## Hospital Dashboard Quick Reference Guide: For Users

This guide is available for individuals working at hospitals who will be accessing the Hospital Dashboard to view information about incoming patients.

This document provides a quick overview of the most common tasks that Hospital Dashboard users will need to do in the Hospital Dashboard.

## **Overview of the Hospital Dashboard**

The Hospital Dashboard is a Web-based application that allows your hospital to view the information for patients who are being brought in by EMS agencies. Once an agency has filled in enough information, their run form information will appear on your Hospital Dashboard to help you prepare for incoming patients.

The Hospital Dashboard is primarily divided into two sections: the *Search* tab and the *Recent Arrivals* tab. The *Recent Arrivals* tab allows you to display runs arriving at your hospital for a specific span of time (e.g., in the last 12 hours) while the *Search* tab displays a longer list of runs and allows you to view more information.

## Accessing the Hospital Dashboard

The Hospital Dashboard is accessed through the EMS agency's Service Bridge website or through the state's State Bridge website. You will need to acquire this website URL from the EMS agency or the state. Once you have a profile set up within that system, you will have the ability to log in and view incoming and past runs from the EMS agency that are coming to your hospital.

 In your Web browser (e.g., Internet Explorer, Firefox, Chrome), go to the website URL for the Service Bridge, State Bridge or Rescue Bridge. The System Login page appears

Ô	SYSTEM LOGIN
	Username:
	Password:
	Submit
	CLICK HERE IF YOU FORGOT YOUR PASSWORD

- 2. In the Username text box, type your username.
- 3. In the *Password* text box, type your password.

**HINT:** You should be provided this information by the EMS agency, the state or the administrator for the Hospital Dashboard from your hospital.

4. When finished, click *Submit.* A data privacy statement appears.



5. Read the statement and click Yes. The Service Bridge system is opened.

Hospital Dashboard Help	Welcome, Nathaniel Somners 🔲 Logout
	,⇔ <u>ImageTrend Suppor</u>
The Service Bridge is a pre-hospital patient care data collection, analysis a management. Based on the NEMSIS standard NHTSA V2.2.1 data set, the Service are pository for all of the EMS Data that your state chooses to collect. The system offers multiple options for getting the data into the system. There yus the are not form form, data can be imported via one of the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard DataPortso which allows for data collection in the field and one click submission to the standard Da	D RIDGE nd reporting system for EMS data ice Bridge provides a secure centralized is an online data entry page that looks r best of all is the EMS Field Bridge, ewide data repository.
ImageTrend Service Bridge Demo Site         Service Bridge Captivates:         • Adding a Run Report         • Adding an Injury Assessment         • Call Info Tab         • History Tab         • Run Form Overview         Field Bridge Captivates:	Quick Links: •NHTSA  Reports: CAD Reconciliation View Fractile Response Times

6. From the top toolbar, click *Hospital Dashboard*. The Hospital Dashboard opens in a new window, with the *Search* tab displayed.

