Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

	/	Population Summary
7,454	rt Month	Total Unique Youth with Call Activity in Repo
3,001	ith	Newly Registered Youth in Report Mor
		Gender
54.7%	4,077	Male
45.3%	3,377	Female
		Age at time of call
7.3%	544	0-4
32.0%	2,389	5-10
22.5%	1,674	11-13
31.2%	2,327	14-17
6.7%	499	18-20
0.2%	18	21
0.0%	3	>21
	3,001 54.7% 45.3% 7.3% 32.0% 22.5% 31.2% 6.7% 0.2%	rt Month 7,454 nth 3,001 4,077 54.7% 3,377 45.3% 544 7.3% 2,389 32.0% 1,674 22.5% 2,327 31.2% 499 6.7% 18 0.2%

Race		
AMERICAN INDIAN/ALASKA NATIVE	10	0.1%
ASIAN	239	3.2%
BLACK OR AFRICAN AMERICAN	1,725	23.1%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	2	0.0%
WHITE	2,764	37.1%
Two Or More Races	497	6.7%
SOME OTHER RACE	1,590	21.3%
DECLINED	55	0.7%
UNKNOWN	572	7.7%
Ethnicity		
Hispanic or Latino	3,075	41.3%
Non-Hispanic or Latino	3,851	51.7%
No Ethnicity Data	528	7.1%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		13,169
Caller Type - External Partner Group		
988 Call Specialist	1	0.0%
Adolescent Housing Hub Provider (AHH)	1	0.0%
Childrens Inpatient or Partial Hospital Provider	423	3.2%
College or University	0	0.0%
County Administrator	1	0.0%
Court Personnel	3	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	322	2.4%
Elementary/Middle School	76	0.6%
FCIU	0	0.0%
High School	35	0.3%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	1	0.0%
NJ Child Abuse Hotline	1	0.0%
Police	37	0.3%
Psychiatric Emergency Service Staff (PESS)	29	0.2%
Shelter	0	0.0%
Youth Advocate	0	0.0%
Other	326	2.5%
External Partners Subtotal	1,256	9.5%

Caller Type - Caregiver Group		
Family/Custodial Family Member	152	1.2%
Minor with Child	0	0.0%
Parent/Legal Guardian	8,493	64.5%
Resource Parent	58	0.4%
Self (18-21)	262	2.0%
Self (Under 18)	20	0.2%
Caregiver/Youth Subtotal	8,985	68.2%
Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	421	3.2%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	108	0.8%
CSOC Out of Home Provider	0	0.0%
Family Functional or Multi-Systemic Therapy	8	0.1%
Mobile Response Stabilization Services (MRSS)	68	0.5%
Provider (Other)	463	3.5%
Substance Use Treatment Provider	28	0.2%
CSOC Provider Subtotal	1,096	8.3%
I&R Calls Not Attached to a Youth	1832	13.9%

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<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
988 LifeLine Warm Transfer	2	0.0%
Adolescent Housing Hub	153	1.2%
Authorizations, Claims & Eligibility	299	2.4%
Caller Providing Information About a Member	109	0.9%
Caller Providing Information About a Youth	76	0.6%
Caller Requesting Information	2,049	16.7%
In Home Service Request	7,303	59.5%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	1,150	9.4%
Intermediate Unit Admission	18	0.1%
No Service Access COVID-19 Virus	0	0.0%
Out of Home Service Request	13	0.1%
Reconsiderations & Concerns	14	0.1%
Referred by 988 LifeLine	2	0.0%
Requested Services Not Accessed Through PerformCare	148	1.2%
Substance Use Related	96	0.8%
Technical Issues	261	2.1%
Other	576	4.7%
Total	12,269	

