Contracted System Administrator - PerformCare®

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

### - Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Race			
AMERICAN INDIAN/ALASKA NATIVE	10	0.2%	
ASIAN	208	3.4%	
BLACK OR AFRICAN AMERICAN	1,366	22.4%	
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.0%	
WHITE	2,436	40.0%	
Two Or More Races	359	5.9%	
SOME OTHER RACE	1,033	17.0%	
DECLINED	50	0.8%	
UNKNOWN	630	10.3%	
Ethnicity	Ethnicity		
Hispanic or Latino	2,248	36.9%	
Non-Hispanic or Latino	3,073	50.4%	
No Ethnicity Data	772	12.7%	

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		10,174
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	2	0.0%
Childrens Inpatient or Partial Hospital Provider	337	3.3%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	1	0.0%
Division of Child Protection & Permanency (DCP&P)	430	4.2%
Elementary/Middle School	35	0.3%
FCIU	0	0.0%
High School	32	0.3%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	5	0.0%
NJ Child Abuse Hotline	2	0.0%
Police	43	0.4%
Psychiatric Emergency Service Staff (PESS)	22	0.2%
Shelter	1	0.0%
Youth Advocate	7	0.1%
Other	367	3.6%
External Partners Subtotal	1,284	12.6%

Caller Type - Caregiver Group		
Family/Custodial Family Member	158	1.6%
Minor with Child	0	0.0%
Parent/Legal Guardian	6,952	68.3%
Resource Parent	69	0.7%
Self (18-21)	237	2.3%
Self (Under 18)	34	0.3%
Caregiver/Youth Subtotal	7,450	73.2%
Caller Type - CSOC Provider C	Group	
Behavioral Assistance/Intensive in Community	427	4.2%
Children's System of Care (CSOC)	0	0.0%
Children's System of Care (CSOC) CMO (Care Management Organization)	0 154	0.0% 1.5%
	-	
CMO (Care Management Organization)	154	1.5%
CMO (Care Management Organization) CSOC Out of Home Provider	154 10	1.5% 0.1%
CMO (Care Management Organization) CSOC Out of Home Provider Family Functional or Multi-Systemic Therapy	154 10 27	1.5% 0.1% 0.3%

Substance Use Treatment Provider	17	0.2%
CSOC Provider Subtotal	1,176	11.6%
I&R Calls Not Attached to a Youth	264	2.6%

NJ Children's System of Care

Contracted System Administrator — PerformCare®

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	148	1.4%
Authorizations, Claims & Eligibility	237	2.3%
Caller Providing Information About a Member	121	1.2%
Caller Providing Information About a Youth	25	0.2%
Caller Requesting Information	2,137	20.3%
In Home Service Request	5,712	54.3%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	978	9.3%
Intermediate Unit Admission	22	0.2%
No Service Access COVID-19 Virus	4	0.0%
Out of Home Service Request	19	0.2%
Reconsiderations & Concerns	8	0.1%
Requested Services Not Accessed Through PerformCare	284	2.7%
Substance Use Related	52	0.5%
Technical Issues	243	2.3%
Other	520	4.9%
Total	10,510	

Call Resolution		
	702	4.20/
Access and Record Maintenance	793	4.3%
Adolescent Housing Hub Related	103	0.6%
Contacted Child Abuse Hotline	15	0.1%
Contacted Police	14	0.1%
COVID-19 Related	1	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	361	1.9%
DD/ID Wrap Services	2	0.0%
I/DD Eligibility Related	120	0.6%
Information Documented	5,564	30.0%
IU Admission Processed	24	0.1%
Referred for Bio-Psycho-Social Assessment	411	2.2%
Referred for Medical Clearance	2	0.0%
Referred to Current Insurance	17	0.1%
Referred to External System Partner	3,411	18.4%
Referred to FCIU	2	0.0%
Referred to Outpatient Services	296	1.6%
Service Authorization Related	125	0.7%
Substance Use Related	5	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	5,691	30.7%
Other	1,606	8.7%
Total	18,563	

#### - Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	15,527	55.3%
Female	12,527	44.7%
Age		
0-4	745	2.7%
5-10	7,701	27.4%
11-13	6,445	23.0%
14-17	10,185	36.3%
18-20	2,902	10.3%
21	76	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Month		28,054

Race		
White	11,855	42.3%
Black Or African American	5,808	20.7%
American Indian/Alaska Native	32	0.1%
Asian	899	3.2%
Native Hawaiian/Other Pacific Island	15	0.1%
Some Other Race	3,713	13.2%
Two Or More Races	1,380	4.9%
Declined	254	0.9%
Unknown	4,098	14.6%
Ethnicity		
Hispanic or Latino	9,337	33.3%
Non-Hispanic or Latino	12,862	45.8%
No Ethnicity Data	5,855	20.9%

Contracted System Administrator - PerformCare®

# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,172	6.1%
Biopsychosocial Assessment	763	1.1%
Care Management	17,532	25.7%
Family Functional or Multi Systemic Therapy	135	0.2%
Family Support Services (I/DD)	4,513	6.6%
Intensive in Community	24,460	35.8%
Intensive In Home	2,606	3.8%
Intermediate Inpatient Unit	32	0.0%
Mobile Response Initial	2,659	3.9%
Mobile Response Stabilization	7,024	10.3%
Out of Home Treatment	1,778	2.6%
Substance Use Treatment	115	0.2%
Wrap Flex Services	2,471	3.6%
Total	68,260	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,909	24.5%
Community Based Services	1,614	20.7%
DCP&P Contracted	0	0.0%
Inpatient	47	0.6%
Juvenile Justice Service	3	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	438	5.6%
Peer Support	2,137	27.4%
Private Insurance	302	3.9%
School Reimbursed Service	1,330	17.1%
Transportation	13	0.2%
Total	7,793	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	51	4.2%
Detention Alternative	4	0.3%
Emergency Diagnostic Residential Unit	4	0.3%
Group Home	63	5.2%
I/DD Treatment	230	19.0%
Intensive Residential Treatment	55	4.5%
Psychiatric Community Home	164	13.5%
Residential Treatment Center	222	18.3%
Specialty Bed	230	19.0%
Substance Use Treatment	18	1.5%
Treatment Home	171	14.1%
Total	1,212	

#### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,710
Medicaid Type - Family Care	12,174
Medicaid Type - Supplemental Security Income (SSI)	3,213
Private Insurance	2,341

### NJ Children's System of Care

Contracted System Administrator — PerformCare®

### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

### - Special Population Involvement: I/DD & Camp Activity

**Descriptions**: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	66	
Agency Respite	121	
Assistive Technology: Assessment	17	
Educational Advocacy	24	
Overnight Respite	6	
Self Hired Respite	212	
Weekend Recreation	70	
Total	516	

Authorized FSS Services in Report Month		
After School Respite	476	
Agency Respite	505	
Assistive Technology: Assessment	2	
Assistive Technology: Device/Mod	28	
Educational Advocacy	39	
Overnight Respite	0	
Self Hired Respite	2,296	
Weekend Recreation	135	
Total	3,481	

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	147	
DD Eligibility Apps Approved in Report Month	58	
Currently Eligible Youth	13,584	
2021 Cumulative Summer Camp Applications Received		
Camp Applications Received	931	
One to One Applications Received	508	

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	3,012	
Mobile Response Stabilization Service	121	

2021 Camp Related Authorizations	
Approved Camp Authorizations	890
Approved One to One Aid Authorizations	412

NJ Children's System of Care

Contracted System Administrator — PerformCare®

### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

	All Unique Youth with a Substance Use Indicator	1.873
--	---	-------

**Demographics** (All percentages calculated from 'All Unique Youth')

Gender		
Male	1,168	62.4%
Female	705	37.6%

Age Group		
5-10	15	0.8%
11-13	118	6.3%
14-17	1,084	57.9%
18-20	633	33.8%
21	15	0.8%
>21	8	0.4%

