

Commissioner's Monthly Report May 2018

Christine Norbut Beyer Commissioner Designate



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Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



TO BE MAINTAINED Successfully Maintained						
	Measure Description	Target	Performance			
	Intake Workers Caseload (Local Offices)	95%	100%	1		
	Intake Workers Caseload	90%	95%	1		
	Permanency Workers Caseload (Local Offices)	95%	100%	1		
	Permanency Workers Caseload	95%	100%	1		
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	1		
င်	Adoption Workers Caseload	95%	97%	1		
	Supervisor/Worker Ratio	95%	100%	1		
	IAIU Investigators Caseload	95%	100%	1		
	Adequacy of DAsG Staffing	100%	100%	1		
	Child Health Units	Met	Met	1		
	Timeliness of Investigation Completion (60 days)	85%	84%	1		
	Timeliness of Investigation Completion (90 days)	95%	95%	1		
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1		
res	Initial Family Team Meetings	80%	84%	1		
Process Measures	Subsequent FTMs within 12 months	80%	74%	1		
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	1		
	Initial Case Plans- for Children Entering Placement	95%	96%	1		
	Timeliness of Current Plans	95%	95%	1		
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	1		

TO BE MAINTAINED CONT. Successfully Maintained						
	Measure Description	Target	Performance			
res	Caseworker Contact with Children in Placement	93%	98%	•		
Neasu	Parent-Child Visits –weekly	60%	85%	1		
Process Measures	Parent-Child Visits – biweekly	85%	96%	1		
Pro	Independent Living Assessments	90%	88%	1		
ually	Educational Needs	80%	87%	>		
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	1		
/ Meas	Housing (July - Dec 2016)	95%	95%	✓		
Quality	Employment/Education (July - Dec 2016)	85%	90%	1		
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	1		
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	>		
Ŋ	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	1		
Outcome Measures Annually	Placement Stability- First 12 Months in Care (CY 2015)	84%	84%	1		
/easure	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	1		
tcome A	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	1		
no	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	1		
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	1		
	Permanency within 12 Months (CY 2015)	42%	42%	1		

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACHIEVED					
	Measure Description	Target	Performance			
sarres	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%			
Pro	Child Visits with Siblings	85%	76%			
lly.	Quality Investigations (June 2016)	85%	83%			
Innua	Quality of Teaming (CY 2016)	75%	49%			
sens!	Quality of Case Plans (CY 2016)	80%	49%			
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%			
Qua	Needs Assessment (July - Dec 2016)	n/a	Partial			
nually	Re-entry to Placement (CY 2014)	9%	12%			
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%			
	Permanency within 36 Months (CY 2013)	80%	78%			
Outcol	Permanency within 48 Months (CY 2012)	86%	85%			

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SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About March 31, 2018

"To Be Achieved" Measures						
Month ¹ Performance Exit Plan % to Meet Target						
Subsequent FTMs after 12 Months - Other than Reunification Goal	March '18	95%	90%	0%		
CW Visits with Parent 2x/Month	March '18	70%	90%	-20%		
Child Visit with Siblings	March '18	69%	85%	-16%		

	Month	Performance	Exit Plan Target	% to Meet Target	
nitial FTMs within 45 days	February '18	85%	80%	0%	
Subsequent FTMs within 12 Months	March '18	85%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=27)	March '18	93%	90%	0%	
nvestigation Timeliness CP&P 60 Days	January '18	85%	85%	0%	
nvestigation Timeliness CP&P 90 Days	January '18	95%	95%	0%	
nvestigation Timeliness IAIU	March '18	87%	80%	0%	
nitial Case Plans	March '18	94%	95%	-1%	
Ongoing Case Plans	March '18	94%	95%	-1%	
Parent-Child Weekly Visit ²	March '18	60%	60%	0%	
Parent-Child Visits Biweekly	March '18	74%	85%	-11%	
CW Visits Child Monthly (at placement site) ³	March '18	96%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	January '18	90%	93%	-3%	
nd. Living Assessments 14-18 Years Old	March '18	91%	90%	0%	
Supervisor Worker Ratio	March '18	100%	95%	0%	
Caseloads: IAIU Investigators	March '18	100%	95%	0%	
Caseloads: Intake	March '18	97%	90%	0%	
Caseloads: Permanency	March '18	100%	95%	0%	
Caseloads: Adoption	March '18	96%	95%	0%	

