

# Commissioner's Monthly Report June 2019

Christine Beyer Commissioner



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	TO BE MAINT Successfully Mai	AINEI ntaine	D d	
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	96%	1
	Intake Workers Caseload	90%	95%	1
	Permanency Workers Caseload (Local Offices)	95%	100%	1
	Permanency Workers Caseload	95%	100%	1
Caseloads	Adoption Workers Caseload (Local Offices)	95%	98%	1
Ca	Adoption Workers Caseload	95%	98%	1
	Supervisor/Worker Ratio	95%	100%	1
	IAIU Investigators Caseload	95%	100%	1
	Adequacy of DAsG Staffing	100%	100%	1
	Child Health Units	Met	Met	1
	Timeliness of Investigation Completion (60 days)	85%	85%	1
	Timeliness of Investigation Completion (90 days)	95%	95%	1
	IAIU Timeliness of Investigation Completion (60 days)	80%	87%	1
Se	Initial Family Team Meetings	80%	85%	1
easun	Subsequent FTMs within 12 months	80%	78%	1
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	95%	1
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	96%	1
	Initial Case Plans- for Children Entering Placement	95%	95%	1
	Timeliness of Current Plans	95%	98%	1
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	90%	1

	TO BE MAINTAINED CONT. Successfully Maintained									
	Measure Description	Target	Performance							
ures	Caseworker Contact with Children in Placement	93%	95%	<b>&gt;</b>						
Meas	Parent-Child Visits –weekly	60%	79%	<b>&gt;</b>						
Process Measures	Parent-Child Visits – biweekly	85%	92%	1						
Pro	Independent Living Assessments	90%	91%	1						
Aller	Educational Needs	80%	86%	>						
Quality Measues Annually	Quality of Case Planning and Services	75%	74%	✓						
easne	Housing (Jan - June 2018)	95%	88%	<b>✓</b>						
lity M	Employment/Education (Jan - June 2018)	85%	80%	<b>√</b>						
Qua	Quality Investigations (March 2018)	85%	91%	✓						
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	1						
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	<b>&gt;</b>						
	Recruitment for Sibling Homes Serving Four or More (CY 2018)	Met	Met	<b>&gt;</b>						
^	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	1						
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	1						
asures	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	1						
оте Ме	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	1						
Outco	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	1						
	Permanency within 12 Months (CY 2016)	42%	42%	1						
	Permanency within 36 Months (CY 2014)	80%	80%	1						
	Permanency within 48 Months (CY 2013)	86%	86%	1						
	Needs Assessment (July - Dec 2017)	Met	Met	1						

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	<b>★</b>
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACH	IEVEC	)	
	Measure Description	Target	Performance	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	77%	
Proces M	Child Visits with Siblings	85%	75%	
nually	Quality of Teaming (CY 2017)	75%	59%	
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%	
Quality A	Services to Support Transitions (CY 2017)	80%	59%	
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%	
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%	

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# SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About April 30<sup>th</sup>, 2019

"To Be Achieved" Measures									
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target					
CW Visits with Parent 2x/Month	April '19	70%	90%	-20%					
Child Visit with Siblings	April '19	76%	85%	-9%					

"To Be Maintained" Measures											
	Month	Performance	Exit Plan Target	% to Meet Target							
Initial FTMs within 45 days	March'19	83%	80%	0%							
Subsequent FTMs within 12 Months	April '19	83%	80%	0%							
Subsequent FTMs after 12 Months - Reunification Goal (n=30)	April '19	93%	90%	0%							
Subsequent FTMs after 12 Months - Other than Reunification Goal	April '19	89%	90%	-1%							
Investigation Timeliness CP&P 60 Days	February'19	86%	85%	0%							
Investigation Timeliness CP&P 90 Days	February'19	96%	95%	0%							
Investigation Timeliness IAIU	April '19	92%	80%	0%							
nitial Case Plans	April '19	94%	95%	-1%							
Ongoing Case Plans	April '19	98%	95%	0%							
Parent-Child Weekly Visit <sup>2</sup>	April '19	61%	60%	0%							
Parent-Child Visits Biweekly	April '19	74%	85%	-11%							
CW Visits Child Monthly (at placement site) <sup>3</sup>	April '19	94%	93%	0%							
CW Visits Child 2x/Month for first 2 Months in Placement	February'19	93%	93%	0%							
nd. Living Assessments 14-18 Years Old	April '19	85%	90%	-5%							
Supervisor Worker Ratio	April '19	100%	95%	0%							
Caseloads: IAIU Investigators	April '19	100%	95%	0%							
Caseloads: Intake	April '19	93%	90%	0%							
Caseloads: Permanency	April '19	100%	95%	0%							
Caseloads: Adoption	April '19	98%	95%	0%							
The blue bar indicates DCF performance in the current month.											