Race		
AMERICAN INDIAN/ALASKA NATIVE	7	0.4%
ASIAN	20	1.1%
BLACK OR AFRICAN AMERICAN	510	27.2%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	2	0.1%
WHITE	720	38.4%
Two Or More Races	68	3.6%
SOME OTHER RACE	204	10.9%
DECLINED	15	0.8%
UNKNOWN	327	17.5%

Ethnicity		
Hispanic or Latino	516	27.5%
Non-Hispanic or Latino	843	45.0%
Other	514	27.4%

County - Statewide Population		
ATLANTIC	63	3.4%
Bergen	107	5.7%
BURLINGTON	108	5.8%
Camden	182	9.7%
CAPE MAY	46	2.5%
CUMBERLAND	70	3.7%
Essex	200	10.7%
GLOUCESTER	41	2.2%
Hudson	81	4.3%
HUNTERDON	18	1.0%
Mercer	136	7.3%

County - Statewide Population				
Middlesex	117	6.2%		
Monmouth	126	6.7%		
MORRIS	59	3.2%		
OCEAN	255	13.6%		
Passaic	84	4.5%		
SALEM	12	0.6%		
SOMERSET	42	2.2%		
SUSSEX	20	1.1%		
Union	75	4.0%		
WARREN	26	1.4%		
UNKNOWN	5	0.3%		

Contracted System Administrator — PerformCare®

### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUTO	L, 02, 03)
Unique Youth with Call Reason or Resolution Indicator	44	Outpatient & Intensive OP	36
Unique Youth with SU Tracking Element Indicator	550	Active with CMO	
Unique Youth with SU Authorization Indicator	231	Active with CMO	965
Unique Youth with SU Wrap Flex (CSA20) Indicator	3	Active with DD	
Unique Youth Open SU Module Indicator	1,006	DD Eligible 91	
Unique Youth Triage Form Indicator	349	Living Situation	
Unique Youth with SU Indicator - OOH Referral	10	In Community	1,660
	10	Out of Home	217

### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated	Historically Indicated		Both (History & Current	
Alcohol	94	15.5%	383	23.8%	23	13.3%
Amphetamine	1	0.2%	16	1.0%	0	0.0%
Barbiturates	0	0.0%	2	0.1%	0	0.0%
Benzodiazepines	3	0.5%	50	3.1%	0	0.0%
Cannabis	378	62.2%	695	43.1%	109	63.0%
Cocaine	3	0.5%	42	2.6%	2	1.2%
Ecstasy	1	0.2%	19	1.2%	1	0.6%
Hallucinogens	3	0.5%	47	2.9%	0	0.0%
Inhalants	5	0.8%	10	0.6%	5	2.9%
Opiates - Heroin	2	0.3%	21	1.3%	1	0.6%
Over the Counter Drugs	4	0.7%	21	1.3%	1	0.6%
Rx Prescription	4	0.7%	34	2.1%	0	0.0%
Synthetic Cannabis	5	0.8%	19	1.2%	1	0.6%
Tobacco	63	10.4%	163	10.1%	20	11.6%
Other - Opiates	3	0.5%	40	2.5%	0	0.0%
Other Drugs	39	6.4%	49	3.0%	10	5.8%
Total	608		1,611		173	

### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - June 2021

#### **Other Metrics**

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance			
0	Attends school regularly	628		
1	Having problems with attendance	226		
2	Having challenges with attendance	178		
3	Youth is generally truant or refusing to go to school	99		
N/A	Not Applicable	208		

Legal Involvement				
Legal Involvement - Case Pending	235			
Legal Involvement - Probation/Parole	235			
No Legal Involvment	886			
Insurance Coverage				
NJ Family Care	625			
Supplemental Security Income (SSI)	165			
3560/State Only	340			
Third Party Liabiltiy (TPL)	91			
No Insurance	91			