Contracted System Administrator — PerformCare®

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

### - Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		1	Population Summary
AM	7,875	rt Month	Total Unique Youth with Call Activity in Report
	3,233	ith	Newly Registered Youth in Report Mon
В			Gender
NATIV	54.9%	4,327	Male
	45.1%	3,548	Female
			Age at time of call
	7.0%	553	0-4
	33.0%	2,601	5-10
	21.7%	1,708	11-13
	32.0%	2,523	14-17
	6.0%	469	18-20
	0.3%	20	21
	0.0%	1	>21

Race		
AMERICAN INDIAN/ALASKA NATIVE	14	0.2%
ASIAN	286	3.6%
BLACK OR AFRICAN AMERICAN	1,771	22.5%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	2	0.0%
WHITE	2,991	38.0%
Two Or More Races	478	6.1%
SOME OTHER RACE	1,749	22.2%
DECLINED	40	0.5%
UNKNOWN	544	6.9%
Ethnicity		
Hispanic or Latino	3,315	42.1%
Non-Hispanic or Latino	4,051	51.4%
No Ethnicity Data	509	6.5%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		14,519
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	0	0.0%
Childrens Inpatient or Partial Hospital Provider	431	3.0%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	7	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	317	2.2%
Elementary/Middle School	106	0.7%
FCIU	1	0.0%
High School	43	0.3%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	1	0.0%
NJ Child Abuse Hotline	1	0.0%
Police	35	0.2%
Psychiatric Emergency Service Staff (PESS)	21	0.1%
Shelter	0	0.0%
Youth Advocate	2	0.0%
Other	364	2.5%
Other	1	0.0%
External Partners Subtotal	1,330	9.2%

Caller Type - Caregiver Group		
Family/Custodial Family Member	150	1.0%
Minor with Child	0	0.0%
Parent/Legal Guardian	9,253	63.7%
Resource Parent	48	0.3%
Self (18-21)	230	1.6%
Self (Under 18)	30	0.2%
Caregiver/Youth Subtotal	9,711	66.9%
Caller Type - CSOC Provider C	Group	
Behavioral Assistance/Intensive in Community	370	2.5%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	140	1.0%
CSOC Out of Home Provider	11	0.1%
Family Functional or Multi-Systemic Therapy	13	0.1%
Mobile Response Stabilization Services (MRSS)	51	0.4%
Provider (Other)	423	2.9%
Substance Use Treatment Provider	19	0.1%
CSOC Provider Subtotal	1,027	7.1%
I&R Calls Not Attached to a Youth	2451	16.9%

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<u>Call Reason & Resolutions</u>: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	144	1.1%
Authorizations, Claims & Eligibility	293	2.2%
Caller Providing Information About a Member	79	0.6%
Caller Providing Information About a Youth	138	1.1%
Caller Requesting Information	2,056	15.7%
In Home Service Request	8,033	61.2%
Infected / Exposed COVID-19 Virus	2	0.0%
Intellectual/Developmental Disability Inquiry	1,205	9.2%
Intermediate Unit Admission	8	0.1%
No Service Access COVID-19 Virus	1	0.0%
Out of Home Service Request	18	0.1%
Reconsiderations & Concerns	11	0.1%
Requested Services Not Accessed Through PerformCare	248	1.9%
Substance Use Related	75	0.6%
Technical Issues	213	1.6%
Other	597	4.5%
Total	13,121	

Call Resolution		
Access and Record Maintenance	1,146	4.7%
Adolescent Housing Hub Related	97	0.4%
Contacted Child Abuse Hotline	14	0.1%
Contacted Police	2	0.0%
COVID-19 Related	1	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	345	1.4%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	179	0.7%
Information Documented	6,584	26.8%
IU Admission Processed	14	0.1%
Referred for Bio-Psycho-Social Assessment	970	3.9%
Referred for Medical Clearance	4	0.0%
Referred to Current Insurance	36	0.1%
Referred to External System Partner	4,507	18.3%
Referred to FCIU	3	0.0%
Referred to Outpatient Services	416	1.7%
Service Authorization Related	269	1.1%
Substance Use Related	2	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	7,827	31.8%
Other	2,164	8.8%
Total	24,580	

#### - Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,346	55.8%
Female	12,942	44.2%
Age		
0-4	936	3.2%
5-10	8,315	28.4%
11-13	6,330	21.6%
14-17	10,748	36.7%
18-20	2,873	9.8%
21	90	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mont	:h	29,292

Race		
White	12,336	42.1%
Black Or African American	6,643	22.7%
American Indian/Alaska Native	36	0.1%
Asian	967	3.3%
Native Hawaiian/Other Pacific Island	12	0.0%
Some Other Race	5,220	17.8%
Two Or More Races	1,822	6.2%
Declined	199	0.7%
Unknown	2,057	7.0%
Ethnicity		
Hispanic or Latino	10,962	37.4%
Non-Hispanic or Latino	16,027	54.7%
No Ethnicity Data	2,303	7.9%

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# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	5,594	7.7%
Biopsychosocial Assessment	1,517	2.1%
Care Management	18,580	25.5%
Family Functional or Multi Systemic Therapy	73	0.1%
Family Support Services (I/DD)	4,839	6.6%
Intensive in Community	25,717	35.3%
Intensive In Home	1,849	2.5%
Intermediate Inpatient Unit	29	0.0%
Mobile Response Initial	4,000	5.5%
Mobile Response Stabilization	6,880	9.4%
Out of Home Treatment	1,575	2.2%
Substance Use Treatment	110	0.2%
Wrap Flex Services	2,127	2.9%
Total	72,890	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,506	20.8%
Community Based Services	1,304	18.0%
DCP&P Contracted	0	0.0%
Inpatient	32	0.4%
Juvenile Justice Service	3	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	623	8.6%
Peer Support	1,988	27.4%
Private Insurance	377	5.2%
School Reimbursed Service	1,405	19.4%
Transportation	14	0.2%
Total	7,252	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	46	4.3%
Detention Alternative	6	0.6%
Emergency Diagnostic Residential Unit	6	0.6%
Group Home	51	4.8%
I/DD Treatment	199	18.8%
Intensive Residential Treatment	44	4.1%
Psychiatric Community Home	147	13.9%
Residential Treatment Center	192	18.1%
Specialty Bed	198	18.7%
Substance Use Treatment	22	2.1%
Treatment Home	150	14.1%
Total	1,061	

#### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,525
Medicaid Type - Family Care	12,459
Medicaid Type - Supplemental Security Income (SSI)	3,259
Private Insurance	2,187

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

### - Special Population Involvement: I/DD & Camp Activity

**Descriptions**: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	87	
Agency Respite	101	
Assistive Technology: Assessment	31	
Educational Advocacy	22	
Overnight Respite	6	
Self Hired Respite	199	
Weekend Recreation	149	
Total	595	

Authorized FSS Services in Report Month			
After School Respite	630		
Agency Respite	376		
Assistive Technology: Assessment	0		
Assistive Technology: Device/Mod	109		
Educational Advocacy	45		
Overnight Respite	0		
Self Hired Respite	2,148		
Weekend Recreation	224		
Total	3,532		

Intellectual/Developmental Disabled (I/DD) Population			
DD Eligibility Apps Received in Report Month	144		
DD Eligibility Apps Approved in Report Month	121		
Currently Eligible Youth	13,208		
2022 Cumulative Summer Camp Applications Received			
Camp Applications Received	983		
One to One Applications Received	482		

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	2,794	
Mobile Response Stabilization Service	117	

2022 Camp Related Authorization	S
Approved Camp Authorizations	943
Approved One to One Aid Authorizations	455

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### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

