

Commissioner's Monthly Report September 2017

Allison Blake, Ph.D., L.S.W Commissioner



Monthly Report Table of Contents

2
3
4
5
6-8
9
9
10
11
11-12
13
14

Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	100%	1	
	Intake Workers Caseload	90%	95%	1	
	Permanency Workers Caseload (Local Offices)	95%	100%	>	
	Permanency Workers Caseload	95%	100%	1	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	1	
Ca	Adoption Workers Caseload	95%	97%	1	
	Supervisor/Worker Ratio	95%	100%	>	
	IAIU Investigators Caseload	95%	100%	V V	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	84%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	>	
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1	
res	Initial Family Team Meetings	80%	84%	>	
Process Measures	Subsequent FTMs within 12 months	80%	74%	\	
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	>	
	Initial Case Plans- for Children Entering Placement	95%	96%	1	
	Timeliness of Current Plans	95%	95%	1	
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	1	

TO BE MAINTAINED CONT. Successfully Maintained						
	Measure Description	Target	Performance			
res	Caseworker Contact with Children in Placement	93%	98%	1		
Weasu	Parent-Child Visits –weekly	60%	85%	1		
Process Measures	Parent-Child Visits – biweekly	85%	96%	1		
Pro	Independent Living Assessments	90%	88%	1		
ually	Educational Needs	80%	87%	1		
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	1		
/ Meas	Housing (July - Dec 2016)	95%	95%	1		
Quality	Employment/Education (July - Dec 2016)	85%	90%	1		
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	1		
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	1		
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	1		
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	1		
те Меа	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	1		
Outco	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	1		
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	1		
	Permanency within 12 Months (CY 2015)	42%	42%	1		

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED					
	Measure Description	Target	Performance		
saures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%		
Pro	Child Visits with Siblings	85%	76%		
lly	Quality Investigations (June 2016)	85%	83%		
Annua	Quality of Teaming (CY 2016)	75%	49%		
Quality Measues Annually	Quality of Case Plans (CY 2016)	80%	49%		
	Services to Support Transitions (CY 2016)	80%	66%		
	Needs Assessment (July - Dec 2016)	n/a	Partial		
VIII	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%		
s Ann	Re-entry to Placement (CY 2014)	9%	12%		
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%		
	Permanency within 36 Months (CY 2013)	80%	78%		
0	Permanency within 48 Months (CY 2012)	86%	85%		

3



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About July 31st, 2017

"To Be Achieved" Measures					
	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	July '17	88%	90%	-2%	
CW visits Parent 2x/Month	July '17	68%	90%	-22%	
Child Visit with Siblings	July '17	72%	85%	-13%	

"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	June '17	84%	80%	0%	
Subsequent FTMs within 12 Months	July '17	74%	80%	-6%	
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	July '17	90%	90%	0%	
Investigation Timeliness CP&P 60 days	May '17	84%	85%	-1%	
Investigation Timeliness CP&P 90 days	May '17	95%	95%	0%	
Investigation Timeliness IAIU	July '17	81%	80%	0%	
Initial Case Plans	July '17	93%	95%	-2%	
Ongoing Case Plans	July '17	92%	95%	-3%	
Parent-Child Weekly Visit ²	July '17	58%	60%	-2%	
Parent-Child Visits Biweekly	July '17	72%	85%	-13%	
CW visits Child Monthly (at placement site) ³	July '17	96%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	May '17	85%	93%	-8%	
Ind. Living Assessments 14-18 yrs	July '17	94%	90%	0%	
Supervisor Worker Ratio	July '17	100%	95%	0%	
Caseloads: IAIU Investigators	July '17	100%	95%	0%	
Caseloads: Intake	July '17	98%	90%	0%	
Caseloads: Permanency	July '17	100%	95%	0%	
Caseloads: Adoption	July '17	100%	95%	0%	
The blue bar indicates DCF performance in the current month.					

