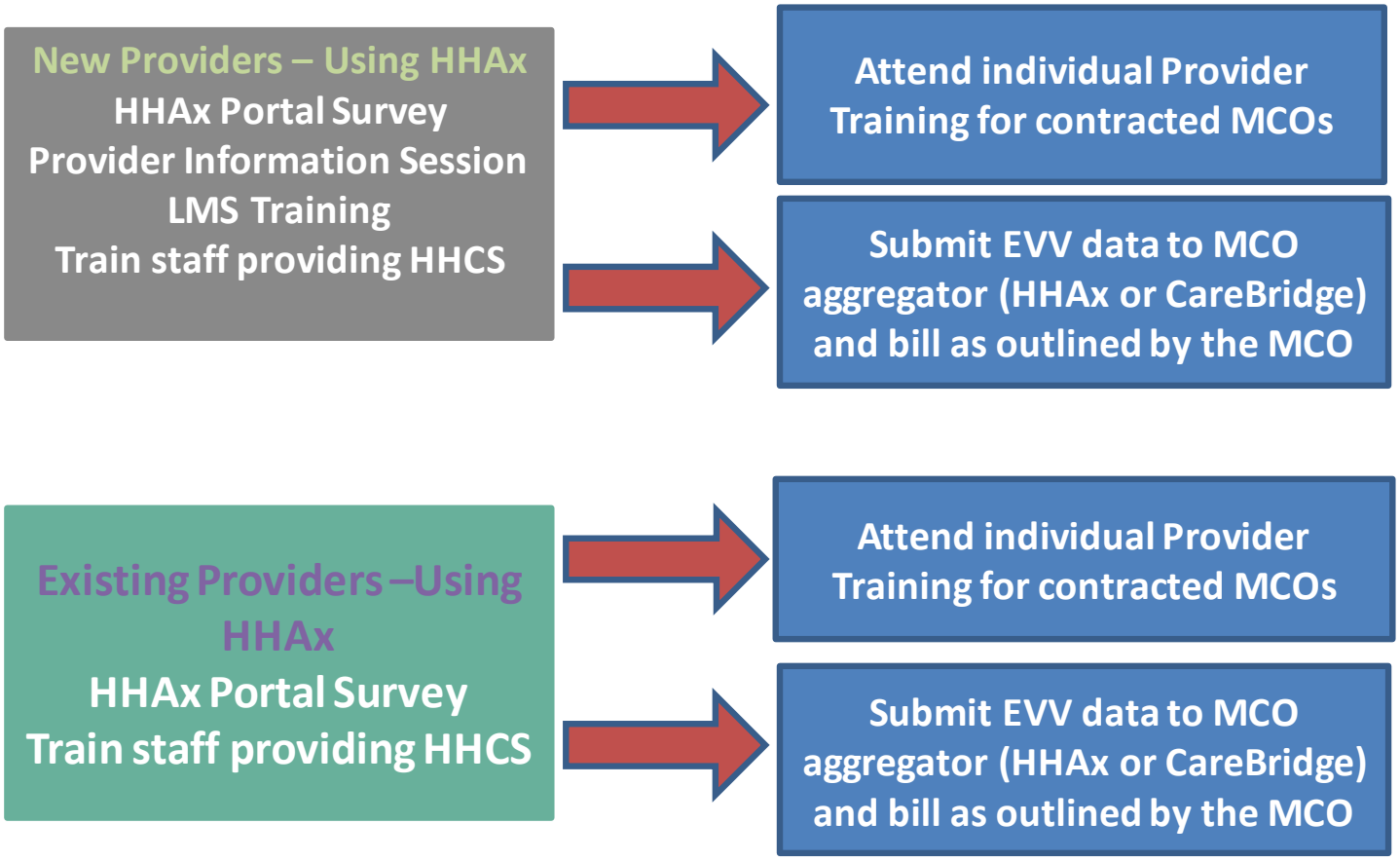
HHCS Provider EVV Compliance Path for Phase 2 Providers using HHAeXchange as the EVV Solution