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) February 2018: **98%.**



DCF At A Glance Dashboard

On or About March 31, 2018

	Oll Ol Abou
DCF At a Glance	
DCF: Total Children Served in the Month ¹	87,648
CP&P: Children/Youth Served	49,970
Children Under 18	47,897
OOH Setting (< 18)	5,835
In-Home Setting (< 18)	42,062
Youth 18-21	2,073
OOH Setting (>18)	352
In-Home Setting (>18)	1,721
FCP: Total Clients Served ³	19,746
DOW: Total Clients Served (Monthly)	10,238
DCF: Families Served in the Month ⁴	31,765
CP&P	24,936
FCP (Family Success Centers & Home Visiting)	6,829

CSOC⁵ Quick Facts			
Youth Open with CSOC ² (unduplicated count)	37,678		
DD Eligible Children (unduplicated count)	14,203		
MRSS: Dispatches in the month	2,696		
MRSS: Interventions (includes prior dispatches)	2,453		
Remained in same Living situation	97%		
Care Management: Children Served	12,738		
OOH Behavioral Health Settings: Children Served	1,071		
Placed out of State	1		
PerformCare Calls	10,620		
DD Related Calls	1,955		
Sandy Related Calls	278		

Hotline Referrals	15,859
CPS Reports	33%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁷	20
Response Timeliness	98%
Monthly Staff Contacts/Children OOH	96%
Entries to Care	326
Shelter Placements (February 2018)	•
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁸	94%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,033

FSCs: Families Served (February)	2,829
Home Visiting: Families Served (February)	4,000
SBYSP: Clients Served (February)	12,917
DV Services: Clients Served (February)	1,238
Residential	17%
Non-Residential	83%
SAARC: Clients Served (February)	728
Displaced Homemaker: Clients Served (January)	680
New Clients	22%
Rape Prevention Clients Served (February)	7,592

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between November 2013 and March 2018 was 664. This figure could change depending on when the data is extracted.

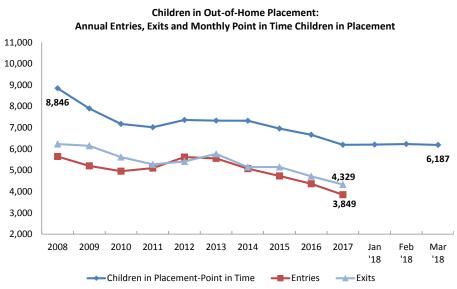
⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

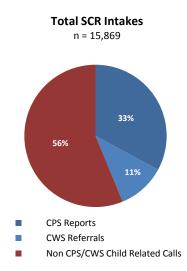


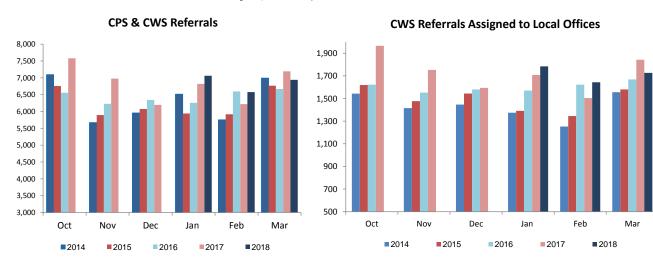
Section I: Child Protection & Permanency

CP&P O	uick Facts		
Data in this chart includes children up to age 20.99	GICK FACES	Mar-18	Δ from Mar
Families Under CP&P Supervision		24,936	1%
Children Under CP&P Supervision		49,970	2%
Children Receiving CP&P In-Home Services		43,783	3%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	54.1%		
Resource Family Kinship	36.8%	6,187	-8%
Group and Residential	7.4%		
Independent Living	1.6%		
Children Legally Free for Adoption (Excludes TP	R Appeals)	1,062	-2%
Finalized Adoptions to date (CY2018) - As of 3/3	31/2018	180	29%
Children in Subsidized Kinship Legal Guardiansl	hip	1,843	-3%
Children in Subsidized Adoptions		14,190	0%
Entries to Care		326	3%
Exits from Care		340	-7%