1. A call with an SU Reason or Resolution Code entered in the report period.

2. An open SU Tracking Element active at anytime in the report period .

- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	1.628
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**Demographics** (All percentages calculated from 'All Unique Youth')

Gender		
Male	867	53.3%
Female	761	46.7%

Age Group		
5-10	9	0.6%
11-13	139	8.5%
14-17	1,234	75.8%
18-20	239	14.7%
21	7	0.4%
>21	0	0.0%

Race		
AMERICAN INDIAN/ALASKA NATIVE	3	0.2%
ASIAN	21	1.3%
BLACK OR AFRICAN AMERICAN	477	29.3%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.1%
WHITE	586	36.0%
Two Or More Races	93	5.7%
SOME OTHER RACE	317	19.5%
DECLINED	7	0.4%
UNKNOWN	123	7.6%

Ethnicity		
Hispanic or Latino	619	38.0%
Non-Hispanic or Latino	854	52.5%
Other	155	9.5%

County - Statewide Population		
ATLANTIC	65	4.0%
BERGEN	98	6.0%
Burlington	103	6.3%
Camden	148	9.1%
CAPE MAY	30	1.8%
CUMBERLAND	69	4.2%
Essex	147	9.0%
GLOUCESTER	59	3.6%
Hudson	94	5.8%
HUNTERDON	12	0.7%
Mercer	59	3.6%

County - Statewide Population		
Middlesex	147	9.0%
Monmouth	129	7.9%
MORRIS	64	3.9%
Ocean	119	7.3%
Passaic	62	3.8%
SALEM	12	0.7%
SOMERSET	55	3.4%
SUSSEX	22	1.4%
UNION	93	5.7%
WARREN	32	2.0%
UNKNOWN	9	0.6%

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### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations			Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	65	(	Outpatient & Intensive OP	10	
Unique Youth with SU Tracking Element Indicator	86		Active with CMO		
Unique Youth with SU Authorization Indicator	195		Active with CMO	1,018	
Unique Youth with SU Wrap Flex (CSA20) Indicator	2		Active with DD		
Unique Youth Open SU Module Indicator	1,190		DD Eligible 80		
Unique Youth Triage Form Indicator	427		Living Situation		
Unique Youth with SU Indicator - OOH Referral	6		In Community	1,402	
	0		Out of Home	226	

### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	83	11.7%		302	21.4%	21	10.3%
Amphetamine	3	0.4%		16	1.1%	0	0.0%
Barbiturates	0	0.0%		1	0.1%	0	0.0%
Benzodiazepines	0	0.0%		31	2.2%	0	0.0%
Cannabis	452	63.8%		625	44.3%	119	58.6%
Cocaine	3	0.4%		35	2.5%	2	1.0%
Ecstasy	1	0.1%		13	0.9%	1	0.5%
Hallucinogens	4	0.6%		37	2.6%	1	0.5%
Inhalants	7	1.0%		12	0.9%	7	3.4%
Opiates - Heroin	1	0.1%		20	1.4%	1	0.5%
Over the Counter Drugs	2	0.3%		21	1.5%	1	0.5%
Rx Prescription	9	1.3%		36	2.6%	4	2.0%
Synthetic Cannabis	8	1.1%	Γ	21	1.5%	3	1.5%
Tobacco	82	11.6%	Γ	146	10.4%	27	13.3%
Other - Opiates	0	0.0%		27	1.9%	0	0.0%
Other Drugs	54	7.6%		67	4.8%	16	7.9%
Total	709			1,410		203	

### Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2022

### **Other Metrics**

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	753
1	Having problems with attendance	261
2	Having challenges with attendance	187
3	Youth is generally truant or refusing to go to school	79
N/A	Not Applicable	183

Legal Involvement				
Legal Involvement - Case Pending				
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	715			
Supplemental Security Income (SSI)				
3560/State Only				
Third Party Liabiltiy (TPL)				
No Insurance				