

## Commissioner's Monthly Report November 2020

Christine Beyer Commissioner The COVID-19 pandemic has significantly impacted all aspects of life and work in New Jersey. In the early months of the pandemic, statewide efforts focused on prevention and mitigation of community spread. Through Executive Orders, Governor Phil Murphy directed all New Jersey residents to stay home, closing schools and non-essential businesses and cancelling all gatherings.<sup>1</sup> In more recent months, Governor Murphy set forth a plan for New Jersey's restart and recovery.<sup>2</sup> Guided by data and improvements in public health, the State is re-opening in phased-in stages. In June 2020, the stay-athome order was lifted.<sup>3</sup>

Like all other aspects of life in New Jersey, the child welfare system has been significantly impacted by the public health crisis. The extraordinary circumstances of the COVID-19 emergency have required DCF's operations to be responsive and evolutionary, changing the way that we conduct our work while remaining dutiful to our critical mission of service to New Jersey's children and their families. At the pandemic's onset, it was necessary to undertake swift modification in many of DCF's operations, including the closure of offices and regional & satellite schools, conversion of 6,700 staff members to remote work and implementing adapted practices and policies to guide our daily interactions with children, families and our own staff and partner providers.<sup>4</sup> Just as the State has gradually re-opened, DCF is likewise resuming certain functions.

The data contained in this report shows marked shifts in measures of performance in certain areas of casework, most notably measurements related to in-person visitation and family team meetings. When reviewing this data, it is important to recognize: while the operating rules and expectations have undergone timely and significant changes, the metrics included in this report have not yet been altered to measure the practice expectations that necessarily continue to evolve as the pandemic itself continues. In other words, DCF is sharing "post-COVID-19" data using "pre-COVID-19" performance metrics. Data from the early months of the pandemic shows declines in performance associated with underlying processes that were temporarily suspended (i.e., certain types of in-person contacts) the inability of DCF's electronic case management system to capture all types of virtual contacts (i.e., video conference and phone communication,) and other technological deficiencies (i.e., lack of connectivity or technology.) More recent trends, however, show a gradual return toward "pre-COVID-19" levels of performance. It is our expectation that these upward trends will continue.

As the needs of children and families in New Jersey change in light of the health and economic impacts of the COVID-19 pandemic, DCF's operations, practice standards, policies, and resources will continue to evolve responsively and reflectively. DCF will not, however, change our commitment to continued monitoring of performance and transparent dissemination of data to the public.

http://d31hzlhk6di2h5.cloudfront.net/20200518/ff/c9/8c/41/1917eaf623c02595b9225209/Strategic\_Restart\_Plan.jpg

 <sup>&</sup>lt;sup>1</sup> N.J. Exec. Order No. 104 (March 16, 2020), <u>https://nj.gov/infobank/eo/056murphy/approved/eo\_archive.html</u> and N.J. Exec. Order No. 107 (March 21, 2020), <u>https://nj.gov/infobank/eo/056murphy/approved/eo\_archive.html</u>.
<sup>2</sup> "The Road Back: Restoring Economic Health through Public Health,"

<sup>&</sup>lt;sup>3</sup> N.J. Exec. Order No. 152 (June 9, 2020), <u>https://nj.gov/infobank/eo/056murphy/approved/eo\_archive.html</u>.

<sup>&</sup>lt;sup>4</sup> DCF Admin. Order No. 13 (March 22, 2020, Revised April 22, 2020) <u>https://www.nj.gov/dcf/policy\_manuals/AO-I-A-1-013\_issuance.shtml</u>



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## Sustainability & Exit Plan | Performance as of December 2019 | Monitor Report Release on July 8, 2020 |

Process Measures

Annually

Quality Me

**Outcome Measures Annually** 

### TO BE MAINTAINED Successfully Maintained

	Successfully Mai	ntaine	0	
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	98%	V
	Intake Workers Caseload	90%	94%	V
	Permanency Workers Caseload (Local Offices)	95%	100%	V
	Permanency Workers Caseload	95%	100%	V
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	V
Cas	Adoption Workers Caseload	95%	99%	V
	Supervisor/Worker Ratio	95%	100%	V
	IAIU Investigators Caseload	95%	100%	V
	Adequacy of DAGs Staffing	100%	95%	V
	Child Health Units	Met	Met	V
	Timeliness of Investigation Completion (60 days)	85%	83%	V
	Timeliness of Investigation Completion (90 days)	95%	95%	V
	IAIU Timeliness of Investigation Completion (60 days)	80%	88%	V
	Initial Family Team Meetings	80%	91%	V
asure	Subsequent FTMs within 12 months	80%	93%	V
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	83%	V
Proc	Subsequent FTMs after 12 months Other than Reunification Goal	90%	94%	V
	Initial Case Plans- for Children Entering Placement	95%	97%	V
	Timeliness of Current Plans	95%	97%	V
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	89%	V
	Child Visits with Siblings	85%	86%	V