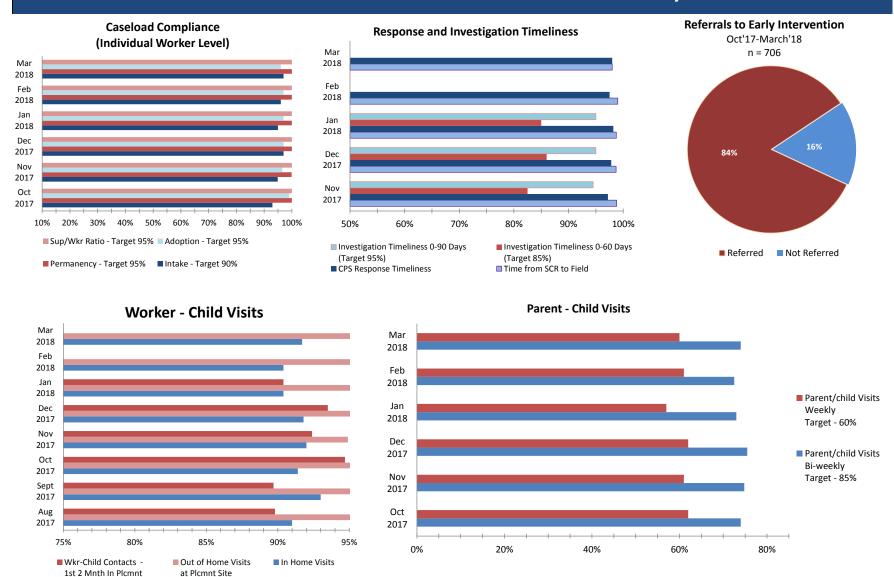
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.







Section I: Child Protection & Permanency

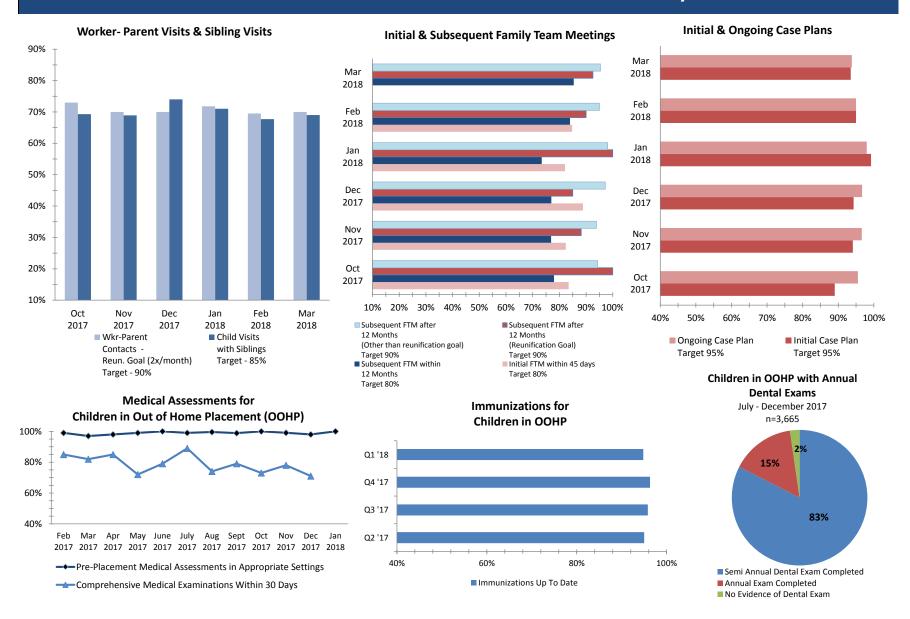


Target - 93%

Target 93%



Section I: Child Protection & Permanency





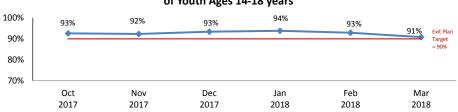
Section II: Adolescent Services

OAS Quick Facts (March 2018) Youth 18-21

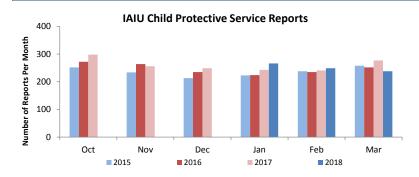
Youth 18-21 years old served by CP&P ⁴	2,073			
Youth served "In Home" living with a parent/relative or living				
independently ⁵				
Youth served "Out-of-Home"				
Family Based Setting	(59.9%)	352		
Congregate Care Setting	(17.0%)	332		
Independent Living	(23.0%)			
Youth Receiving Adoption or KLG Subsidy				