For question contact NJsupport@hhaexchange.com

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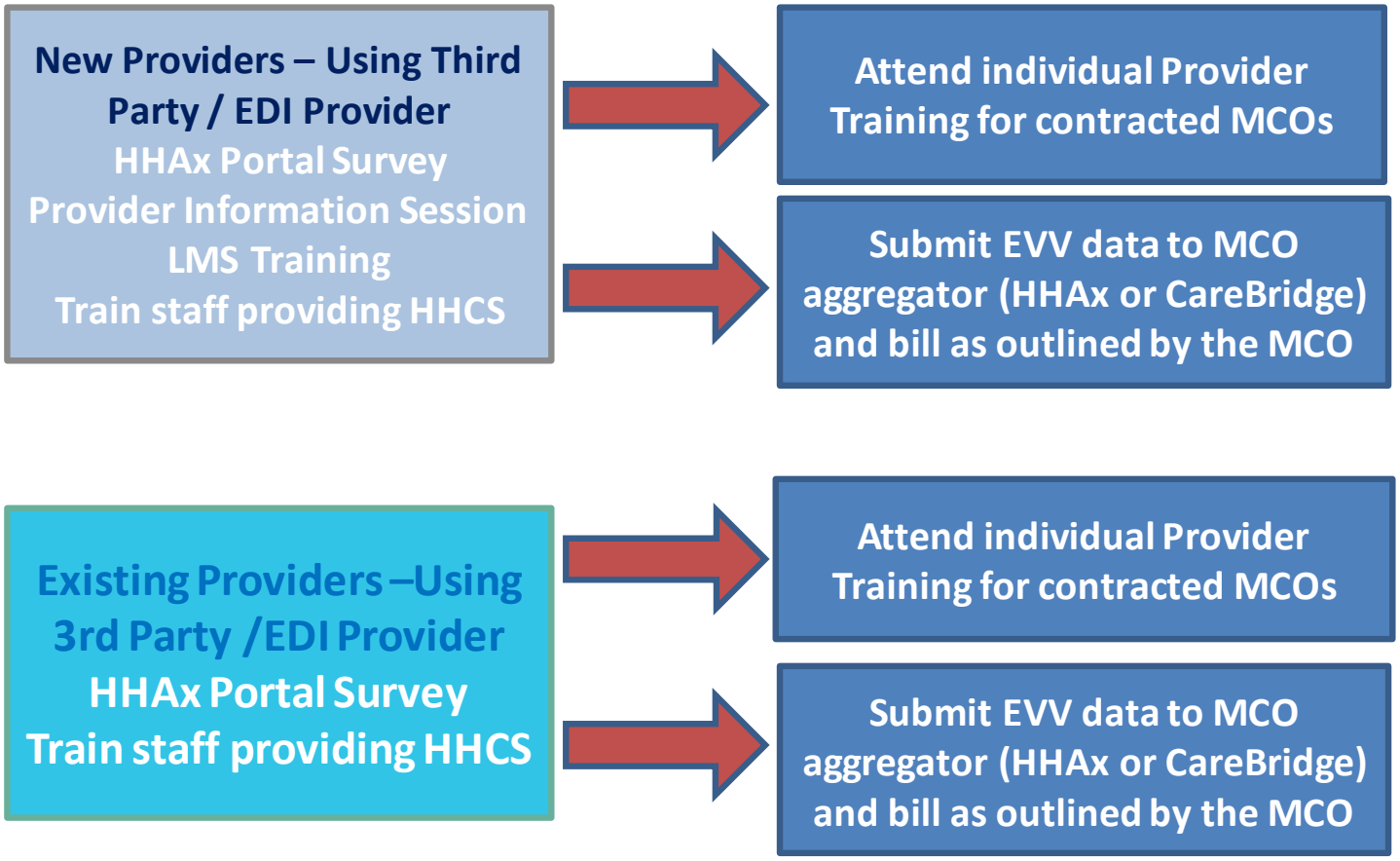
HHCS Provider EVV Compliance Path for Phase 2 Providers using Third Party/EDI Provider as the EVV Solution



