Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		1	Population Summary
AMERICAN INDIAN/	6,212	rt Month	Total Unique Youth with Call Activity in Report
ASIA	2,494	ith	Newly Registered Youth in Report Mon
BLACK OR AFRICA		·	Gender
NATIVE HAWAIIAN AN	52.8%	3,282	Male
USLANE WHIT	47.2%	2,930	Female
Two Or Mo			Age at time of call
SOME OTHI	6.7%	415	0-4
DECLIN	29.6%	1,837	5-10
UNKNO	22.1%	1,370	11-13
	33.6%	2,089	14-17
Hispanic or	7.9%	490	18-20
Non-Hispanic	0.2%	10	21
No Ethnici	0.0%	1	>21

Race		
AMERICAN INDIAN/ALASKA NATIVE	11	0.2%
ASIAN	232	3.7%
BLACK OR AFRICAN AMERICAN	1,411	22.7%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	4	0.1%
WHITE	2,478	39.9%
Two Or More Races	368	5.9%
SOME OTHER RACE	1,096	17.6%
DECLINED	36	0.6%
UNKNOWN	576	9.3%
Ethnicity		
Hispanic or Latino	2,342	37.7%
Non-Hispanic or Latino	3,300	53.1%
No Ethnicity Data	570	9.2%

<u>Caller Type Distribution:</u> Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		10,624
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	2	0.0%
Childrens Inpatient or Partial Hospital Provider	316	3.0%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	273	2.6%
Elementary/Middle School	62	0.6%
FCIU	0	0.0%
High School	43	0.4%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	3	0.0%
NJ Child Abuse Hotline	2	0.0%
Police	36	0.3%
Psychiatric Emergency Service Staff (PESS)	22	0.2%
Shelter	0	0.0%
Youth Advocate	6	0.1%
Other	488	4.6%
External Partners Subtotal	1,253	11.8%

Caller Type - Caregiver Group			
Family/Custodial Family Member	162	1.5%	
Minor with Child	1	0.0%	
Parent/Legal Guardian	7,361	69.3%	
Resource Parent	66	0.6%	
Self (18-21)	267	2.5%	
Self (Under 18)	23	0.2%	
Caregiver/Youth Subtotal	7,880	74.2%	
Caller Type - CSOC Provider Group			
Behavioral Assistance/Intensive in Community	388	3.7%	
Children's System of Care (CSOC)	1	0.0%	
CMO (Care Management Organization)	142	1.3%	
CSOC Out of Home Provider	5	0.0%	
Family Functional or Multi-Systemic Therapy	10	0.1%	
Mobile Response Stabilization Services (MRSS)	57	0.5%	
Provider (Other)	476	4.5%	
Substance Use Treatment Provider	20	0.2%	
CSOC Provider Subtotal	1,099	10.3%	
I&R Calls Not Attached to a Youth	392	3.7%	

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

<u>Call Reason & Resolutions</u>: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	184	1.7%
Authorizations, Claims & Eligibility	230	2.1%
Caller Providing Information About a Member	74	0.7%
Caller Providing Information About a Youth	10	0.1%
Caller Requesting Information	1,888	17.2%
In Home Service Request	6,366	57.9%
Infected / Exposed COVID-19 Virus	1	0.0%
Intellectual/Developmental Disability Inquiry	998	9.1%
Intermediate Unit Admission	15	0.1%
No Service Access COVID-19 Virus	1	0.0%
Out of Home Service Request	20	0.2%
Reconsiderations & Concerns	12	0.1%
Requested Services Not Accessed Through PerformCare	167	1.5%
Substance Use Related	73	0.7%
Technical Issues	279	2.5%
Other	682	6.2%
Total	11,000	