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

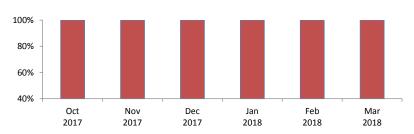


Section III: Institutional Abuse Investigation Unit



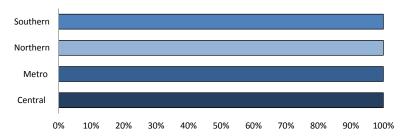
IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month



IAIU Investigation Timeliness 100% 80% Exit Plan Target (80%) 60% 40% Oct Nov Dec Jan Feb Mar 2017 2017 2017 2018 2018 2018

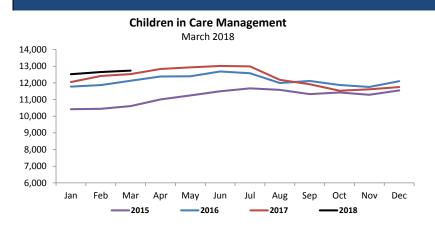
IAIU Caseload Report by Region March 2018

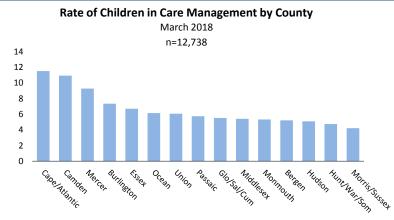


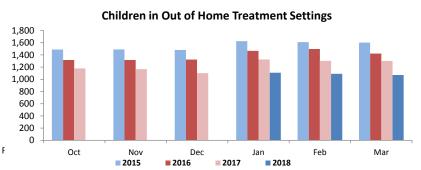
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

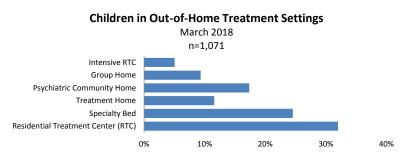


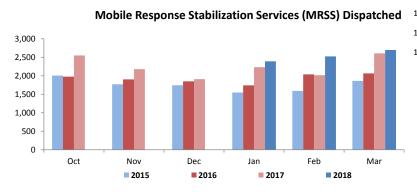
Section IV: Children's System of Care

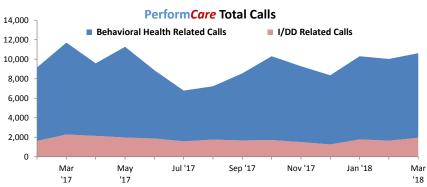












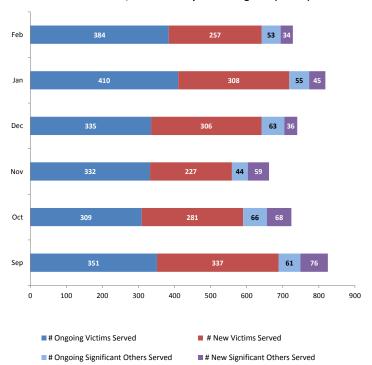


Section V: Family & Community Partnerships

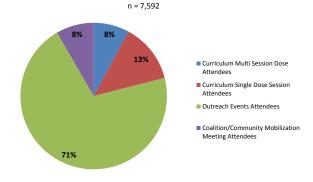


Section VI: Division on Women

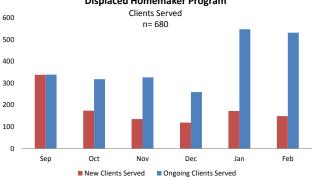
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)



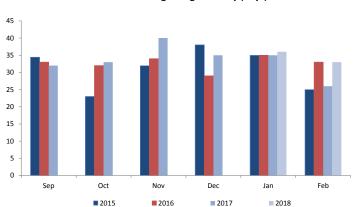
Displaced Homemaker Program





Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

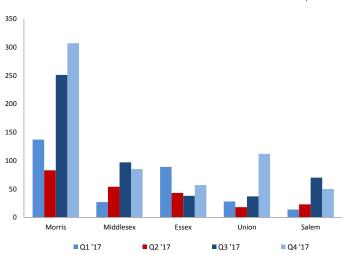


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



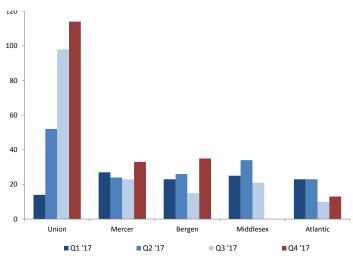
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

