

Commissioner's Monthly Report April 2018

Christine Norbut Beyer Commissioner Designate



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Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	100%	1	
	Intake Workers Caseload	90%	95%	*	
	Permanency Workers Caseload (Local Offices)	95%	100%	1	
	Permanency Workers Caseload	95%	100%	>	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	1	
ဒီ	Adoption Workers Caseload	95%	97%	1	
	Supervisor/Worker Ratio	95%	100%	√ √	
	IAIU Investigators Caseload	95%	100%	1	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	84%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	>	
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1	
ıres	Initial Family Team Meetings	80%	84%	1	
Process Measures	Subsequent FTMs within 12 months	80%	74%	>	
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	1	
	Initial Case Plans- for Children Entering Placement	95%	96%	1	
	Timeliness of Current Plans	95%	95%	1	
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	1	

TO BE MAINTAINED CONT. Successfully Maintained						
	Measure Description	Target	Performance			
ıres	Caseworker Contact with Children in Placement	93%	98%	•		
leasu	Parent-Child Visits –weekly	60%	85%	1		
Process Measures	Parent-Child Visits – biweekly	85%	96%	1		
Pro	Independent Living Assessments	90%	88%	1		
ually	Educational Needs	80%	87%	1		
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	1		
Meas	Housing (July - Dec 2016)	95%	95%	1		
Quality	Employment/Education (July - Dec 2016)	85%	90%	1		
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	1		
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	1		
Λı	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	1		
Outcome Measures Annually	Placement Stability- First 12 Months in Care (CY 2015)	84%	84%	1		
Measure	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	1		
tcome A	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	1		
О	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	1		
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	1		
	Permanency within 12 Months (CY 2015)	42%	42%	1		

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	*
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED					
	Measure Description	Target	Performance		
sans	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%		
Pro	Child Visits with Siblings	85%	76%		
γl	Quality Investigations (June 2016)	85%	83%		
Innual	Quality of Teaming (CY 2016)	75%	49%		
sens!	Quality of Case Plans (CY 2016)	80%	49%		
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%		
Que	Needs Assessment (July - Dec 2016)	n/a	Partial		
nally	Re-entry to Placement (CY 2014)	9%	12%		
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%		
me Meas	Permanency within 36 Months (CY 2013)	80%	78%		
Outco	Permanency within 48 Months (CY 2012)	86%	85%		

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SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About February 28, 2018

"To Be Achieved" Measures							
	Month	1 Douformones	Exit Plan	% to Meet			
	wonth	WOITH	WOITH	† Performance	Target	Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	February '18	95%	90%	0%			
CW Visits with Parent 2x/Month	February '18	70%	90%	-20%			
Child Visit with Siblings	February '18	68%	85%	-17%			

"To Be Maintained" Measures						
	Month	Performance	Exit Plan Target	% to Meet Target		
Initial FTMs within 45 days	January '18	82%	80%	0%		
Subsequent FTMs within 12 Months	February '18	84%	80%	0%		
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	February '18	90%	90%	0%		
Investigation Timeliness CP&P 60 Days	December '17	86%	85%	0%		
Investigation Timeliness CP&P 90 Days	December '17	95%	95%	0%		
Investigation Timeliness IAIU	February '18	84%	80%	0%		
Initial Case Plans	February '18	95%	95%	0%		
Ongoing Case Plans	February '18	95%	95%	0%		
Parent-Child Weekly Visit ²	February '18	61%	60%	0%		
Parent-Child Visits Biweekly	February '18	73%	85%	-12%		
CW Visits Child Monthly (at placement site) ³	February '18	95%	93%	0%		
CW Visits Child 2x/Month for first 2 Months in Placement	December '17	94%	93%	0%		
Ind. Living Assessments 14-18 Years Old	February '18	93%	90%	0%		
Supervisor Worker Ratio	February '18	100%	95%	0%		
Caseloads: IAIU Investigators	February '18	100%	95%	0%		
Caseloads: Intake	February '18	96%	90%	0%		
Caseloads: Permanency	February '18	100%	95%	0%		
Caseloads: Adoption	February '18	97%	95%	0%		

The blue bar indicates DCF performance in the current month.

