

# Commissioner's Monthly Report December 2017

Allison Blake, Ph.D., L.S.W Commissioner



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## **Sustainability and Exit Plan** Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



	TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance			
	Intake Workers Caseload (Local Offices)	95%	100%	1		
	Intake Workers Caseload		95%	1		
Permanency Workers Caseload (Local Offices)				95%	100%	1
	Permanency Workers Caseload	95%	100%	1		
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	1		
Š	Adoption Workers Caseload	95%	97%	•		
	Supervisor/Worker Ratio	95%	100%	1		
	IAIU Investigators Caseload	95%	100%	1		
	Adequacy of DAsG Staffing	100%	100%	1		
	Child Health Units	Met	Met	1		
	Timeliness of Investigation Completion (60 days)	85%	84%	1		
	Timeliness of Investigation Completion (90 days)	95%	95%	1		
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1		
res	Initial Family Team Meetings	80%	84%	1		
Process Measures	Subsequent FTMs within 12 months	80%	74%	1		
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	1		
	Initial Case Plans- for Children Entering Placement	95%	96%	1		
	Timeliness of Current Plans	95%	95%	1		
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	1		

TO BE MAINTAINED CONT. Successfully Maintained					
	Measure Description	Target	Performance		
res	Caseworker Contact with Children in Placement	93%	98%	1	
Weasu	Parent-Child Visits –weekly	60%	85%	1	
Process Measures	Parent-Child Visits – biweekly	85%	96%	1	
Pro	Independent Living Assessments	90%	88%	1	
ually	Educational Needs	80%	87%	1	
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	1	
Meas	Housing (July - Dec 2016)	95%	95%	1	
Quality	Employment/Education (July - Dec 2016)	85%	90%	1	
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	1	
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	•	
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	1	
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	1	
me Mea	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	1	
Outcoi	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	1	
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	1	
	Permanency within 12 Months (CY 2015)	42%	42%	1	

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED					
	Measure Description	Target	Performance		
sures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%		
Pro	Child Visits with Siblings	85%	76%		
lly.	Quality Investigations (June 2016)	85%	83%		
Innua	Quality of Teaming (CY 2016)	75%	49%		
sens!	Quality of Case Plans (CY 2016)	80%	49%		
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%		
Qui	Needs Assessment (July - Dec 2016)	n/a	Partial		
ually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%		
s Ann	Re-entry to Placement (CY 2014)	9%	12%		
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%		
rtcome	Permanency within 36 Months (CY 2013)	80%	78%		
00	Permanency within 48 Months (CY 2012)	86%	85%		

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## SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About October 31, 2017

"To Be Achieved" Measures						
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target		
Subsequent FTMs after 12 Months - Other than Reunification Goal	October '17	94%	90%	0%		
CW visits Parent 2x/Month	October '17	73%	90%	-18%		
Child Visit with Siblings	October '17	69%	85%	-16%		

Exit Plan % to Meet						
	Month	Performance				
Initial FTMs within 45 days	September '17	86%	Target 80%	Target 0%		
Subsequent FTMs within 12 Months	October '17	78%	80%	-2%		
Subsequent FTMs after 12 Months - Reunification Goal (n=22)	October '17	100%	90%	0%		
Investigation Timeliness CP&P 60 days	August '17	85%	85%	0%		
Investigation Timeliness CP&P 90 days	August '17	94%	95%	-1%		
Investigation Timeliness IAIU	October '17	86%	80%	0%		
Initial Case Plans	October '17	89%	95%	-6%		
Ongoing Case Plans	October '17	96%	95%	0%		
Parent-Child Weekly Visit <sup>2</sup>	October '17	62%	60%	0%		
Parent-Child Visits Biweekly	October '17	74%	85%	-11%		
CW visits Child Monthly (at placement site) <sup>3</sup>	October '17	96%	93%	0%		
CW visits Child 2x/Month for first 2 Months in placement	August '17	90%	93%	-3%		
Ind. Living Assessments 14-18 yrs	October '17	93%	90%	0%		
Supervisor Worker Ratio	October '17	100%	95%	0%		
Caseloads: IAIU Investigators	October '17	100%	95%	0%		
Caseloads: Intake	October '17	93%	90%	0%		
Caseloads: Permanency	October '17	100%	95%	0%		
Caseloads: Adoption	October '17	99%	95%	0%		

he blue bar indicates DCF performance in the current month

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>&</sup>lt;sup>1</sup>Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>&</sup>lt;sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) October 2017 ( 98 % )



