

Commissioner's Monthly Report February 2019

Christine Beyer Commissioner



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Sustainability and Exit Plan Performance as of December 31, 2017 Monitor Report Release on July 18, 2018



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	97%	1	
	Intake Workers Caseload	90%	96%	1	
	Permanency Workers Caseload (Local Offices)	95%	100%	1	
	Permanency Workers Caseload	95%	100%	1	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	97%	1	
Ca	Adoption Workers Caseload	95%	98%	•	
	Supervisor/Worker Ratio	95%	100%	1	
	IAIU Investigators Caseload	95%	100%	1	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	83%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	1	
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	1	
es	Initial Family Team Meetings	80%	91%	1	
easun	Subsequent FTMs within 12 months	80%	83%	1	
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	85%	1	
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	100%	1	
	Initial Case Plans- for Children Entering Placement	95%	94%	1	
	Timeliness of Current Plans	95%	97%	1	
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	94%	1	

	Measure Description	Target	Performance	
nres	Caseworker Contact with Children in Placement	93%	96%	V
Meas	Parent-Child Visits –weekly	60%	80%	1
Process Measures	Parent-Child Visits – biweekly	85%	93%	•
Pro	Independent Living Assessments	90%	93%	V
ally	Educational Needs	80%	86%	V
Annu	Quality of Case Planning and Services	75%	74%	*
Quality Measues Annually	Housing (July - Dec 2017)	95%	92%	•
lity Me	Employment/Education (July - Dec 2017)	85%	95%	V
Qua	Quality Investigations (March 2018)	85%	91%	•
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	1
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	•
	Recruitment for Sibling Homes Serving Four or More (CY 2017)	Met	Met	V
_	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	•
asures ,	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	•
оте Ме	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	*
Ontc	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	•
	Permanency within 12 Months (CY 2016)	42%	42%	•
	Permanency within 36 Months (CY 2014)	80%	80%	V
	Permanency within 48 Months (CY 2013)	86%	86%	1
	Needs Assessment (July - Dec 2017)	Met	Met	V

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	\
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED						
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	75%			
Proces M	Child Visits with Siblings	85%	80%			
ynually	Quality of Teaming (CY 2017)	75%	59%			
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%			
Quality M	Services to Support Transitions (CY 2017)	80%	59%			
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%			
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%			

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SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About December 31th, 2018

"To Be Achieved" Measures						
	Month	1 Doubou	Exit Plan	% to Meet		
		¹ Performance	Target	Target		
CW Visits with Parent 2x/Month	December '18	66%	90%	-24%		
Child Visit with Siblings	December '18	70%	85%	-15%		

	Exit Plan % to Meet				
	Month	Performance	Target	Target	
Initial FTMs within 45 days	November '18	78%	80%	-2%	
Subsequent FTMs within 12 Months	December '18	78%	80%	-2%	
Subsequent FTMs after 12 Months - Reunification Goal (n=22)	December '18	96%	90%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	December '18	89%	90%	-1%	
Investigation Timeliness CP&P 60 Days	October '18	83%	85%	-2%	
Investigation Timeliness CP&P 90 Days	October '18	93%	95%	-2%	
Investigation Timeliness IAIU	December '18	82%	80%	0%	
Initial Case Plans	December '18	94%	95%	-1%	
Ongoing Case Plans	December '18	96%	95%	0%	
Parent-Child Weekly Visit ²	December '18	60%	60%	0%	
Parent-Child Visits Biweekly	December '18	72%	85%	-13%	
CW Visits Child Monthly (at placement site) ³	December '18	94%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	October '18	89%	93%	-4%	
Ind. Living Assessments 14-18 Years Old	December '18	86%	90%	-4%	
Supervisor Worker Ratio	December '18	100%	95%	0%	
Caseloads: IAIU Investigators	December '18	100%	95%	0%	
Caseloads: Intake	December '18	91%	90%	0%	
Caseloads: Permanency	December '18	100%	95%	0%	
Caseloads: Adoption	December '18	99%	95%	0%	

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) December 2018: **97%.**



DCF At A Glance Dashboard

On or About December 31st, 2018

DCF At a Glance	
DCF: Total Children Served in the Month ¹	85,798
CP&P: Children/Youth Served	48,536
Children Under 18	46,466
OOH Setting (< 18)	5,255
In-Home Setting (< 18)	41,211
Youth 18-21	2,070
OOH Setting (>18)	331
In-Home Setting (>18)	1,739
FCP: Total Clients Served ³	17,571
DOW: Total Clients Served (Monthly)	9,315
DCF: Families Served in the Month ⁴	30,205
CP&P	24,276
FCP (Family Success Centers & Home Visiting)	5,929

