

Commissioner's Monthly Report December 2018

Christine Beyer Commissioner



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Sustainability and Exit Plan | Performance as of December 31, 2017 | Monitor Report Release on July 18, 2018



TO BE MAINTAINED Successfully Maintained

	successfully Mainfained						
	Measure Description	Target	Performance				
	Intake Workers Caseload (Local Offices)	95%	97%	✓			
	Intake Workers Caseload	90%	96%	✓			
	Permanency Workers Caseload (Local Offices)	95%	100%	•			
	Permanency Workers Caseload	95%	100%	✓			
Caseloads	Adoption Workers Caseload (Local Offices)	95%	97%	•			
Ca	Adoption Workers Caseload	95%	98%	•			
	Supervisor/Worker Ratio	95%	100%	•			
	IAIU Investigators Caseload	95%	100%	1			
	Adequacy of DAsG Staffing	100%	100%	✓			
	Child Health Units	Met	Met	✓			
	Timeliness of Investigation Completion (60 days)	85%	83%	•			
	Timeliness of Investigation Completion (90 days)	95%	95%	•			
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	•			
Se	Initial Family Team Meetings	80%	91%	✓			
easun	Subsequent FTMs within 12 months	80%	83%	✓			
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	85%	•			
Ρn	Subsequent FTMs after 12 months Other than Reunification Goal	90%	100%	•			
	Initial Case Plans- for Children Entering Placement	95%	94%	•			
	Timeliness of Current Plans	95%	97%	✓			
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	94%	•			

TO BE MAINTAINED CONT. Successfully Maintained

	Measure Description	Target	Performance	
ures	Caseworker Contact with Children in Placement	93%	96%	~
Meas	Parent-Child Visits –weekly	60%	80%	<
Process Measures	Parent-Child Visits – biweekly	85%	93%	<
Pro	Independent Living Assessments	90%	93%	✓
vlls	Educational Needs	80%	86%	<
s Annı	Quality of Case Planning and Services	75%	74%	<
Quality Measues Annually	Housing (July - Dec 2017)	95%	92%	✓
lity Me	Employment/Education (July - Dec 2017)	85%	<mark>95%</mark>	<
Qua	Quality Investigations (March 2018)	85%	91%	<
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	<
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	<
	Recruitment for Sibling Homes Serving Four or More (CY 2017)	Met	Met	<
٧	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	<
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	•
asures	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	•
ome Me	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	•
Outc	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	~
	Permanency within 12 Months (CY 2016)	42%	42%	<
	Permanency within 36 Months (CY 2014)	80%	80%	•
	Permanency within 48 Months (CY 2013)	86%	86%	•
	Needs Assessment (July - Dec 2017)	Met	Met	✓

FOUNDATIONAL ELEMENTS

Data Transparency successfully maintained	~
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACH	IEVED)	
	Measure Description	Target	Performance	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	75%	
Proces	Child Visits with Siblings	85%	80%	
nually	Quality of Teaming (CY 2017)	75%	59%	
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%	
Quality A	Services to Support Transitions (CY 2017)	80%	59%	
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%	
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%	



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators

On or About October 31st, 2018

"To Be Achieved" Measures										
Month ¹ Performance K to Meet										
	wonth	Performance		Target						
CW Visits with Parent 2x/Month	October '18	71%	90%	-19%						
Child Visit with Siblings	October '18	69%	85%	-16%						