#### DCF At Glance Dashboard

### On or About October 31st, 2017

DCF At a Glance	
DCF: Total Children Served in the Month <sup>1</sup>	82,981
CP&P: Children/Youth Served	48,539
OOH Setting (< 18)	6,120
In-Home Setting (< 18)	40,392
Youth 18-21	2,027
OOH Setting (>18)	329
Youth Open with CSOC <sup>2</sup>	34,442
	-
FCP: Total Clients Served <sup>3</sup>	17,016
DOW: Total Clients Served (Monthly)	8,020
DCF: Families Served in the Month <sup>4</sup>	30,836
CP&P	24,361
FCP (Family Success Centers & Home Visiting)	6,475

CSOC⁵ Quick Facts			
Youth Open with CSOC (unduplicated count)	34,442		
DD Eligible Children (unduplicated count)	14,427		
MRSS: Dispatches in the month	2,550		
MRSS: Interventions (includes prior dispatches)	1,394		
Remained in same Living situation	96%		
Care Management: Children Served	11,617		
OOH Behavioral Health Settings: Children Served	1,179		
Placed out of State	1		
PerformCare Calls	10,302		
DD Related Calls	1,716		
Sandy Related Calls	257		

Hotline Referrals	16,828
CPS Reports	33%
CWS Referrals	12%
Number of Human Trafficking Referrals <sup>7</sup>	13
Response Timeliness	98%
Monthly Staff Contacts/Children OOH (October 2017)	96%
Entries to Care	380
Shelter Placements ( September 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days <sup>8</sup>	100%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,606

FSCs: Families Served (September)	2,459
Home Visiting: Families Served (September)	4,016
SBYSP: Clients Served (September)	10,541
	•
DV Services: Clients Served (September)	1,092
Residential	18%
Non-Residential	82%
SAARC: Clients Served (September)	825
Displaced Homemaker: Clients Served (September)	677
New Clients	50%

<sup>&</sup>lt;sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>&</sup>lt;sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

 $<sup>^{5}</sup>$  CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>&</sup>lt;sup>7</sup> The cumulative number of human trafficking referrals between November 2013 and September 2017 was 597. This figure could change depending on when the data is extracted.

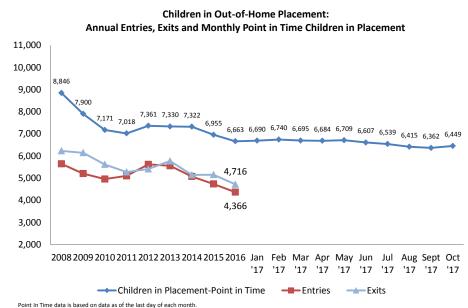
<sup>&</sup>lt;sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth. \*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

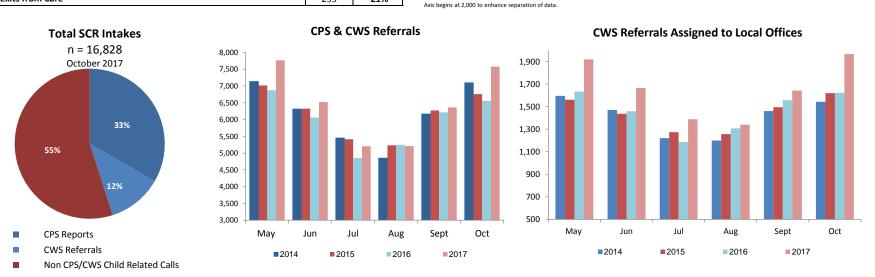
<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