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>&</sup>lt;sup>1</sup>Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>&</sup>lt;sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) April 2019: **97%.** 



#### **DCF At A Glance Dashboard**

On or About April 30<sup>th</sup>, 2019

DCF At a Glance		CSOC <sup>5</sup> Quick Facts				
DCF: Total Children Served in the Month <sup>1</sup>	89,665	Youth Open with CSOC 2 (unduplicated count)	41,417			
CP&P: Children/Youth Served	48,248	DD Eligible Children (unduplicated count)	13,839			
Children Under 18	Children Under 18 46,188		2,419			
OOH Setting (< 18)	5,024	MRSS: Interventions (includes prior dispatches)	2,548			
In-Home Setting (< 18) 41,164		Remained in same Living situation	97%			
Youth 18-21	2,060					
OOH Setting (>18)	336	Care Management: Children Served	13,933			
In-Home Setting (>18)	1,724	OOH Behavioral Health Settings: Children Served	967			
FCP: Total Clients Served <sup>3</sup>	19,120	Placed out of State	1			
DOW: Total Clients Served (Monthly)	8,039					
DCF: Families Served in the Month <sup>4</sup>	30,323	PerformCare Calls	10,900			
CP&P	24,007	DD Related Calls	2 222			
FCP (Family Success Centers & Home Visiting)	6,316	DD Relatea Calls	2,223			

Hotline Referrals	14,540	FSCs: Families Served (March)	2,591
CPS Reports	37%	Home Visiting: Families Served (March)	3,725
CWS Referrals	11%	SBYSP: Clients Served (March)	12,804
Number of Human Trafficking Referrals <sup>7</sup>	9		
Response Timeliness	97%	DV Services: Clients Served (March)	1,083
Monthly Staff Contacts/Children OOH	94%	Residential	16%
Entries to Care	215	Non-Residential	84%
Shelter Placements (March 2019)		SAARC: Clients Served (March)	1,026
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (March)	590
Youth > 13 in shelters less than 30 days <sup>8</sup>	92%	New Clients	23%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,950	Rape Prevention Clients Served (March)	5,340

<sup>&</sup>lt;sup>1</sup>Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

<sup>&</sup>lt;sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>&</sup>lt;sup>5</sup>CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

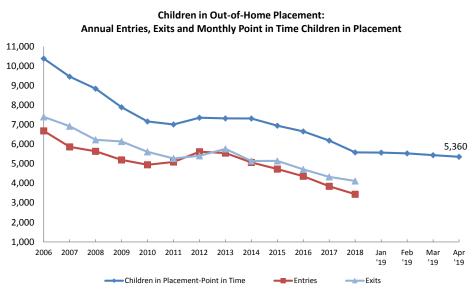
<sup>&</sup>lt;sup>7</sup>The cumulative number of human trafficking referrals between November 2013 and April 2019 was 822. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.



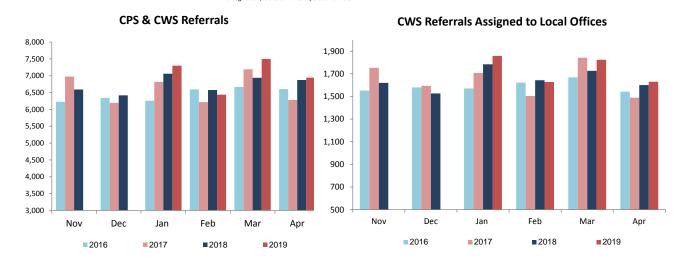
# **Section I: Child Protection & Permanency**