CSOC ⁵ Quick Facts				
Youth Open with CSOC 2 (unduplicated count)	37,262			
DD Eligible Children (unduplicated count)	13,863			
MRSS: Dispatches in the month	2,128			
MRSS: Interventions (includes prior dispatches)	2,374			
Remained in same Living situation	98%			
Care Management: Children Served	12,562			
OOH Behavioral Health Settings: Children Served	985			
Placed out of State	1			
PerformCare Calls	8,548			
DD Related Calls	1,377			

Hotline Referrals	13,683
CPS Reports	36%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁷	12
Response Timeliness	97%
Monthly Staff Contacts/Children OOH	94%
Entries to Care	208
Shelter Placements (October 2018)	•
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁸	97%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,790

FSCs: Families Served (November)	2,202
Home Visiting: Families Served (November)	3,727
SBYSP: Clients Served (November)	11,642
	•
DV Services: Clients Served (November)	985
Residential	16%
Non-Residential	84%
SAARC: Clients Served (November)	865
*Displaced Homemaker: Clients Served (November)	
New Clients	N/A
**Rape Prevention Clients Served (November)	7,465

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

 $^{^{5}}$ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷The cumulative number of human trafficking referrals between **November 2013** and **December 2018** was 775. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

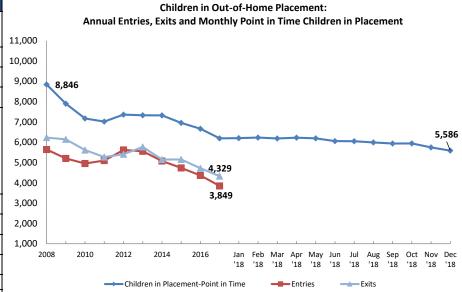
^{*} Displaced Homemaker data is not available for the month of November 2018. As a result, the total number of clients served for DOW does not include DH clients served.

^{**}RPE began using a new web-based data system in October 2018. Some data is missing at the time this report was generated.



Section I: Child Protection & Permanency

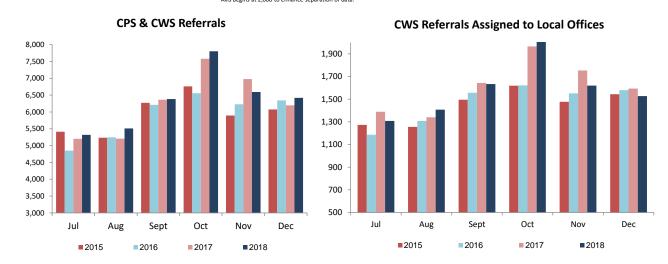
CP&P Q	uick Facts		
Data in this chart includes children up to age 20.99		Dec-18	Δ from Dec
Families Under CP&P Supervision		24,276	0%
Children Under CP&P Supervision		48,536	0%
Children Receiving CP&P In-Home Services		42,950	2%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	53.1%		
Resource Family Kinship	37.4%	5,586	-10%
Group and Residential	7.9%		
Independent Living	1.6%		
Children Legally Free for Adoption (Excludes TF	PR Appeals)	1,009	7%
Finalized Adoptions to date (CY2018) - As of 12	2/31/2018	1,060	-3%
Children in Subsidized Kinship Legal Guardians	hip	1,725	-6%
Children in Subsidized Adoptions		14,065	0%
Entries to Care		208	-27%
Exits from Care		283	-24%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

