Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2020

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		/	Population Summary
AMERICAN INDIAN/AL	5,082	rt Month	Total Unique Youth with Call Activity in Repo
ASIAN	1,842	ith	Newly Registered Youth in Report Mor
BLACK OR AFRICAN		·	Gender
NATIVE HAWAIIAN AND ISLANDER	55.2%	2,803	Male
WHITE	44.8%	2,279	Female
Two Or More F			Age at time of call
SOME OTHER	6.6%	337	0-4
DECLINED	30.0%	1,523	5-10
UNKNOWI	22.7%	1,156	11-13
	32.2%	1,638	14-17
Hispanic or La	8.1%	413	18-20
· · ·	0.2%	10	21
Non-Hispanic or	0.1%	5	>21
No Ethnicity [

Race		
AMERICAN INDIAN/ALASKA NATIVE	6	0.1%
ASIAN	151	3.0%
BLACK OR AFRICAN AMERICAN	943	18.6%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.0%
WHITE	1,731	34.1%
Two Or More Races	163	3.2%
SOME OTHER RACE	286	5.6%
DECLINED	53	1.0%
UNKNOWN	1,748	34.4%
Ethnicity		
Hispanic or Latino	1,491	29.3%
Non-Hispanic or Latino	1,366	26.9%
No Ethnicity Data	2,225	43.8%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		8,484	
Caller Type - External Partner	Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	8	0.1%	
Childrens Inpatient or Partial Hospital Provider	278	3.3%	
College or University	0	0.0%	
County Administrator	2	0.0%	
Court Personnel	5	0.1%	
Department of Corrections (DOC)	0	0.0%	
Department of Human Services (DHS)	0	0.0%	
Division of Child Protection & Permanency (DCP&P)	387	4.6%	
Elementary/Middle School	65	0.8%	
FCIU	0	0.0%	
High School	37	0.4%	
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	0	0.0%	
NJ Child Abuse Hotline	0	0.0%	
Police	47	0.6%	
Psychiatric Emergency Service Staff (PESS)	26	0.3%	
Shelter	0	0.0%	
Youth Advocate	3	0.0%	
Other	362	4.3%	
External Partners Subtotal	1,220	14.4%	

Caller Type - Caregiver Group			
Family/Custodial Family Member	147	1.7%	
Minor with Child	0	0.0%	
Parent/Legal Guardian	5,584	65.8%	
Resource Parent	65	0.8%	
Self (18-21)	201	2.4%	
Self (Under 18)	20	0.2%	
Caregiver/Youth Subtotal	6,017	70.9%	
Caller Type - CSOC Provider Group			
Behavioral Assistance/Intensive in Community	302	3.6%	

I&R Calls Not Attached to a Youth	95	1.1%
CSOC Provider Subtotal	1,152	13.6%
Substance Use Treatment Provider	18	0.2%
Provider (Other)	500	5.9%
Mobile Response Stabilization Services (MRSS)	95	1.1%
Family Functional or Multi-Systemic Therapy	22	0.3%
CSOC Out of Home Provider	13	0.2%
CMO (Care Management Organization)	202	2.4%
Children's System of Care (CSOC)	0	0.0%
Benavioral Assistance/Intensive in Community	302	3.6%

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<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	157	1.7%
Authorizations, Claims & Eligibility	122	1.4%
Caller Providing Information About a Member	133	1.5%
Caller Providing Information About a Youth	26	0.3%
Caller Requesting Information	1,863	20.7%
In Home Service Request	4,760	52.9%
Infected / Exposed COVID-19 Virus	1	0.0%
Intellectual/Developmental Disability Inquiry	893	9.9%
Intermediate Unit Admission	7	0.1%
No Service Access COVID-19 Virus	7	0.1%
Out of Home Service Request	17	0.2%
Reconsiderations & Concerns	7	0.1%
Requested Services Not Accessed Through PerformCare	165	1.8%
Substance Use Related	33	0.4%
Technical Issues	208	2.3%
Other	594	6.6%
Total	8,993	