	Manth	Derfermen	Exit Plan	% to
	Month	Performance	Target	Targe
Initial FTMs within 45 days	September '18	84%	80%	0%
Subsequent FTMs within 12 Months	October '18	85%	80%	0%
Subsequent FTMs after 12 Months - Reunification Goal (n=33)	October '18	79%	90%	-11%
Subsequent FTMs after 12 Months - Other than Reunification Goal	October '18	94%	90%	0%
Investigation Timeliness CP&P 60 Days	August '18	85%	85%	0%
Investigation Timeliness CP&P 90 Days	August '18	94%	95%	-1%
Investigation Timeliness IAIU	October '18	88%	80%	0%
Initial Case Plans	October '18	95%	95%	0%
Ongoing Case Plans	October '18	97%	95%	0%
Parent-Child Weekly Visit ²	October '18	62%	60%	0%
Parent-Child Visits Biweekly	October '18	74%	85%	-11%
CW Visits Child Monthly (at placement site) ³	October '18	94%	93%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	August '18	89%	93%	-4%
Ind. Living Assessments 14-18 Years Old	October '18	89%	90%	-1%
Supervisor Worker Ratio	October '18	100%	95%	0%
Caseloads: IAIU Investigators	October '18	100%	95%	0%
Caseloads: Intake	October '18	94%	90%	0%
Caseloads: Permanency	October '18	100%	95%	0%
Caseloads: Adoption	October '18	96%	95%	0%

The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) October 2018: **96%.**



DCF At A Glance Dashboard

On or About October 31st, 2018

DCF At a Glance		CSOC ⁵ Quick Facts								
DCF: Total Children Served in the Month ¹	84,352	Youth Open with CSOC ² (unduplicated count)	35,569							
CP&P: Children/Youth Served	48,783	DD Eligible Children (unduplicated count)	13,937							
Children Under 18	46,745	MRSS: Dispatches in the month	2,825							
OOH Setting (< 18)	5,617	MRSS: Interventions (includes prior dispatches)	1,467							
In-Home Setting (< 18)	41,128	Remained in same Living situation	96%							
Youth 18-21	2,038									
OOH Setting (>18)	324	Care Management: Children Served	12,128							
In-Home Setting (>18)	1,714	OOH Behavioral Health Settings: Children Served	984							
CP: Total Clients Served ³	15,335	Placed out of State	1							
DOW: Total Clients Served (Monthly)	5,492		•							
DCF: Families Served in the Month ⁴	30,534	PerformCare Calls	10,935							
CP&P	24,389	DD Related Calls	1.960							
FCP (Family Success Centers & Home Visiting)	6,145	DD Related Calls	1,869							

Hotline Referrals	16,470	FSCs: Families Served (September)	2,344
CPS Reports	35%	Home Visiting: Families Served (September)	3,801
CWS Referrals	12%	SBYSP: Clients Served (September)	9,190
Number of Human Trafficking Referrals ⁷	16		
Response Timeliness	97%	DV Services: Clients Served (September)	1,055
Monthly Staff Contacts/Children OOH	94%	Residential	21%
Entries to Care	308	Non-Residential	79%
Shelter Placements (September 2018)		SAARC: Clients Served (September)	917
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (September)	
Youth > 13 in shelters less than 30 days ⁸	100%	New Clients	* N/A
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,444	Rape Prevention Clients Served (September)	3,520

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between **November 2013** and **October 2018** was 752. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth. OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

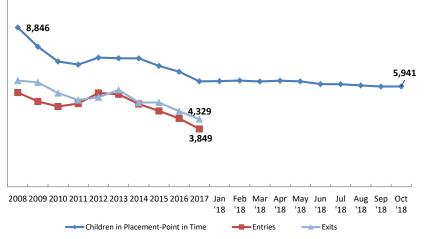
Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



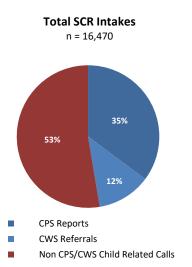
Section I: Child Protection & Permanency