Met Target			Within 10% of Meeting Target				< 60% of Final Target						
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	99%	100%	99%	95%	97%	98%	100%	100%	100%	96%	81%	61%	79%
Atlantic West	96%	88%	98% 99%	93%	97%	100% 100%	79%	100%	92% 100%	88%	79%	48%	69% 84%
Bergen Central	98% 100%	100%	100%	98%	99%	100%	100% 100%	1000/	100%	100%	92% 86%	66%	
Bergen South		100%		97%	98%			100%	100%	100%		68%	86%
Burlington East Burlington West	94% 89%	100% 92%	96% 93%	77% 66%	94% 91%	73% 73%	88% 65%	83% 50%	92%	98% 87%	84% 79%	65% 69%	82% 77%
	97%	90%	94%		93%	97%		100%	100%		73%	55%	68%
Camden Central	98%		94%	86%		81%	85% 83%	100%	100%	96% 95%	67%	66%	79%
Camden East	98%	95%	96%	61% 70%	86%	75%	46%	100%	94%	95%	72%	66%	75%
Camden North		99%			85%			100%					
Camden South	86% 99%	82%	98%	83%	94%	72%	56%	1000/	85% 96%	95%	76%	66%	81%
Cape May		98%	97%	88%	97%	87%	87%	100%		83%	83%	65%	83%
Cumberland East	95%	92%	95%	93%	95%	67%	70%	100%	100%	100%	66%	66%	73%
Cumberland West	95%	97%	98%	69%	92%	92%	77%	100%	100%	90%	75%	57%	75%
Essex Central	92%	89%	92%	87%	95%	100%	71%		94%	96%	60%	44%	63%
Essex North	95%	92%	100%	94%	99%	85%	40%	1000/	83%	91%	76%	51%	73%
Essex South	95%	89%	93%	78%	91%	65%	69%	100%	95%	92%	61%	47%	65%
Gloucester East	97%	98%	98%	68%	89%	88%	90%	100%	100%	100%	66%	65%	76%
Gloucester West	98%	89%	97%	90%	97%	96%	84%	100%	100%	97%	72%	57%	75%
Hudson Central	95%	97%	98%	89%	94%	100%	86%	33%	94%	94%	80%	53%	73%
Hudson North	88%	100%	98%	91%	94%	82%	100%	1000/	100%	100%	82%	73%	96%
Hudson South	96%	95%	98%	89%	92%	100%	100%	100%	96%	100%	82%	65%	77%
Hudson West	100%	100%	99%	95%	97%	83%	100%	1000/	100%	93%	88%	73%	81%
Hunterdon	100%	92%	95%	78%	96%	100%	100%	100%	100%	100%	80%	70%	87%
Mercer North	97%	79%	95%	72%	92%	76%	57%	100%	84%	84%	57%	52%	65%
Mercer South	99%	79%	98%	74%	96%	86%	100%	100%	100%	96%	70%	53%	72%
Middlesex Central	83%	70%	92%	71%	93%	82%	75%	100%	100%	85%	33%	59%	48%
Middlesex Coastal	96%	100%	98%	94%	97%	68%	53%	100%	78%	97%	52%	51%	64%
Middlesex West	93%	88%	85%	82%	94%	79%	87%	67%	78%	74%	56%	49%	71%
Monmouth North	99%	96%	100%	93%	98%	100%	100%	100%	100%	96%	82%	59%	70%
Monmouth South	97%	92%	100%	94%	97%	98%	88%	100%	100%	98%	85%	62%	82%
Morris East	72%	100%	99%	96%	97%	100%	88%	1000/	100%	50%	77%	76%	78%
Morris West	95%	100%	99%	82%	93%	77%	83%	100%	93%	86%	85%	84%	88%
Newark Center City	88%	93%	94%	73%	93%	60%	37%	75%	90%	83%	55%	57%	67%
Newark Northeast	99%	89%	89%	79%	91%	84%	50%	80%	96%	98%	61%	61%	76%
Newark South	91%	93%	92%	75%	93%	100%	93%	100%	95%	91%	60%	45%	64%
Ocean North	98%	100%	99%	89%	97%	100%	100%	100%	100%	100%	79%	60%	78%
Ocean South	100%	98%	99%	93%	98%	82%	97%	100%	92%	100%	72%	55%	72%
Passaic Central	93%	79%	96%	91%	95%	86%	88%	100%	100%	94%	62%	62%	65%
Passaic North	99%	88%	96%	92%	98%	57%	62%	100%	90%	100%	63%	54%	70%
Salem	98%	92%	97%	83%	94%	85%	95%	100%	100%	88%	80%	59%	78%
Somerset	100%	95%	97%	89%	97%	86%	93%	100%	100%	100%	74%	71%	88%
Sussex	97%	100%	99%	94%	97%	76%	80%		83%	100%	69%	62%	69%
Union Central	100%	81%	98%	93%	99%	61%	90%	100%	100%	100%	71%	64%	77%
Union East	99%	78%	93%	90%	96%	89%	75%	89%	95%	100%	68%	55%	70%
Union West	100%	96%	97%	94%	98%	89%	86%	100%	100%	95%	67%	53%	65%
Warren	94%	79%	79%	81%	94%	91%	64%		100%	100%	61%	67%	80%
Statewide	96%	92%	96%	85%	95%	84%	79%	92%	96%	94%	71%	59%	74%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	October '17-March '18
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	August '17-January '18
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	October '17-March '18
M# 13	Investigation Completion within 60 days	85%	August '17-January '18
M# 14	Investigation Completion within 90 days	95%	August '17-January '18
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	September '17-February '18
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	October '17-March '18
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	October '17-March '18
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	October '17-March '18
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	October '17-March '18
M# 28	Caseworker visits Parent 2x/Month	90%	October '17-March '18
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	2/24/2018-3/31/2018
M# 30	Bi-weekly Parent-Child Visits	85%	October '17-March '18

