

Commissioner's Monthly Report March 2019

Christine Beyer Commissioner



Monthly Report Table of Contents

2
3
4
5
6-8
9
9
10
11
11-12
13
14



	TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance			
	Intake Workers Caseload (Local Offices)	95%	96%	1		
	Intake Workers Caseload	90%	95%	1		
	Permanency Workers Caseload (Local Offices)	95%	100%	1		
	Permanency Workers Caseload	95%	100%	1		
Caseloads	Adoption Workers Caseload (Local Offices)	95%	98%	1		
Ca	Adoption Workers Caseload	95%	98%	1		
	Supervisor/Worker Ratio	95%	100%	1		
	IAIU Investigators Caseload	95%	100%	1		
	Adequacy of DAsG Staffing	100%	100%	1		
	Child Health Units	Met	Met	1		
	Timeliness of Investigation Completion (60 days)	85%	85%	1		
	Timeliness of Investigation Completion (90 days)	95%	95%	1		
	IAIU Timeliness of Investigation Completion (60 days)	80%	87%	1		
Se	Initial Family Team Meetings	80%	85%	V		
easun	Subsequent FTMs within 12 months	80%	78%	1		
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	95%	1		
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	96%	1		
	Initial Case Plans- for Children Entering Placement	95%	95%	1		
	Timeliness of Current Plans	95%	98%	1		
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	90%	1		

TO BE MAINTAINED CONT. Successfully Maintained					
	Measure Description	Target	Performance		
ures	Caseworker Contact with Children in Placement	93%	95%	>	
Meas	Parent-Child Visits –weekly	60%	79%	>	
Process Measures	Parent-Child Visits – biweekly	85%	92%	1	
Pro	Independent Living Assessments	90%	91%	1	
Aller	Educational Needs	80%	86%	>	
Quality Measues Annually	Quality of Case Planning and Services	75%	74%	✓	
easne	Housing (Jan - June 2018)	95%	88%	✓	
lity M	Employment/Education (Jan - June 2018)	85%	80%	√	
Qua	Quality Investigations (March 2018)	85%	91%	✓	
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	1	
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	>	
	Recruitment for Sibling Homes Serving Four or More (CY 2018)	Met	Met	>	
^	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	1	
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	1	
asures	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	1	
ome Me	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	>	
Outc	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	1	
	Permanency within 12 Months (CY 2016)	42%	42%	1	
	Permanency within 36 Months (CY 2014)	80%	80%	1	
	Permanency within 48 Months (CY 2013)	86%	86%	1	
	Needs Assessment (July - Dec 2017)	Met	Met	1	

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACHIEVED					
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	77%			
Proces M	Child Visits with Siblings	85%	75%			
nually	Quality of Teaming (CY 2017)	75%	59%			
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%			
Quality A	Services to Support Transitions (CY 2017)	80%	59%			
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%			
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%			

3



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About January 31st, 2019

"To Be Achieved" Measures						
	Month	¹ Performance	Exit Plan Target	% to Meet Target		
CW Visits with Parent 2x/Month	January '19	69%	90%	-21%		
Child Visit with Siblings	January '19	68%	85%	-17%		

"To Be Maintained" Measures						
	Month	Performance	Exit Plan Target	% to Meet Target		
Initial FTMs within 45 days	December '18	92%	80%	0%		
Subsequent FTMs within 12 Months	January '19	83%	80%	0%		
Subsequent FTMs after 12 Months - Reunification Goal (n=36)	January '19	97%	90%	0%		
Subsequent FTMs after 12 Months - Other than Reunification Goal	January '19	93%	90%	0%		
nvestigation Timeliness CP&P 60 Days	November '18	81%	85%	-4%		
nvestigation Timeliness CP&P 90 Days	November '18	94%	95%	-1%		
nvestigation Timeliness IAIU	January '19	85%	80%	0%		
Initial Case Plans	January '19	95%	95%	0%		
Ongoing Case Plans	January '19	98%	95%	0%		
Parent-Child Weekly Visit ²	January '19	58%	60%	-2%		
Parent-Child Visits Biweekly	January '19	71%	85%	-14%		
CW Visits Child Monthly (at placement site) ³	January '19	94%	93%	0%		
CW Visits Child 2x/Month for first 2 Months in Placement	November '18	87%	93%	-6%		
nd. Living Assessments 14-18 Years Old	January '19	86%	90%	-4%		
Supervisor Worker Ratio	January '19	100%	95%	0%		
Caseloads: IAIU Investigators	January '19	100%	95%	0%		
Caseloads: Intake	January '19	93%	90%	0%		
Caseloads: Permanency	January '19	100%	95%	0%		
Caseloads: Adoption	January '19	97%	95%	0%		