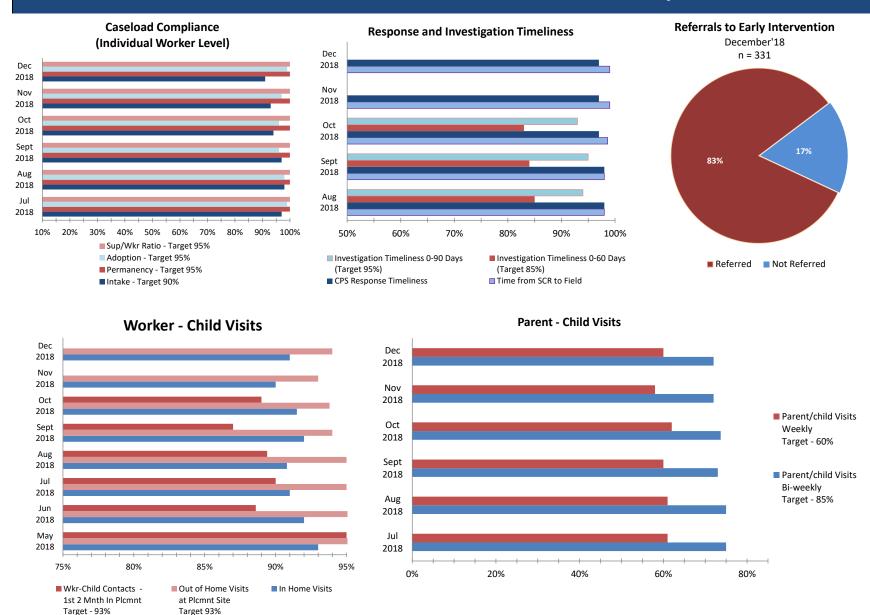
Total SCR Intakes n = 13,683 36% 53% CPS Reports CWS Referrals

Non CPS/CWS Child Related Calls



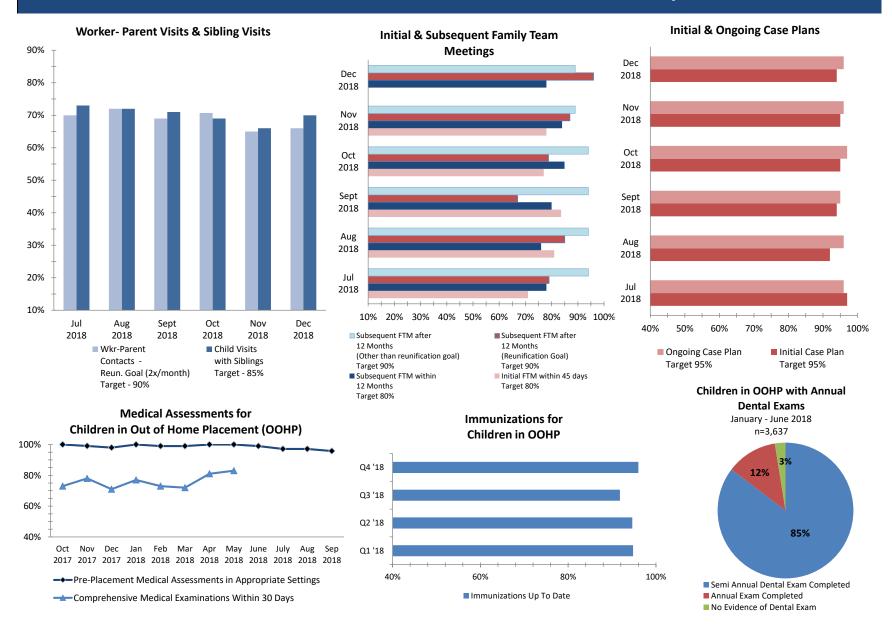


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





Section II: Adolescent Services

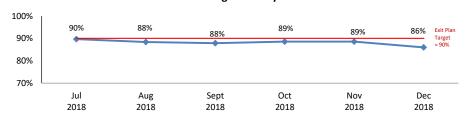
OAS Quick Facts (December 2018)

Youth 18-21

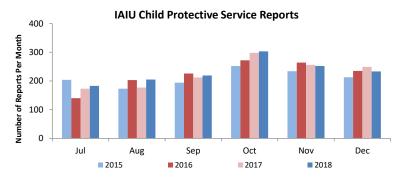
Youth 18-21 years old served by CP&P ⁴					
Youth served "In Home" living with a parent/relative or living independently ⁵					
Youth served "Out-of-Home"					
Family Based Setting	(56.5%)	331			
Congregate Care Setting	(20.5%)	331			
Independent Living	(23.0%)				
Youth Receiving Adoption or KLG Subsidy					

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

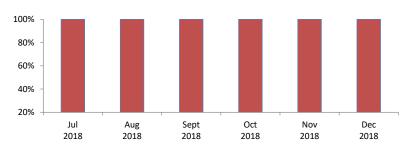


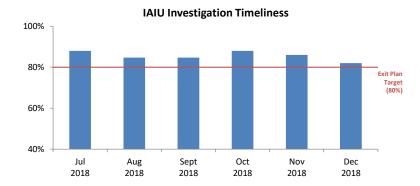
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