For questions contact Edisupport@hhaexchange.com

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Provider Issues Reporting – EVV Payer Contacts

Payer	Payer Contact information for EVV Questions	EVV Solution for Data Submission and Technical Support	Claims submission Portal for services after *July 1, 2021
FFS Medicaid	EVV@dhs.nj.gov	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of 7/1/2021
FFS Medicaid DDD	DDDEVV@dhs.nj.gov	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of 7/1/2021
FFS Medicaid CSOC	dcf.evvcsoc@dcf.nj.gov	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of *10/8/2021
Aetna	Tahnee Garay garayt@aetna.com Constance Offer offerc@aetna.com	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of 7/1/2021
Amerigroup	Eyreny Mekhaiel: eyreny.mekhaiel@amerigroup.com Lynelle Steele: fannie.steele@amerigroup.com Keisha J Woodson: keisha.woodson@amerigroup.com	CareBridge: njevv@carebridgehealth.com	All EVV mandated services will be submitted and billed through CareBridge as of 7/1/2021
Horizon	Denaire Johnson: Denaire_Johnson@horizonblue.com Stephen Fitch: Stephen_Fitch@horizonblue.com	CareBridge: njevv@carebridgehealth.com	All EVV mandated services to be billed directly to Horizon. No Change to claims submission - Refer to Section 9.3 – Electronic Billing Guide in the Provider Manual
United HealthCare	nj_hcbs_pr@uhc.com	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of 7/1/2021
WellCare	Elaine M Aguirre: Elaine.Aguirre@wellcare.com Joan Cosme: Joan.Cosme@wellcare.com Connie Taveras: Consuelo.taveras@wellcare.com Mariel Plasencia: mariel.plasencia@wellcare.com Eileen Urban: eileen.urban@wellcare.com Dave Van Meter: david.vanmeter@wellcare.com	HHAeXchange: Njsupport@hhaexchange.com 866-245-8337	All EVV mandated services will be submitted and billed through HHAeXchange as of 7/1/2021

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Aetna Better Health of New Jersey - Home Healthcare Services

EVV Aggregator Partnership

Aetna Leads

Tahnee Garay
Dir. of Regulatory Affairs, ABHNJ
garayt@aetna.com

Constance Offer
Lead Director, NJ FIDE SNP
offerc@aetna.com

Provider Actions/Next Steps

1. Choose your EVV provider selection and the HHAeXchange Platform
2. Complete your HHAeXchange Portal Configuration Questionnaire at hhaexchange.com/njhhsurvey
3. Register and attend an Information Session & System User Training
4. Be on the lookout for Aetna Provider Training details, which will include education on codes, prior authorizations, claims submission, payments and support channels.

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MCO Leads

Lynelle Steele Fannie.steele@amerigroup.com
Keisha Woodson keisha.woodson@amerigroup.com
Eyreny Mekhaiel eyreny.mekhaiel@amerigroup.com

Fax Notifications sent to providers regarding state webinar on 7/5/2022.

EVV Aggregator: CareBridge

Next EVV Phase 2 Orientation Information Sessions

Friday, July 8, 2022-1:30pm-2:45pm

Registration is not required, zoom sessions can be accessed:
https://www.carebridgehealth.com/nj-evv-hh-provider

IMPORTANT CONTACTS

MLTSS Authorizations
Authorizations: Keisha.Woodson@Amerigroup.com
Phone: 1-855-661-1996, option 1

Non-MLTSS Authorizations:
1-800-452-7101, x106-134-2111
Contracting:
Carol.diprisco@amerigroup.com
Alejandro.valentin@amerigroup.com

Provider Experience:
avis.skipper@amerigroup.com
maria.peralta@amerigroup.com

Clinical MLTSS:
jennifer.iskandar@amerigroup.com

Clinical Non-MLTSS:
suzanne.veit@amerigroup.com
EVV
Training: http://carebridgehealth.com/trainingnjevv

AMERIGROUP

Horizon New Jersey Health

Horizon NJ Health

MCO Aggregator: CareBridge Health

- Four initial orientations sessions held between May 25, 2022 and June 20, 2022

- Bi-weekly update webinars beginning July 11, 2022. Update webinars will be on alternate Mondays from 9:30 am to 11:00 am (EST). You can join bi-weekly updates at: http://carebridgehealth.com/trainingnjevv and clicking on the Zoom Link. There is no need to register in advance.