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) July 2017 (**98%**)



DCF At Glance Dashboard

On or About July 31st, 2017

	OII OI ADO
DCF At a Glance	
DCF: Total Children Served in the Month ¹	80,453
CP&P: Children/Youth Served	44,681
OOH Setting (< 18)	6,182
In-Home Setting (< 18)	36,425
Youth 18-21	2,074
OOH Setting (>18)	357
Youth Open with CSOC ²	35,772
FCP: Total Clients Served ³	15,045
DOW: Total Clients Served (Monthly)	10,326
DCF: Families Served in the Month ⁴	29,350
CP&P	22,498
FCP (Family Success Centers & Home Visiting)	6,852

CSOC ⁵ Quick Facts			
Youth Open with CSOC (unduplicated count)	35,772		
DD Eligible Children (unduplicated count)	14,469		
MRSS: Dispatches in the month	1,059		
MRSS: Interventions (includes prior dispatches)	2,142		
Remained in same Living situation	98%		
Care Management: Children Served	12,180		
OOH Behavioral Health Settings: Children Served 10	1,207		
Placed out of State	1		
PerformCare Calls	6,777		
DD Related Calls	1,583		
Sandy Related Calls	196		

Hotline Referrals	13,369
CPS Reports	29%
CWS Referrals	10%
Number of Human Trafficking Referrals ⁷	8
Response Timeliness (July 2017)	98%
Monthly Staff Contacts/Children OOH (July 2017)	96%
Entries to Care	282
Shelter Placements (June 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁸	94%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,627

FSCs: Families Served (June)	2,661
Home Visiting: Families Served (June)	4,191
SBYSP: Clients Served (June)	8,193
DV Services: Clients Served (June)	1,228
Residential	20%
Non-Residential	80%
SAARC: Clients Served (June 2017)	763
Displaced Homemaker: Clients Served (June 2017)	397
New Clients	43%
Rape Prevention Clients Served (June 2017)	7,938

¹Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between <u>November 2013</u> and <u>July 2017</u> was 561. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

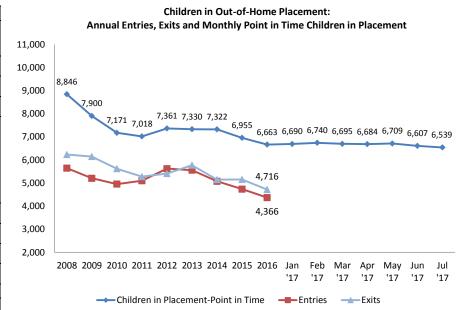
 $[*]OOH\ Behavioral\ Health\ Settings:\ Children\ Served\ -\ Excludes\ Youth\ in\ Detention\ Alternatives\ and\ Diagnostic\ Settings.$

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

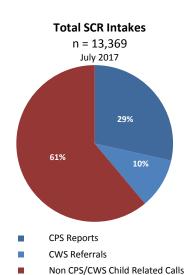


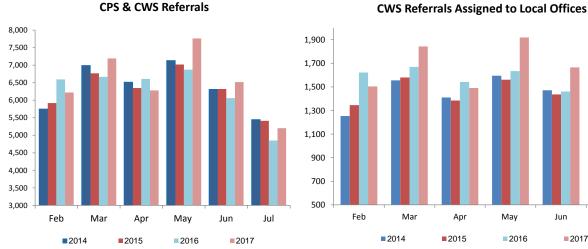
Section I: Child Protection & Permanency

CP&P C	Quick Facts		
Data in this chart includes children up to age 20.99		Jul-17	Δ from July 2016
Families Under CP&P Supervision		22,498	-2%
Children Under CP&P Supervision		44,681	-2%
Children Receiving CP&P In-Home Services		38,142	-2%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(52.3%)		
Resource Family Kinship	(39.1%)	6,539	-8%
Group and Residential	(7.0%)		
Independent Living	(1.6%)		
Children Legally Free for Adoption (Excludes T	PR Appeals)	1,130	-5%
Finalized Adoptions to date (CY2017) - As 7/32	1/2017	478	-8%
Children in Subsidized Kinship Legal Guardians	ship	1,803	-5%
Children in Subsidized Adoptions		13,824	1%
			•
Entries to Care		282	-18%
Exits from Care		297	-8%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.