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) January 2019: **97%.**



DCF At A Glance Dashboard

On or About January 31st, 2019

DCF At a Glance	CSOC ⁵ Quick Facts	
DCF: Total Children Served in the Month ¹	87,218	Youth Open with CSOC 2 (unduplicated count)
CP&P: Children/Youth Served	48,755	DD Eligible Children (unduplicated count)
Children Under 18	46,657	MRSS: Dispatches in the month
OOH Setting (< 18)	5,250	MRSS: Interventions (includes prior dispatches)
In-Home Setting (< 18)	41,407	Remained in same Living situation
Youth 18-21	2,098	
OOH Setting (>18)	323	Care Management: Children Served
In-Home Setting (>18)	1,775	OOH Behavioral Health Settings: Children Served
FCP: Total Clients Served ³	17,340	Placed out of State
DOW: Total Clients Served (Monthly)	7,922	
DCF: Families Served in the Month ⁴	30,370	PerformCare Calls
CP&P	24,370	DD Related Calls
FCP (Family Success Centers & Home Visiting)	6,000	DD Related Calls

Hotline Referrals	15,153	FSCs: Families Served (Decem
CPS Reports	36%	Home Visiting: Families Serve
CWS Referrals	12%	SBYSP: Clients Served (Decen
Number of Human Trafficking Referrals ⁷	12	
Response Timeliness	97%	DV Services: Clients Served (D
Monthly Staff Contacts/Children OOH	94%	Residential
Entries to Care	271	Non-Residential
Shelter Placements (December 2018)		SAARC: Clients Served (Decei
Children under 13 placed in shelters	0	Displaced Homemaker: Client
Youth > 13 in shelters less than 30 days ⁸	100%	New Clients
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,827	Rape Prevention Clients Serve

FSCs: Families Served (December)	2,400
Home Visiting: Families Served (December)	3,600
SBYSP: Clients Served (December)	11,340
DV Services: Clients Served (December)	1,015
Residential	17%
Non-Residential	83%
SAARC: Clients Served (December)	758
Displaced Homemaker: Clients Served (December)	534
New Clients	19%
Rape Prevention Clients Served (December)	5,615

38,463

13,859 2,620

2,133 98%

12,881

976

11,157 2,048

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

¹Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵CSOC Children may receive multiple services and are counted multiple times.

⁶FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

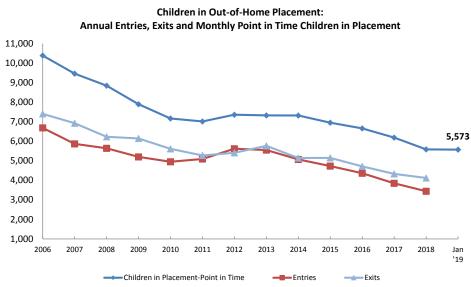
⁷The cumulative number of human trafficking referrals between **November 2013** and January 2019 was 787. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.



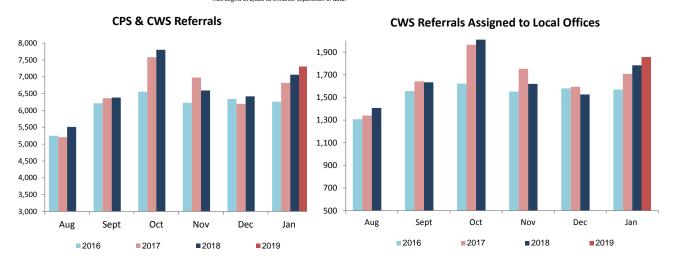
Section I: Child Protection & Permanency