MCO Contacts	Email	Subject Matter Expertise
Stephen W. Fitch	Stephen_Fitch@horizonblue.com	Provider Training and Education
Margaret Lacey	Margaret_Lacey@horizonblue.com	Care Management Non MLTSS Services
Carol Cianfrone	Carol_Cianfrone@horizonblue.com	Care Management MLTSS Services
Denaire Johnson	Denaire_Johnson@horizonblue.com	Regulatory Affairs

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HHCS EVV Summary

UnitedHealthcare Community Plan

- **MCO Leads**

Service type	Contact	Provider Services Number
• **Home- and Community-Based Services (HCBS)** • **Private duty nursing/home health**	Email nj_hcbs_pr@uhc.com	**(888) 362-3368**
• **Skilled nursing / Home Care**	Email northeastprteam@uhc.com	
• **Therapy services (OT, PT, speech)**	• Optum Physical Health Contracted: **Contact Provider Services** • UnitedHealthcare Contracted: email northeastprteam@uhc.com	

- **EVV Aggregator:** HHA Exchange

- **Notification & Mailings**
  - Cohort 1 & 2
    - Email Blasts sent 4/28/2022 & 5/31/22 (PDN , Skilled Nursing, Home Care, and HCBS)
    - Mailing Therapy Providers (Optum) – Mailed 4/15/22 and 5/30/2022

- **Metrics**
  - **Total: 162 Unique Tins (Providers) w/ 178 Unique NPI's**
    - Required outreaches: 149
    - Completed outreaches: 25
    - Completed Surveys: 44
    - Completed All Trainings: 13

- **Orientation & Training**
  - Tentative Training Dates – Invites will be forthcoming
    - 7/18, 7/19, 7/26 @ 10AM
    - 7/22, 7/28 @ 2PM

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EVV Provider Contact information

MCO contacts:

- ✓ Anny Chevalier Provider Network Specialist I, 973-985-5283 Anny.Chevalier@wellcare.com
- ✓ Jennifer Huang Account Manager (813) 220-5844 Jennifer.huang1@wellcare.com
- ✓ Joan Cosme, Manager, Program Coordination, Joan.Cosme@wellcare.com

EVV Aggregator:

- ✓ **Wellcare continues its partnership with HHAeXchange**

Date of Notifications/Mailings to Providers:

- ✓ **Initial email blast April 12, 2022, with follow up email April 20th 2022**
- ✓ **Email blast May 25th 2022**
- ✓ **Reminder email blast June 1st 2022**

DMAHS EVV Updates
MCO enrolled members
July-August 2022

Phase 2

Home Health Care Services

Full Compliance

January 1 2023

- Provider Training the week of July 11th – review EVV Newsletter Volume 32-20
- Review individual MCO Provider Trainings to confirm that each includes a comprehensive overview of plan specific processes for the following:
- Review individual MCO *Prior Authorization/ Retro authorization process*
- *Establish Coordination of Benefits Guidelines for Dual Eligible as well as members with coverage other than Medicare (Third Party Liability) Billing*

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Phase 2: (Skilled Care/Therapies) EVV Implementation Milestones