CP&P Q	uick Facts		
ata in this chart includes children up to age 20.99		Oct-18	Δ from Oct '17
Families Under CP&P Supervision	amilies Under CP&P Supervision		
Children Under CP&P Supervision		48,783	1%
Children Receiving CP&P In-Home Services	42,842	2%	
Children in CP&P Out-of-Home Placement Resource Family (non-Kin) Resource Family Kinship Group and Residential Independent Living	53.7% 36.8% 7.9% 1.6%	5,941	-8%
Children Legally Free for Adoption (Excludes TP	PR Appeals)	1,188	9%
Finalized Adoptions to date (CY2018) - As of 10	/31/2018	747	-3%
Children in Subsidized Kinship Legal Guardians	hip	1,699	-6%
Children in Subsidized Adoptions		13,745	0%
Entries to Care		308	-19%
Exits from Care		331	12%

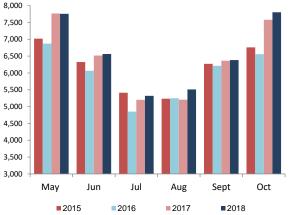
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



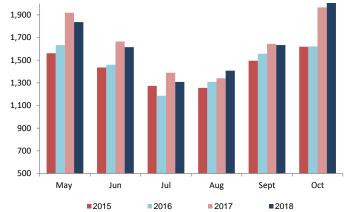
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.







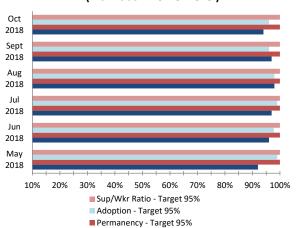
CWS Referrals Assigned to Local Offices



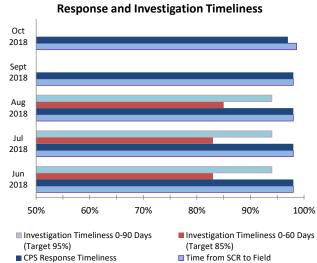


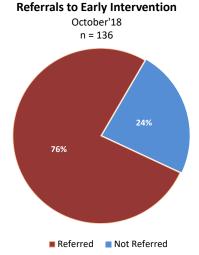
Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)

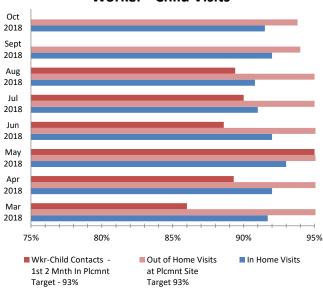


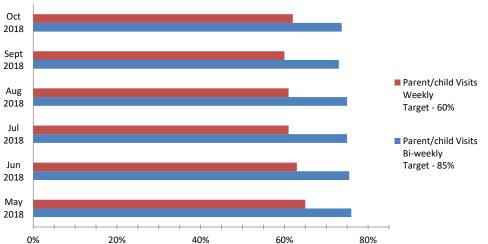
Intake - Target 90%





Parent - Child Visits



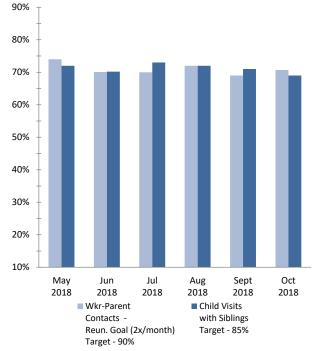


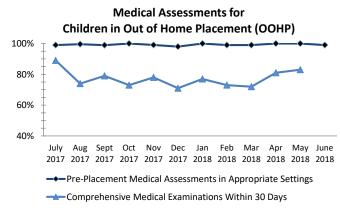
Worker - Child Visits

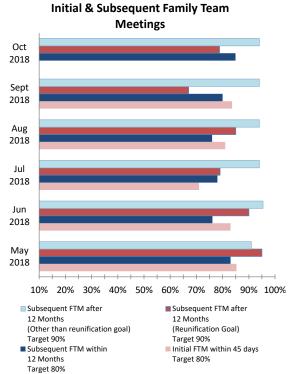


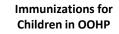
Section I: Child Protection & Permanency