 $\textit{The red bar indicates the difference between the current performance and the \textit{Exit Plan target}.}$

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) February 2018: **97%.**



DCF At A Glance Dashboard

On or About February 28, 2018

DCF At a Glance		
DCF: Total Children Served in the Month ¹	85,929	
CP&P: Children/Youth Served	49,138	
OOH Setting (< 18)	5,879	
In-Home Setting (< 18)	41,215	
Youth 18-21	2,044	
OOH Setting (>18)	348	
Youth Open with CSOC ²	36,791	
FCP: Total Clients Served ³	20,576	
DOW: Total Clients Served (Monthly)	6,028	
DCF: Families Served in the Month ⁴	32,566	
CP&P	24,637	
FCP (Family Success Centers & Home Visiting)	7,929	

CSOC ⁵ Quick Facts			
Youth Open with CSOC (unduplicated count)	36,791		
DD Eligible Children (unduplicated count)	14,256		
MRSS: Dispatches in the month	2,522		
MRSS: Interventions (includes prior dispatches)	2,013		
Remained in same Living situation	97%		
Care Management: Children Served	12,651		
OOH Behavioral Health Settings: Children Served	1,090		
Placed out of State	1		
	·		
PerformCare Calls	10,030		
DD Related Calls	1,643		
Sandy Related Calls	238		

Hotline Referrals	13,558
CPS Reports	36%
CWS Referrals	12%
Number of Human Trafficking Referrals ⁷	9
Response Timeliness	98%
Monthly Staff Contacts/Children OOH	95%
Entries to Care	333
Shelter Placements (January 2018)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁸	94%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,957

FSCs: Families Served (January)	3,876
Home Visiting: Families Served (January)	4,053
SBYSP: Clients Served (January)	12,647
DV Services: Clients Served (January)	1,331
Residential	16%
Non-Residential	84%
SAARC: Clients Served (January)	818
Displaced Homemaker: Clients Served (January)	719
New Clients	24%
tape Prevention Clients Served (January)	3,160

¹Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between November 2013 and February 2018 was 644. This figure could change depending on when the data is extracted.

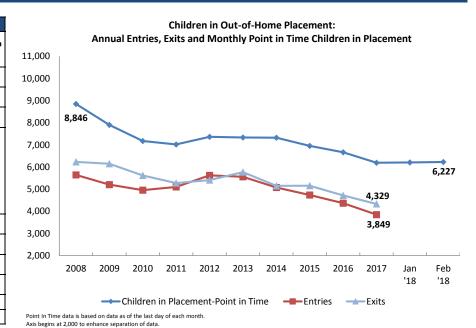
^{*} Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

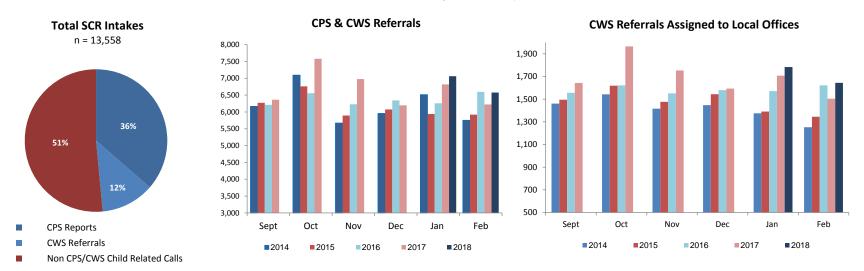
^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