CP&P Qu	ick Facts						
Data in this chart includes children up to age 20.99	·						
Families Under CP&P Supervision		24,007	-4%				
Children Under CP&P Supervision	48,248	-3%					
Children Receiving CP&P In-Home Services	42,888	-2%					
Children in CP&P Out-of-Home Placement Resource Family (non-Kin) Resource Family Kinship Group and Residential Independent Living	52.4% 37.8% 8.0% 1.9%	2,808 2,025 427 100	5,360	-14%			
Children Legally Free for Adoption (Excludes TPR	R Appeals)		1,025	-10%			
Finalized Adoptions to date (CY2019) - As of 4/30	0/2019		282	18%			
Children in Subsidized Kinship Legal Guardiansh	ip		1,704	-4%			
Children in Subsidized Adoptions	Children in Subsidized Adoptions						
Entries to Care			215	-30%			
Exits from Care			311	12%			



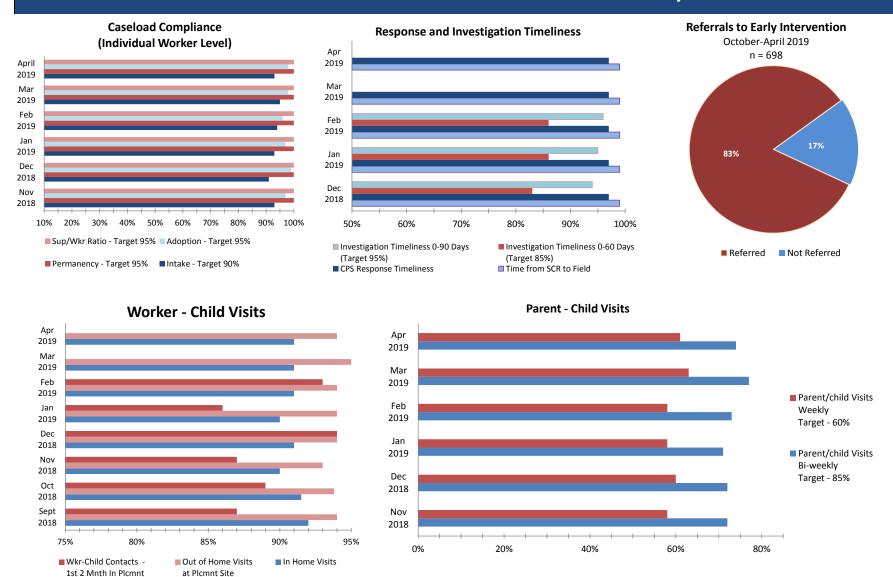
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