Call Resolution		
Access and Record Maintenance	858	4.3%
Adolescent Housing Hub Related	141	0.7%
Contacted Child Abuse Hotline	11	0.1%
Contacted Police	11	0.1%
COVID-19 Related	0	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	325	1.6%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	112	0.6%
Information Documented	5,610	28.0%
IU Admission Processed	20	0.1%
Referred for Bio-Psycho-Social Assessment	423	2.1%
Referred for Medical Clearance	0	0.0%
Referred to Current Insurance	9	0.0%
Referred to External System Partner	3,755	18.7%
Referred to FCIU	2	0.0%
Referred to Outpatient Services	296	1.5%
Service Authorization Related	103	0.5%
Substance Use Related	7	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	6,243	31.1%
Other	2,120	10.6%
Total	20,046	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	14,498	55.7%
Female	11,548	44.3%
Age		
0-4	737	2.8%
5-10	7,149	27.4%
11-13	5,733	22.0%
14-17	9,512	36.5%
18-20	2,848	10.9%
21	68	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mon	:h	26,047

Race		
White	11,203	43.0%
Black Or African American	5,526	21.2%
American Indian/Alaska Native	32	0.1%
Asian	874	3.4%
Native Hawaiian/Other Pacific Island	16	0.1%
Some Other Race	3,703	14.2%
Two Or More Races	1,338	5.1%
Declined	223	0.9%
Unknown	3,132	12.0%
Ethnicity		
Hispanic or Latino	8,768	33.7%
Non-Hispanic or Latino	12,820	49.2%
No Ethnicity Data	4,459	17.1%

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,025	6.4%
Biopsychosocial Assessment	724	1.2%
Care Management	16,983	27.1%
Family Functional or Multi Systemic Therapy	112	0.2%
Family Support Services (I/DD)	4,705	7.5%
Intensive in Community	21,617	34.5%
Intensive In Home	2,397	3.8%
Intermediate Inpatient Unit	31	0.0%
Mobile Response Initial	3,089	4.9%
Mobile Response Stabilization	5,113	8.2%
Out of Home Treatment	1,674	2.7%
Substance Use Treatment	98	0.2%
Wrap Flex Services	2,015	3.2%
Total	62,583	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,582	24.1%
Community Based Services	1,293	19.7%
DCP&P Contracted	0	0.0%
Inpatient	41	0.6%
Juvenile Justice Service	3	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	400	6.1%
Peer Support	1,787	27.3%
Private Insurance	287	4.4%
School Reimbursed Service	1,133	17.3%
Transportation	28	0.4%
Total	6,554	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	49	4.2%
Detention Alternative	4	0.3%
Emergency Diagnostic Residential Unit	8	0.7%
Group Home	66	5.6%
I/DD Treatment	221	18.9%
Intensive Residential Treatment	55	4.7%
Psychiatric Community Home	148	12.6%
Residential Treatment Center	208	17.8%
Specialty Bed	212	18.1%
Substance Use Treatment	21	1.8%
Treatment Home	178	15.2%
Total	1,170	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	5,825
Medicaid Type - Family Care	11,026
Medicaid Type - Supplemental Security Income (SSI)	3,101
Private Insurance	2,128

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

- Special Population Involvement: I/DD & Camp Activity

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month				
After School Respite	106			
Agency Respite	101			
Assistive Technology: Assessment	11			
Educational Advocacy	16			
Overnight Respite	8			
Self Hired Respite	194			
Weekend Recreation	77			
Total	513			

Authorized FSS Services in Report Month				
After School Respite	594			
Agency Respite	492			
Assistive Technology: Assessment	0			
Assistive Technology: Device/Mod	29			
Educational Advocacy	41			
Overnight Respite	0			
Self Hired Respite	2,245			
Weekend Recreation	174			
Total	3,575			

Intellectual/Developmental Disabled (I/DD) Population				
DD Eligibility Apps Received in Report Month 130				
DD Eligibility Apps Approved in Report Month	52			
Currently Eligible Youth	13,364			
2021 Cumulative Summer Camp Applications Received				
Camp Applications Received	936			
One to One Applications Received	512			

I/DD youth with Care Management Entity Attachment in Report Month			
Care Management	2,931		
Mobile Response Stabilization Service	127		

2021 Camp Related Authorizations			
Approved Camp Authorizations	893		
Approved One to One Aid Authorizations	468		

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	1.755
in onique routin with a substance ose maleator	1,7,3,3

