Contracted System Administrator — PerformCare®

# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

### - Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Race		
AMERICAN INDIAN/ALASKA NATIVE	7	0.1%
ASIAN	272	3.5%
BLACK OR AFRICAN AMERICAN	1,847	23.6%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	8	0.1%
WHITE	3,102	39.7%
Two Or More Races	490	6.3%
SOME OTHER RACE	1,447	18.5%
DECLINED	62	0.8%
UNKNOWN	582	7.4%
Ethnicity		
Hispanic or Latino	3,305	42.3%
Non-Hispanic or Latino	4,076	52.1%
No Ethnicity Data	436	5.6%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		14,811
Caller Type - External Partner Group		
988 Call Specialist	3	0.0%
Adolescent Housing Hub Provider (AHH)	6	0.0%
Childrens Inpatient or Partial Hospital Provider	360	2.4%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	2	0.0%
Division of Child Protection & Permanency (DCP&P)	307	2.1%
Elementary/Middle School	62	0.4%
FCIU	0	0.0%
High School	25	0.2%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	1	0.0%
NJ Child Abuse Hotline	2	0.0%
Police	27	0.2%
Psychiatric Emergency Service Staff (PESS)	13	0.1%
Shelter	1	0.0%
Youth Advocate	4	0.0%
Other	224	1.5%
External Partners Subtotal	1,039	7.0%

Caller Type - Caregiver Group		
Family/Custodial Family Member	155	1.0%
Minor with Child	0	0.0%
Parent/Legal Guardian	9,285	62.7%
Resource Parent	77	0.5%
Self (18-21)	214	1.4%
Self (Under 18)	20	0.1%
Caregiver/Youth Subtotal	9,751	65.8%
Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	693	4.7%
Children's System of Care (CSOC)	1	0.0%
CMO (Care Management Organization)	112	0.8%
CSOC Out of Home Provider	18	0.1%
Family Functional or Multi-Systemic Therapy	9	0.1%
Mobile Response Stabilization Services (MRSS)	72	0.5%
Provider (Other)	491	3.3%
Substance Use Treatment Provider	17	0.1%
CSOC Provider Subtotal	1,413	9.5%

2608

17.6%

I&R Calls Not Attached to a Youth

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<u>Call Reason & Resolutions</u>: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
988 LifeLine Warm Transfer	1	0.0%
Adolescent Housing Hub	118	0.7%
Authorizations, Claims & Eligibility	139	0.8%
Caller Providing Information About a Member	139	0.8%
Caller Providing Information About a Youth	380	2.2%
Caller Requesting Information	1,387	7.9%
In Home Service Request	9,126	52.1%
Infected / Exposed COVID-19 Virus	1	0.0%
Intellectual/Developmental Disability Inquiry	1,883	10.7%
Intermediate Unit Admission	9	0.1%
No Service Access COVID-19 Virus	0	0.0%
Out of Home Service Request	9	0.1%
Reconsiderations & Concerns	8	0.0%
Referred by 988 LifeLine	0	0.0%
Requested Services Not Accessed Through PerformCare	235	1.3%
Substance Use Related	84	0.5%
Technical Issues	143	0.8%
Other	3,870	22.1%
Total	17,532	

Call Resolution		
	0.40	2.6%
Access and Record Maintenance	948	3.6%
Adolescent Housing Hub Related	55	0.2%
Contacted Child Abuse Hotline	12	0.0%
Contacted Police	10	0.0%
COVID-19 Related	0	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	263	1.0%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	166	0.6%
Information Documented	5,628	21.2%
IU Admission Processed	15	0.1%
Referred for Bio-Psycho-Social Assessment	803	3.0%
Referred for Medical Clearance	194	0.7%
Referred to Current Insurance	19	0.1%
Referred to External System Partner	3,716	14.0%
Referred to FCIU	9	0.0%
Referred to Outpatient Services	373	1.4%
Service Authorization Related	152	0.6%
Substance Use Related	3	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	6,689	25.2%
Warm Transfer to 988	1	0.0%
Other	7,472	28.2%
Total	26,528	

#### - Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	18,256	56.6%
Female	14,006	43.4%
Age		
0-4	1,080	3.3%
5-10	9,942	30.8%
11-13	7,076	21.9%
14-17	11,302	35.0%
18-20	2,797	8.7%
21	67	0.2%
>21	2	0.0%
Total Unique Active Youth in Report Month		32,267

Race		
White	13,554	42.0%
Black Or African American	7,702	23.9%
American Indian/Alaska Native	31	0.1%
Asian	1,078	3.3%
Native Hawaiian/Other Pacific Island	10	0.0%
Some Other Race	5,809	18.0%
Two Or More Races	2,292	7.1%
Declined	206	0.6%
Unknown	1,585	4.9%
Ethnicity		
Hispanic or Latino	12,818	39.7%
Non-Hispanic or Latino	18,073	56.0%
No Ethnicity Data	1,376	4.3%

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# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

<u>Service Distribution of Active Youth in Report Period:</u> Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	6,123	8.0%
Biopsychosocial Assessment	1,557	2.0%
Care Management	20,545	26.8%
Family Functional or Multi Systemic Therapy	76	0.1%
Family Support Services (I/DD)	5,420	7.1%
Intensive in Community	27,636	36.0%
Intensive In Home	1,237	1.6%
Intermediate Inpatient Unit	31	0.0%
Mobile Response Initial	3,490	4.6%
Mobile Response Stabilization	7,257	9.5%
Out of Home Treatment	1,425	1.9%
Substance Use Treatment	20	0.0%
Wrap Flex Services	1,879	2.4%
Total	76,696	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,359	23.7%
Community Based Services	1,228	21.4%
DCP&P Contracted	0	0.0%
Inpatient	38	0.7%
Juvenile Justice Service	4	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	513	8.9%
Peer Support	1,046	18.2%
Private Insurance	189	3.3%
School Reimbursed Service	1,340	23.3%
Transportation	22	0.4%
Total	5,739	