CD0 D O	tale France			
CP&P Qu	ick Facts			ı
ata in this chart includes children up to age 20.99			Jan-19	Δ from Jan '18
Families Under CP&P Supervision			24,370	-1%
Children Under CP&P Supervision			48,755	-1%
Children Receiving CP&P In-Home Services			43,182	1%
Children in CP&P Out-of-Home Placement				
Resource Family (non-Kin)	53.1%	2,962		
Resource Family Kinship	37.4%	2,083	5,573	-10%
Group and Residential	7.8%	436		
Independent Living	1.7%	92		
Children Legally Free for Adoption (Excludes TPR	Appeals)		1,030	3%
Finalized Adoptions to date (CY2018) - As of 01/3	31/2019		43	23%
Children in Subsidized Kinship Legal Guardianship				-6%
Children in Subsidized Adoptions			14,098	0%
Entries to Care			271	-8%
Exits from Care	•		242	1%



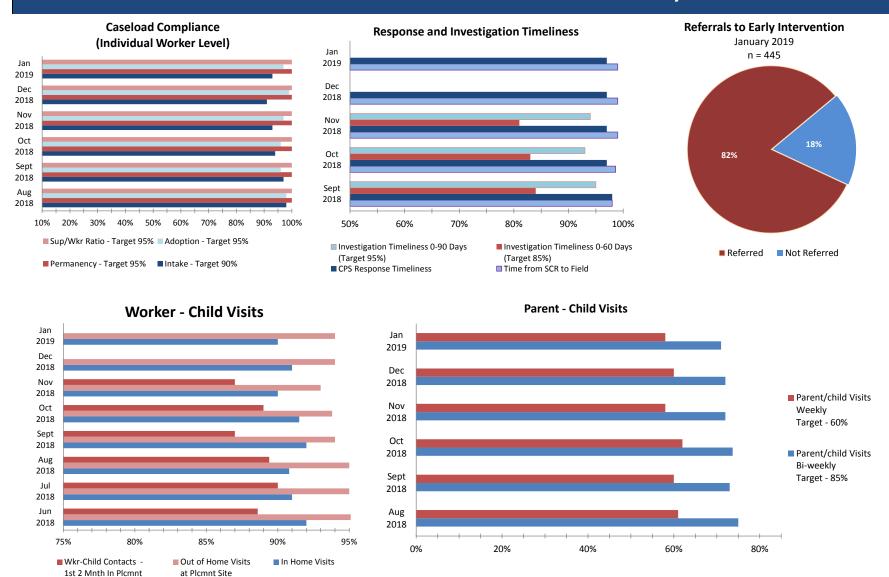
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes n = 15,153 36% 52% 12% CPS Reports CWS Referrals Non CPS/CWS Child Related Calls





Section I: Child Protection & Permanency



Target - 93%

Target 93%



Section I: Child Protection & Permanency





Section II: Adolescent Services

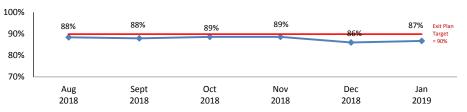
OAS Quick Facts (January 2019) Youth 18-21

Youth 18-21 years old served by CP&P ⁴				
Youth served "In Home" living with a parent/i	relative or living		1,775	
Youth served "Out-of-Home"				
Family Based Setting	(55.7%)	180	323	
Congregate Care Setting	(22.0%)	71	323	
Independent Living	(22.3%)	72		
Youth Receiving Adoption or KLG Subsidy			898	

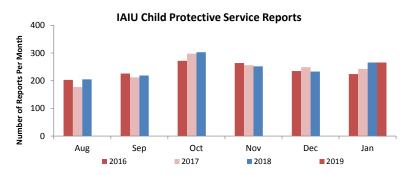


⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCFs work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments of Youth Ages 14-18 years

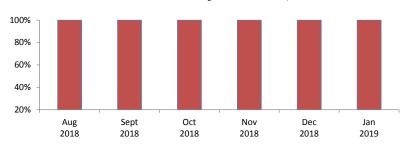


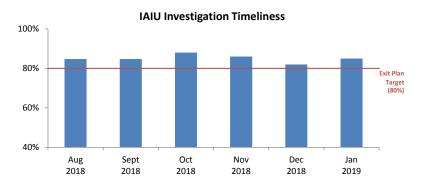
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

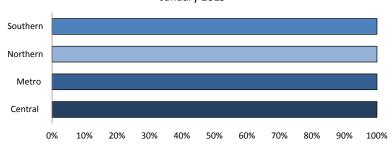
No more than 8 new investigations and 12 cases/month