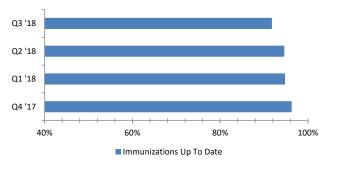
Worker- Parent Visits & Sibling Visits



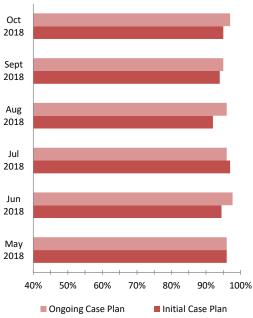








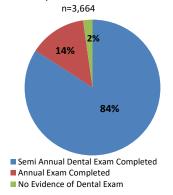
Initial & Ongoing Case Plans



Target 95% Target 95%

Children in OOHP with Annual

Dental Exams July - December 2017





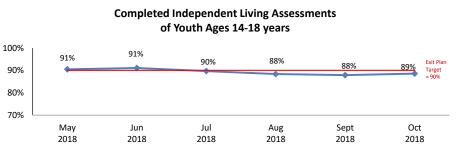
Section II: Adolescent Services

OAS Quick Facts (October 2018)

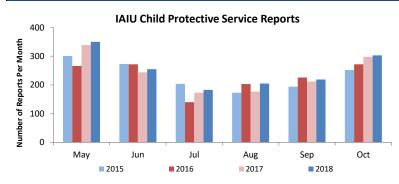
Youth 18-	21		
Youth 18-21 years old served by CP&P ⁴		2,038	
Youth served "In Home" living with a parent/ independently ⁵	1,714		
Youth served "Out-of-Home"			
Family Based Setting	(56.2%)	324	
Congregate Care Setting	(21.3%)	524	
Independent Living	(22.5%)		
Youth Receiving Adoption or KLG Subsidy		589	

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

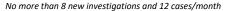
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

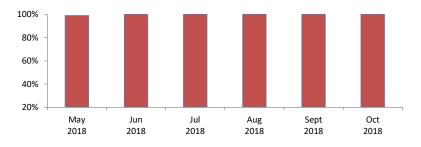


Section III: Institutional Abuse Investigation Unit

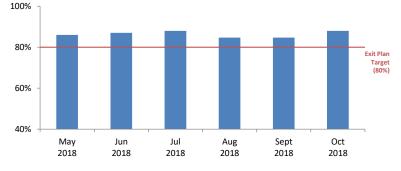


IAIU Caseload Report Statewide

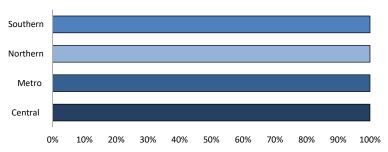




IAIU Investigation Timeliness

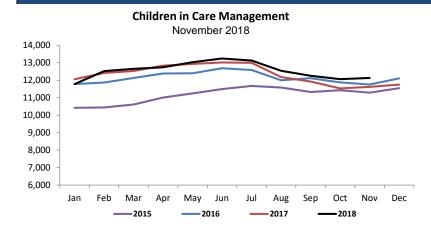


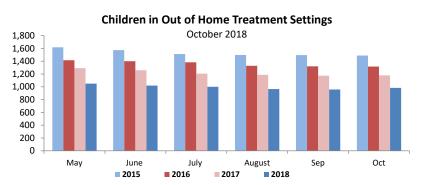
IAIU Caseload Report by Region October 2018



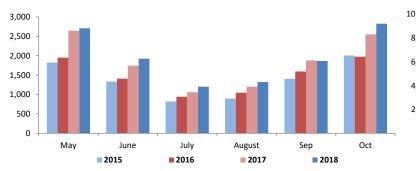


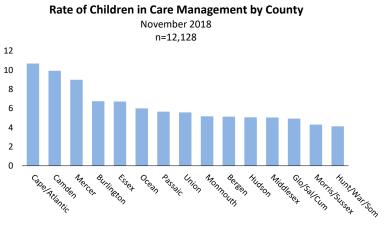
Section IV: Children's System of Care





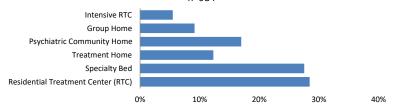
Mobile Response Stabilization Services (MRSS) Dispatched 12,