### TO BE MAINTAINED CONT. Successfully Maintained

Measure Description	Target	Performance	
Caseworker Contact with Children in Placement	93%	97%	V
Parent-Child Visits –weekly	60%	79%	V
Parent-Child Visits – biweekly	85%	93%	V
Independent Living Assessments	90%	93%	V
Educational Needs (CY 2019)	80%	86%	V
Quality of Case Planning and Services	75%	67%	V
Housing (CY 2019)	95%	99%	V
Employment/Education (CY 2019)	85%	97%	V
Quality Investigations (October 2019)	85%	91%	V
Placing Siblings groups of 2 & 3 (CY 2019)	80%	80%	V
Placing Siblings groups of 4 or More (CY 2019)	80%	83%	V
Recruitment for Sibling Homes Serving Four or More (CY 2019)	Met	Met	V
Placement Stability- First 12 Months in Care (CY 2018)	84%	85%	V
Placement Stability- Children in Care 13 –24 Months (CY 2017)	88%	95%	V
Abuse and Neglect of Children in Foster Care (CY 2019)	0.49%	0.24%	V
Repeat Maltreatment In-home (CY 2018)	7.2%	4.5%	V
Maltreatment Post-Reunification (CY 2016)	6.9%	6.3%	V
Permanency within 12 Months (CY 2018)	42%	42%	V
Permanency within 24 Months (CY 2017)	66%	67%	V
Permanency within 36 Months (CY 2016)	80%	82%	V
Permanency within 48 Months (CY 2015)	86%	88%	V
Re-entry to Placement (CY 2017)	9%	8.6%	V
Needs Assessment (July - Dec 2019)	Met	Met	V

	FOUNDATIONAL	ELEN	IENTS					
Data	Transparency successfully maintain	ed		V				
Case Practice Model successfully maintained								
State Central Registry successfully maintained								
Appropriate Placements successfully maintained								
Serv	ice Array successfully maintained			V				
Med	ical/Behavioral Health Services succ	essfully ma	aintained	<b></b>				
Trair	ning successfully maintained			V				
Flex	ible Funding successfully maintained			<b>V</b>				
Res	ource Family Care Support Rates su	ccessfully i	maintained	V				
Pern	nanency successfully maintained			V				
Ado	ption Practice successfully maintaine	d		V				
	TO BE ACH							
<i>(</i> <b>1</b> )	Measure Description	Target	Performance					
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%					
nnually	Quality of Teaming (CY 2019) 75% 62%							
Quality Measues Annually	Quality of Case Plans (CY 2019)	80%	58%					
QualityA	Services to Support Transitions (CY 2019)	80%	74%					



# NEW JERSEY DEPARTMENT OF CHILDREN AND FAMILIES



### SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About September 30th, 2020

	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target
CW Visits with Parent 2x/Month	September '20	67%	90%	-23%
"То В	e Maintained" M	leasures		
	<b>D</b> d a with	Daufamuan	Exit Plan	% to Meet
	Month	Performance	Target	Target
Initial FTMs within 45 days	August '20	89%	80%	0%
Subsequent FTMs within 12 Months	September '20	82%	80%	0%
Subsequent FTMs after 12 Months - Reunification Goal (n=20)	September '20	75%	90%	-15%
Subsequent FTMs after 12 Months - Other than Reunification Goal	September '20	88%	90%	-2%
Investigation Timeliness CP&P 60 Days	July '20	90%	85%	0%
Investigation Timeliness CP&P 90 Days	July '20	97%	95%	0%
Investigation Timeliness IAIU	September '20	83%	80%	0%
Initial Case Plans	September '20	96%	95%	0%
Ongoing Case Plans	September '20	95%	95%	0%
Child Visit with Siblings	September '20	77%	85%	-8%
Parent-Child Weekly Visit <sup>2</sup>	September '20	60%	60%	0%
Parent-Child Visits Biweekly	September '20	71%	85%	-14%
CW Visits Child Monthly (at placement site) <sup>3</sup>	September '20	98%	93%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	July '20	89%	93%	-4%
Ind. Living Assessments 14-18 Years Old	September '20	86%	90%	-4%
Supervisor Worker Ratio	September '20	100%	95%	0%
Caseloads: IAIU Investigators	September '20	100%	95%	0%
Caseloads: Intake	September '20	100%	90%	0%
Caseloads: Permanency	September '20	100%	95%	0%
Caseloads: Adoption	September '20	98%	95%	0%

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) September 2020: 99% .