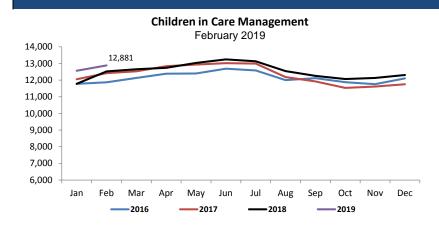
IAIU Caseload Report by Region

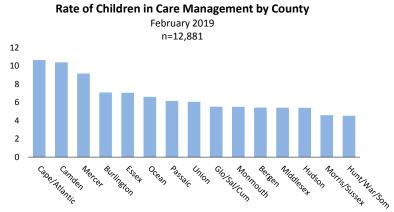
January 2019

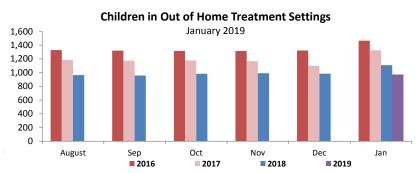


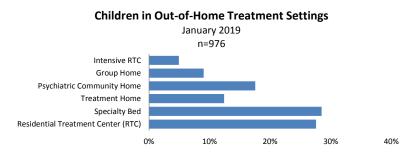


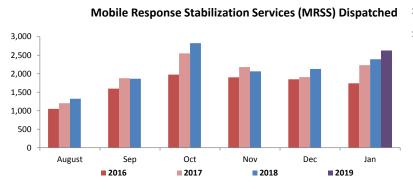
Section IV: Children's System of Care

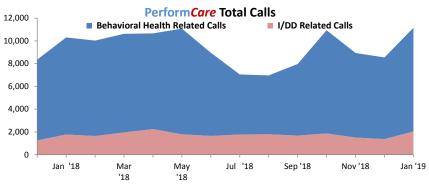












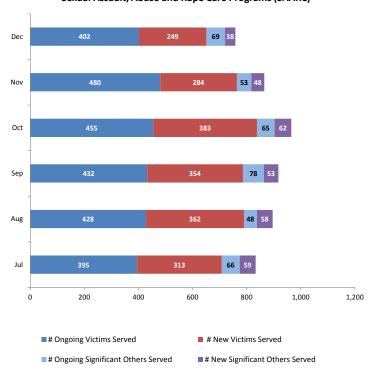


Section V: Family & Community Partnerships

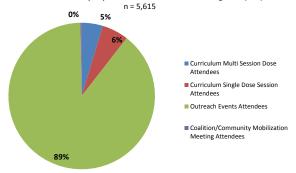


Section VI: Division on Women

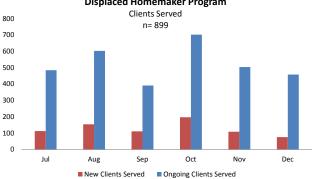
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)



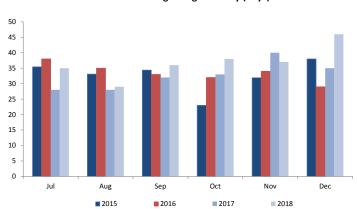






Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

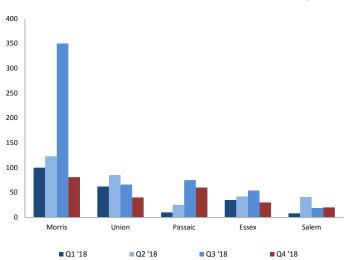


Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity

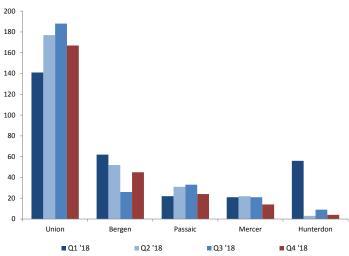
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties. Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