Call Resolution		
Access and Record Maintenance	1,099	4.8%
Adolescent Housing Hub Related	110	0.5%
Contacted Child Abuse Hotline	17	0.1%
Contacted Police	7	0.0%
COVID-19 Related	1	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	393	1.7%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	198	0.9%
Information Documented	6,390	27.8%
IU Admission Processed	17	0.1%
Referred for Bio-Psycho-Social Assessment	775	3.4%
Referred for Medical Clearance	2	0.0%
Referred to Current Insurance	26	0.1%
Referred to External System Partner	4,113	17.9%
Referred to FCIU	4	0.0%
Referred to Outpatient Services	449	2.0%
Service Authorization Related	265	1.2%
Substance Use Related	3	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	7,217	31.4%
Warm Transfer to 988	1	0.0%
Other	1,874	8.2%
Total	22,961	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,931	55.8%
Female	13,434	44.2%
Age		
0-4	985	3.2%
5-10	8,753	28.8%
11-13	6,701	22.1%
14-17	11,013	36.3%
18-20	2,833	9.3%
21	82	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Month		30,367

Race		
White	12,605	41.5%
Black Or African American	6,870	22.6%
American Indian/Alaska Native	34	0.1%
Asian	976	3.2%
Native Hawaiian/Other Pacific Island	12	0.0%
Some Other Race	5,591	18.4%
Two Or More Races	1,926	6.3%
Declined	208	0.7%
Unknown	2,145	7.1%
Ethnicity		
Hispanic or Latino	11,519	37.9%
Non-Hispanic or Latino	16,527	54.4%
No Ethnicity Data	2,321	7.6%

Contracted System Administrator - PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	5,685	7.6%
Biopsychosocial Assessment	1,492	2.0%
Care Management	18,838	25.2%
Family Functional or Multi Systemic Therapy	64	0.1%
Family Support Services (I/DD)	4,820	6.5%
Intensive in Community	26,822	36.0%
Intensive In Home	1,831	2.5%
Intermediate Inpatient Unit	29	0.0%
Mobile Response Initial	3,369	4.5%
Mobile Response Stabilization	7,804	10.5%
Out of Home Treatment	1,557	2.1%
Substance Use Treatment	112	0.2%
Wrap Flex Services	2,183	2.9%
Total	74,606	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,500	20.6%
Community Based Services	1,377	18.9%
DCP&P Contracted	0	0.0%
Inpatient	35	0.5%
Juvenile Justice Service	2	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	665	9.1%
Peer Support	1,887	25.9%
Private Insurance	341	4.7%
School Reimbursed Service	1,453	20.0%
Transportation	12	0.2%
Total	7,272	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	45	4.2%
Detention Alternative	7	0.7%
Emergency Diagnostic Residential Unit	6	0.6%
Group Home	52	4.9%
I/DD Treatment	199	18.8%
Intensive Residential Treatment	45	4.2%
Psychiatric Community Home	146	13.8%
Residential Treatment Center	195	18.4%
Specialty Bed	193	18.2%
Substance Use Treatment	25	2.4%
Treatment Home	148	13.9%
Total	1,061	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	7,089
Medicaid Type - Family Care	13,120
Medicaid Type - Supplemental Security Income (SSI)	3,245

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

Private Insurance

2,200

- Special Population Involvement: I/DD & Camp Activity

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	103	
Agency Respite	103	
Assistive Technology: Assessment	18	
Educational Advocacy	24	
Overnight Respite	8	
Self Hired Respite	239	
Weekend Recreation	127	
Total	622	

Authorized FSS Services in Report Month			
After School Respite	651		
Agency Respite	382		
Assistive Technology: Assessment	0		
Assistive Technology: Device/Mod	99		
Educational Advocacy	45		
Overnight Respite	0		
Self Hired Respite	2,153		
Weekend Recreation	239		
Total	3,569		

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	160	
DD Eligibility Apps Approved in Report Month	120	
Currently Eligible Youth	13,245	
2022 Cumulative Summer Camp Applications Received		
Camp Applications Received	982	
One to One Applications Received	482	

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	2,790	
Mobile Response Stabilization Service	128	

2022 Camp Related Authorizations		
Approved Camp Authorizations	943	
Approved One to One Aid Authorizations	455	

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.

- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	1.663
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Demographics (All percentages calculated from 'All Unique Youth')

Gender		
Male	880	52.9%
Female	783	47.1%

Age Group		
5-10	9	0.5%
11-13	156	9.4%
14-17	1,241	74.6%
18-20	251	15.1%
21	6	0.4%
>21	0	0.0%

Race		
AMERICAN INDIAN/ALASKA NATIVE	3	0.2%
ASIAN	15	0.9%
BLACK OR AFRICAN AMERICAN	498	29.9%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	637	38.3%
Two Or More Races	101	6.1%
SOME OTHER RACE	287	17.3%
DECLINED	11	0.7%
UNKNOWN	111	6.7%

Ethnicity		
Hispanic or Latino	614	36.9%
Non-Hispanic or Latino	915	55.0%
Other	134	8.1%

County - Statewide Population		
ATLANTIC	60	3.6%
BERGEN	107	6.4%
Burlington	100	6.0%
CAMDEN	148	8.9%
CAPE MAY	34	2.0%
CUMBERLAND	75	4.5%
Essex	139	8.4%
GLOUCESTER	56	3.4%
Hudson	96	5.8%
HUNTERDON	16	1.0%
Mercer	82	4.9%

County - Statewide Population		
MIDDLESEX	150	9.0%
Monmouth	120	7.2%
MORRIS	53	3.2%
Ocean	133	8.0%
PASSAIC	83	5.0%
SALEM	13	0.8%
SOMERSET	57	3.4%
SUSSEX	28	1.7%
UNION	82	4.9%
WARREN	24	1.4%
UNKNOWN	7	0.4%

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	81	Outpatient & Intensi	ve OP 13	
Unique Youth with SU Tracking Element Indicator	94	Active with CMO		
Unique Youth with SU Authorization Indicator	198	Active with CM0	D 1,039	
Unique Youth with SU Wrap Flex (CSA20) Indicator	1	Active with DD		
Unique Youth Open SU Module Indicator	1,218	DD Eligible	77	
Unique Youth Triage Form Indicator	412	Living Situation		
Unique Youth with SU Indicator - OOH Referral	17	In Community	1,439	
		Out of Home	227	

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	92	12.6%		335	22.2%	25	13.0%
Amphetamine	0	0.0%		19	1.3%	0	0.0%
Barbiturates	0	0.0%		1	0.1%	0	0.0%
Benzodiazepines	5	0.7%		26	1.7%	0	0.0%
Cannabis	454	62.1%		679	45.0%	122	63.2%
Cocaine	1	0.1%		37	2.5%	1	0.5%
Ecstasy	0	0.0%		18	1.2%	0	0.0%
Hallucinogens	4	0.5%		42	2.8%	0	0.0%
Inhalants	4	0.5%		13	0.9%	4	2.1%
Opiates - Heroin	2	0.3%		13	0.9%	0	0.0%
Over the Counter Drugs	3	0.4%		21	1.4%	1	0.5%
Rx Prescription	5	0.7%		39	2.6%	2	1.0%
Synthetic Cannabis	9	1.2%	Γ	23	1.5%	0	0.0%
Tobacco	86	11.8%		151	10.0%	26	13.5%
Other - Opiates	5	0.7%		30	2.0%	1	0.5%
Other Drugs	61	8.3%		61	4.0%	11	5.7%
Total	731			1,508		193	

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2022

Other Metrics

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	771
1	Having problems with attendance	253
2	Having challenges with attendance	203
3	Youth is generally truant or refusing to go to school	104
N/A	Not Applicable	181

Legal Involvement				
Legal Involvement - Case Pending				
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	731			
Supplemental Security Income (SSI)	162			
3560/State Only	347			
Third Party Liabiltiy (TPL)	97			
No Insurance	99			