### **DCF At A Glance Dashboard**

### On or About September 30th, 2020

DCF At a Glance		CSOC <sup>5</sup> Quick Facts					
DCF: Total Children Served in the Month <sup>1</sup>	65,671	Youth Open with CSOC <sup>2</sup> (unduplicated count)	32,586				
CP&P: Children/Youth Served	33,085	DD Eligible Children (unduplicated count)	13,908				
Children Under 18	30,730	MRSS: Dispatches in the month	1,898				
OOH Setting (< 18)	3,833	MRSS: Interventions (includes prior dispatches)	1,181				
In-Home Setting (< 18)	26,897	Remained in same Living situation	97%				
Youth 18-21	2,355						
OOH Setting (>18)	287	Care Management: Children Served	14,031				
In-Home Setting (>18)	2,068	OOH Behavioral Health Settings: Children Served	868				
FCP: Total Clients Served <sup>3</sup> (August)	9,054	Placed out of State	0				
DOW: Total Clients Served (August) Excludes DH and RPE	1,964						
DCF: Families Served in the Month <sup>4</sup>	23,717	PerformCare Calls	7,703				
CP&P	17,031	DD Related Calls	1,250				
FCP (Family Success Centers & Home Visiting) (April 2019)	6,686		1,230				

Hotline Referrals	12,505	FSCs: Families Served <sup>9</sup> (August)	2,875
CPS Reports	33%	Home Visiting: Families Served <sup>9</sup> (August)	3,811
CWS Referrals 8%		SBYSP: Clients Served (August)	2,368
Number of Human Trafficking Referrals <sup>7</sup> (July 2020)	8		•
Response Timeliness	99%	DV Services: Clients Served (August)	1,121
Monthly Staff Contacts/Children OOH	98%	Residential	22%
Entries to Care	164	Non-Residential	78%
Shelter Placements (August 2020)		SAARC: Clients Served (August)	843
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (April 2019)	673
Youth > 13 in shelters less than 30 days <sup>8</sup>	100%	New Clients	18%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs) 14,919		Rape Prevention Clients Served (April 2019)	5,625

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>5</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> The cumulative number of human trafficking referrals between **November 2013 and August 2020 was 1,010.** This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth. OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

<sup>9</sup> Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019. DCF will resume reporting on these data after the new systems have been updated with these data.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.



## **Section I: Child Protection & Permanency**

CP&P Q	uick Facts			
ata in this chart includes children up to age 20.99		Sep-20	Δ from Sep '19	
Families Under CP&P Supervision			17,031	-23%
Children Under CP&P Supervision			33,085	-25%
Children Receiving CP&P In-Home Services			28,965	-27%
Children in CP&P Out-of-Home Placement Resource Family (non-Kin) Resource Family Kinship Group and Residential Independent Living	(49.7%) (41.2%) (7.2%) (1.9%)	2,047 1,698 297 78	4,120	-14%
Children Legally Free for Adoption (Excludes TF	PR Appeals)		713	-26%
Finalized Adoptions to date (CY2020) - As of 9/	30/2020		421	-43%
Children in Subsidized Kinship Legal Guardians	hip		1,446	-9%
Children in Subsidized Adoptions	13,473	-2%		
Entries to Care			164	-33%
Exits from Care			175	-36%