Call Resolution		
Access and Record Maintenance	545	3.5%
Adolescent Housing Hub Related	124	0.8%
Contacted Child Abuse Hotline	8	0.1%
Contacted Police	15	0.1%
COVID-19 Related	5	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	342	2.2%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	72	0.5%
Information Documented	4,402	28.6%
IU Admission Processed	9	0.1%
Referred for Bio-Psycho-Social Assessment	575	3.7%
Referred for Medical Clearance	2	0.0%
Referred to Current Insurance	16	0.1%
Referred to External System Partner	2,821	18.3%
Referred to FCIU	2	0.0%
Referred to Outpatient Services	149	1.0%
Service Authorization Related	87	0.6%
Substance Use Related	2	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	4,660	30.2%
Other	1,582	10.3%
Total	15,418	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	13,818	59.3%
Female	9,478	40.7%
Age		
0-4	663	2.8%
5-10	6,431	27.6%
11-13	4,961	21.3%
14-17	8,479	36.4%
18-20	2,639	11.3%
21	124	0.5%
>21	1	0.0%
Total Unique Active Youth in Report Mont	:h	23,297

Race		
White	9,121	39.2%
Black Or African American	4,771	20.5%
American Indian/Alaska Native	22	0.1%
Asian	741	3.2%
Native Hawaiian/Other Pacific Island	9	0.0%
Some Other Race	2,092	9.0%
Two Or More Races	823	3.5%
Declined	225	1.0%
Unknown	5,493	23.6%
Ethnicity		
Hispanic or Latino	6,768	29.1%
Non-Hispanic or Latino	8,348	35.8%
No Ethnicity Data	8,181	35.1%

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<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,262	5.8%
Biopsychosocial Assessment	1,003	1.8%
Care Management	15,591	27.8%
Family Functional or Multi Systemic Therapy	109	0.2%
Family Support Services (I/DD)	4,497	8.0%
Intensive in Community	18,745	33.4%
Intensive In Home	2,686	4.8%
Intermediate Inpatient Unit	13	0.0%
Mobile Response Initial	2,231	4.0%
Mobile Response Stabilization	4,044	7.2%
Out of Home Treatment	1,826	3.3%
Substance Use Treatment	128	0.2%
Wrap Flex Services	1,962	3.5%
Total	56,097	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,461	22.7%
Community Based Services	1,340	20.8%
DCP&P Contracted	1	0.0%
Inpatient	39	0.6%
Juvenile Justice Service	3	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	342	5.3%
Peer Support	1,671	25.9%
Private Insurance	317	4.9%
School Reimbursed Service	1,266	19.6%
Transportation	4	0.1%
Total	6,444	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	41	3.2%
Detention Alternative	11	0.9%
Emergency Diagnostic Residential Unit	18	1.4%
Group Home	58	4.6%
I/DD Treatment	244	19.3%
Intensive Residential Treatment	60	4.7%
Psychiatric Community Home	181	14.3%
Residential Treatment Center	240	18.9%
Specialty Bed	241	19.0%
Substance Use Treatment	14	1.1%
Treatment Home	159	12.5%
Total	1,267	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	5,169
Medicaid Type - Family Care	9,713
Medicaid Type - Supplemental Security Income (SSI)	3,177
Private Insurance	2,006

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- Special Population Involvement: I/DD & Camp Activity

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	44	
Agency Respite	132	
Assistive Technology: Assessment	13	
Educational Advocacy	14	
Overnight Respite	6	
Self Hired Respite	230	
Weekend Recreation	40	
Total	479	

Authorized FSS Services in Report Month		
After School Respite	95	
Agency Respite	809	
Assistive Technology: Assessment	0	
Assistive Technology: Device/Mod	8	
Educational Advocacy	46	
Overnight Respite	0	
Self Hired Respite	2,421	
Weekend Recreation	24	
Total	3,403	

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	121	
DD Eligibility Apps Approved in Report Month Currently Eligible Youth	81	
	13,929	
2020 Cumulative Summer Camp Applications Received		
Camp Applications Received	983	
One to One Applications Received	426	

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	3,132	
Mobile Response Stabilization Service	98	

2020 Camp Related Authorizations		
Approved Camp Authorizations	626	
Approved One to One Aid Authorizations	303	

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- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.

- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	1.787
All Ollique Touth with a Substance Ose maleator	1,/0/

Demographics (All percentages calculated from 'All Unique Youth')

Gender		
Male	1,205	67.4%
Female	582	32.6%
	-	

Age Group		
5-10	14	0.8%
11-13	88	4.9%
14-17	1,076	60.2%
18-20	582	32.6%
21	24	1.3%
>21	3	0.2%

Race		
AMERICAN INDIAN/ALASKA NATIVE	4	0.2%
ASIAN	18	1.0%
BLACK OR AFRICAN AMERICAN	524	29.3%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.1%
WHITE	596	33.4%
Two Or More Races	42	2.4%
SOME OTHER RACE	148	8.3%
DECLINED	11	0.6%
UNKNOWN	443	24.8%

Ethnicity		
Hispanic or Latino	461	25.8%
Non-Hispanic or Latino	619	34.6%
Other	707	39.6%

County - Statewide Population		
ATLANTIC	51	2.9%
BERGEN	82	4.6%
Burlington	109	6.1%
Camden	169	9.5%
CAPE MAY	44	2.5%
CUMBERLAND	65	3.6%
Essex	209	11.7%
GLOUCESTER	66	3.7%
Hudson	87	4.9%
HUNTERDON	9	0.5%
Mercer	154	8.6%

County - Statewide Population				
Middlesex	118	6.6%		
Monmouth	106	5.9%		
MORRIS	71	4.0%		
Ocean	223	12.5%		
Passaic	75	4.2%		
SALEM	13	0.7%		
SOMERSET	43	2.4%		
SUSSEX	9	0.5%		
Union	60	3.4%		
WARREN	21	1.2%		
UNKNOWN	3	0.2%		

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Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)	
Unique Youth with Call Reason or Resolution Indicator	29	Outpatient & Intensive OP 39	
Unique Youth with SU Tracking Element Indicator	598	Active with CMO	
Unique Youth with SU Authorization Indicator	225	Active with CMO 932	
Unique Youth with SU Wrap Flex (CSA20) Indicator	0	Active with DD	
Unique Youth Open SU Module Indicator	945	DD Eligible 73	
Unique Youth Triage Form Indicator	317	Living Situation	
Unique Youth with SU Indicator - OOH Referral	18	In Community 1,549	
		Out of Home 240	

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	98	17.3%		400	23.0%	22	15.6%
Amphetamine	2	0.4%		23	1.3%	0	0.0%
Barbiturates	1	0.2%		5	0.3%	1	0.7%
Benzodiazepines	7	1.2%		67	3.9%	0	0.0%
Cannabis	344	60.7%		704	40.5%	92	65.2%
Cocaine	5	0.9%		47	2.7%	0	0.0%
Ecstasy	3	0.5%		28	1.6%	0	0.0%
Hallucinogens	6	1.1%		57	3.3%	0	0.0%
Inhalants	1	0.2%		14	0.8%	1	0.7%
Opiates - Heroin	2	0.4%		33	1.9%	2	1.4%
Over the Counter Drugs	2	0.4%		28	1.6%	0	0.0%
Rx Prescription	8	1.4%		42	2.4%	1	0.7%
Synthetic Cannabis	2	0.4%	Γ	22	1.3%	0	0.0%
Tobacco	61	10.8%	Γ	176	10.1%	15	10.6%
Other - Opiates	2	0.4%		51	2.9%	0	0.0%
Other Drugs	23	4.1%		42	2.4%	7	5.0%
Total	567			1,739		141	

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Other Metrics

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance			
0	Attends school regularly	606		
1	Having problems with attendance	165		
2	Having challenges with attendance	109		
3	Youth is generally truant or refusing to go to school	66		
N/A	Not Applicable	302		

Legal Involvement				
Legal Involvement - Case Pending	312			
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	589			
Supplemental Security Income (SSI)				
3560/State Only				
Third Party Liabiltiy (TPL)	89			
No Insurance	104			