Milestones	Activities	End of Period Goal	Timeframe
Onboarding - HHAx 'Go live'	• Select Your EVV Vendor • Complete the HHA Survey Questionnaire • Complete Integration • Secure HHA or CareBridge Portal Log on ID and password. • Complete EVV Training • Complete MCO Provider Training	Active communication of EVV visit Data to either the CareBridge or HHA Portal, obtain Provisionally Engaged Status	May 1, 2022 to July 18, 2022
Provisional - Engaged	• Maximize visits reported with EVV Data. • Gain experience in managing internal staff and Care Givers • Learn to identify and resolve error code rejections. • Billing activities are not impacted	Increased matching of the claim units billed with EVV supporting data to achieve Operational Status or **on 9/30/22 are at risk for no longer receiving member referrals.**	July 19, 2022 to September 30, 2022
Provisional - Disengaged	• No participation in onboarding activities • No identified EVV solution and/or are not utilizing an EVV solution • There are no integration activities	These providers must immediately address EVV requirements and move into Engaged status with all applicable payers.	July 19, 2022 to September 30, 2022
Operational	• Resolve any gaps in information exchange which result in less than a 100% Compliance Rate • Begin billing activities • Assure CHHA/License numbers are included on claims	Operational status must be achieved, MCOs may begin to limit referrals or transition existing members to providers who have achieved Operational Status.	October 1, 2022 to December 31, 2022
Full Compliance	Ongoing maintenance to ensure 100% compliance	All claims submitted must have supporting EVV data and license/certification numbers included on applicable claims	January 1, 2023 and thereafter

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DMAHS Monitoring of MCO Reports

- **MCOs will submit reports beginning Sept. 1st with the following information:**

Agency Name	Tax ID	Number of NJ FamilyCare Members Served	Number of FIDE Members Served	EVV Phase II Status	Risk Category

- **EVV Phase II Status:**
  - Provisionally Engaged
  - Provisionally Disengaged
  - Operational
  - Fully Complaint

- **Risk Category:**
  - High
  - Medium
  - Low

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EVV Inquiry Form

EVV Inquiry Form		
Provider: **(email /phone number of individual making the Inquiry):**		
Service Information	**MCO/Health Plan if applicable**	
	Type of Inquiry	***EVV Implementation/Operations***
	Service Provider	
	Service	
MCO Contact:		**Date of Contact:**
Summary of follow up with MCO:		
Specify if existing inquiry or email sent to HHAx and/or DMAHS		
Summary of follow-up with HHAx: **Specify Ticket Number:**		
Member's Impacted if Prior Authorization		
NOTES, as needed		

General Provider Inquiries mailbox: mahs.provider-inquiries@dhs.nj.gov

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Open Discussion & Next Steps

Resources:

DMAHS: https://www.state.nj.us/humanservices/dmahs/info/evv.html

Contact Information:

General EVV mailbox: Mahs.Evv@dhs.nj.gov

General Provider Inquiries mailbox: mahs.provider-inquiries@dhs.nj.gov

CSOC EVV mailbox: dcf.evvcsoc@dcf.nj.gov

DDD EVV mailbox: DDDEVV@dhs.nj.gov

Geralyn Molinari: Geralyn.Molinari@dhs.nj.gov

Becky Thomas: Rebecca.Thomas@dhs.nj.gov

HHAeXchange NJ EVVMS Support

Support Emails

NJsupport@hhaexchange.com
Edisupport@hhaexchange.com

NJ Support Phone Number

(866) 245-8337

EVV RESOURCES

Contents:

- EVV Vision & North Star Principles
- NJ EVVMS – Provider Onboarding
- NJ EVVMS – Free HHAX tools
- NJ EVVMS – Alternate EVV or 3rd party Providers
- 2023 HHCS Codes

EVV Vision & North Star Principles

Vision: To implement an EVV system that meets state and federal requirements with broad public support and a strong/enthusiastic stakeholder process.

We will serve people the best way possible.	We will create an electronic visit verification system that ensures New Jersey FamilyCare members receive the home care services authorized in their care plans.
We will keep communication clear and simple.	We will communicate to build understanding as we respond to the federal mandate and roll out this new technology.
We will support accurate and efficient data exchange.	The new system will support data exchange between providers and MCOs to promote strong collaboration, timely claims processing, and accurate payment.
We will use data to solve real-life problems	We will work with health plans and providers to use EVV data to reduce missed visits, address trends, and improve our program in measurable ways.
We will support our community through this change.	Empathy, positive energy, and collaborative focus will be our hallmark, internally and externally.