Met Target				Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	97%	97%	91%	94%	82%	100%	100%	100%	100%	66%	51%	63%
Atlantic West	97%	88%	97%	90%	94%	80%	89%	100%	96%	100%	78%	57%	67%
Bergen Central	100%	100%	100%	98%	99%	100%	100%		100%	100%	89%	72%	91%
Bergen South	98%	98%	99%	97%	98%	100%	93%	33%	100%	100%	89%	60%	76%
Burlington East	97%	100%	95%	82%	95%	97%	83%	100%	100%	100%	91%	64%	83%
Burlington West	85%	89%	95%	57%	87%	70%	79%	33%	82%	87%	79%	60%	71%
Camden Central	91%	76%	92%	81%	89%	93%	90%	100%	88%	81%	68%	52%	72%
Camden East	97%	88%	97%	65%	88%	91%	82%	100%	90%	93%	70%	55%	71%
Camden North	75%	87%	96%	68%	88%	59%	35%	0%	93%	89%	60%	54%	70%
Camden South	94%	90%	96%	74%	92%	86%	56%	100%	86%	87%	78%	57%	80%
Cape May	99%	97%	96%	89%	98%	98%	100%	100%	96%	88%	88%	64%	77%
Cumberland East	97%	85%	97%	86%	93%	65%	85%	100%	100%	100%	76%	69%	77%
Cumberland West	99%	98%	98%	78%	95%	82%	96%	100%	96%	98%	82%	57%	75%
Essex Central	93%	85%	89%	84%	95%	28%	42%	100%	87%	92%	58%	52%	66%
Essex North	91%	94%	98%	87%	97%	80%	82%	100%	40%	100%	61%	49%	66%
Essex South	97%	63%	90%	86%	96%	65%	78%		88%	96%	49%	43%	56%
Gloucester East	98%	94%	96%	63%	87%	85%	100%	100%	100%	98%	74%	73%	81%
Gloucester West	99%	98%	99%	80%	95%	92%	96%	83%	98%	100%	63%	64%	77%
Hudson Central	100%	97%	90%	90%	93%	77%	100%	100%	92%	97%	57%	54%	65%
Hudson North	96%	100%	96%	89%	92%	100%	0%	100%	75%	100%	74%	60%	75%
Hudson South	99%	93%	97%	87%	91%	100%	86%	100%	100%	95%	77%	66%	83%
Hudson West	100%	94%	98%	91%	97%	86%	100%	100%	100%	100%	81%	73%	86%
Hunterdon	96%	85%	90%	83%	96%	30%	100%			100%	71%	61%	66%
Mercer North	97%	72%	86%	69%	89%	67%	66%	88%	60%	87%	51%	54%	69%
Mercer South	95%	73%	91%	71%	92%	72%	93%	100%	95%	87%	64%	58%	68%
Middlesex Central	89%	62%	86%	62%	89%	44%	78%	100%	50%	83%	39%	55%	57%
Middlesex Coastal	100%	74%	96%	88%	96%	76%	71%	50%	100%	100%	70%	69%	71%
Middlesex West	97%	53%	77%	80%	93%	50%	50%	29%	78%	78%	38%	44%	59%
Monmouth North	98%	90%	98%	91%	98%	90%	85%	100%	100%	100%	83%	60%	72%
Monmouth South	99%	100%	100%	84%	96%	69%	91%	100%	100%	95%	84%	64%	76%
Morris East	100%	87%	100%	91%	94%	100%	100%	100%	100%	100%	67%	67%	72%
Morris West	98%	83%	95%	67%	84%	67%	56%		100%	100%	65%	56%	77%
Newark Center City	100%	96%	95%	81%	95%	75%	68%	92%	90%	100%	67%	57%	76%
Newark Northeast	100%	91%	84%	95%	98%	77%	76%	82%	86%	100%	60%	58%	76%
Newark South	94%	95%	92%	81%	92%	97%	92%	100%	95%	95%	57%	50%	66%
Ocean North	100%	100%	99%	86%	97%	78%	88%	67%	100%	100%	78%	71%	81%
Ocean South	100%	96%	98%	91%	97%	87%	97%	100%	95%	100%	74%	64%	72%
Passaic Central	98%	92%	97%	90%	96%	92%	92%		91%	97%	79%	54%	73%
Passaic North	98%	93%	97%	89%	96%	55%	67%	45%	91%	74%	73%	55%	81%
Salem	95%	96%	97%	81%	93%	63%	100%	100%	100%	98%	86%	64%	82%
Somerset	100%	74%	96%	82%	96%	73%	100%	100%	100%	93%	62%	46%	67%
Sussex	100%	87%	97%	94%	99%	80%	80%		75%	100%	83%	71%	78%
Union Central	98%	78%	93%	86%	96%	88%	100%	100%	100%	100%	53%	45%	64%
Union East	81%	83%	86%	88%	96%	100%	64%	100%	91%	88%	42%	29%	52%
Union West	100%	100%	94%	88%	96%	100%	100%	100%	100%	94%	40%	40%	59%
Warren	100%	65%	78%	71%	90%	46%	61%		100%	100%	64%	66%	76%
Statewide	96%	88%	94%	83%	94%	80%	81%	85%	92%	94%	69%	58%	73%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure		Time Period Analyzed
M# 6	Ongoing Case Plans	95%	August '18-January'19
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	June '18-November '18
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	August '18-January'19
M# 13	Investigation Completion within 60 days	85%	June '18-November '18
M# 14	Investigation Completion within 90 days	95%	June '18-November '18
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	July '18-December '18
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	August '18-January'19
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	August '18-January'19
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	August '18-January'19
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	August '18-January'19
M# 28	Caseworker visits Parent 2x/Month	90%	August '18-January'19
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	12/22/19-01/26/19
M# 30	Bi-weekly Parent-Child Visits	85%	August '18-January'19