# Total SCR Intakes n = 14,540 37% 52% 11% CPS Reports CWS Referrals Non CPS/CWS Child Related Calls





# **Section I: Child Protection & Permanency**

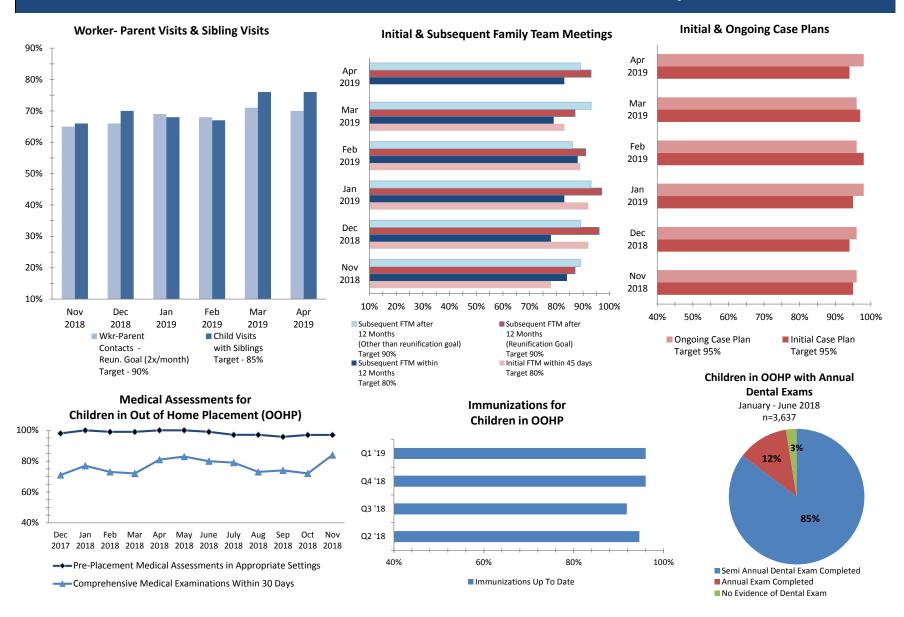


Target - 93%

Target 93%



# **Section I: Child Protection & Permanency**





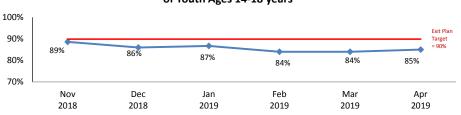
#### **Section II: Adolescent Services**

#### OAS Quick Facts (April 2019) Youth 18-21

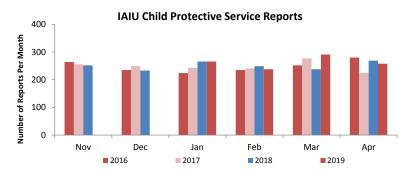
Youth 18-21 years old served by CP&P⁴						
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>						
Youth served "Out-of-Home"						
Family Based Setting	(56.0%)	188	336			
Congregate Care Setting	(19.9%)	67	330			
Independent Living	(24.1%)	81				
Youth Receiving Adoption or KLG Subsidy			1,128			

<sup>&</sup>lt;sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

# Completed Independent Living Assessments of Youth Ages 14-18 years

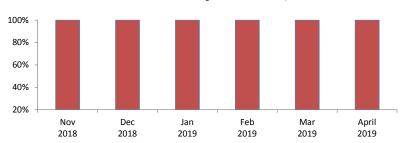


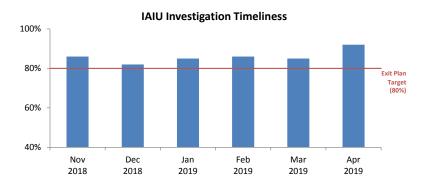
# **Section III: Institutional Abuse Investigation Unit**



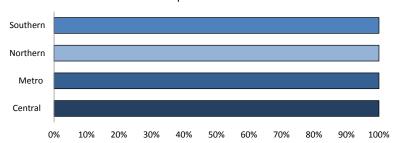
#### IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month





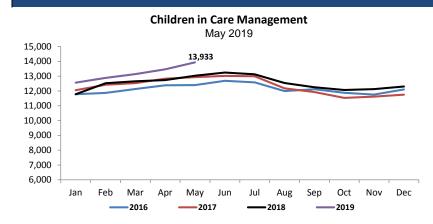
IAIU Caseload Report by Region April 2019

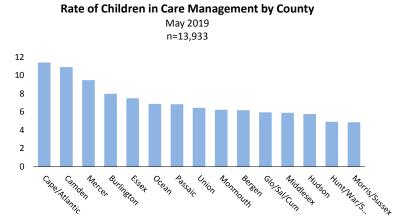


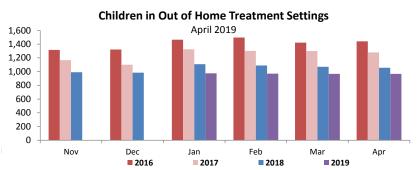
<sup>&</sup>lt;sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCFs work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

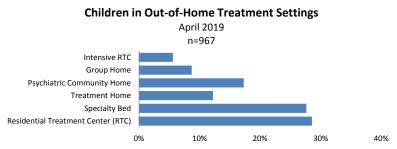


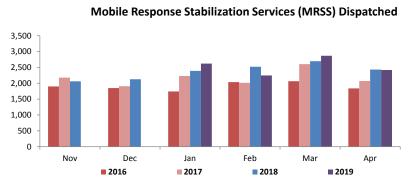
# **Section IV: Children's System of Care**

