

Commissioner's Monthly Report August 2017

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Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	100%	1	
	Intake Workers Caseload	90%	95%	1	
	Permanency Workers Caseload (Local Offices)	95%	100%	>	
	Permanency Workers Caseload	95%	100%	>	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	1	
Ca	Adoption Workers Caseload	95%	97%	1	
	Supervisor/Worker Ratio	95%	100%	>	
	IAIU Investigators Caseload	95%	100%	√ √ √	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	84%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	>	
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1	
res	Initial Family Team Meetings	80%	84%	>	
Process Measures	Subsequent FTMs within 12 months	80%	74%	1	
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	1	
	Initial Case Plans- for Children Entering Placement	95%	96%	1	
	Timeliness of Current Plans	95%	95%	1	
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	1	

TO BE MAINTAINED CONT. Successfully Maintained					
	Measure Description	Target	Performance		
res	Caseworker Contact with Children in Placement	93%	98%	1	
Measu	Parent-Child Visits –weekly	60%	85%	V	
Process Measures	Parent-Child Visits – biweekly	85%	96%	V	
Pro	Independent Living Assessments	90%	88%	v	
ually	Educational Needs	80%	87%	v	
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	v	
Meas	Housing (July - Dec 2016)	95%	95%	v	
Quality	Employment/Education (July - Dec 2016)	85%	90%	v	
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	v	
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	•	
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	•	
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	v	
me Mea	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	v	
Outco	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	v	
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	v	
	Permanency within 12 Months (CY 2015)	42%	42%	v	

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	^
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED					
	Measure Description	Target	Performance		
sarres	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%		
Pro	Child Visits with Siblings	85%	76%		
ly	Quality Investigations (June 2016)	85%	83%		
Innual	Quality of Teaming (CY 2016)	75%	49%		
sens!	Quality of Case Plans (CY 2016)	80%	49%		
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%		
Ons	Needs Assessment (July - Dec 2016)	n/a	Partial		
Alla	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%		
s Ann	Re-entry to Placement (CY 2014)	9%	12%		
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%		
rtcome	Permanency within 36 Months (CY 2013)	80%	78%		
On	Permanency within 48 Months (CY 2012)	86%	85%		

3



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About June 30th, 2017

"To Be Achieved" Measures					
	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	June '17	94%	90%	0%	
CW visits Parent 2x/Month	June '17	71%	90%	-19%	
Child Visit with Siblings	June '17	67%	85%	-18%	

"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	May '17	82%	80%	0%	
Subsequent FTMs within 12 Months	June '17	67%	80%	-13%	
Subsequent FTMs after 12 Months - Reunification Goal (n=21)	June '17	71%	90%	-19%	
Investigation Timeliness CP&P 60 days	April '17	85%	85%	0%	
Investigation Timeliness CP&P 90 days	April '17	95%	95%	0%	
Investigation Timeliness IAIU	June '17	85%	80%	0%	
Initial Case Plans	June '17	85%	95%	-10%	
Ongoing Case Plans	June '17	96%	95%	0%	
Parent-Child Weekly Visit ²	June '17	60%	60%	0%	
Parent-Child Visits Biweekly	June '17	74%	85%	-11%	
CW visits Child Monthly (at placement site) ³	June '17	96%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	April '17	92%	93%	-1%	
Ind. Living Assessments 14-18 yrs	June '17	95%	90%	0%	
Supervisor Worker Ratio	June '17	100%	95%	0%	
Caseloads: IAIU Investigators	June '17	100%	95%	0%	
Caseloads: Intake	June '17	97%	90%	0%	
Caseloads: Permanency	June '17	100%	95%	0%	
Caseloads: Adoption	June '17	99%	95%	0%	
The blue bar indicates DCF performance in the current month.					

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

 $^{^{3}}$ Caseworker visits with Children in Placement (all locations) June 2017 (98%)



DCF At Glance Dashboard

On or About June 30th, 2017

	Oll Ol Abol
DCF At a Glance	
DCF: Total Children Served in the Month ¹	85,567
CP&P: Children/Youth Served	47,762
OOH Setting (< 18)	6,232
In-Home Setting (< 18)	39,537
Youth 18-21	1,993
OOH Setting (>18)	375
Youth Open with CSOC ²	37,805
FCP: Total Clients Served ³	19,541
DOW: Total Clients Served (Monthly Average)	9,883
DCF: Families Served in the Month ⁵	30,721
CP&P	23,927
FCP (Family Success Centers & Home Visiting)	6,794