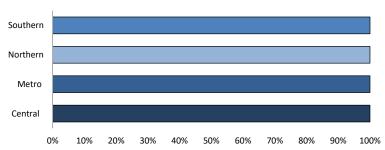
No more than 8 new investigations and 12 cases/month





IAIU Caseload Report by Region

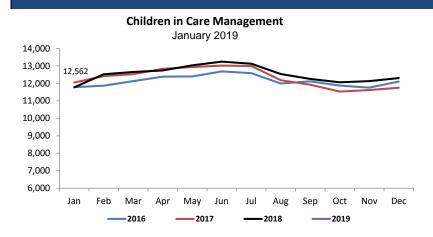
December 2018

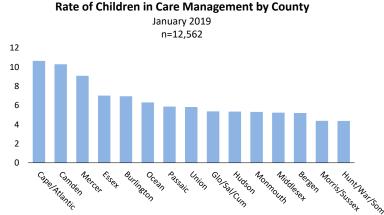


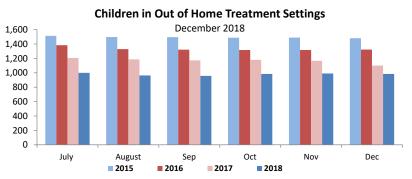
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

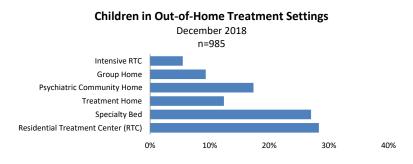


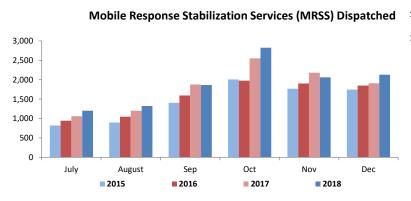
Section IV: Children's System of Care

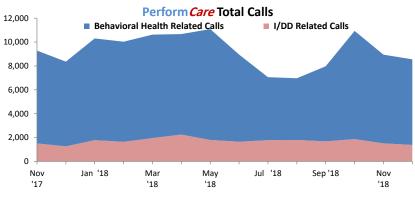












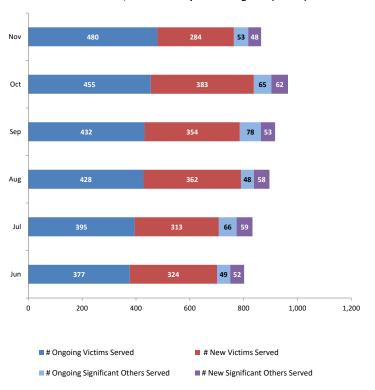


Section V: Family & Community Partnerships

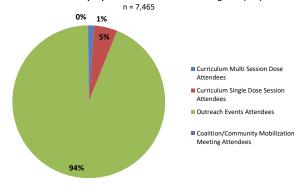


Section VI: Division on Women

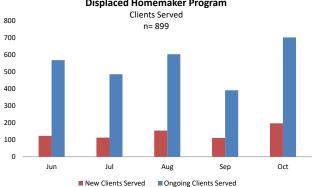
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)



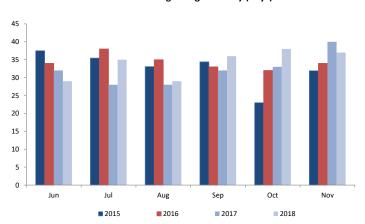
Displaced Homemaker Program





Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

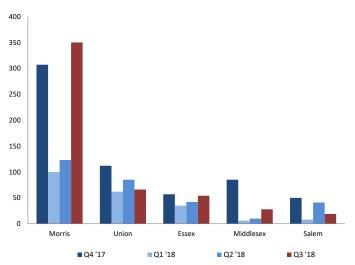


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



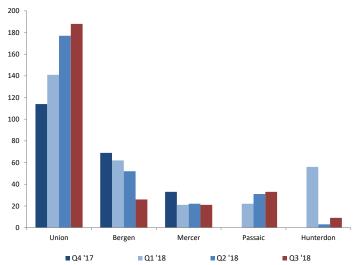
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