Section I: Child Protection & Permanency

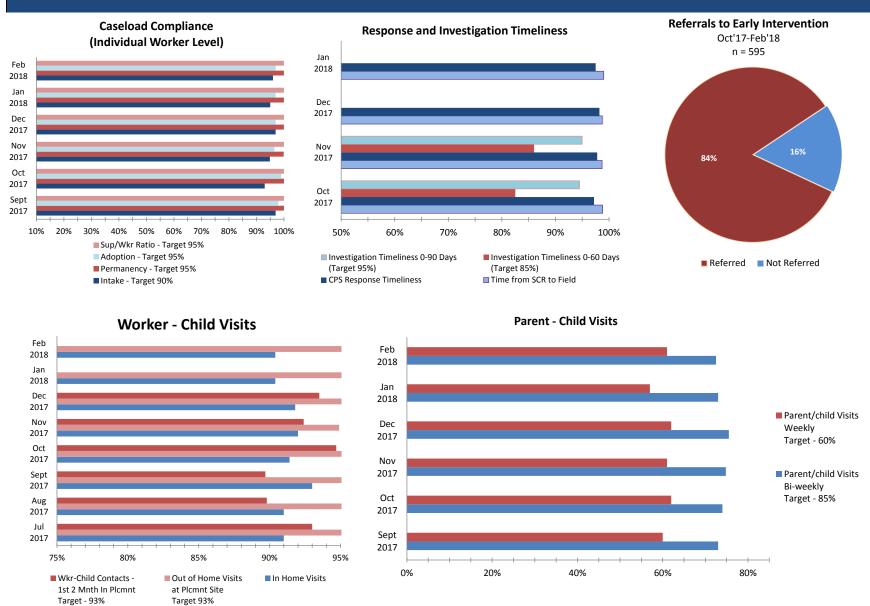
CP&P Q	uick Facts		
Data in this chart includes children up to age 20.99		Feb-18	Δ from Feb 2017
Families Under CP&P Supervision		24,637	0%
Children Under CP&P Supervision		49,138	0%
Children Receiving CP&P In-Home Services		42,911	1%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	53.7%		
Resource Family Kinship	36.8%	6,227	-8%
Group and Residential	7.8%		
Independent Living	1.7%		
Children Legally Free for Adoption (Excludes TR	PR Appeals)	1,031	0%
Finalized Adoptions to date (CY2018) - As 2/28	/2018	71	-5%
Children in Subsidized Kinship Legal Guardians	hip	1,835	-4%
Children in Subsidized Adoptions		14,122	0%
Entries to Care		333	7%
Exits from Care		303	7%





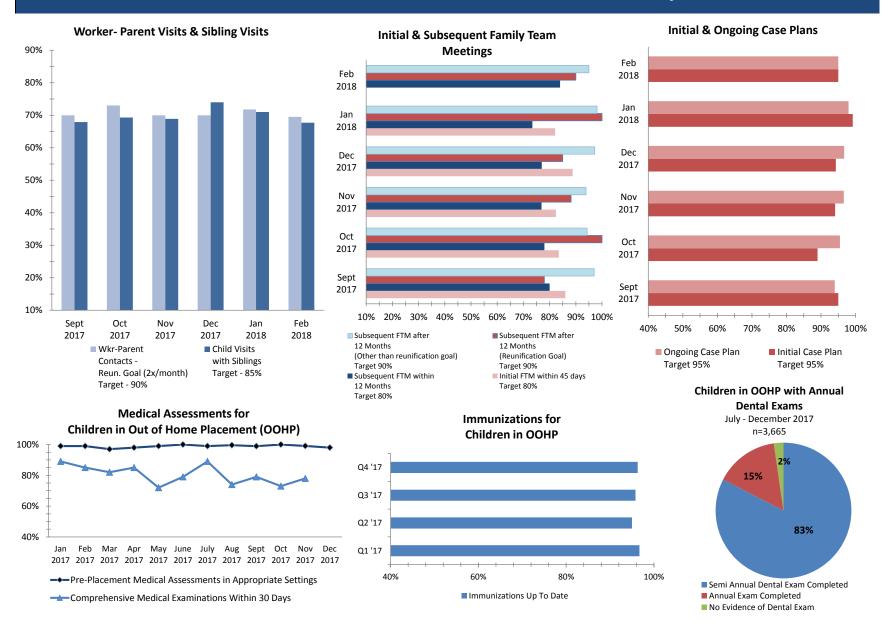


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





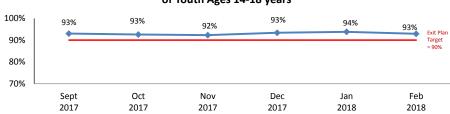
Section II: Adolescent Services

OAS Quick Facts (February 2018) Youth 18-21

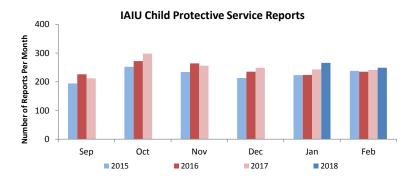
Youth 18-21 years old served by CP&P⁴					
Youth served "In Home" living with a parent/relative or living independently ⁵					
Youth served "Out-of-Home"					
Family Based Setting	(58.3%)	348			
Congregate Care Setting	(18.4%)	346			
Independent Living	(23.3%)				
Youth Receiving Adoption or KLG Subsidy					