8,000

7,000

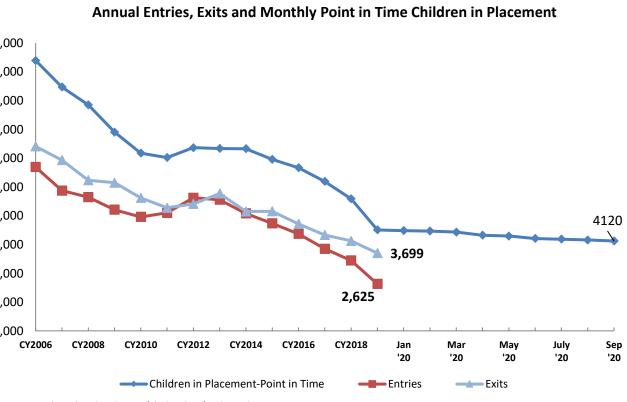
6,000

5,000

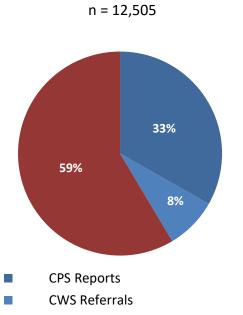
4,000

3,000

2,000

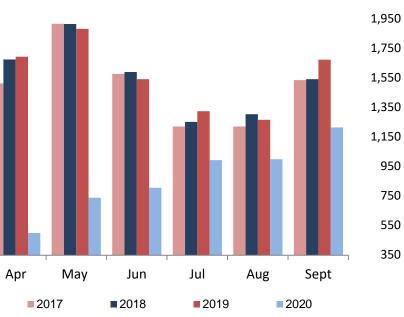


oint In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

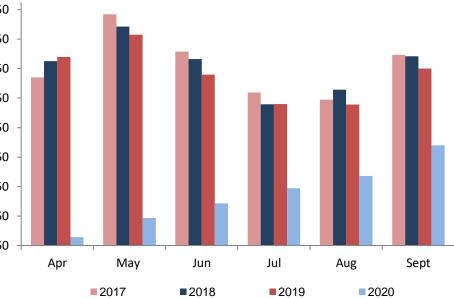


**Total SCR Intakes** 





### **CWS Referrals Assigned to Local Offices**

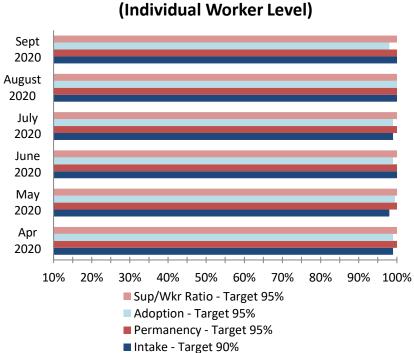


Non CPS/CWS Child Related Calls 

## **Children in Out-of-Home Placement:**

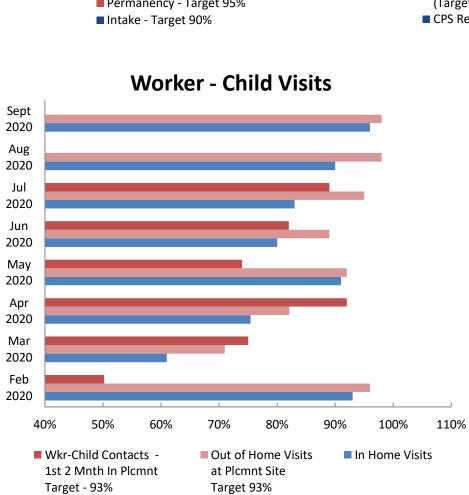


## **Section I: Child Protection & Permanency**

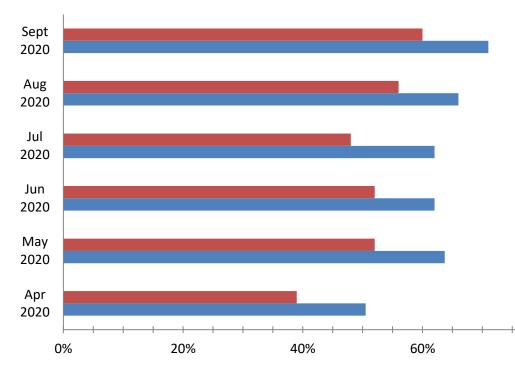


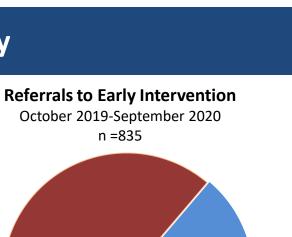
**Caseload Compliance** 

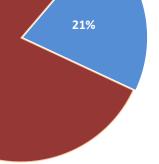
**Response and Investigation Timeliness** October 2019-September 2020 Sept n =835 2020 Aug 2020 July 2020 June 79% 2020 May 2020 50% 100% 60% 70% 80% 90% Investigation Timeliness 0-90 Days Investigation Timeliness 0-60 Days Referred Not Referred (Target 95%) (Target 85%) CPS Response Timeliness Time from SCR to Field