<u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u>

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

Met Target					Within 10% of Meeting Target					< 60% of Final Target			
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	94%	94%	97%	92%	95%	79%	100%	100%	100%	97%	67%	50%	64%
Atlantic West	96%	89%	97%	90%	94%	74%	89%	100%	94%	94%	77%	64%	66%
Bergen Central	100%	90%	100%	98%	99%	100%	100%		100%	100%	91%	79%	93%
Bergen South	98%	98%	100%	97%	98%	90%	94%	0%	100%	100%	88%	64%	79%
Burlington East	97%	100%	95%	82%	95%	94%	83%	100%	100%	100%	92%	68%	83%
Burlington West	85%	96%	95%	59%	89%	69%	90%	33%	81%	90%	78%	60%	71%
Camden Central	92%	81%	92%	81%	89%	93%	86%	100%	88%	86%	69%	55%	72%
Camden East	96%	88%	97%	63%	87%	91%	81%	100%	86%	98%	71%	55%	72%
Camden North	74%	89%	95%	65%	87%	56%	34%	0%	93%	91%	61%	58%	70%
Camden South	93%	89%	96%	76%	93%	83%	50%	100%	73%	88%	77%	61%	82%
Cape May	99%	97%	97%	90%	97%	91%	100%	100%	97%	85%	88%	66%	78%
Cumberland East	96%	84%	97%	87%	94%	39%	85%	100%	100%	100%	68%	74%	76%
Cumberland West	97%	98%	99%	78%	95%	84%	97%	100%	95%	98%	77%	56%	72%
Essex Central	96%	86%	91%	88%	95%	25%	48%	100%	84%	89%	57%	54%	65%
Essex North	78%	100%	98%	88%	97%	86%	80%	0%	67%	100%	64%	43%	68%
Essex South	91%	62%	90%	86%	96%	70%	76%	100%	90%	100%	47%	42%	53%
Gloucester East	98%	95%	97%	61%	85%	81%	95%	100%	100%	97%	76%	75%	81%
Gloucester West	99%	96%	98%	81%	95%	92%	91%	80%	97%	100%	62%	70%	78%
Hudson Central	100%	94%	87%	90%	94%	73%	93%	100%	91%	97%	55%	56%	63%
Hudson North	95%	100%	96%	89%	92%	100%	33%		75%	100%	72%	61%	77%
Hudson South	100%	95%	98%	89%	92%	100%	84%	100%	100%	95%	77%	61%	82%
Hudson West	100%	94%	98%	90%	97%	90%	100%	100%	100%	100%	81%	81%	87%
Hunterdon	100%	90%	90%	80%	95%	30%	100%			100%	66%	59%	69%
Mercer North	98%	77%	87%	74%	91%	66%	64%	50%	62%	82%	56%	55%	70%
Mercer South	95%	79%	92%	73%	93%	81%	94%		94%	87%	65%	59%	70%
Middlesex Central	89%	70%	89%	64%	91%	55%	88%	100%	50%	86%	36%	54%	56%
Middlesex Coastal	100%	85%	96%	88%	97%	72%	69%	100%	100%	100%	69%	64%	70%
Middlesex West	94%	62%	78%	82%	94%	57%	55%	18%	83%	79%	37%	45%	59%
Monmouth North	97%	90%	98%	92%	97%	90%	92%	50%	100%	100%	83%	57%	75%
Monmouth South	99%	94%	99%	85%	96%	67%	86%	100%	100%	88%	84%	63%	77%
Morris East	100%	83%	100%	90%	95%	100%	100%		100%	100%	68%	62%	72%
Morris West	98%	91%	95%	71%	85%	75%	63%		100%	100%	70%	57%	78%
Newark Center City	100%	97%	95%	81%	96%	77%	61%	92%	88%	100%	68%	58%	78%
Newark Northeast	100%	92%	85%	94%	98%	78%	63%	83%	93%	100%	63%	60%	78%
Newark South	95%	93%	91%	81%	94%	100%	93%	100%	95%	95%	57%	57%	67%
Ocean North	100%	100%	99%	88%	97%	80%	92%	67%	100%	100%	78%	68%	80%
Ocean South	100%	96%	98%	92%	98%	86%	100%	100%	95%	100%	73%	59%	72%
Passaic Central	99%	94%	97%	89%	96%	96%	92%		100%	93%	79%	59%	74%
Passaic North	98%	93%	97%	90%	96%	52%	62%	60%	92%	71%	73%	66%	85%
Salem	95%	96%	97%	81%	94%	62%	89%		100%	98%	84%	66%	82%
Somerset	100%	81%	96%	84%	96%	92%	100%	100%	100%	93%	65%	58%	70%
Sussex	100%	85%	98%	95%	99%	86%	100%		40%	100%	80%	66%	78%
Union Central	99%	81%	93%	88%	97%	94%	100%	100%	100%	100%	53%	51%	64%
Union East	80%	84%	85%	88%	95%	100%	67%	100%	89%	89%	36%	36%	53%
Union West	100%	100%	96%	89%	96%	79%	100%	100%	100%	100%	45%	46%	59%
Warren	100%	72%	76%	71%	91%	43%	55%		100%	100%	67%	64%	75%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	July '18-December '18	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	May '18-October '18	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	July '18-December '18	
M# 13	Investigation Completion within 60 days	85%	May '18-October '18	
M# 14	Investigation Completion within 90 days	95%	May '18-October '18	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	June '18-November '18	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	July '18-December '18	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	July '18-December '18	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	July '18-December '18	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	July '18-December '18	
M# 28	Caseworker visits Parent 2x/Month	90%	July '18-December '18	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	11/24/2018-12/29/2018	
M# 30	Bi-weekly Parent-Child Visits	85%	July '18-December '18	