This page is done



Worker and Office Caseloads by Worker Type and by Local Office - March 2018

		Met Target	< 70% of workers in compliance					
	¹ Int	take	² Perm	anency	³ Adoption			
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No		
Atlantic East	100%	Yes	100%	Yes				
Atlantic West	100%	Yes	100%	Yes	93%	No		
Bergen Central	96%	Yes	100%	Yes	100%	Yes		
Bergen South	100%	Yes	100%	Yes	100%	Yes		
Burlington East	100%	Yes	100%	Yes	100%	Yes		
Burlington West	92%	Yes	100%	Yes	100%	Yes		
Camden Central	100%	Yes	100%	Yes	100%	Yes		
Camden East	88%	No	100%	Yes	100%	Yes		
Camden North	92%	Yes	100%	Yes	100%	Yes		
Camden South	92%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	100%	Yes	100%	Yes	100%	Yes		
Cumberland West	96%	Yes	100%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gloucester East	100%	Yes	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	96%	Yes	100%	Yes	100%	Yes		
Hudson North	100%	Yes	100%	Yes	100%	Yes		
Hudson South	100%	Yes	100%	Yes	100%	Yes		
Hudson West	100%	Yes	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	95%	Yes	100%	Yes	100%	Yes		
Mercer South	100%	Yes	100%	Yes	100%	Yes		
Middlesex Central	100%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	96%	Yes	100%	Yes	100%	Yes		
Middlesex West	96%	Yes	100%	Yes	100%	Yes		
Monmouth North	100%	Yes	100%	Yes	33%	No		
Monmouth South	87%	No	100%	Yes	100%	Yes		
Morris East	100%	Yes	100%	Yes	100%	Yes		
Morris West	100%	Yes	100%	Yes	100%	Yes		
Newark Center City	100%	Yes	100%	Yes	83%	No		
Newark Northeast	88%	No	100%	Yes	100%	Yes		
Newark South	93%	Yes	100%	Yes	86%	No		
Ocean North	97%	Yes	100%	Yes	100%	Yes		
Ocean South	100%	Yes	100%	Yes	100%	Yes		
Passaic Central	97%	Yes	100%	Yes	100%	Yes		
Passaic North	100%	Yes	100%	Yes	100%	Yes		
Salem	93%	Yes	100%	Yes	100%	Yes		
Somerset	96%	Yes	100%	Yes	100%	Yes		
Sussex	100%	Yes	100%	Yes	75%	No		
Union Central	100%	Yes	100%	Yes	100%	Yes		
Union East	100%	Yes	100%	Yes	50%	No		
Union West	94%	Yes	100%	Yes	100%	Yes		
Warren	84%	No	100%	Yes	100%	Yes		
	U4+/0	Yes	100%	Yes	96%	Yes		

1 Intake

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- $Adoption \ worker \ compliance: \% \ of \ adoption \ workers \ who \ meet \ the \ caseload \ standards \ of \ 15 \ or \ fewer \ children. \ Target = 95\%$
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%