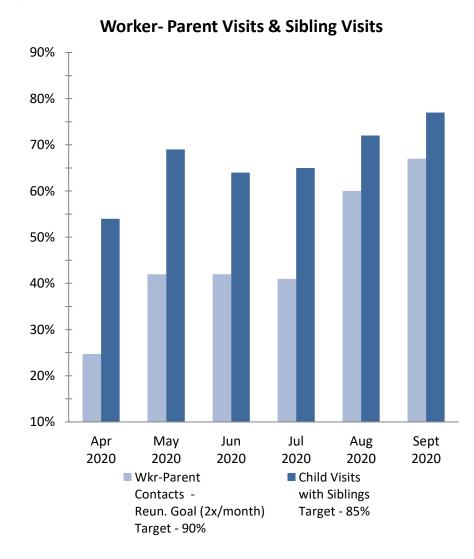
Parent/child Visits Weekly Target - 60%

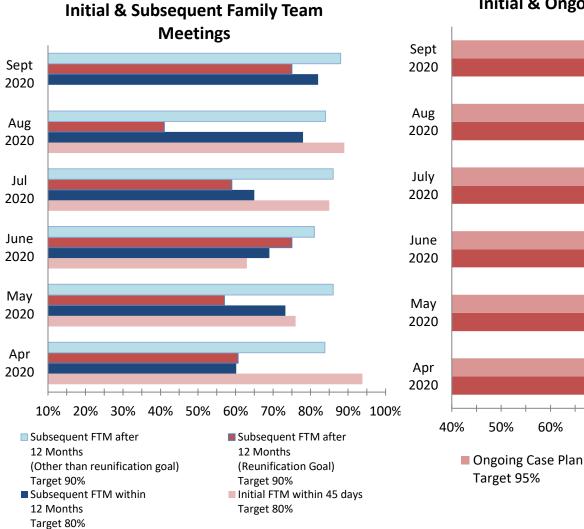
Parent/child Visits **Bi-weekly** Target - 85%

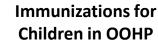
80%



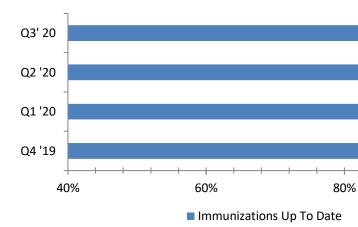
## **Section I: Child Protection & Permanency**

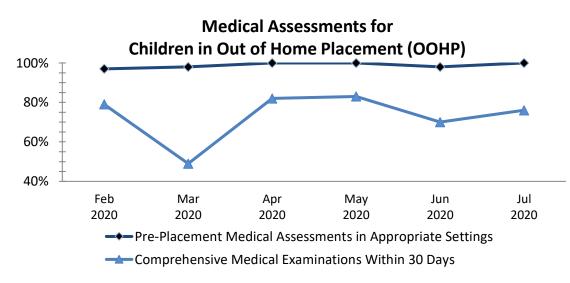




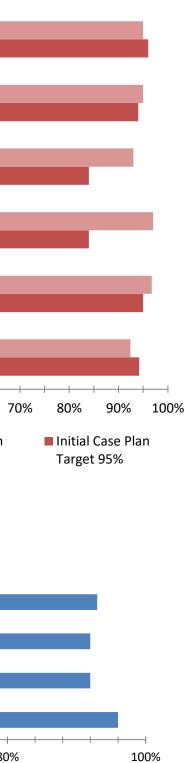


60%









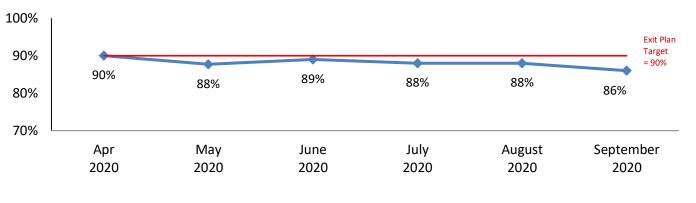


## **Section II: Adolescent Services**

**OAS Quick Facts** (September 2020) Youth 18-23

Youth 18-21 years old served by CP&P <sup>1</sup>			2,355		
Youth served "In Home" living with a parent/relative or living independently <sup>2</sup>					
Youth served "Out-of-Home"					
Resource Family (non-Kin)	(38.0%)	109			
Resource Family Kinship	(12.5%)	36	287		
Congregate Care Setting	(28.2%)	81			
Independent Living	(21.3%)	61			
Youth Receiving Adoption or KLG Subsidy					

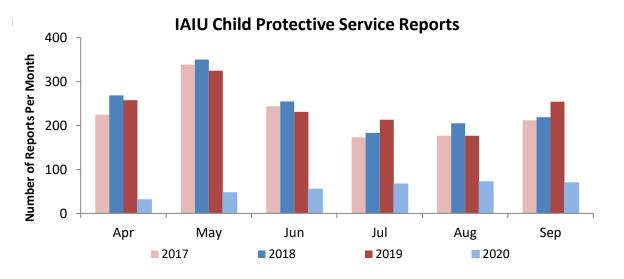
**Completed Independent Living Assessments** of Youth Ages 14-18 years