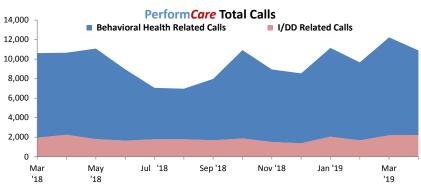












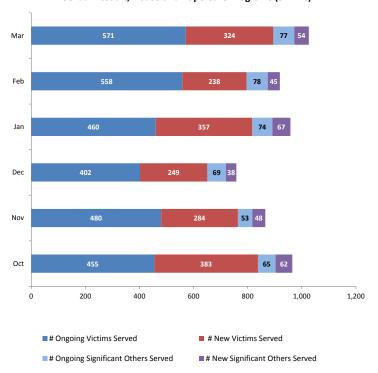


## **Section V: Family & Community Partnerships**

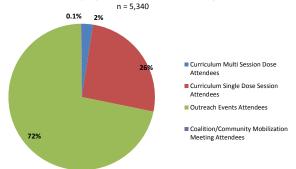


#### **Section VI: Division on Women**

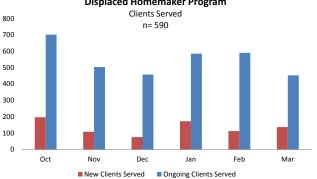
#### Sexual Assault, Abuse and Rape Care Programs (SAARC)



#### Individuals Served by Rape Prevention and Education Programs (RPE)



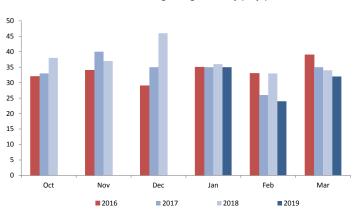






## **Section VI: Division on Women**

#### Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

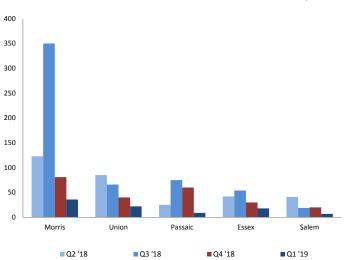


# Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services



#### Top 5 Counties with Residential DV Shelters Over Capacity

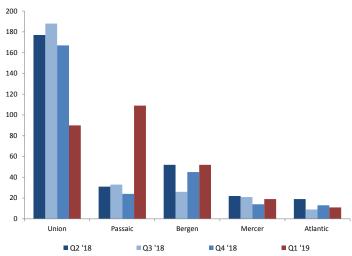
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



## Non-admitted clients are offered referrals to other counties. Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

#### Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters)