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	42	4.2%
Detention Alternative	1	0.1%
Emergency Diagnostic Residential Unit	4	0.4%
Group Home	48	4.8%
I/DD Treatment	203	20.3%
Intensive Residential Treatment	39	3.9%
Psychiatric Community Home	126	12.6%
Residential Treatment Center	178	17.8%
Specialty Bed	194	19.4%
Substance Use Treatment	36	3.6%
Treatment Home	131	13.1%
Total	1,002	

### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,117
Medicaid Type - Family Care	13,100
Medicaid Type - Supplemental Security Income (SSI)	3,060
Private Insurance	1,908

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

#### - Special Population Involvement: I/DD & Camp Activity

**Descriptions**: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	100	
Agency Respite	105	
Assistive Technology: Assessment	41	
Educational Advocacy	19	
Overnight Respite	13	
Self Hired Respite	229	
Weekend Recreation	102	
Total	609	

Authorized FSS Services in Report Month			
After School Respite	800		
Agency Respite	455		
Assistive Technology: Assessment	0		
Assistive Technology: Device/Mod	123		
Educational Advocacy	37		
Overnight Respite	0		
Self Hired Respite	2,373		
Weekend Recreation	241		
Total	4,029		

Intellectual/Developmental Disabled (I/DD) Population			
191			
140			
13,739			
2024 Cumulative Summer Camp Applications Received			
558			
305			

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,838
Mobile Response Stabilization Service	116

2024 Camp Related Authorizations	
Approved Camp Authorizations	511
Approved One to One Aid Authorizations	225

NJ Children's System of Care

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### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at any time in the report period.
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at any time in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. A substance use specifier on YouthLink.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	944
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Demographics (All percentages calculated from 'All Unique Youth')

Gender		
Male	513	54.3%
Female	431	45.7%

Age Group			
5-10	6	0.6%	
11-13	97	10.3%	
14-17	713	75.5%	
18-20	127	13.5%	
21	1	0.1%	
>21	0	0.0%	

Race		
AMERICAN INDIAN/ALASKA NATIVE	0	0.0%
ASIAN	16	1.7%
BLACK OR AFRICAN AMERICAN	277	29.3%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	341	36.1%
Two Or More Races	62	6.6%
SOME OTHER RACE	190	20.1%
DECLINED	4	0.4%
UNKNOWN	54	5.7%

Ethnicity		
Hispanic or Latino	402	42.6%
Non-Hispanic or Latino	488	51.7%
Other	54	5.7%

County - Statewide Population		
ATLANTIC	27	2.9%
Bergen	67	7.1%
Burlington	51	5.4%
Camden	85	9.0%
CAPE MAY	21	2.2%
CUMBERLAND	28	3.0%
ESSEX	88	9.3%
GLOUCESTER	28	3.0%
Hudson	62	6.6%
HUNTERDON	7	0.7%
Mercer	47	5.0%

County - Statewide Population		
Middlesex	75	7.9%
Monmouth	65	6.9%
MORRIS	25	2.6%
Ocean	67	7.1%
Passaic	72	7.6%
SALEM	2	0.2%
SOMERSET	28	3.0%
SUSSEX	14	1.5%
UNION	54	5.7%
WARREN	24	2.5%
UNKNOWN	7	0.7%

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03	Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	66	Outpatient & Intensive OP 1	14		
Unique Youth with SU Tracking Element Indicator	95	Active with CMO	Active with CMO		
Unique Youth with SU Authorization Indicator	169	Active with CMO 4	93		
Unique Youth with SU Wrap Flex (CSA20) Indicator	0	Active with DD			
Unique Youth Open SU Module Indicator	380	DD Eligible 6	69		
Unique Youth Triage Form Indicator	355	Living Situation			
Unique Youth with SU Indicator - OOH Referral	15	In Community 7	68		
	15	Out of Home 1	.77		

### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances identified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	23	9.3%		146	20.1%	5	9.1%
Amphetamine	0	0.0%		11	1.5%	0	0.0%
Barbiturates	0	0.0%		1	0.1%	0	0.0%
Benzodiazepines	1	0.4%		11	1.5%	0	0.0%
Cannabis	166	67.2%		316	43.6%	38	69.1%
Cocaine	0	0.0%		13	1.8%	0	0.0%
Ecstasy	1	0.4%		8	1.1%	0	0.0%
Hallucinogens	2	0.8%		28	3.9%	1	1.8%
Inhalants	1	0.4%		7	1.0%	1	1.8%
Opiates - Heroin	0	0.0%		9	1.2%	0	0.0%
Over the Counter Drugs	5	2.0%		12	1.7%	0	0.0%
Rx Prescription	1	0.4%		17	2.3%	0	0.0%
Synthetic Cannabis	6	2.4%	Γ	15	2.1%	3	5.5%
Tobacco	24	9.7%		80	11.0%	5	9.1%
Other - Opiates	1	0.4%		16	2.2%	1	1.8%
Other Drugs	16	6.5%		35	4.8%	1	1.8%
Total	247			725		55	

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2024

#### Other Metrics - School Attendance, Legal Involvement and Insurance Coverage

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Strength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	376
1	Having problems with attendance	132
2	Having challenges with attendance	110
3	Youth is generally truant or refusing to go to school	65
N/A	Not Applicable	87

Legal Involvement				
Legal Involvement - Case Pending				
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	374			
Supplemental Security Income (SSI)				
3560/State Only	84			
Third Party Liability (TPL)	35			
No Insurance	127			