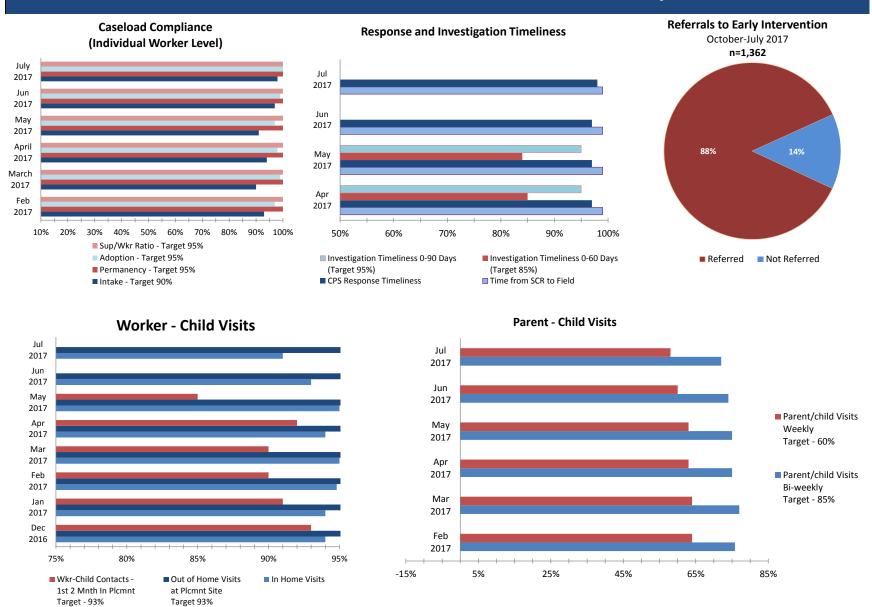
2016

2017

■2015

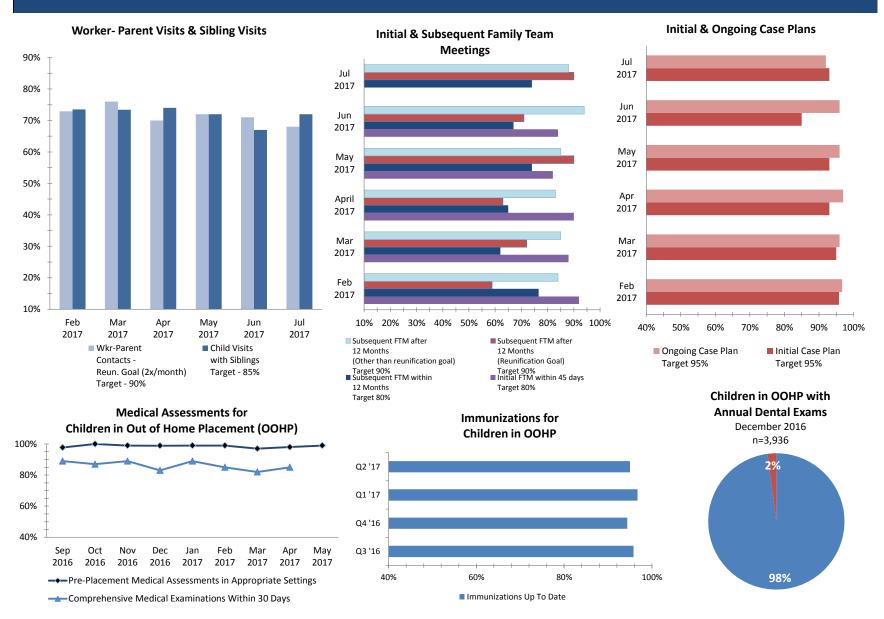


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





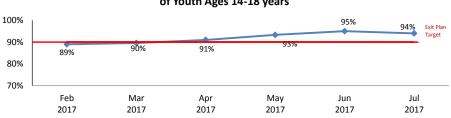
Section II: Adolescent Services

OAS Quick Facts (July 2017) Youth 18-21

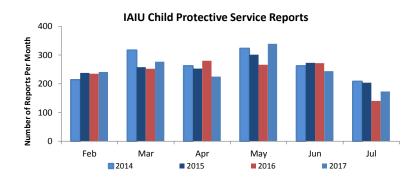
Youth 18-21 years old served by CP&P ⁴					
Youth served "In Home" living with a parent/relative or living independently ⁵					
Youth served "Out-of-Home"					
Family Based Setting	(56%)	357			
Congregate Care Setting	(19%)	337			
Independent Living	(24%)				
Youth Receiving Adoption or KLG Subsidy					

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

Completed Independent Living Assessments of Youth Ages 14-18 years



Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide No more than 8 new investigations and 12 cases/month

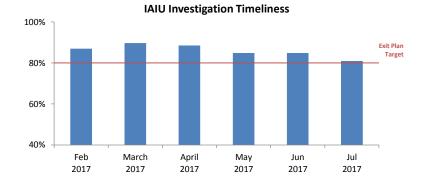
100% 100% 100% 100% 100% 100% 80% 60% 40% Feb March April May Jul Jun 2017 2017