## **Section I: Child Protection & Permanency**

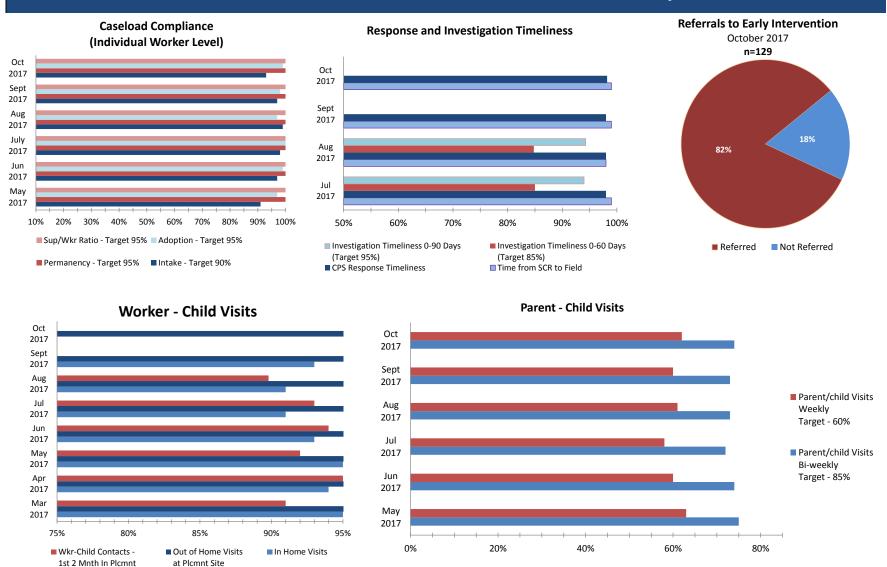
СР&Р	Quick Facts		
Data in this chart includes children up to age 20.99		Oct-17	Δ from Oct 2016
Families Under CP&P Supervision		24,361	1%
Children Under CP&P Supervision		48,539	2%
Children Receiving CP&P In-Home Services		42,090	3%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(52.7%)		
Resource Family Kinship	(38.4%)	6,449	-8%
Group and Residential	(7.5%)		
Independent Living	(1.5%)		
<b>Children Legally Free for Adoption</b> (Excludes	TPR Appeals)	1,093	-3%
Finalized Adoptions to date (CY2017) - As 10/	/31/2017	774	-5%
Children in Subsidized Kinship Legal Guardian	nship	1,808	-4%
Children in Subsidized Adoptions		13,798	0%
Entries to Care		380	-13%
Exits from Care		295	-21%







