Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		1	Population Summary
AMERICAN IN	7,278	rt Month	Total Unique Youth with Call Activity in Report
	2,749	ith	Newly Registered Youth in Report Mon
BLACK OR A			Gender
NATIVE HAWAIIA	55.6%	4,047	Male
	44.4%	3,228	Female
Two C			Age at time of call
SOME	7.2%	526	0-4
D	30.6%	2,227	5-10
U	22.7%	1,649	11-13
	31.5%	2,296	14-17
Hispa	7.8%	565	18-20
· · ·	0.1%	9	21
Non-His	0.1%	6	>21
No Et	0.2/0	, ,	. ==

Race		
AMERICAN INDIAN/ALASKA NATIVE	11	0.2%
ASIAN	299	4.1%
BLACK OR AFRICAN AMERICAN	1,667	22.9%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	3	0.0%
WHITE	2,837	39.0%
Two Or More Races	441	6.1%
SOME OTHER RACE	1,445	19.9%
DECLINED	45	0.6%
UNKNOWN	530	7.3%
Ethnicity		
Hispanic or Latino	3,030	41.6%
Non-Hispanic or Latino	3,791	52.1%
No Ethnicity Data	457	6.3%

<u>Caller Type Distribution:</u> Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		13,051
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	1	0.0%
Childrens Inpatient or Partial Hospital Provider	326	2.5%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	365	2.8%
Elementary/Middle School	52	0.4%
FCIU	0	0.0%
High School	31	0.2%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	1	0.0%
NJ Child Abuse Hotline	0	0.0%
Police	39	0.3%
Psychiatric Emergency Service Staff (PESS)	23	0.2%
Shelter	1	0.0%
Youth Advocate	1	0.0%
Other	297	2.3%
External Partners Subtotal	1,139	8.7%

Caller Type - Caregiver Group		
Family/Custodial Family Member	149	1.1%
Minor with Child	0	0.0%
Parent/Legal Guardian	8,574	65.7%
Resource Parent	63	0.5%
Self (18-21)	290	2.2%
Self (Under 18)	34	0.3%
Caregiver/Youth Subtotal	9,110	69.8%
Caller Type - CSOC Provider (Group	
Behavioral Assistance/Intensive in Community	536	4.1%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	137	1.0%
CSOC Out of Home Provider	10	0.1%
Family Functional or Multi-Systemic Therapy	19	0.1%
Mobile Response Stabilization Services (MRSS)	75	0.6%
Provider (Other)	596	4.6%
Substance Use Treatment Provider	28	0.2%
CSOC Provider Subtotal	1,401	10.7%
I&R Calls Not Attached to a Youth	1401	10.7%

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	175	1.3%
Authorizations, Claims & Eligibility	432	3.3%
Caller Providing Information About a Member	198	1.5%
Caller Providing Information About a Youth	158	1.2%
Caller Requesting Information	2,487	19.0%
In Home Service Request	6,975	53.3%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	1,237	9.5%
Intermediate Unit Admission	17	0.1%
No Service Access COVID-19 Virus	2	0.0%
Out of Home Service Request	9	0.1%
Reconsiderations & Concerns	31	0.2%
Requested Services Not Accessed Through PerformCare	225	1.7%
Substance Use Related	94	0.7%
Technical Issues	440	3.4%
Other	600	4.6%
Total	13,080	

Call Resolution		
Access and Record Maintenance	1,314	5.7%
Adolescent Housing Hub Related	121	0.5%
Contacted Child Abuse Hotline	14	0.1%
Contacted Police	21	0.1%
COVID-19 Related	1	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	351	1.5%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	171	0.7%
Information Documented	6,798	29.2%
IU Admission Processed	31	0.1%
Referred for Bio-Psycho-Social Assessment	807	3.5%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	35	0.2%
Referred to External System Partner	3,733	16.1%
Referred to FCIU	2	0.0%
Referred to Outpatient Services	385	1.7%
Service Authorization Related	323	1.4%
Substance Use Related	2	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	7,159	30.8%
Other	1,974	8.5%
Total	23,245	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	17,284	55.2%
Female	14,035	44.8%
Age		
0-4	886	2.8%
5-10	8,663	27.7%
11-13	7,223	23.1%
14-17	11,373	36.3%
18-20	3,081	9.8%
21	95	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mon	th	31,321

Race		
White	13,074	41.7%
Black Or African American	7,058	22.5%
American Indian/Alaska Native	36	0.1%
Asian	1,062	3.4%
Native Hawaiian/Other Pacific Island	15	0.0%
Some Other Race	5,524	17.6%
Two Or More Races	1,791	5.7%
Declined	186	0.6%
Unknown	2,575	8.2%
Ethnicity		
Hispanic or Latino	11,673	37.3%
Non-Hispanic or Latino	16,723	53.4%
No Ethnicity Data	2,925	9.3%

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	5,151	7.0%
Biopsychosocial Assessment	1,395	1.9%
Care Management	19,172	26.2%
Family Functional or Multi Systemic Therapy	87	0.1%
Family Support Services (I/DD)	4,551	6.2%
Intensive in Community	26,125	35.6%
Intensive In Home	1,996	2.7%
Intermediate Inpatient Unit	26	0.0%
Mobile Response Initial	3,010	4.1%
Mobile Response Stabilization	7,661	10.5%
Out of Home Treatment	1,589	2.2%
Substance Use Treatment	213	0.3%
Wrap Flex Services	2,310	3.2%
Total	73,286	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,708	22.0%
Community Based Services	1,452	18.7%
DCP&P Contracted	0	0.0%
Inpatient	21	0.3%
Juvenile Justice Service	2	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	633	8.2%
Peer Support	2,049	26.4%
Private Insurance	383	4.9%
School Reimbursed Service	1,490	19.2%
Transportation	17	0.2%
Total	7,755	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	46	4.2%
Detention Alternative	5	0.5%
Emergency Diagnostic Residential Unit	3	0.3%
Group Home	55	5.1%
I/DD Treatment	204	18.8%
Intensive Residential Treatment	42	3.9%
Psychiatric Community Home	146	13.4%
Residential Treatment Center	200	18.4%
Specialty Bed	203	18.7%
Substance Use Treatment	21	1.9%
Treatment Home	161	14.8%
Total	1,086	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	7,118
Medicaid Type - Family Care	13,678
Medicaid Type - Supplemental Security Income (SSI)	3,364
Private Insurance	2,360