Worker and Office Caseads by Worker Type and by cal Office -December 2018

		Met Target	< 70% of workers in compliance				
	¹ Int	take	² Perm	anency	³ Ado	ption	
cal Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	
Atlantic East	89%	No	100%	Yes	100%	Yes	
Atlantic West	100%	Yes	100%	Yes	100%	Yes	
Bergen Central	100%	Yes	100%	Yes	100%	Yes	
Bergen South	100%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	100%	Yes	
Burlington West	58%	No	100%	Yes	100%	Yes	
Camden Central	100%	Yes	100%	Yes	50%	No	
Camden East	74%	No	97%	Yes	100%	Yes	
Camden North	100%	Yes	100%	Yes	100%	Yes	
Camden South	88%	No	100%	Yes	100%	Yes	
Cape May	100%	Yes	100%	Yes	100%	Yes	
Cumberland East	82%	No	100%	Yes	100%	Yes	
Cumberland West	96%	Yes	100%	Yes	100%	Yes	
Essex Central	100%	Yes	100%	Yes	100%	Yes	
Essex North	100%	Yes	100%	Yes	100%	Yes	
Essex South	100%	Yes	100%	Yes	100%	Yes	
Gucester East	91%	Yes	100%	Yes	100%	Yes	
Gucester West	95%	Yes	100%	Yes	100%	Yes	
Hudson Central	96%	Yes	100%	Yes	100%	Yes	
Hudson North	94%	Yes	100%	Yes			
Hudson South	100%	Yes	100%	Yes	100%	Yes	
Hudson West	100%	Yes	100%	Yes	100%	Yes	
Hunterdon	100%	Yes	100%	Yes	100%	Yes	
Mercer North	45%	No	100%	Yes	100%	Yes	
Mercer South	96%	Yes	100%	Yes	100%	Yes	
Middlesex Central	100%	Yes	100%	Yes	100%	Yes	
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes	
Middlesex West	87%	No	100%	Yes	100%	Yes	
Monmouth North	77%	No	100%	Yes	100%	Yes	
Monmouth South	76%	No	100%	Yes	100%	Yes	
Morris East	100%	Yes	100%	Yes	100%	Yes	
Morris West	90%	Yes	100%	Yes	100%	Yes	
Newark Center City	96%	Yes	100%	Yes	100%	Yes	
Newark Northeast	72%	No	100%	Yes	100%	Yes	
Newark South	96%	Yes	100%	Yes	100%	Yes	
Ocean North	90%	No	100%	Yes	100%	Yes	
Ocean South	100%	Yes	100%	Yes	100%	Yes	
Passaic Central	92%	Yes	100%	Yes	100%	Yes	
Passaic North	72%	No	100%	Yes	100%	Yes	
Salem	88%	No	100%	Yes	100%	Yes	
Somerset	93%	Yes	100%	Yes	100%	Yes	
Sussex	100%	Yes	100%	Yes	100%	Yes	
Union Central	100%	Yes	100%	Yes	100%	Yes	
Union East	86%	No	100%	Yes	100%	Yes	
Union West	100%	Yes	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide ⁴		Yes	100%	Yes	99%	Yes	
1 Intake	91%	163	100/0	163	33/0	1 63	

1 Intake

2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

 $- Performance is based on total workers in compliance for the month, not an average. \ Percentages are rounded to the whole number. \\$

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

 $⁻ Office \ Compliance: \% \ of \ offices \ that \ meet \ the \ case ad \ standards \ of \ no \ more \ than \ 8 \ new \ intakes \ and \ 12 \ total \ families. \ Target = 95\%$