2017

2017

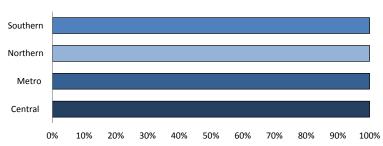
2017

2017



IAIU Caseload Report by Region

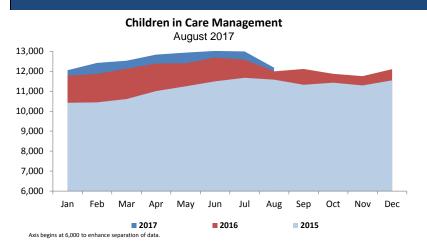
July 2017

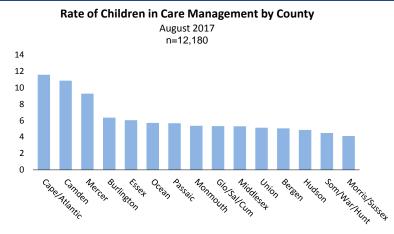


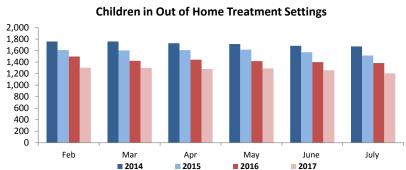
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency

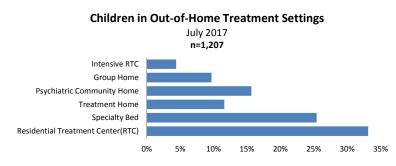


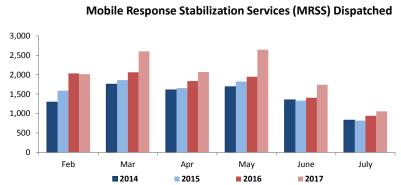
Section IV: Children's System of Care

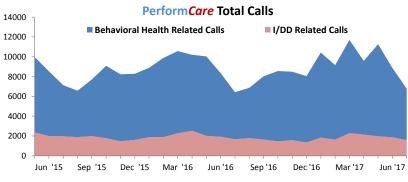






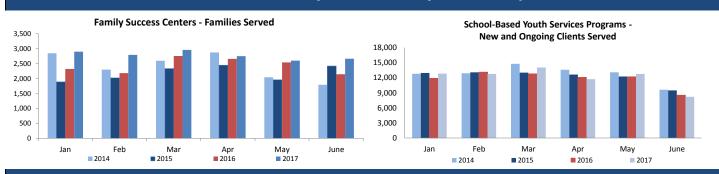






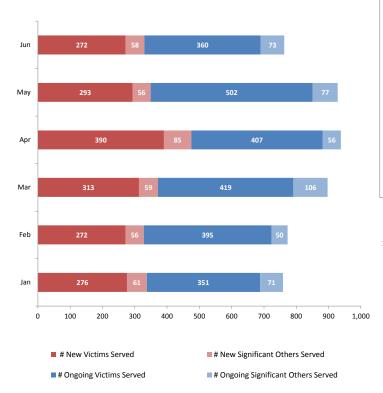


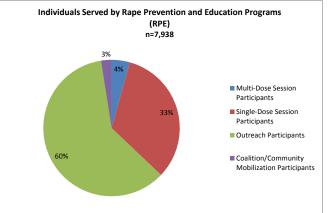
Section V: Family & Community Partnerships



Section VI: Division on Women







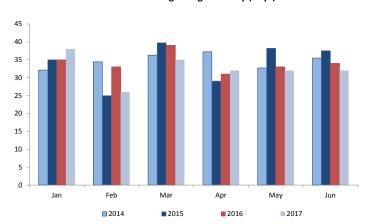
Displaced Homemaker Program





Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

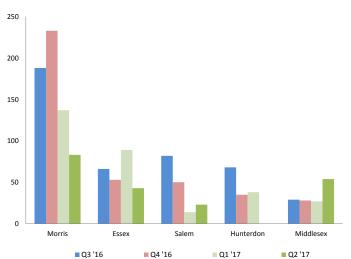


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

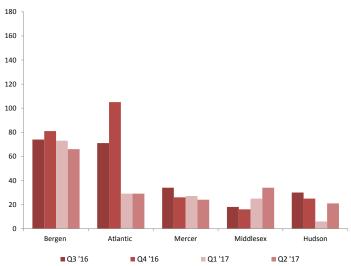


Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clienst not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