NJ Children's System of Care

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

- Special Population Involvement: I/DD & Camp Activity

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	71	
Agency Respite	81	
Assistive Technology: Assessment	13	
Educational Advocacy	9	
Overnight Respite	8	
Self Hired Respite	224	
Weekend Recreation	94	
Total	500	

Authorized FSS Services in Report Month			
After School Respite	607		
Agency Respite	402		
Assistive Technology: Assessment	0		
Assistive Technology: Device/Mod	123		
Educational Advocacy	27		
Overnight Respite	1		
Self Hired Respite	2,101		
Weekend Recreation	218		
Total	3,479		

Intellectual/Developmental Disabled (I/DD) Population			
DD Eligibility Apps Received in Report Month	192		
DD Eligibility Apps Approved in Report Month	120		
Currently Eligible Youth	13,114		
2022 Cumulative Summer Camp Applications Received			
Camp Applications Received	975		
One to One Applications Received	473		

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	2,881	
Mobile Response Stabilization Service	125	

2022 Camp Related Authorizations		
Approved Camp Authorizations	934	
Approved One to One Aid Authorizations 441		

NJ Children's System of Care

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator 1.930	כ
---	---

Demographics (All percentages calculated from 'All Unique Youth')

Gender			
Male	1,055	54.7%	
Female	875	45.3%	

Age Group			
5-10	13	0.7%	
11-13	182	9.4%	
14-17	1,382	71.6%	
18-20	343	17.8%	
21	8	0.4%	
>21	2	0.1%	

Race		
AMERICAN INDIAN/ALASKA NATIVE	3	0.2%
ASIAN	24	1.2%
BLACK OR AFRICAN AMERICAN	525	27.2%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	713	36.9%
Two Or More Races	98	5.1%
SOME OTHER RACE	356	18.4%
DECLINED	6	0.3%
UNKNOWN	205	10.6%

Ethnicity		
Hispanic or Latino	725	37.6%
Non-Hispanic or Latino	957	49.6%
Other	248	12.8%

County - Statewide Population		
ATLANTIC	58	3.0%
BERGEN	115	6.0%
BURLINGTON	120	6.2%
CAMDEN	154	8.0%
CAPE MAY	40	2.1%
CUMBERLAND	100	5.2%
ESSEX	188	9.7%
GLOUCESTER	52	2.7%
HUDSON	133	6.9%
HUNTERDON	14	0.7%
Mercer	92	4.8%

County - Statewide Population			
157	8.1%		
136	7.0%		
60	3.1%		
183	9.5%		
103	5.3%		
15	0.8%		
58	3.0%		
24	1.2%		
92	4.8%		
28	1.5%		
8	0.4%		
	157 136 60 183 103 15 58 24 92 28		

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	79	Outpatient & Intensive OP 43		
Unique Youth with SU Tracking Element Indicator	271	Active with CMO		
Unique Youth with SU Authorization Indicator	264	Active with CMO 1,090		
Unique Youth with SU Wrap Flex (CSA20) Indicator	0	Active with DD		
Unique Youth Open SU Module Indicator	1,293	DD Eligible 90		
Unique Youth Triage Form Indicator	422	Living Situation		
Unique Youth with SU Indicator - OOH Referral	19	In Community 1,682		
		Out of Home 249		

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	116	13.5%		351	20.3%	28	12.7%
Amphetamine	1	0.1%		17	1.0%	0	0.0%
Barbiturates	0	0.0%		2	0.1%	0	0.0%
Benzodiazepines	6	0.7%		37	2.1%	1	0.5%
Cannabis	556	64.5%		790	45.8%	148	67.3%
Cocaine	4	0.5%		46	2.7%	2	0.9%
Ecstasy	2	0.2%		24	1.4%	0	0.0%
Hallucinogens	2	0.2%		53	3.1%	0	0.0%
Inhalants	4	0.5%		16	0.9%	4	1.8%
Opiates - Heroin	5	0.6%		22	1.3%	2	0.9%
Over the Counter Drugs	6	0.7%		27	1.6%	2	0.9%
Rx Prescription	8	0.9%		46	2.7%	1	0.5%
Synthetic Cannabis	7	0.8%	Γ	22	1.3%	1	0.5%
Tobacco	100	11.6%		178	10.3%	27	12.3%
Other - Opiates	3	0.3%		40	2.3%	0	0.0%
Other Drugs	42	4.9%		54	3.1%	4	1.8%
Total	862			1,725		220	

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2022

Other Metrics

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	790
1	Having problems with attendance	293
2	Having challenges with attendance	233
3	Youth is generally truant or refusing to go to school	106
N/A	Not Applicable	211

Legal Involvement				
Legal Involvement - Case Pending	244			
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	797			
Supplemental Security Income (SSI)	166			
3560/State Only	317			
Third Party Liabiltiy (TPL)	105			
No Insurance	187			