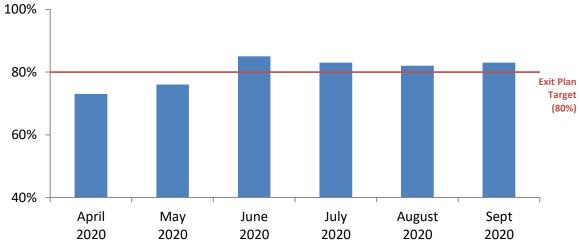
<sup>1</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

<sup>2</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

## Section III: Institutional Abuse Investigation Unit

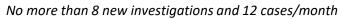


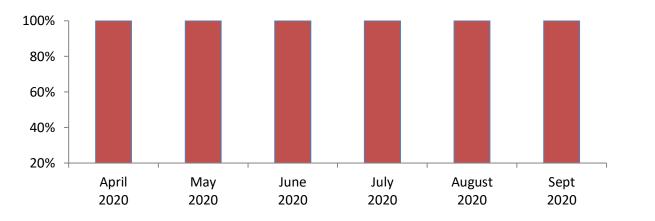
### **IAIU Investigation Timeliness**



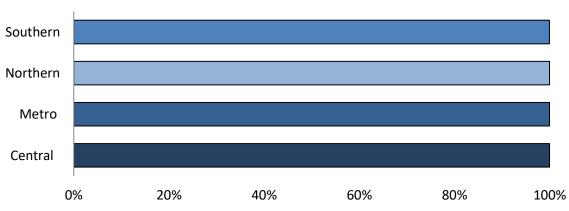
IAIU Caseload Report

Statewide



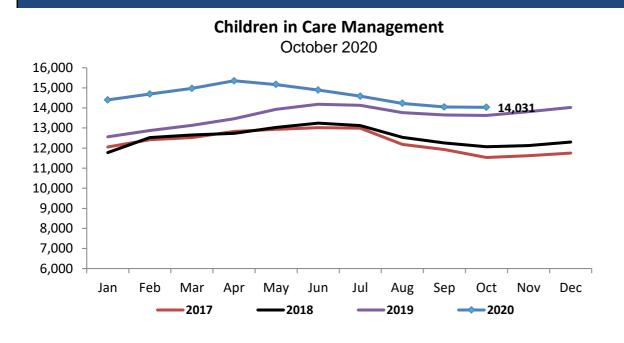


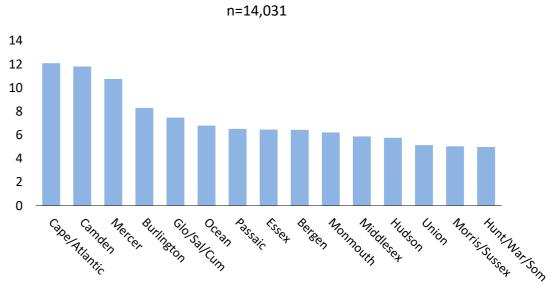
### IAIU Caseload Report by Region September 2020





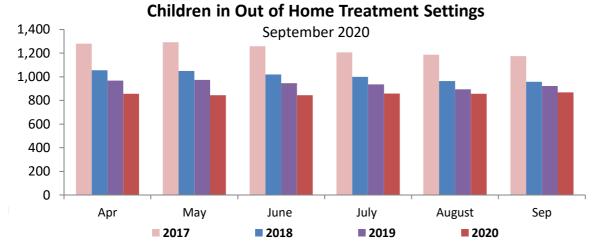
## Section IV: Children's System of Care

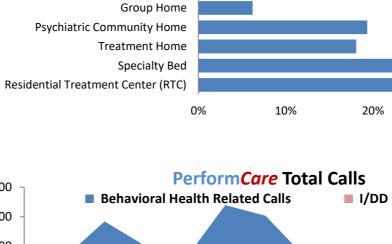


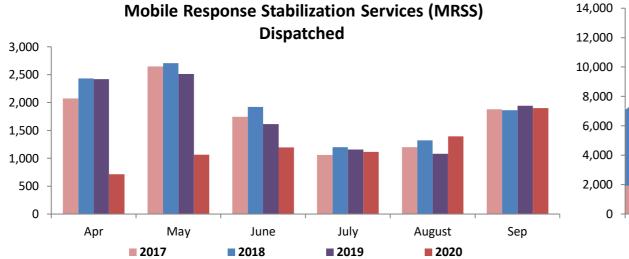


October 2020

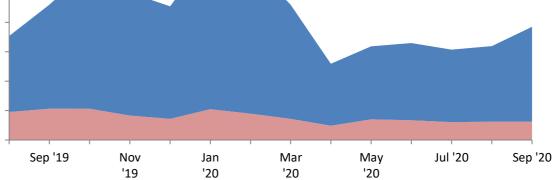
**Children in Out-of-Home Treatment Settings** October 2020