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

Completed Independent Living Assessments of Youth Ages 14-18 years

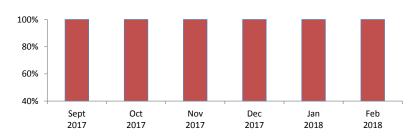


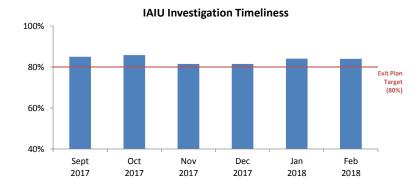
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month





IAIU Caseload Report by Region February 2018

Southern

Northern

Metro

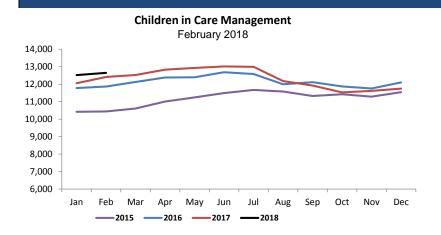
Central

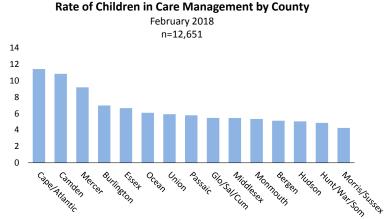
0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

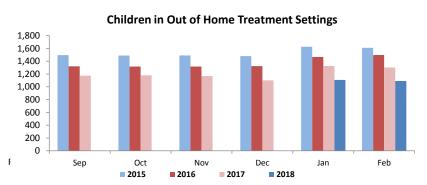
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

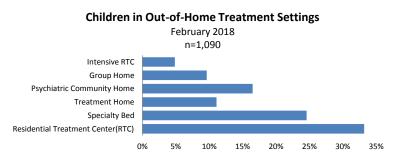


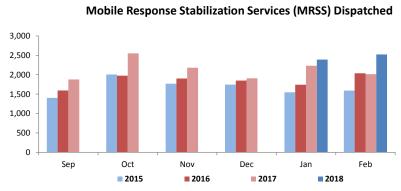
Section IV: Children's System of Care

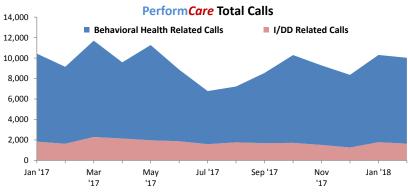












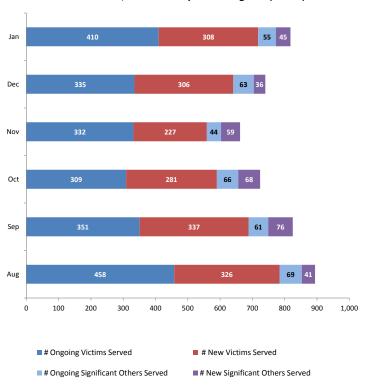


Section V: Family & Community Partnerships

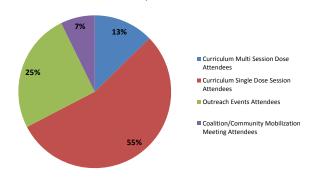


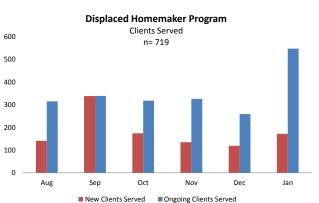
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) $n=3{,}160 \label{eq:new}$

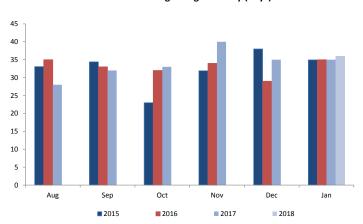






Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

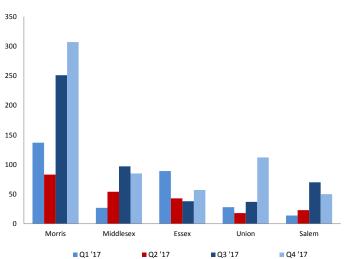


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



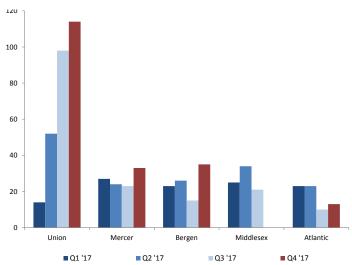
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