<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

#### **CP&P** Key Performance Indicators by Local Office - 6 Months View

		Met Tar	get		Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	98%	98%	97%	91%	95%	90%	92%	100%	100%	100%	68%	60%	69%	75%
Atlantic West	95%	91%	97%	92%	96%	93%	100%	0%	92%	100%	86%	65%	73%	67%
Bergen Central	100%	100%	99%	98%	99%	100%	73%		100%	100%	77%	73%	89%	82%
Bergen South	100%	89%	98%	98%	99%	97%	80%	100%	100%	100%	87%	59%	73%	90%
Burlington East	99%	100%	96%	76%	93%	90%	96%	100%	91%	100%	90%	68%	82%	89%
Burlington West	94%	94%	96%	59%	89%	80%	55%	100%	82%	92%	78%	68%	76%	64%
Camden Central	90%	76%	91%	81%	91%	93%	74%	100%	100%	74%	65%	52%	70%	54%
Camden East	99%	89%	97%	74%	93%	84%	86%	100%	90%	94%	64%	48%	67%	76%
Camden North	76%	86%	97%	70%	86%	60%	43%	100%	100%	95%	60%	67%	73%	63%
Camden South	93%	95%	96%	79%	95%	95%	76%	100%	69%	91%	75%	70%	79%	58%
Cape May	99%	98%	94%	91%	97%	100%	93%	100%	96%	100%	89%	68%	80%	89%
Cumberland East	100%	91%	98%	82%	93%	100%	85%	100%	100%	96%	73%	75%	80%	77%
Cumberland West	100%	100%	98%	74%	95%	87%	100%	100%	100%	100%	76%	52%	72%	66%
Essex Central	89%	90%	92%	84%	95%	43%	62%	100%	63%	94%	69%	68%	70%	54%
Essex North	98%	83%	99%	90%	98%	60%	82%	67%	10%	100%	62%	60%	68%	87%
Essex South	100%	74%	91%	89%	97%	68%	40%	0770	87%	86%	63%	50%	62%	80%
Gloucester East	97%	98%	97%	69%	88%	88%	100%		100%	97%	73%	70%	82%	67%
Gloucester West	99%	96%	98%	83%	96%	94%	96%	83%	98%	97%	71%	70%	80%	78%
Hudson Central	95%	87%	86%	90%	94%	88%	86%	100%	88%	100%	55%	48%	65%	69%
Hudson North	95%	100%	96%	92%	94%	100%	71%	100%	67%	100%	74%	50%	69%	97%
Hudson North	95%	89%	98%	92% 87%	94%			100%	100%	94%	68%	56%	76%	85%
						100%	90%							
Hudson West Hunterdon	100% 95%	83%	91% 92%	93% 93%	97% 97%	80%	67%	100%	100%	100%	74% 70%	73% 73%	86% 73%	86% 66%
		80% 69%	88%	63%	88%	100%	63%	83%	41%	100%				
Mercer North	93%					78%	67%			83%	51%	66%	75%	77%
Mercer South	93%	63%	90%	72%	94%	60%	89%	100%	93%	87%	62%	65%	67%	60%
Middlesex Central	88%	50%	84%	67%	90%	64%	60%	100%	50%	100%	37%	46%	56%	80%
Middlesex Coastal	97%	69%	97%	90%	97%	100%	80%	50%	100%	92%	68%	56%	74%	73%
Middlesex West	93%	50%	76%	79%	93%	81%	40%	100%	83%	90%	42%	46%	56%	66%
Monmouth North	100%	94%	99%	92%	98%	100%	81%		100%	100%	84%	66%	72%	86%
Monmouth South	100%	97%	100%	87%	97%	96%	100%	100%	100%	96%	85%	69%	75%	74%
Morris East	100%	88%	100%	90%	94%	100%	100%	100%	100%	100%	67%	72%	75%	65%
Morris West	98%	88%	96%	72%	88%	50%	65%		100%	100%	66%	60%	77%	72%
Newark Center City	100%	97%	96%	83%	95%	92%	86%	100%	94%	100%	62%	68%	74%	82%
Newark Northeast	100%	94%	86%	93%	97%	67%	70%	63%	81%	100%	61%	65%	76%	86%
Newark South	97%	95%	93%	81%	93%	94%	94%	100%	97%	98%	58%	57%	68%	78%
Ocean North	100%	100%	99%	87%	96%	86%	91%		100%	100%	83%	72%	86%	82%
Ocean South	99%	96%	98%	91%	97%	98%	98%	100%	96%	100%	74%	63%	73%	68%
Passaic Central	96%	95%	98%	90%	97%	97%	100%		94%	97%	72%	63%	70%	67%
Passaic North	93%	94%	96%	87%	95%	69%	81%	70%	93%	77%	77%	67%	80%	79%
Salem	90%	90%	97%	79%	91%	71%	88%	100%	93%	95%	82%	71%	80%	81%
Somerset	100%	65%	95%	79%	94%	77%	100%	100%	100%	94%	61%	51%	64%	75%
Sussex	100%	100%	94%	94%	98%	100%	89%		92%	100%	82%	73%	80%	70%
Union Central	98%	86%	96%	86%	94%	71%	100%	100%	100%	100%	51%	50%	66%	66%
Union East	100%	81%	87%	89%	96%	100%	67%	93%	80%	89%	41%	52%	49%	65%
Union West	100%	100%	94%	89%	97%	100%	100%	100%	100%	92%	41%	47%	54%	56%
Warren	100%	67%	80%	72%	92%	35%	76%	100%	80%	100%	53%	67%	78%	54%
Statewide	97%	89%	94%	84%	95%	85%	83%	92%	90%	95%	68%	62%	73%	74%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	November '18-April '19
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	September '18-February '19
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	November '18-April '19
M# 13	Investigation Completion within 60 days	85%	September '18-February '19
M# 14	Investigation Completion within 90 days	95%	September '18-February '19
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	October '18-March '19
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	November '18-April '19
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	November '18-April '19
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	November '18-April '19
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	November '18-April '19
M# 28	Caseworker visits Parent 2x/Month	90%	November '18-April '19
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	03/23/19-04/27/19
M# 30	Bi-weekly Parent-Child Visits	85%	November '18-April '19
M#31	Sibling Visits	85%	November '18-April '19