Dashboa	ard															Fu	II Screen
	Search	Recent Ac	tivity														
PCR Re	PCR Report Status: All Report Name: Fax to Hospital Batch Print Loaded: 03/13/2012 2:26:49 PM 🔍									PM 🔍							
Val	Patient	DOB	Arrived	Reported	Incident #	Call #	PCR#	Service	Transt	fers	Attch	Status		Actio	ns	Batch	
100				10/12/09	SB-091012-001	SB-091012-001	kj test	ImageTrend Support	=			Closed 🔒		72	<b>1</b>		
92	Cardia, Brad	03/03/1953		12/03/09		Test091203-015		ImageTrend Fire Departmen		(0)		Completed	<b>≙</b>	1	- <u>-</u>		
86	Anderson, Thomas	01/15/1975		12/04/09		Test091204-015		ImageTrend Fire Departme				Completed	<b>≙</b>	1	-		-
91	Steinmann, Ted	12/12/1912	06/02/11 9:55	12/08/09		ted Test091208		ImageTrend Fire Departme	=			Completed	<b>≙</b>	12	-		2
89	Eurysm, Ann	11/11/1961		12/08/09		Test091208-015		ImageTrend Fire Departmen				Completed	Ê	1	-		
99	Zaiman, David	08/23/1966	12/08/09 14:50	12/10/09	12358	12358		ImageTrend Fire Departmer	=8	(0)		Completed	<b>≙</b>	1	-		
100	Zaiman, David	08/23/1966	12/10/09 13:30	12/10/09	32433	Test091210-016		ImageTrend Fire Departmen	<b></b>			Completed	â	12	-		
99	Dillard, Justin	03/12/2005	01/21/10 14:48	01/21/10	Training100028.	Training100028.		ImageTrend Fire Departme	=	(0)		In Progress	â	12	-		
90	Zaiman, David	08/23/1966		02/03/10		Test100203-001		ImageTrend Fire Departme	<b>;;;;</b>			Completed	Ê	1	-		
100	Doe, Jamie	07/01/1957	02/03/10 14:22	02/05/10	0926896	0926896		ImageTrend Fire Departmen	=	(0)		Completed	<b>≙</b>	1	- <u>-</u>		
100	Dillard, Justin	08/12/2001	03/10/10 18:59	02/25/10	10MAR0075	10MAR0075		ImageTrend Fire Departmer	=			In Progress	ŝ	12	- <u>-</u>		
100	Doe, Jane	08/27/1940	03/09/10 16:15	03/09/10	154454	Test100309-003	1298312	ImageTrend Fire Departmer	1	(0)		Completed	â	1	- <u>-</u>		
100	Evans, Bob	05/26/1924		03/17/10	dv80	dv80		ImageTrend Fire Departme	<b></b>			Completed	â	1	<b>1</b>		
100	Zaiman, David	08/23/1966	03/17/10 11:34	03/17/10	3423	3423		ImageTrend Fire Departme	-			Completed	<b></b>	1	-		
100	Cardia, Brad	03/03/1953	03/26/10 5:36	03/26/10	EDK100300059	EDK100300059		ImageTrend Fire Departme	1			Completed	€	1	-		
100	Dillard, Justin	08/12/1978	04/05/10 2:40	04/02/10	Justin 1234	Test100402-007		ImageTrend Fire Departme		(0)		Completed	<b>≙</b>	1	-		
100	Brown, Rachel	03/16/1980	04/05/10 12:32	04/05/10	rt4334	Test100405-007		ImageTrend Fire Department	<b>***</b>			Completed	â	1	-		
100	Dillard, Justin	03/16/1980	04/04/10 13:00	04/05/10	Justin D. 911	Test100405-008		ImageTrend Fire Departme	=	(0)		Completed	<b>≙</b>	12			
100	Brown, Rachel	03/16/1980	04/05/10 15:40	04/05/10	10MAR0146	10MAR0146		ImageTrend Fire Departme	=			Completed	Ê	1	<b>1</b>		
94	Johnson, James	01/15/1980	04/16/10 13:11	04/16/10	221584	Test100416-01(		ImageTrend Fire Departmen	=			Completed	<b>≙</b>	1			
100	Chetan, Kapoor	08/08/1984	05/20/10 11:00	05/20/10	1254879	Test100520-014		ImageTrend Fire Departmen		(0)		Completed	ê		-		•



## **Viewing the Recent Arrivals**

The *Recent Arrivals* tab allows you to view a list of all patients who have arrived at your hospital within a certain time period.

- 1. From the Hospital Dashboard, select the Recent Arrivals tab.
  - The list of recent arrivals appears.