## **Section I: Child Protection & Permanency**

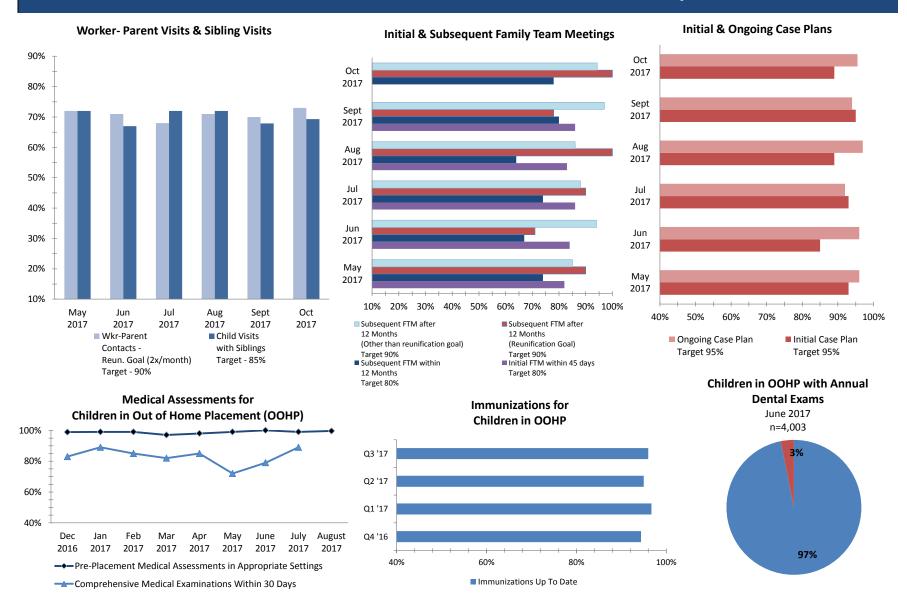


Target - 93%

Target 93%



## **Section I: Child Protection & Permanency**





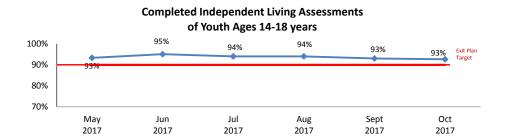
## **Section II: Adolescent Services**

#### OAS Quick Facts (October 2017) Youth 18-21

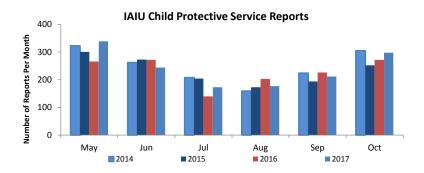
Youth 18-21 years old served by CP&P <sup>4</sup> Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>					
					Youth served "Out-of-Home"
Family Based Setting	(57%)	329			
Congregate Care Setting	(20%)	329			
Independent Living	(23%)				
Youth Receiving Adoption or KLG Subsidy					



<sup>&</sup>lt;sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

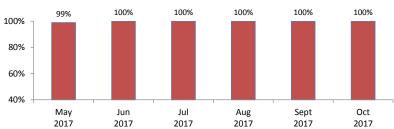


## **Section III: Institutional Abuse Investigation Unit**



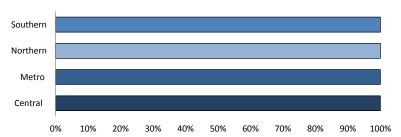
## IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month



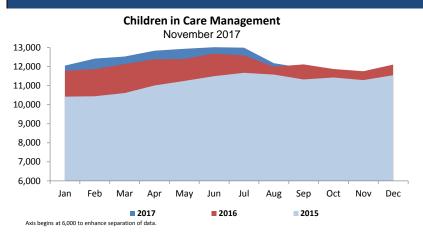
#### **IAIU Investigation Timeliness** 100% Exit Plan Target 80% 60% 40% May Jun Jul Aug Sept Oct 2017 2017 2017 2017 2017 2017

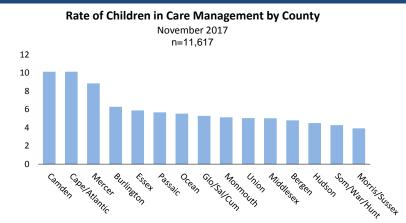
IAIU Caseload Report by Region
October 2017

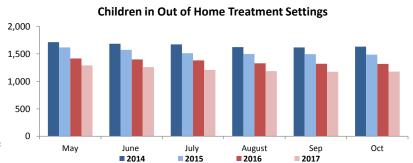


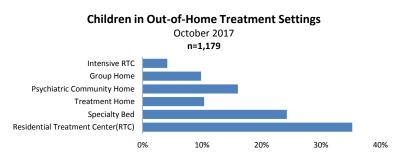


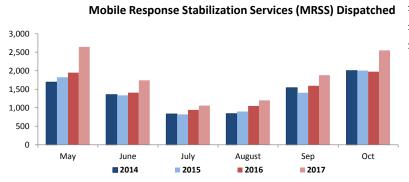
## **Section IV: Children's System of Care**