CSOC ⁶ Quick Facts			
Youth Open with CSOC (unduplicated count)	37,805		
DD Eligible Children (unduplicated count)	14,480		
MRSS: Dispatches in the month	1,743		
MRSS: Interventions (includes prior dispatches)	2,585		
Remained in same Living situation	97%		
Care Management: Children Served	12,944		
OOH Behavioral Health Settings: Children Served 10	1,259		
Placed out of State	1		
PerformCare Calls	8,876		
DD Related Calls	1,869		
Sandy Related Calls	248		

Hotline Referrals	15,143
CPS Reports	32%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	23
Response Timeliness (June 2017)	97%
Monthly Staff Contacts/Children OOH (June 2017)	96%
Entries to Care	320
Shelter Placements (May 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	98%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,195

FSCs: Families Served (May)	2,601
Home Visiting: Families Served (May)	4,193
SBYSP: Clients Served (May)	12,747
	•
DV Services: Clients Served (May)	1,424
Residential	19%
Non-Residential	81%
SAARC: Clients Served (Jan-Mar 2017)	12,688
Displaced Homemaker: Clients Served (Jan-Mar 2017)	1,137
New Clients	36%
Rape Prevention Clients Served (Jan-Mar 2017)	11,551

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

 $^{^{\}rm 6}$ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

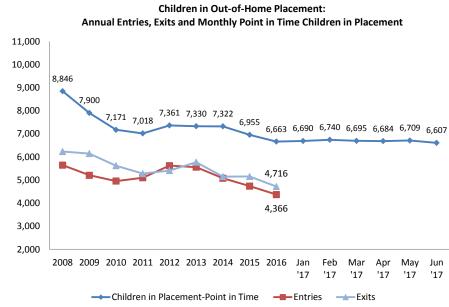
⁸ The cumulative number of human trafficking referrals between November 2013 and June 2017 was 553. This figure could change depending on when the data is extracted.

Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
 OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.



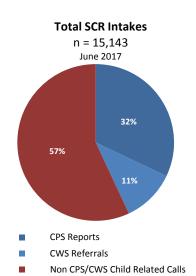
Section I: Child Protection & Permanency

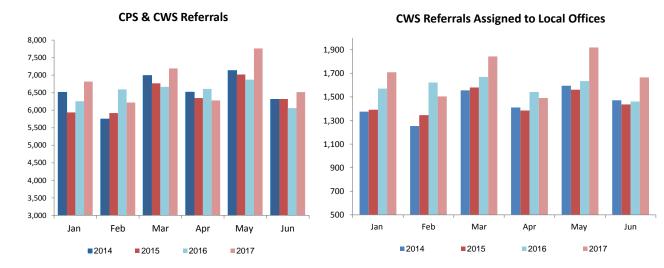
CP&P C	uick Facts		
Data in this chart includes children up to age 20.99		Jun-17	Δ from June 2016
Families Under CP&P Supervision		23,927	0%
Children Under CP&P Supervision		47,762	-1%
Children Receiving CP&P In-Home Services		41,155	0%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(52.3%)		
Resource Family Kinship	(38.9%)	6,607	-7%
Group and Residential	(7.1%)		
Independent Living	(1.7%)		
Children Legally Free for Adoption (Excludes T	PR Appeals)	1,137	-3%
Finalized Adoptions to date (CY2017) - As 6/30)/2017	401	-7%
Children in Subsidized Kinship Legal Guardians	ship	1,898	-5%
Children in Subsidized Adoptions		14,297	0%
Entries to Care		320	-11%
Exits from Care		414	-15%



Point In Time data is based on data as of the last day of each month.