Worker and Office Caseads by Worker Type and by cal Office -January 2019

		Met Target	< 70% of workers in compliance					
	¹ In	ake	² Perm	anency	³ Adoption			
cal Office	Worker	Office	Worker	Office	Worker	Office		
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant?		
Atlantic East	100%	Yes/No Yes	100%	Yes/No Yes	100%	Yes/No Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes		
Bergen Central	100%	Yes	100%	Yes	100%	Yes		
Bergen South		Yes	100%	Yes	100%	Yes		
Burlington East	100%	No	100%	Yes	100%	Yes		
Burlington West	88%	No		Yes	100%	Yes		
Camden Central	72%	Yes	100%	No No	50%	No No		
Camden East	100% 74%	No	92%	Yes	33%	No		
		Yes	100%		100%	Yes		
Camden North	100%		100%	Yes		Yes		
Camden South	87%	No	100%	Yes	100%			
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East Cumberland West	100%	Yes Yes	100%	Yes Yes	100%	Yes Yes		
	96%		100%		100%			
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gucester East	87%	No	100%	Yes	100%	Yes		
Gucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	92%	Yes	100%	Yes	100%	Yes		
Hudson North	100%	Yes	100%	Yes				
Hudson South	94%	Yes	100%	Yes	100%	Yes		
Hudson West	100%	Yes	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	68%	No	100%	Yes	100%	Yes		
Mercer South	96%	Yes	100%	Yes	100%	Yes		
Middlesex Central	90%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes		
Middlesex West	87%	No	100%	Yes	100%	Yes		
Monmouth North	82%	No	100%	Yes	100%	Yes		
Monmouth South	91%	Yes	100%	Yes	75%	No		
Morris East	100%	Yes	100%	Yes	100%	Yes		
Morris West	75%	No	100%	Yes	100%	Yes		
Newark Center City	100%	Yes	100%	Yes	100%	Yes		
Newark Northeast	88%	No	100%	Yes	100%	Yes		
Newark South	92%	Yes	100%	Yes	88%	No		
Ocean North	92%	Yes	100%	Yes	100%	Yes		
Ocean South	97%	Yes	97%	Yes	100%	Yes		
Passaic Central	100%	Yes	100%	Yes	100%	Yes		
Passaic North	88%	No	100%	Yes	100%	Yes		
Salem	60%	No	100%	Yes	100%	Yes		
Somerset	100%	Yes	100%	Yes	100%	Yes		
Sussex	100%	Yes	100%	Yes	100%	Yes		
Union Central	95%	Yes	100%	Yes	100%	Yes		
Union East	95%	Yes	100%	Yes	83%	No		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide ⁴	93%	Yes	100%	Yes	97%	Yes		

1 Intake

2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- $Adoption \ worker \ compliance: \% \ of \ adoption \ workers \ who \ meet \ the \ case ad \ standards \ of \ 15 \ or \ fewer \ children. \ Target = 95\%$
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- $Offices \ with \ blank \ data \ do \ not \ carry \ adoption \ case ads \ , however \ adoption \ cases \ in \ those \ offices \ are \ handled \ by \ other \ offices \ in \ that \ area.$

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

 $⁻ Office \ Compliance: \% \ of \ offices \ that \ meet \ the \ case ad \ standards \ of \ no \ more \ than \ 8 \ new \ intakes \ and \ 12 \ total \ families. \ Target = 95\%$