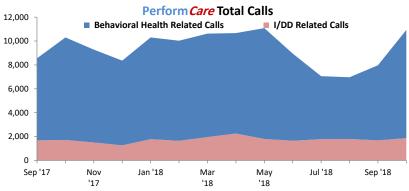




Children in Out-of-Home Treatment Settings October 2018

n=984

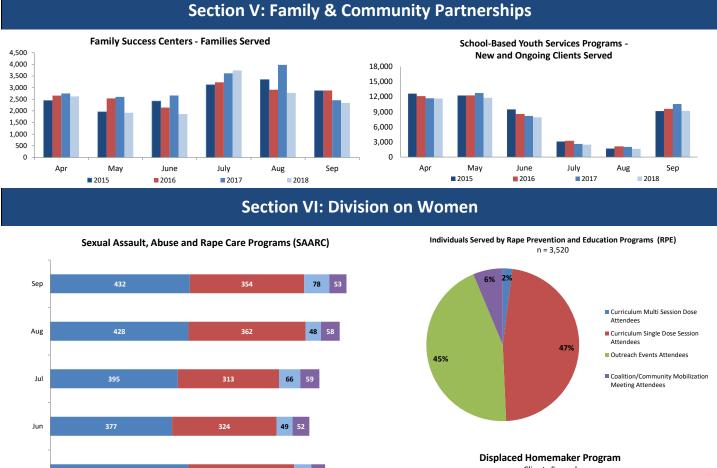


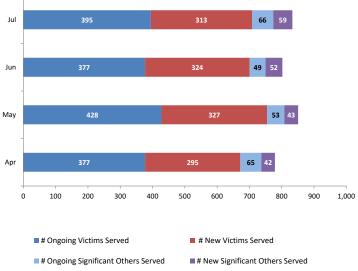


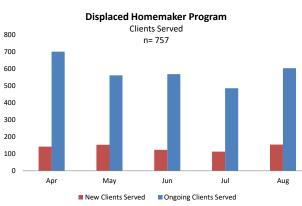
Children in Out-of-Home Treatment Se

10



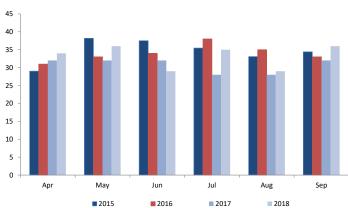




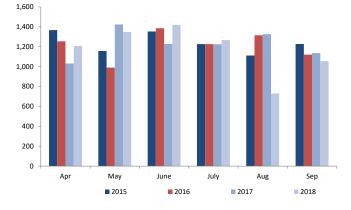




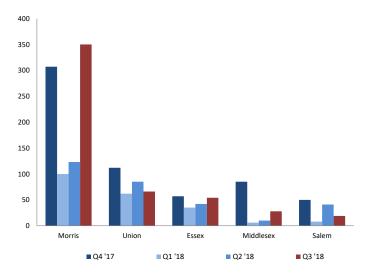
Section VI: Division on Women



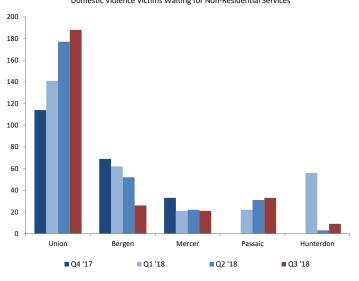
Residential Domestic Violence Programs: Victims' Average Length of Stay (days) Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



Top 5 Counties with Residential DV Shelters Over Capacity Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