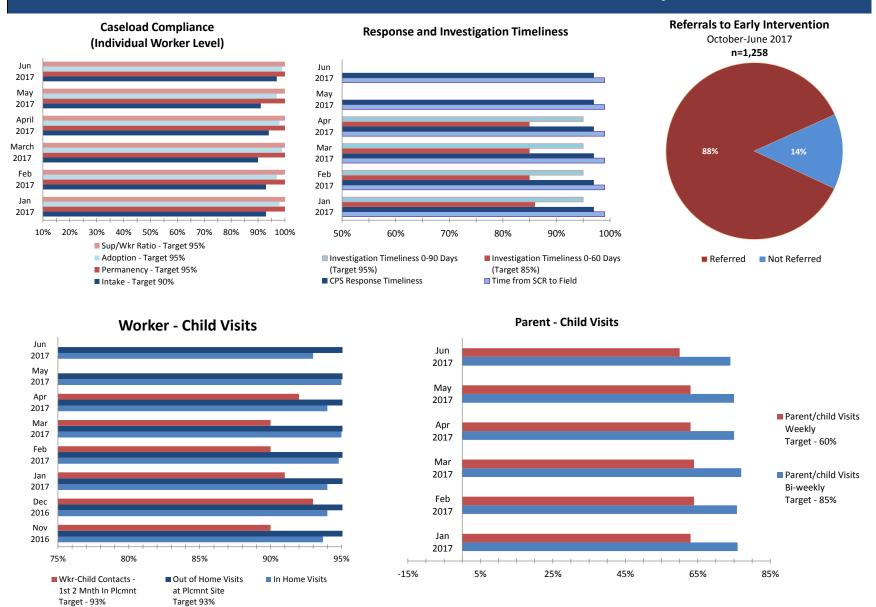
Axis begins at 2,000 to enhance separation of data.





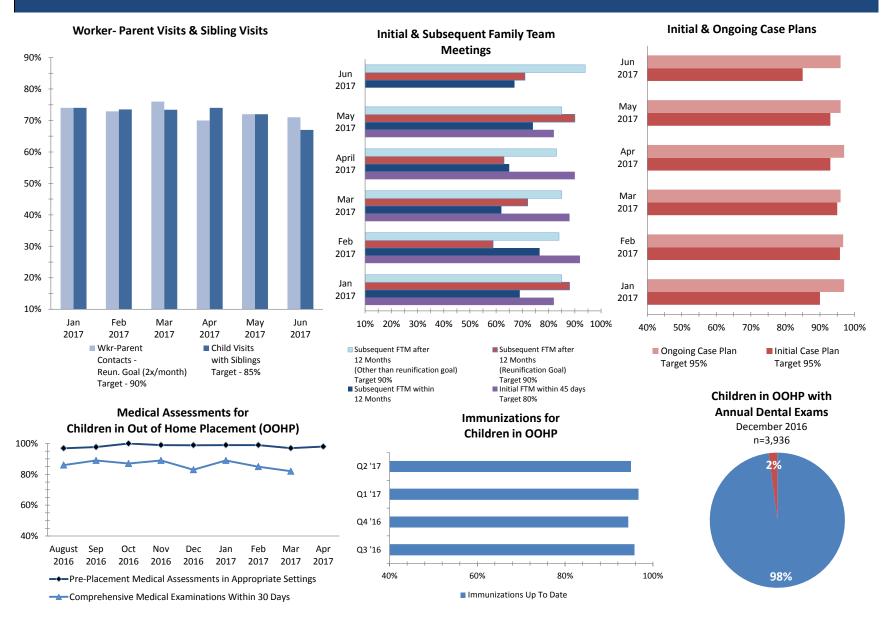


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





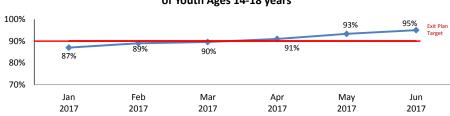
Section II: Adolescent Services

OAS Quick Facts (June 2017) Youth 18-21

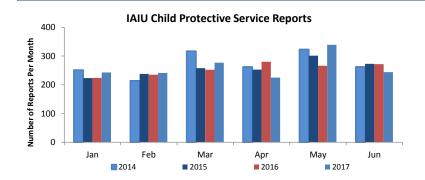
Youth 18-21 years old served by CP&P ⁴				
Youth served "In Home" living with a parent/relative or living independently ⁵				
Youth served "Out-of-Home"				
Family Based Setting	(56%)	375		
Congregate Care Setting	(19%)	3/3		
Independent Living	(25%)			
Youth Receiving Adoption or KLG Subsidy				

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

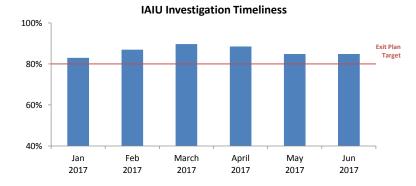


Section III: Institutional Abuse Investigation Unit



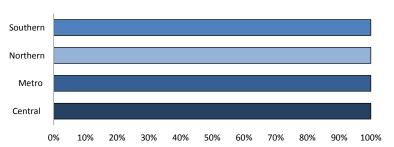
IAIU Caseload Report Statewide No more than 8 new investigations and 12 cases/month

100% 100% 100% 100% 100% 100% 80% 60% 40% Jan Feb April May March Jun 2017 2017 2017 2017 2017 2017