Mobile Response Stabilization Services (MRSS)



n=868 Intensive RTC

### Rate of Children in Care Management by Count

30%

### 40%

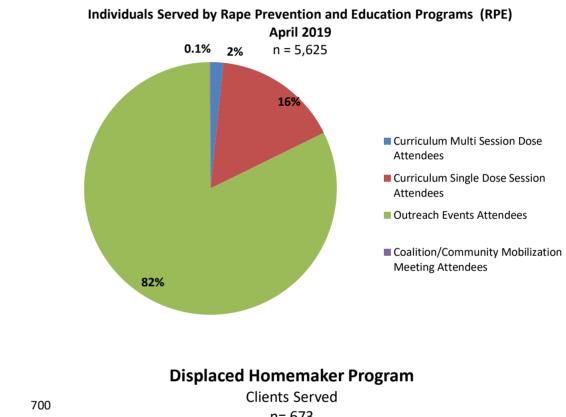
### I/DD Related Calls



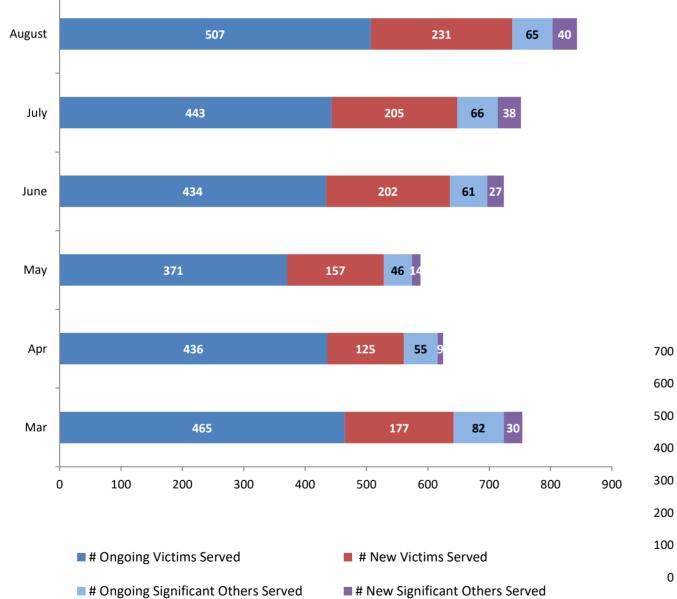
## Section V: Family & Community Partnerships



## **Section VI: Division on Women**



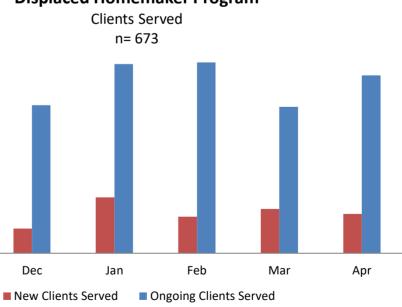
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Dec