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NJ EVVMS – Provider Onboarding

- Visit the New Jersey Home Health Information Center: *to go live next week on 4/11/2022*
  - www.hhaexchange.com > Resources > Provider Information Center > NJ Home Health

New Providers

- Welcome Letter for Phase 2: Week of 4/11/2022
- Complete the Provider Portal Survey – under the "Overview" tab
- Sign up for the Provider Information Sessions and attend the webinar to learn next steps/details
- Be on the lookout for additional communication regarding training and implementation timelines
- For 3rd Party / EDI Providers ONLY:
  - Review the BRD and API specifications
  - Complete the attestation
  - Contact HHAX Provider Integration team to begin onboarding process edisupport@hhaexchange.com
  - Register for EDI Training Session – link will be sent via email

Existing Providers

- Complete the Provider Portal Survey – under the "Overview" tab & sign up for Info Sessions
- Welcome Letter for Phase 2: Week of 4/11/2022
- Ensure you are training any staff that handle home health services for Phase 2 on the EVV tools you selected
- 3rd Party / EDI Providers ONLY:
  - Consult with your EVV vendor to ensure the solution you have implemented can support EVV for the additional service
  - Keep your vendor informed of any implementation timelines communicated

NJ EVVMS – Free HHAX tools

Facilitates Scheduling, Confirming, and Billing EVV compliant visits

EVV	Member Management for NJ Medicaid and MCOs
	Clock-In / Clock-Out Exception Dashboard
	Submission / Aggregation of EVV Data to NJ Medicaid & MCOs
	Quick Visit Timesheet Entry
	Caregiver Mobile Application in Multiple Languages
	Telephony Lines in English and Spanish
Scheduling	Clock-In / Clock-Out Exception Dashboard
	Submission / Aggregation of EVV Data to NJ Medicaid & MCOs
Communication	Real-Time Two-Way Messaging with NJ Medicaid, Aetna, United, and WellCare
Billing	Pre-billing Claims Scrubbing
	eBilling (837) / eRemittance (835) for NJ Medicaid, Aetna, United, and WellCare
	Visit submission to Horizon & Amerigroup aggregator for billing
Compliance	Automatic Authorization Receipt from NJ Medicaid, Aetna, United, and WellCare
	Manual Authorization Input for Amerigroup and Horizon
	Plan of Care Adherence
	Visit Confirmation Compliance

Everything you need to be EVV compliant!

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NJ EVVMS – Alternate EVV or 3rd party Providers

Prepare for EVV EDI Integration with HHAX by:

- Reviewing the Business Requirements document & data specifications found here:
  - https://hhaxsupport.s3.amazonaws.com/SupportDocs/EDI+Guides/EVV+Aggregation/NJ/EVV+Data+Aggregation_Business+Requirements+-+NJ.pdf
  - https://hhaxsupport.s3.amazonaws.com/SupportDocs/EDI+Guides/EVV+Aggregation/NJ/HHAX+EVV+API+Technical+Specifications_NJ.pdf
  - Please note, these documents are also located on the NJ DMAHS Info Center, found here: https://hhaexchange.com/nj-dmahs/
- Complete provider attestation found in the BRD:
  - https://www.cognitoforms.com/HHAeXchange1/thirdpartyevvattestation

Providers contracted with Horizon and Amerigroup will need to integrate their 3rd Party EVV solution with CareBridge

NJ EVVMS – Alternate EVV or 3rd party Providers Continued

- Contact HHAX Provider Integration team to begin onboarding process:
  - edisupport@hhaexchange.com
  - Provide following information:
    - Provider legal name
    - Provider Medicaid ID
    - Provider Tax ID
    - Provider NPI
    - Provider primary point of contact (name, email, phone number) for integration efforts with HHAX
    - Provider mailing address
    - Vendor legal name
    - Vendor primary point of contact (name, email, phone number) for integration efforts with HHAX