IAIU Caseload Report by Region

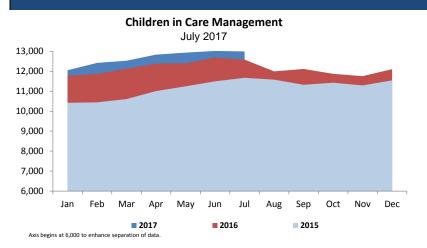
June 2017

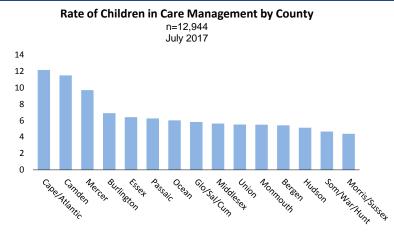


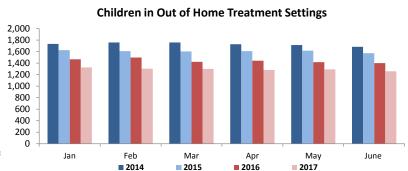
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

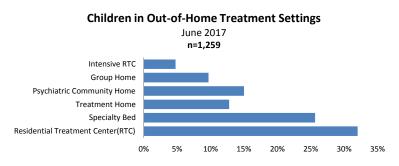


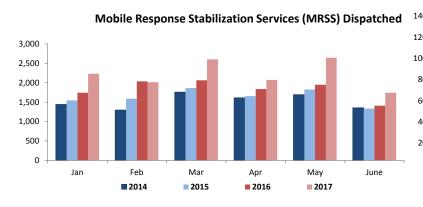
Section IV: Children's System of Care

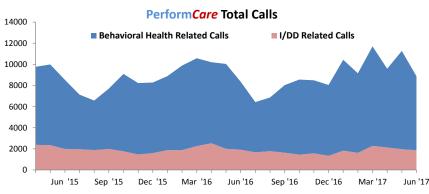












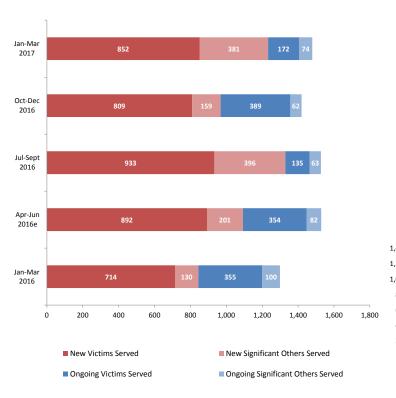


Section V: Family & Community Partnerships

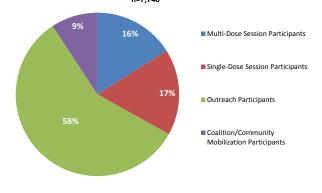


Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) n=7,740



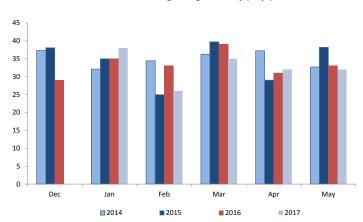
Displaced Homemaker Program Clients Served



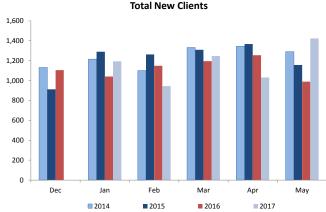


Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

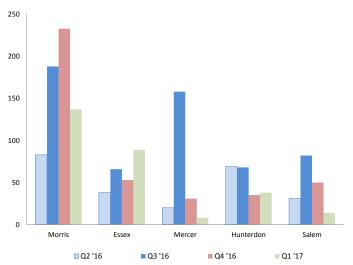


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



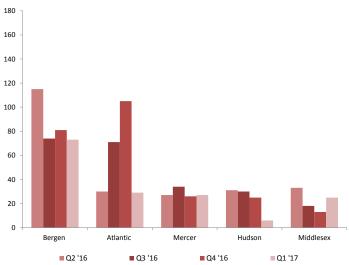
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



<u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u>

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clienst not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).