Search 🥔	Recent Arrivals			
			Last Loaded: 06/	24/2010 4:04:19 PM
Age: 54	/ Gender: Male	/ Provider Primary Impression	: Chest pain	
Service: ImageTrend Fir	re Department	Chief Complaint: Chest pain	Left Scene: 06/24/10 11:11	
Unit: ITAmb1		Cause of Injury:	Arrived at Dest: 06/24/10 11:11	
Call Sign: ITAmb1			Incident #45345345345	
Age: 37	/ Gender: Female	/ Provider Primary Impression	: Traumatic Injury	
Service: ImageTrend Fi	re Department	Chief Complaint: Broken leg	Left Scene: 06/24/10 11:11	
Unit: ITAMB2		Cause of Injury: Car accident	Arrived at Dest: 06/24/10 11:11	
Call Sign: ITAMB2			Incident #45345345345	
Age: 76	/ Gender: Female	/ Provider Primary Impression	: Heat Exhaustion/Stroke	
Service: ImageTrend Fi	re Department	Chief Complaint: Dizzy	Left Scene: 06/24/10 11:11	
Unit: ITAmb1		Cause of Injury: Overexposure to heat	Arrived at Dest: 06/24/10 11:11	
Call Sign: ITAmb1			Incident #45345345345	
Age: 58	/ Gender: Male	/ Provider Primary Impression	Respiratory Distress	
Service: ImageTrend Fir	e Department	Chief Complaint: Trouble breathing	Left Scene: 06/24/10 11:11	
Unit ITAMB2		Cause of Injury	Arrived at Deet: 06/2//40 11:11	

2. To view specific information about a particular incident, click the corresponding *PDF* icon The report appears in a new window.

Progress	Report: WestAllis_Prehospital Care Report WAFD	💶 💽 👻 QA/QI 🛛 🚭 Addendums 🛛 📩 History 🗌 🖺 A
🖹 💽 🔶 🔶 🚺 / 2 🛛 🚯 🖑 🦉	🖁 💿 💿 121% - 🛛 🔬 Collaborate - 🥒 Sign - 🛛 🛃	Find
	Patient Name:Eola, RoseE.	
	Prehospital Care Report	ImageTrend Fire Department (DO NOT CHANGE) 20855 Kensington Blvd Lakeville, MN55044
Incident Date: 06/24/2010	Call #: Test100624-0210	Patient Care #: 1 Unit Call Sign: E-1
	Patient Information	
Name: Eola, Ros	GEE. Age: 11Years Gender: Female	D.O.B: 08/08/1998(mm/dd/yyyy) SSN: 987-65-1008
Address: 16825 Harmo	ony Path Weight: 0.00 KG / 0.0	00 LB Race: White
Lakeville, Dal	kota, MN55044 Phone: (952)555100	08 Ethnicity: Not Hispanic or Latino
Closest Relative/Guardian		
Name: Eola, EbbyE Address: 16825 Harmo	ony PathLakeville, MN55044	Relationship: Mother Phone #: (952)5551008
	Provider Impression	
Primary Impression	Secondary Impression	
	Narrative	
Summary of Events		
No narrative defined!		

- 3. To view a different report, from the Report drop down menu, select the desired report.
- 4. To view any additional information about this run report (i.e., attachments, addendums, history or QA/QI notes), click the appropriate link.

5. To view the history of the run, click the corresponding *History* icon The *Incident History* window appears.

PCR Record Validity: 92 Status: In	nformation 6 Progress - Unlocked	Call #: Test100624-0211 Incident #:	Service: ImageTrend Fire Department (DO NOT CHANGE) Patient: Eurysm, Ann A Responding Unit: E-1 - 1523	Entered: 06/24/10 by Service Admin Updated: 06/24/10 by Service Admin		
Date and Time	History Type	History Origin	De	scription		
06/24/10 03:16:00	PM Viewed Run	ServiceBridge	User:Service Admin			
06/24/10 03:06:08	PM Viewed Repeat Patients	ServiceBridge	L	Jser:'Service Admin'		
			Close			