Met Target				Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	96%	95%	98%	95%	98%	98%	72%	100%	100%	100%	84%	60%	80%
Atlantic West	95%	96%	98%	91%	97%	73%	59%		100%	96%	72%	51%	69%
Bergen Central	100%	91%	99%	99%	100%	100%	100%		100%	97%	86%	77%	79%
Bergen South	100%	93%	100%	98%	98%	100%	97%		100%	94%	84%	74%	78%
Burlington East	86%	95%	92%	70%	92%	94%	44%	100%	53%	93%	77%	60%	80%
Burlington West	94%	85%	92%	61%	89%	70%	63%	33%	73%	89%	72%	65%	74%
Camden Central	94%	94%	96%	86%	94%	84%	94%	100%	100%	80%	79%	59%	76%
Camden East	96%	84%	98%	71%	91%	98%	93%	100%	100%	98%	66%	61%	73%
Camden North	82%	80%	95%	46%	71%	67%	33%	33%	85%	78%	64%	54%	72%
Camden South	82%	85%	99%	89%	97%	93%	40%		80%	98%	79%	68%	81%
Cape May	99%	93%	97%	88%	96%	88%	82%		83%	100%	81%	63%	74%
Cumberland East	92%	87%	97%	61%	73%	72%	29%		72%	93%	62%	68%	77%
Cumberland West	96%	94%	98%	71%	90%	91%	58%	100%	64%	97%	74%	59%	75%
Essex Central	96%	89%	92%	90%	96%	67%	26%	100%	72%	69%	65%	49%	66%
Essex North	83%	95%	100%	83%	96%	52%	29%	100%	50%	71%	80%	67%	77%
Essex South	96%	89%	96%	90%	97%	67%	63%	50%	75%	86%	65%	45%	70%
Gloucester East	100%	100%	99%	73%	93%	93%	96%	100%	100%	97%	75%	64%	82%
Gloucester West	97%	97%	99%	95%	98%	98%	93%	75%	91%	95%	72%	51%	70%
Hudson Central	100%	88%	99%	95%	98%	100%	95%	67%	100%	83%	88%	60%	82%
Hudson North	97%	100%	96%	92%	95%	100%	67%	100%	100%	100%	77%	81%	80%
Hudson South	99%	95%	97%	79%	91%	88%	93%	79%	89%	100%	84%	58%	76%
Hudson West	100%	94%	99%	91%	96%	100%	71%	0%	96%	100%	86%	69%	84%
Hunterdon	100%	86%	93%	79%	96%	100%	67%		100%	100%	73%	82%	80%
Mercer North	98%	62%	90%	66%	95%	82%	56%	86%	84%	80%	52%	45%	65%
Mercer South	94%	80%	98%	73%	93%	100%	75%	80%	90%	88%	73%	69%	78%
Middlesex Central	89%	89%	98%	92%	97%	80%	40%	0%	75%	75%	70%	60%	74%
Middlesex Coastal	100%	100%	100%	96%	99%	58%	57%	0%	96%	100%	76%	67%	78%
Middlesex West	77%	70%	95%	88%	96%	95%	19%	100%	78%	82%	57%	53%	72%
Monmouth North	96%	100%	100%	94%	99%	100%	98%	91%	95%	100%	69%	56%	71%
Monmouth South	97%	98%	99%	90%	96%	97%	67%	100%	100%	100%	82%	56%	73%
Morris East	100%	94%	99%	94%	97%	85%	100%	100%	50%	93%	72%	60%	73%
Morris West	88%	96%	98%	86%	95%	55%	54%		84%	50%	81%	69%	87%
Newark Center City	99%	84%	95%	83%	96%	89%	52%	75%	67%	93%	62%	47%	69%
Newark Northeast	100%	82%	95%	72%	94%	92%	73%	67%	65%	97%	69%	53%	79%
Newark South	99%	89%	97%	75%	92%	100%	100%	50%	97%	99%	53%	53%	65%
Ocean North	99%	92%	98%	88%	97%	100%	92%	100%	86%	100%	70%	64%	78%
Ocean South	98%	96%	99%	91%	99%	74%	82%	100%	93%	98%	71%	62%	78%
Passaic Central	89%	80%	98%	88%	96%	91%	78%		100%	97%	55%	52%	62%
Passaic North	93%	94%	97%	95%	98%	75%	47%	100%	95%	83%	69%	57%	69%
Salem	100%	94%	99%	95%	99%	89%	100%		100%	94%	89%	70%	84%
Somerset	100%	90%	94%	87%	96%	76%	94%	100%	100%	100%	78%	72%	84%
Sussex	100%	95%	100%	91%	96%	71%	50%		58%	100%	77%	67%	80%
Union Central	99%	81%	97%	92%	99%	80%	55%	60%	100%	75%	70%	69%	77%
Union East	98%	95%	96%	76%	92%	88%	42%	47%	73%	89%	64%	54%	69%
Union West	100%	100%	99%	94%	99%	100%	93%		83%	77%	64%	59%	67%
Warren	97%	92%	87%	84%	95%	60%	31%	50%	100%	81%	78%	56%	83%
Statewide	96%	90%	97%	85%	95%	86%	70%	75%	86%	92%	71%	59%	75%