CP&P Key Performance Indicators by Local Office - 6 Months View

	Me	et Target		Within 10% of Meeting Target			< 60% of Final Target						
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	97%	97%	98%	97%	99%	99%	66%	100%	86%	100%	85%	62%	82%
Atlantic West	96%	100%	98%	93%	97%	84%	50%		100%	95%	76%	54%	72%
Bergen Central	100%	91%	99%	98%	99%	100%	100%		100%	97%	85%	63%	76%
Bergen South	100%	91%	100%	98%	99%	100%	91%		100%	93%	84%	73%	78%
Burlington East	94%	96%	93%	69%	91%	93%	48%	86%	50%	94%	76%	62%	80%
Burlington West	94%	94%	93%	64%	91%	71%	67%	33%	75%	87%	71%	62%	71%
Camden Central	92%	93%	96%	86%	95%	77%	77%	100%	100%	87%	79%	68%	76%
Camden East	96%	84%	98%	74%	91%	94%	89%	100%	100%	98%	63%	59%	74%
Camden North	88%	82%	96%	44%	72%	78%	41%	33%	85%	78%	67%	55%	76%
Camden South	88%	92%	99%	87%	97%	89%	43%		78%	98%	80%	65%	80%
Cape May	98%	96%	97%	89%	96%	100%	81%		87%	100%	79%	64%	72%
Cumberland East	86%	80%	95%	49%	63%	70%	33%		63%	80%	60%	66%	78%
Cumberland West	99%	92%	97%	71%	91%	82%	58%	100%	50%	97%	72%	58%	74%
Essex Central	92%	90%	92%	90%	97%	54%	24%		63%	69%	64%	52%	65%
Essex North	85%	95%	100%	82%	96%	44%	17%	100%	53%	74%	80%	69%	75%
Essex South	98%	97%	96%	90%	97%	63%	54%	50%	80%	86%	70%	51%	72%
Gloucester East	100%	100%	98%	73%	93%	94%	96%	100%	67%	97%	76%	63%	81%
Gloucester West	98%	93%	99%	94%	98%	98%	83%	88%	89%	95%	72%	54%	69%
Hudson Central	100%	92%	99%	96%	98%	100%	94%	67%	100%	81%	90%	67%	85%
Hudson North	97%	100%	97%	93%	95%	100%	80%	100%	100%	100%	77%	77%	79%
Hudson South	99%	94%	98%	81%	92%	85%	91%	79%	91%	96%	86%	57%	77%
Hudson West	100%	95%	99%	92%	97%	100%	75%	33%	96%	100%	85%	74%	84%
Hunterdon	100%	75%	93%	82%	97%	100%	75%		100%	100%	78%	78%	78%
Mercer North	98%	69%	93%	69%	97%	88%	63%	100%	85%	83%	55%	50%	66%
Mercer South	93%	79%	97%	71%	92%	100%	66%	75%	91%	83%	69%	74%	76%
Middlesex Central	98%	100%	99%	92%	97%	78%	36%	0%	92%	60%	72%	68%	73%
Middlesex Coastal	100%	100%	100%	96%	99%	55%	53%	0%	100%	100%	78%	71%	77%
Middlesex West	84%	67%	95%	90%	96%	96%	29%	100%	67%	80%	61%	53%	70%
Monmouth North	96%	99%	100%	93%	98%	100%	98%	86%	96%	100%	70%	58%	72%
Monmouth South	97%	98%	99%	88%	97%	97%	65%	100%	100%	92%	83%	58%	73%
Morris East	100%	94%	99%	93%	97%	89%	100%		60%	93%	76%	64%	73%
Morris West	88%	94%	98%	86%	94%	58%	56%		80%	64%	82%	81%	89%
Newark Center City	99%	97%	97%	83%	97%	85%	65%	86%	66%	93%	67%	51%	71%
Newark Northeast	100%	87%	96%	72%	93%	86%	79%	55%	55%	95%	71%	65%	84%
Newark South	99%	91%	98%	76%	92%	98%	100%	50%	97%	98%	57%	54%	66%
Ocean North	99%	92%	99%	89%	97%	100%	90%		86%	100%	73%	69%	79%
Ocean South	99%	94%	99%	90%	99%	64%	85%	100%	93%	98%	74%	65%	78%
Passaic Central	93%	76%	98%	88%	96%	94%	75%		100%	100%	56%	52%	66%
Passaic North	96%	92%	98%	95%	98%	74%	47%	100%	95%	96%	72%	57%	70%
Salem	100%	92%	99%	96%	99%	100%	84%		100%	95%	88%	72%	82%
Somerset	100%	96%	94%	89%	97%	83%	93%	100%	100%	100%	78%	74%	83%
Sussex	100%	94%	99%	90%	96%	85%	57%		62%	100%	79%	67%	80%
Union Central	99%	81%	97%	93%	99%	82%	55%	60%	100%	85%	67%	70%	76%
Union East	98%	89%	96%	74%	92%	80%	42%	50%	69%	88%	64%	54%	69%
Union West	100%	100%	98%	94%	100%	100%	92%	100%	80%	79%	65%	47%	67%
Warren	97%	93%	87%	86%	96%	58%	29%	50%	100%	83%	76%	70%	86%
Statewide	96%	91%	97%	85%	95%	86%	69%	74%	86%	92%	72%	61%	75%