Demographics (All percentages calculated from 'All Unique Youth')

Gender				
Male	1,093	62.3%		
Female	662	37.7%		

Age Group				
5-10	10	0.6%		
11-13	120	6.8%		
14-17	1,038	59.1%		
18-20	553	31.5%		
21	26	1.5%		
>21	8	0.5%		

Race		
AMERICAN INDIAN/ALASKA NATIVE	3	0.2%
ASIAN	19	1.1%
BLACK OR AFRICAN AMERICAN	503	28.7%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.1%
WHITE	684	39.0%
Two Or More Races	66	3.8%
SOME OTHER RACE	207	11.8%
DECLINED	9	0.5%
UNKNOWN	263	15.0%

Ethnicity				
Hispanic or Latino	496	28.3%		
Non-Hispanic or Latino	823	46.9%		
Other	436	24.8%		

101

113

62

232

70

17

39

19

65

31

4

5.8%

6.4%

3.5%

13.2%

4.0%

1.0%

2.2%

1.1%

3.7%

1.8%

0.2%

ation			County - Statewide Popul	atio
58	3.3%		Middlesex	
83	4.7%		Monmouth	
104	5.9%		MORRIS	
172	9.8%		OCEAN	
48	2.7%		Passaic	
65	3.7%		SALEM	
192	10.9%		SOMERSET	
56	3.2%		SUSSEX	
80	4.6%		Union	
7	0.4%		WARREN	
137	7.8%		UNKNOWN	
		l		

County - Statewide Popula ATLANTIC Bergen BURLINGTON Camden CAPE MAY CUMBERLAND ESSEX GLOUCESTER HUDSON HUNTERDON MERCER

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations			Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	nique Youth with Call Reason or Resolution Indicator 62		utpatient & Intensive OP	23	
Unique Youth with SU Tracking Element Indicator	528		Active with CMO		
Unique Youth with SU Authorization Indicator	197		Active with CMO 815		
Unique Youth with SU Wrap Flex (CSA20) Indicator	0		Active with DD		
Unique Youth Open SU Module Indicator	907		DD Eligible 84		
Unique Youth Triage Form Indicator	374		Living Situation		
Unique Youth with SU Indicator - OOH Referral	12		In Community	1,559	
			Out of Home	198	

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	95	16.2%		309	22.3%	17	13.6%
Amphetamine	0	0.0%		14	1.0%	0	0.0%
Barbiturates	0	0.0%	Γ	1	0.1%	0	0.0%
Benzodiazepines	2	0.3%	Γ	41	3.0%	1	0.8%
Cannabis	366	62.5%		596	43.0%	83	66.4%
Cocaine	0	0.0%	Γ	37	2.7%	0	0.0%
Ecstasy	1	0.2%	Γ	18	1.3%	0	0.0%
Hallucinogens	5	0.9%		49	3.5%	0	0.0%
Inhalants	5	0.9%		9	0.6%	5	4.0%
Opiates - Heroin	2	0.3%	Γ	16	1.2%	0	0.0%
Over the Counter Drugs	2	0.3%	Γ	26	1.9%	0	0.0%
Rx Prescription	8	1.4%		34	2.5%	2	1.6%
Synthetic Cannabis	5	0.9%	Γ	15	1.1%	1	0.8%
Tobacco	58	9.9%		144	10.4%	11	8.8%
Other - Opiates	8	1.4%		41	3.0%	1	0.8%
Other Drugs	29	4.9%		35	2.5%	4	3.2%
Total	586			1,385		125	

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2021

Other Metrics

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	628
1	Having problems with attendance	201
2	Having challenges with attendance	123
3	Youth is generally truant or refusing to go to school	60
N/A	Not Applicable	221

Legal Involvement					
Legal Involvement - Case Pending					
Legal Involvement - Probation/Parole					
No Legal Involvment	817				
Insurance Coverage					
NJ Family Care	571				
Supplemental Security Income (SSI)					
3560/State Only					
Third Party Liabiltiy (TPL)					
No Insurance					