<u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u> Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

	Me	t Target			Within	10% of Mee	ting Target			<	60% of Final	Target	
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
Local Office	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	94%	91%	97%	93%	95%	82%	100%	100%	100%	96%	69%	54%	68%
Atlantic West	95%	84%	97%	90%	95%	75%	85%	80%	95%	88%	76%	51%	63%
Bergen Central	100%	94%	100%	99%	100%	91%	100%		100%	100%	94%	75%	90%
Bergen South	98%	98%	100%	96%	98%	88%	100%	0%	100%	100%	88%	65%	83%
Burlington East	97%	98%	96%	82%	96%	84%	67%	100%	100%	100%	91%	73%	82%
Burlington West	90%	96%	95%	66%	90%	76%	94%	33%	78%	93%	75%	55%	71%
Camden Central	93%	77%	92%	83%	90%	95%	87%	100%	86%	92%	73%	60%	71%
Camden East	97%	90%	96%	53%	83%	92%	84%		90%	97%	73%	58%	74%
Camden North	83%	87%	94%	64%	90%	59%	44%	25%	83%	93%	62%	58%	71%
Camden South	90%	85%	97%	77%	93%	77%	49%	100%	70%	86%	79%	68%	82%
Cape May	99%	94%	99%	89%	97%	91%	88%	100%	100%	80%	88%	71%	79%
Cumberland East	96%	84%	96%	87%	93%	37%	59%	100%	100%	100%	65%	62%	74%
Cumberland West	97%	98%	98%	76%	93%	87%	97%	100%	96%	98%	74%	62%	72%
Essex Central	100%	94%	92%	90%	96%	53%	75%	100%	81%	88%	54%	56%	62%
Essex North	77%	100%	98%	89%	97%	100%	63%	0%	25%	100%	73%	50%	73%
Essex South	88%	71%	91%	83%	94%	68%	88%	100%	100%	100%	45%	36%	47%
Gloucester East	100%	93%	97%	61%	86%	93%	83%	100%	100%	97%	77%	70%	82%
Gloucester West	98%	95%	98%	81%	95%	97%	91%	75%	95%	100%	68%	64%	77%
Hudson Central	100%	97%	87%	90%	93%	67%	92%	100%	93%	97%	59%	57%	59%
Hudson North	100%	100%	99%	88%	94%	100%	100%		100%	100%	85%	46%	86%
Hudson South	100%	97%	97%	91%	95%	100%	90%	100%	98%	100%	76%	64%	83%
Hudson West	100%	100%	98%	90%	97%	82%	100%		100%	100%	82%	66%	85%
Hunterdon	100%	100%	96%	76%	95%	27%	100%		100%	100%	75%	56%	74%
Mercer North	98%	76%	90%	77%	93%	78%	76%	80%	77%	92%	62%	62%	72%
Mercer South	97%	78%	94%	75%	93%	97%	95%		100%	88%	67%	66%	71%
Middlesex Central	95%	78%	91%	67%	90%	33%	80%	100%	50%	88%	32%	45%	60%
Middlesex Coastal	100%	81%	97%	89%	97%	64%	67%	100%	100%	100%	71%	57%	75%
Middlesex West	78%	69%	79%	83%	95%	50%	42%	31%	77%	70%	37%	55%	63%
Monmouth North	97%	90%	98%	94%	98%	91%	100%	50%	100%	100%	86%	69%	78%
Monmouth South	99%	95%	100%	89%	97%	75%	88%	100%	100%	94%	83%	67%	81%
Morris East	100%	95%	100%	92%	96%	100%	100%		100%	100%	69%	61%	76%
Morris West	100%	94%	96%	72%	86%	90%	82%	100%	100%	100%	78%	63%	83%
Newark Center City	100%	98%	94%	81%	96%	80%	56%	86%	90%	100%	73%	68%	81%
Newark Northeast	100%	96%	90%	89%	97%	95%	71%	96%	100%	100%	72%	68%	81%
Newark South	97%	94%	92%	84%	94%	100%	97%	100%	98%	94%	58%	54%	67%
Ocean North	100%	94%	99%	90%	97%	95%	96%	67%	100%	100%	77%	61%	79%
Ocean South	100%	98%	99%	94%	97%	80%	96%	100%	96%	100%	75%	58%	76%
Passaic Central	98%	94%	98%	89%	96%	88%	89%		93%	93%	80%	65%	77%
Passaic North	99%	93%	96%	92%	97%	59%	68%	57%	82%	85%	72%	72%	84%
Salem	94%	90%	95%	78%	95%	65%	77%		100%	90%	76%	71%	83%
Somerset	100%	85%	95%	90%	97%	89%	100%	100%	100%	100%	72%	61%	73%
Sussex	100%	91%	99%	96%	99%	83%	71%		57%	100%	81%	63%	79%
Union Central	94%	67%	93%	91%	98%	93%	90%	100%	100%	100%	64%	57%	70%
Union East	81%	84%	83%	90%	96%	93%	47%	100%	74%	76%	45%	55%	60%
Union West	100%	97%	96%	92%	97%	71%	100%	100%	100%	94%	49%	54%	58%
Warren	100%	72%	81%	71%	91%	71%	50%	100%	100%	100%	71%	60%	78%
Statewide	96%	90%	95%	84%	91% 95%	81%	80%	82%	94%	95%	71% 71%	62%	78%