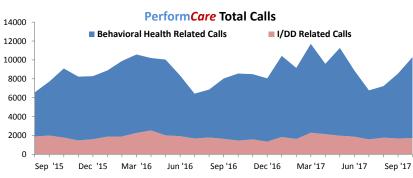












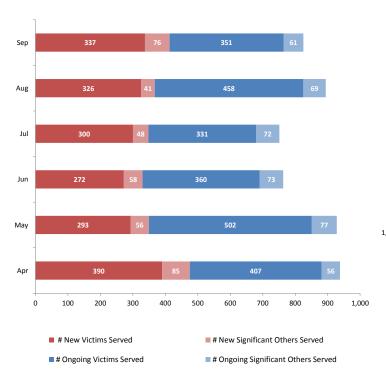


## **Section V: Family & Community Partnerships**

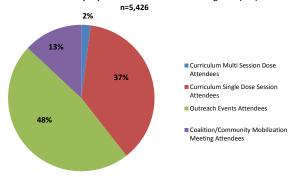


## **Section VI: Division on Women**

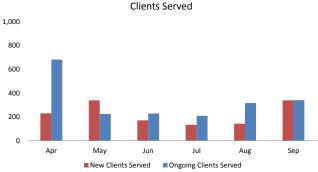
#### Sexual Assault, Abuse and Rape Care Programs (SAARC)



#### Individuals Served by Rape Prevention and Education Programs (RPE)



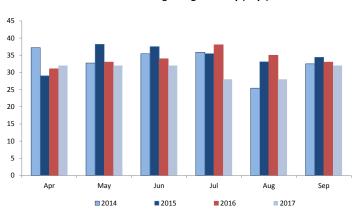
## Displaced Homemaker Program



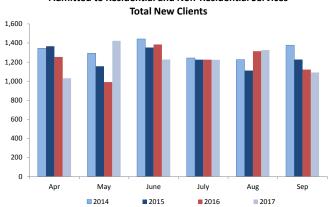


## **Section VI: Division on Women**

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

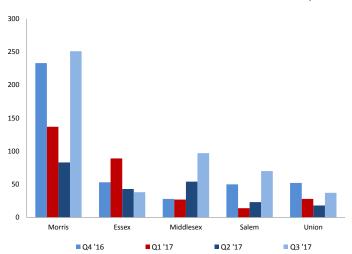


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



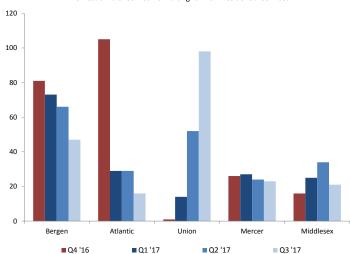
#### Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



### Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

 $\hbox{{\tt *}Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data}.\\$ 

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

## **CP&P** Key Performance Indicators by Local Office - 6 Months View

	Met Target			Within 10% of Meeting Target			< 60% of Final Target						
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	97%	96%	98%	93%	97%	100%	92%	100%	100%	98%	83%	66%	77%
Atlantic West	92%	91%	98%	92%	97%	64%	54%		94%	91%	65%	53%	66%
Bergen Central	100%	100%	99%	98%	100%	100%	100%		100%	100%	89%	75%	84%
Bergen South	100%	98%	99%	97%	98%	98%	97%	100%	90%	100%	90%	79%	86%
Burlington East	87%	96%	92%	70%	91%	88%	59%	100%	69%	94%	82%	67%	79%
Burlington West	88%	86%	93%	54%	86%	72%	48%	100%	81%	83%	74%	71%	79%
Camden Central	97%	94%	94%	83%	93%	96%	97%	100%	100%	88%	82%	56%	77%
Camden East	96%	92%	97%	68%	89%	91%	90%		100%	98%	70%	70%	77%
Camden North	80%	86%	95%	49%	71%	66%	26%		83%	81%	66%	65%	75%
Camden South	88%	85%	99%	87%	97%	89%	33%	100%	78%	91%	81%	71%	82%
Cape May	100%	93%	97%	89%	97%	83%	92%		91%	98%	83%	66%	74%
Cumberland East	92%	94%	98%	91%	94%	80%	43%		100%	94%	78%	65%	78%
Cumberland West	93%	95%	98%	72%	89%	90%	75%	100%	92%	91%	75%	59%	74%
Essex Central	96%	83%	93%	90%	96%	94%	35%	100%	65%	79%	62%	50%	62%
Essex North	89%	88%	100%	91%	98%	73%	67%		71%	83%	79%	53%	75%
Essex South	95%	79%	94%	91%	95%	65%	68%	100%	69%	71%	64%	56%	65%
Gloucester East	100%	98%	99%	70%	91%	97%	100%	100%	100%	97%	73%	59%	75%
Gloucester West	99%	96%	98%	94%	97%	97%	94%	100%	100%	94%	69%	61%	71%
Hudson Central	100%	94%	100%	93%	97%	100%	89%	100%	100%	82%	83%	64%	75%
Hudson North	97%	100%	98%	90%	93%	83%	50%	100%	100%	100%	85%	81%	90%
Hudson South	99%	98%	98%	78%	91%	100%	94%	90%	90%	100%	80%	65%	74%
Hudson West	100%	100%	99%	92%	96%	100%	83%	100%	95%	93%	90%	67%	81%
Hunterdon	100%	94%	98%	71%	94%	100%	67%		100%	100%	72%	74%	84%
Mercer North	97%	64%	86%	65%	93%	66%	39%	50%	83%	83%	44%	52%	60%
Mercer South	96%	86%	98%	78%	96%	75%	100%	100%	98%	88%	79%	67%	82%
Middlesex Central	89%	75%	95%	89%	97%	81%	83%	100%	60%	76%	57%	44%	67%
Middlesex Coastal	100%	98%	99%	95%	99%	55%	76%	100%	87%	97%	66%	61%	77%
Middlesex West	70%	73%	95%	88%	95%	84%	11%	100%	90%	75%	57%	55%	66%
Monmouth North	99%	100%	100%	93%	99%	100%	100%	100%	100%	100%	76%	64%	72%
Monmouth South	95%	95%	98%	93%	97%	96%	90%	100%	100%	100%	87%	62%	75%
Morris East	97%	100%	100%	94%	96%	90%	80%	100%	88%	83%	81%	74%	81%
Morris West	90%	96%	98%	86%	95%	67%	57%		77%	48%	82%	73%	82%
Newark Center City	87%	79%	91%	83%	95%	78%	26%	50%	75%	80%	53%	54%	67%
Newark Northeast	100%	79%	92%	77%	95%	79%	57%	63%	77%	100%	59%	62%	72%
Newark South	93%	89%	96%	76%	92%	99%	83%	67%	95%	95%	48%	55%	64%
Ocean North	100%	100%	98%	88%	97%	96%	90%	100%	100%	100%	65%	64%	78%
Ocean South	100%	96%	99%	94%	98%	90%	87%	100%	92%	100%	68%	58%	75%
Passaic Central	93%	90%	96%	86%	94%	96%	100%	100%	100%	96%	59%	45%	55%
Passaic North	93%	88%	96%	94%	98%	70%	70%		100%	85%	65%	61%	69%
Salem	97%	96%	99%	91%	98%	77%	84%		100%	81%	87%	69%	83%
Somerset	100%	88%	97%	86%	94%	71%	90%	88%	100%	100%	84%	74%	89%
Sussex	100%	90%	98%	92%	97%	64%	63%		83%	100%	74%	61%	75%
Union Central	99%	71%	98%	90%	98%	57%	92%	100%	100%	83%	75%	66%	79%
Union East	98%	86%	95%	85%	94%	88%	67%	100%	81%	96%	66%	55%	67%
Union West	100%	100%	99%	93%	99%	100%	93%	10070	93%	92%	74%	56%	71%
Warren	93%	79%	83%	85%	95%	75%	57%		100%	79%	73%	65%	79%
Statewide	95%	90%	96%	85%	95%	85%	<b>73%</b>	88%	91%	91%	71%	62%	73%
Statewide	3370	30%	30%	0370	3370	0370	/3/0	00/0	31/0	31/0	/ 1/0	0276	1370