	Met Target			Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	97%	100%	99%	94%	97%	98%	100%	100%	100%	96%	83%	63%	80%
Atlantic West	93%	93%	99%	93%	97%	97%	79%	100%	97%	88%	77%	55%	69%
Bergen Central	100%	100%	99%	97%	99%	100%	100%	1000/	100%	100%	90%	69%	84%
Bergen South	100%	100%	99%	97%	98%	100%	100%	100%	100%	100%	86%	68%	87%
Burlington East	94%	98%	95%	77%	94%	75%	91%	83%	97%	98%	84%	68%	82%
Burlington West	92%	98%	94%	65%	91%	73%	70%	0%	91%	88%	78%	70%	77%
Camden Central	96%	91%	94%	87%	94%	97%	92%	100%	100%	95%	75%	54%	68%
Camden East	99%	95%	95%	64%	87%	80%	85%		100%	96%	68%	59%	78%
Camden North	91%	97%	96%	67%	82%	74%	37%	100%	88%	95%	71%	62%	76%
Camden South	87%	81%	98%	84%	95%	70%	53%	100%	89%	98%	79%	69%	83%
Cape May	99%	96%	97%	88%	97%	92%	88%	100%	97%	87%	82%	69%	82%
Cumberland East	95%	93%	95%	92%	95%	71%	71%	100%	100%	100%	69%	56%	72%
Cumberland West	96%	96%	98%	69%	91%	93%	75%	100%	100%	90%	72%	64%	74%
Essex Central	90%	89%	91%	87%	95%	100%	67%		94%	97%	60%	51%	63%
Essex North	93%	89%	100%	93%	99%	85%	33%		75%	93%	76%	57%	71%
Essex South	94%	90%	93%	79%	92%	64%	75%	100%	94%	88%	63%	46%	63%
Gloucester East	97%	98%	98%	68%	89%	94%	91%	100%	100%	100%	66%	68%	74%
Gloucester West	98%	89%	97%	91%	97%	97%	92%	100%	100%	94%	70%	64%	75%
Hudson Central	100%	97%	98%	88%	93%	100%	78%	60%	100%	93%	81%	59%	73%
Hudson North	92%	100%	98%	90%	94%	63%	90%		100%	100%	85%	75%	96%
Hudson South	98%	96%	98%	88%	92%	100%	100%	100%	96%	100%	82%	68%	77%
Hudson West	100%	100%	99%	94%	97%	85%	100%	100%	100%	92%	90%	80%	82%
Hunterdon	100%	94%	97%	80%	98%	100%		100%	100%	100%	82%	81%	87%
Mercer North	97%	81%	93%	70%	91%	79%	53%	100%	88%	91%	53%	52%	61%
Mercer South	96%	84%	97%	74%	97%	67%	100%	100%	100%	100%	71%	64%	74%
Middlesex Central	90%	68%	92%	75%	94%	74%	75%	100%	100%	76%	34%	37%	47%
Middlesex Coastal	98%	97%	98%	95%	97%	58%	62%	100%	92%	93%	54%	52%	68%
Middlesex West	90%	90%	89%	84%	94%	82%	71%	88%	78%	82%	56%	55%	69%
Monmouth North	99%	98%	100%	93%	98%	100%	100%	100%	100%	97%	81%	54%	71%
Monmouth South	95%	97%	99%	93%	97%	98%	87%	100%	100%	98%	87%	70%	81%
Morris East	77%	100%	99%	96%	97%	100%	83%		100%	100%	80%	69%	80%
Morris West	95%	100%	98%	84%	95%	71%	80%	100%	76%	87%	85%	79%	86%
Newark Center City	86%	92%	93%	72%	93%	71%	33%	71%	86%	84%	55%	52%	66%
Newark Northeast	99%	88%	90%	80%	93%	69%	50%	44%	97%	98%	61%	64%	76%
Newark South	94%	93%	92%	76%	94%	99%	92%	100%	96%	90%	58%	51%	66%
Ocean North	98%	100%	99%	89%	97%	98%	96%		100%	100%	77%	61%	78%
Ocean South	100%	98%	99%	93%	98%	81%	97%	100%	94%	100%	70%	60%	71%
Passaic Central	93%	76%	96%	90%	94%	88%	87%	100%	100%	95%	63%	57%	63%
Passaic North	99%	89%	97%	91%	97%	63%	70%	100%	86%	100%	63%	55%	70%
Salem	97%	93%	97%	84%	94%	83%	80%	100%	100%	85%	84%	60%	79%
Somerset	100%	95%	97%	88%	96%	89%	94%	67%	100%	100%	75%	73%	89%
Sussex	97%	95%	97%	93%	97%	76%	80%		100%	100%	68%	61%	70%
Union Central	100%	82%	97%	93%	99%	63%	91%		100%	100%	71%	66%	74%
Union East	98%	78%	94%	90%	95%	91%	71%	100%	94%	100%	67%	64%	71%
Union West	100%	96%	97%	94%	98%	88%	91%	100%	100%	94%	74%	51%	66%
Warren	88%	78%	79%	81%	94%	84%	60%		100%	100%	62%	69%	78%
Statewide	96%	92%	96%	85%	95%	84%	78%	89%	96%	94%	71%	61%	74%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	September '17-February '18
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	July '17-December '17
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	September '17-February '18
M# 13	Investigation Completion within 60 days	85%	August '17-January '18
M# 14	Investigation Completion within 90 days	95%	August '17-January '18
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	August '17-January '18
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	September '17-February '18
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	September '17-February '18
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	September '17-February '18
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	September '17-February '18
M# 28	Caseworker visits Parent 2x/Month	90%	September '17-February '18
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	1/20/2018-2/24/2018
M# 30	Bi-weekly Parent-Child Visits	85%	September '17-February '18