#### Worker and Office Caseads by Worker Type and by cal Office -April 2019

Met Target < 70% of workers in compliance 1 Intake <sup>3</sup> Adoption Office Office Office cal Office Worker Worker Worker Compliant? Compliant? Compliant? Compliance Compliance Compliance Yes/No Yes/No Yes/No Atlantic East Yes Yes 100% Yes 100% Atlantic West 100% Yes 100% Yes 100% Yes Yes Yes Bergen Central Yes 100% 100% Bergen South 92% Yes 100% Yes Yes **Burlington East** Yes Yes Yes Burlington West Yes 100% Yes 100% Yes 100% No Yes 100% Yes Camden Central 77% 97% Camden East 70% Nο 100% Yes 25% Nο Yes Yes Yes Camden North 100% 100% 75% No Camden South Cane May Yes 100% Yes 100% Yes Cumberland East Yes Yes 100% Yes 100% 100% Cumberland West 96% Yes 100% Yes 100% Yes Essex Central Yes Yes 100% Yes 95% 100% Essex North Yes Yes 100% Yes 100% 100% Essex South Yes Yes Yes Yes 100% Gucester East No 100% Yes 74% Gucester West Yes Yes 100% Yes 100% 100% Hudson Central 100% Yes 100% Yes 100% Yes Hudson North Yes 100% Yes 100% Yes 100% **Hudson South** Yes Yes 100% Yes 100% 100% Hudson West 0.1% 100% Yes 100% Yes Yes 100% Hunterdon Yes 100% Yes Yes 100% Mercer North 81% No 100% Yes 100% Yes Mercer South Nο Yes 100% 74% 100% Yes Middlesex Central Yes 100% Yes 100% Yes 95% 100% Middlesex Coastal Yes Yes Yes Middlesex West 93% 100% Yes 100% Yes Yes Monmouth North 94% Yes 100% Yes 100% Yes 100% Monmouth South 97% Yes 100% Yes Yes Morris East Yes Yes 100% Yes 94% 100% Morris West Yes Yes 100% Yes 91% 100% 100% Newark Center City Yes 100% Yes Yes Newark Northeast 83% No 100% Yes 100% Yes Newark South No 100% Yes 100% Yes 88% Ocean North Nο 100% Yes 100% Yes 89% Yes Yes Ocean South Yes 100% 100% 100% Passaic Central Yes Yes Yes Passaic North No Yes 100% 77% 100% Yes Salem No Yes 100% Yes 100% 67% 100% Yes Somerset 100% Yes 100% Yes Sussex Yes Yes 100% Yes 100% 100% Union Central Yes 100% Yes Yes 100% Union Fast 96% Yes Yes 100% Yes Union West 95% Yes 100% Yes 100% Yes Warren Yes Yes 100% Yes 100% 100% Statewide<sup>4</sup> Yes 100% Yes 98% Yes 93%

#### 1 Intake

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

<sup>-</sup> Office Compliance: % of offices that meet the case ad standards of no more than 8 new intakes and 12 total families. Target = 95% for the case and 12 total families are called the case and 12 total families. Target = 95% for the case and 12 total families are called the case and 12 total families. Target = 95% for the case and 12 total families are called the case and 12 total families. Target = 95% for the case and 12 total families are called the case and 12 total families are called the case and 12 total families. Target = 95% for the case and 12 total families are called the case and 12 total families are called the case and 12 total families. Target = 95% for the case and 12 total families are called the case are called the case and 12 total families are called the case are called the case and 12 total families are called the case and 12 total families are called the case are called the c