Blank cells mean that the office did not have any children eligible for that messure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	May'17-October'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	March'17-August'17
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	May'17-October'17
M# 13	Investigation Completion within 60 days	85%	March'17-August'17
M# 14	Investigation Completion within 90 days	95%	March'17-August'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	Apr'17-September'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	May'17-October'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	May'17-October'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	May'17-October'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	May'17-October'17
M# 28	Caseworker visits Parent 2x/Month	90%	May'17-October'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	9/23/2017-10/28/2017
M# 30	Bi-weekly Parent-Child Visits	85%	May'17-October'17

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



### Worker and Office Caseloads by Worker Type and by Local Office - October 2017

		Met Target	< 70% of workers in compliance					
	<sup>1</sup> Int	take	<sup>2</sup> Perm	anency	<sup>3</sup> Adoption			
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No		
Atlantic East	100%	Yes	100%	Yes				
Atlantic West	100%	Yes	100%	Yes	100%	Yes		
Bergen Central	96%	Yes	100%	Yes	100%	Yes		
Bergen South	91%	Yes	100%	Yes	100%	Yes		
Burlington East	91%	Yes	100%	Yes	100%	Yes		
Burlington West	60%	No	100%	Yes	100%	Yes		
Camden Central	96%	Yes	100%	Yes	100%	Yes		
Camden East	87%	No	100%	Yes	100%	Yes		
Camden North	96%	Yes	100%	Yes	100%	Yes		
Camden South	91%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	92%	Yes	108%	Yes	86%	No		
Cumberland West	85%	No	100%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	93%	Yes	100%	Yes	100%	Yes		
Gloucester East	95%	Yes	100%	Yes	100%	Yes		
Gloucester West	91%	Yes	100%	Yes	100%	Yes		
Hudson Central	87%	No	100%	Yes	100%	Yes		
Hudson North	100%	Yes	100%	Yes	100%	Yes		
Hudson South	72%	No	100%	Yes	100%	Yes		
Hudson West	95%	Yes	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	81%	No	100%	Yes	100%	Yes		
Mercer South	96%	Yes	100%	Yes	100%	Yes		
Middlesex Central	88%	No		Yes	100%	Yes		
Middlesex Coastal	84%	No	100%	Yes	100%	Yes		
Middlesex West	87%	No	100%	Yes	100%	Yes		
Monmouth North	100%	Yes		Yes	100%	Yes		
Monmouth South	96%	Yes	100% 100%	Yes	100%	Yes		
Morris East		Yes	100%	Yes	100%	Yes		
Morris West	100%	Yes		Yes	100%	Yes		
Newark Center City	91% 83%	No.	100%	Yes	100%	Yes		
Newark Northeast		Yes	100%	Yes	100%	Yes		
Newark South	96%	Yes	100%	Yes	100%	Yes		
Ocean North		Yes	100%	Yes	100%	Yes		
Ocean South	95%	Yes	100%	Yes	86%	No		
Passaic Central	100%	Yes	100%	Yes	100%	Yes		
Passaic Central Passaic North	100%	Yes	100%	Yes	100%	Yes		
Salem	97%	No	100%	Yes	100%	Yes		
Somerset	73%	Yes	100%	Yes	100%	Yes		
	96%		100%					
Sussex	100%	Yes	100%	Yes	100%	Yes		
Union Central	100%	Yes	100%	Yes	100%	Yes		
Union East	100%	Yes	100%	Yes	100%	Yes		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide <sup>4</sup>	93%	Yes	100%	Yes	99%	Yes		

## 1 Intake

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption
   Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%