Worker and Office Caseloads by Worker Type and by Local Office - February 2018

		Met Target		< 70% of workers in	in compliance		
	¹ Int	take	² Perm	anency	³ Ado	ption	
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	
Atlantic East	100%	Yes	100%	Yes			
Atlantic West	100%	Yes	100%	Yes	100%	Yes	
Bergen Central	100%	Yes	100%	Yes	100%	Yes	
Bergen South	100%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	100%	Yes	
Burlington West	88%	No	100%	Yes	75%	No	
Camden Central	100%	Yes	100%	Yes	100%	Yes	
Camden East	100%	Yes	100%	Yes	100%	Yes	
Camden North	96%	Yes	100%	Yes	67%	No	
Camden South	100%	Yes	100%	Yes	100%	Yes	
Cape May	100%	Yes	100%	Yes	100%	Yes	
Cumberland East	100%	Yes	100%	Yes	100%	Yes	
Cumberland West	96%	Yes	100%	Yes	100%	Yes	
Essex Central	100%	Yes	100%	Yes	100%	Yes	
Essex North	100%	Yes	100%	Yes	100%	Yes	
Essex South	100%	Yes	100%	Yes	100%	Yes	
Gloucester East	100%	Yes	100%	Yes	100%	Yes	
Gloucester West	100%	Yes	100%	Yes	100%	Yes	
Hudson Central	90%	Yes	100%	Yes	80%	No	
Hudson North	100%	Yes	100%	Yes	100%	Yes	
Hudson South	100%	Yes	100%	Yes	100%	Yes	
Hudson West	100%	Yes	100%	Yes	100%	Yes	
Hunterdon	91%	Yes	100%	Yes	100%	Yes	
Mercer North	70%	No	100%	Yes	86%	No	
Mercer South	100%	Yes	100%	Yes	100%	Yes	
Middlesex Central	95%	Yes	100%	Yes	100%	Yes	
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes	
Middlesex West	63%	No	100%	Yes	100%	Yes	
Monmouth North	90%	Yes	100%	Yes	83%	No	
Monmouth South	100%	Yes	100%	Yes	100%	Yes	
Morris East	100%	Yes	100%	Yes	100%	Yes	
Morris West	100%	Yes	100%	Yes	100%	Yes	
Newark Center City		Yes		Yes	100%	Yes	
Newark Northeast	100% 72%	No	100%	Yes	100%	Yes	
Newark South		Yes	100%	Yes	88%	No Yes	
Ocean North	97%	Yes		Yes	100%	Yes	
Ocean North Ocean South		Yes	100%	Yes	100%	Yes	
Passaic Central	100%		110%		100%		
Passaic Central Passaic North	94%	Yes	100%	Yes	100%	Yes	
	97%	Yes No	100%	Yes	100%	Yes	
Salem	73%	_	100%	Yes		Yes	
Somerset	96%	Yes	100%	Yes	100%	Yes	
Sussex	100%	Yes	100%	Yes	100%	Yes	
Union Central	100%	Yes	100%	Yes	100%	Yes	
Union East	95%	Yes	100%	Yes	100%	Yes	
Union West	89%	No	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide ⁴ 1 Intake	96%	Yes	100%	Yes	97%	Yes	

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.