CP&P Key Performance Indicators by Local Office - 6 Months View

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	May '18-October '18	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	March '18-August '18	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	May '18-October '18	
M# 13	Investigation Completion within 60 days	85%	March '18-August '18	
M# 14	Investigation Completion within 90 days	95%	March '18-August '18	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	April '18-September '18	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	May '18-October '18	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	May '18-October '18	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	May '18-October '18	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	May '18-October '18	
M# 28	Caseworker visits Parent 2x/Month	90%	May '18-October '18	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	9/22/018-10/27/2018	
M# 30	Bi-weekly Parent-Child Visits	85%	May '18-October '18	



		Met Target	< 70% of workers in compliance			
	¹ Int	ake	² Perm	anency	³ Ado	ption
Local Office	Worker	Office	Worker	Office	Worker	Office
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant
		Yes/No		Yes/No		Yes/No
Atlantic East	100%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	91%	Yes	100%	Yes	100%	Yes
Burlington East	96%	Yes	100%	Yes	100%	Yes
Burlington West	78%	No	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	25%	No
Camden East	87%	No	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	93%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	87%	No	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central		Yes		Yes	50%	No
Hudson North	92%	Yes	96%	Yes	5078	NU
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%		100%		100%	
	95%	Yes	100%	Yes		Yes
Hunterdon	92%	Yes	100%	Yes	100%	Yes
Mercer North	68%	No	100%	Yes	100%	Yes
Mercer South	88%	No	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	86%	No	100%	Yes	100%	Yes
Middlesex West	90%	No	100%	Yes	100%	Yes
Monmouth North	93%	Yes	100%	Yes	100%	Yes
Monmouth South	80%	No	100%	Yes	75%	No
Morris East	94%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	84%	No	100%	Yes	100%	Yes
Newark South	93%	Yes	100%	Yes	89%	No
Ocean North	97%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	97%	Yes	100%	Yes	100%	Yes
Passaic North	83%	No	100%	Yes	100%	Yes
Salem	88%	No	100%	Yes	100%	Yes
Somerset	97%	Yes	100%	Yes	100%	Yes
Sussex	85%	No	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	60%	No
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	95%	Yes	100%	Yes	100%	Yes
Statewide ⁴	95%	Yes	100%	Yes	96%	103

Worker and Office Caseloads by Worker Type and by Local Office - October 2018

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95% - Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.