Blank cells mean that the office did not have any children eligible for that messure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	January'17-June'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	November'16-April'17
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	January'17-June'17
M# 13	Investigation Completion within 60 days	85%	November'16-April'17
M# 14	Investigation Completion within 90 days	95%	November'16-April'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	December'16-May'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	January'17-June'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	January'17-June'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	January'17-June'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	January'17-June'17
M# 28	Caseworker visits Parent 2x/Month	90%	January'17-June'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	5/20/2017-6/24/2017
M# 30	Bi-weekly Parent-Child Visits	85%	January'17-June'17

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



Worker and Office Caseloads by Worker Type and by Local Office - June 2017

		Met Target	< 70% of workers in compliance				
	1 In:	take	² Porm	nanency	<u> </u>	ntion	
	1111	Office	Pelli	Office	³ Adoption Office		
Local Office	Worker	Compliant?	Worker	Compliant?	Worker	Compliant?	
	Compliance	Yes/No	Compliance	Yes/No	Compliance	Yes/No	
Atlantic East	100%	Yes	100%	Yes		,	
Atlantic West	100%	Yes	100%	Yes	100%	Yes	
Bergen Central	100%	Yes	100%	Yes	100%	Yes	
Bergen South	100%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	88%	No	
Burlington West	84%	No	100%	Yes	100%	Yes	
Camden Central	96%	Yes	100%	Yes	100%	Yes	
Camden East	92%	Yes	100%	Yes	100%	Yes	
Camden North	70%	No	100%	Yes	100%	Yes	
Camden South	100%	Yes	100%	Yes	100%	Yes	
Cape May	100%	Yes	100%	Yes	100%	Yes	
Cumberland East	100%	Yes	100%	Yes	100%	Yes	
Cumberland West	88%	No	100%	Yes	100%	Yes	
Essex Central	100%	Yes	100%	Yes	100%	Yes	
Essex North	100%	Yes	100%	Yes	100%	Yes	
Essex South	100%	Yes	100%	Yes	100%	Yes	
Gloucester East		Yes	100%	Yes	10070	163	
Gloucester West	100%	Yes	100%	Yes	100%	Yes	
Hudson Central	100%	Yes	100%	Yes	100%	Yes	
Hudson North	100%	Yes	100%	Yes	100%	Yes	
Hudson South	100%	Yes	100%	Yes	100%	Yes	
Hudson West	100%				100%		
Hunterdon	100%	Yes Yes	100%	Yes Yes	100%	Yes Yes	
	100%		100%		100%		
Mercer North	100%	Yes Yes	100%	Yes	100%	Yes Yes	
Mercer South	100%			Yes			
Middlesex Central	100%	Yes	100%	Yes	100%	Yes	
Middlesex Coastal	96%	Yes	100%	Yes	100%	Yes	
Middlesex West	96%	Yes	100%	Yes	100%	Yes	
Monmouth North	100%	Yes	100%	Yes	100%	Yes	
Monmouth South	100%	Yes	100%	Yes	100%	Yes	
Morris East	100%	Yes	100%	Yes	100%	Yes	
Morris West	100%	Yes	100%	Yes	100%	Yes	
Newark Center City	95%	Yes	92%	No	100%	Yes	
Newark Northeast	68%	No	100%	Yes	100%	Yes	
Newark South	86%	No	100%	Yes	100%	Yes	
Ocean North	100%	Yes	100%	Yes	100%	Yes	
Ocean South	100%	Yes	100%	Yes	100%	Yes	
Passaic Central	100%	Yes	100%	Yes	100%	Yes	
Passaic North	100%	Yes	100%	Yes	100%	Yes	
Salem	100%	Yes	100%	Yes	100%	Yes	
Somerset	100%	Yes	100%	Yes	100%	Yes	
Sussex	100%	Yes	100%	Yes	100%	Yes	
Union Central	100%	Yes	100%	Yes	100%	Yes	
Union East	95%	Yes	100%	Yes	80%	No	
Union West	100%	Yes	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide ⁴	97%	Yes	100%	Yes	99%	Yes	

1 Intake

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%