Blank cells mean that the office did not have any children eligible for that messure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	February'17-July'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	December'16-May'17
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	February'17-July'17
M# 13	Investigation Completion within 60 days	85%	December'16-May'17
M# 14	Investigation Completion within 90 days	95%	December'16-May'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	January'17-June'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	February'17-July'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	February'17-July'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	February'17-July'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	February'17-July'17
M# 28	Caseworker visits Parent 2x/Month	90%	February'17-July'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	6/24/2017-7/29/2017
M# 30	Bi-weekly Parent-Child Visits	85%	February'17-July'17

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



Worker and Office Caseloads by Worker Type and by Local Office - July 2017

		Met Target	< 70% of workers in compliance					
	1 100	take	² Dorm	nanency	³ Adoption			
	1111	Office	Pelli	Office	Adoption Office			
Local Office	Worker	Compliant?	Worker	Compliant?	Worker	Compliant?		
	Compliance	Yes/No	Compliance	Yes/No	Compliance	Yes/No		
Atlantic East	100%	Yes	100%	Yes		,		
Atlantic West	100%	Yes	100%	Yes	100%	Yes		
Bergen Central	100%	Yes	100%	Yes	100%	Yes		
Bergen South	94%	Yes	100%	Yes	100%	Yes		
Burlington East	100%	Yes	100%	Yes	100%	Yes		
Burlington West	88%	No	100%	Yes	100%	Yes		
Camden Central	100%	Yes	100%	Yes	100%	Yes		
Camden East	100%	Yes	100%	Yes	100%	Yes		
Camden North	81%	No	100%	Yes	100%	Yes		
Camden South	100%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	100%	Yes	100%	Yes	100%	Yes		
Cumberland West	100%	Yes	100%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gloucester East	100%	Yes	100%	Yes	10070			
Gloucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	94%	Yes	100%	Yes	100%	Yes		
Hudson North		Yes		Yes	100%	Yes		
Hudson South	100% 89%	No	100%	Yes	100%	Yes		
Hudson West		Yes	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	100%	Yes	100%	Yes	100%	Yes		
Mercer South	100%	Yes	100%	Yes	100%	Yes		
Middlesex Central	100%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes		
Middlesex West	100%	Yes	100%	Yes	100%	Yes		
Monmouth North	100%	No No	100%	Yes	100%	Yes		
Monmouth South	87%	Yes	100%	Yes	100%	Yes		
Morris East	100%	Yes	100%		100%	Yes		
Morris West	100%	Yes	100%	Yes	100%	Yes		
	100%		100%	Yes				
Newark Center City	95%	Yes	96%	Yes	100%	Yes		
Newark Northeast	86%	No	100%	Yes	100%	Yes		
Newark South	100%	Yes	97%	Yes	100%	Yes		
Ocean North	100%	Yes	100%	Yes	100%	Yes		
Ocean South	100%	Yes	100%	Yes	100%	Yes		
Passaic Central	100%	Yes	100%	Yes	75%	No		
Passaic North	100%	Yes	100%	Yes	100%	Yes		
Salem	92%	Yes	100%	Yes	100%	Yes		
Somerset	96%	Yes	100%	Yes	100%	Yes		
Sussex	100%	Yes	100%	Yes	100%	Yes		
Union Central	100%	Yes	100%	Yes	100%	Yes		
Union East	100%	Yes	100%	Yes	100%	Yes		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide ⁴	98%	Yes	100%	Yes	100%	Yes		

1 Intake

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%