0

Nov





## Section VI: Division on Women

1,600

1,400

1,200

1,000

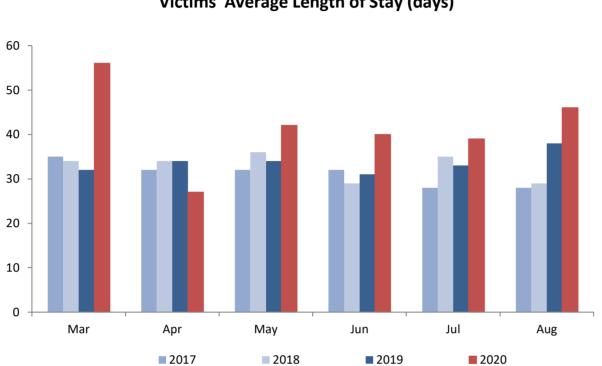
800

600

400

200

0

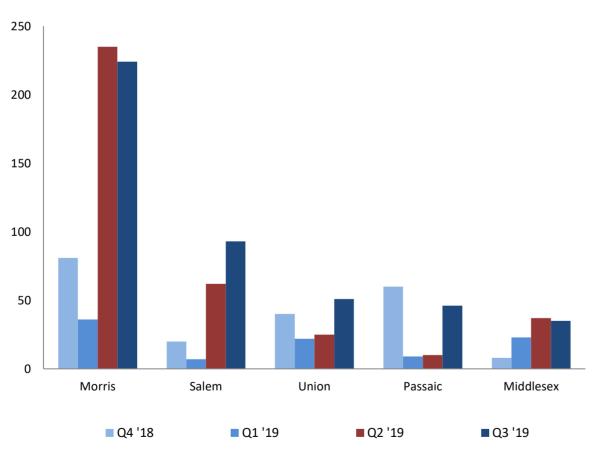


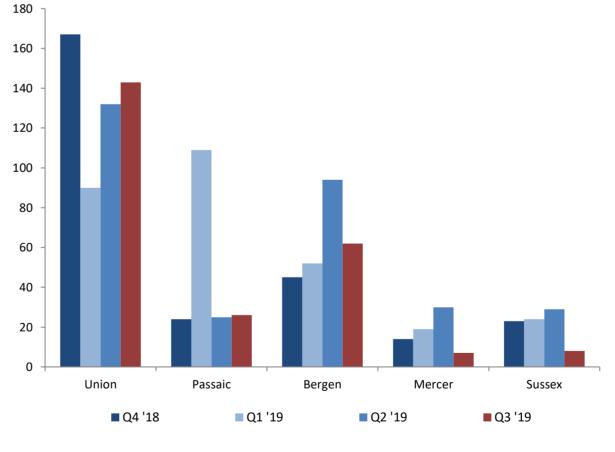


## Victims' Average Length of Stay (days)

**Residential Domestic Violence Programs:** 





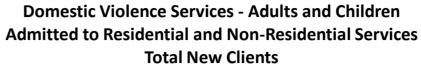


Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).



### Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

			CP&P	Key Pert	ormance	e Indicat	ors by Lo	ocal Offic	e - 6 Mon	ths View				
Met Target Within 10% of Meeting Target							< 60% of Final Target							
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	99%	66%	86%	91%	94%	84%	81%	25%	74%	89%	31%	57%	56%	70%
Atlantic West	96%	100%	98%	95%	98%	92%	100%	100%	100%	96%	70%	70%	77%	72%
Bergen Central	100%	100%	98%	99%	99%	100%	100%	100%	100%	100%	26%	38%	37%	20%
Bergen South	98%	94%	99%	98%	99%	100%	100%	100%	100%	100%	72%	63%	73%	76%
Burlington East	100%	70%	96%	89%	96%	100%	58%		100%	100%	58%	53%	65%	80%
Burlington West	97%	47%	86%	84%	95%	82%	50%	100%	71%	100%	28%	75%	74%	66%
Camden Central	93%	87%	91%	84%	93%	98%	96%	50%	92%	91%	55%	60%	66%	73%
Camden East	96%	97%	97%	82%	97%	95%	69%	63%	100%	95%	52%	54%	62%	75%
Camden North	92%	74%	93%	85%	98%	84%	19%	10%	86%	93%	45%	53%	66%	71%
Camden South	92%	81%	92%	74%	97%	90%	82%		75%	89%	38%	52%	62%	55%
Cape May	90%	83%	85%	85%	97%	73%	80%	89%	96%	89%	55%	78%	74%	81%
Cumberland East	90%	96%	90%	84%	95%	30%	67%	67%	93%	100%	62%	63%	72%	73%
Cumberland West	100%	79%	94%	72%	96%	83%	96%	100%	100%	88%	39%	54%	54%	59%
Essex Central	86%	43%	88%	93%	99%	86%	76%		36%	83%	64%	61%	69%	46%
Essex North	86%	100%	92%	89%	99%	0%	25%	0%	43%	75%	38%	27%	46%	54%
Essex South	100%	70%	93%	91%	98%	20%	13%		62%	83%	29%	37%	35%	46%
Gloucester East	99%	77%	93%	64%	83%	100%	74%	50%	64%	100%	43%	60%	66%	75%
Gloucester West	95%	87%	89%	87%	97%	68%	75%	0070	85%	100%	36%	55%	60%	67%
Hudson Central	95%	88%	96%	61%	84%	58%	96%	100%	100%	100%	57%	78%	76%	82%
Hudson North	100%	100%	100%	97%	99%	100%	40%	100%	100%	100%	70%	73%	75%	93%
Hudson South	91%	93%	98%	90%	95%	100%	100%	100%	100%	100%	71%	64%	57%	75%
Hudson West	96%	100%	98%	96%	99%	100%	100%	100%	100%	100%	77%	63%	71%	63%
Hunterdon	89%	50%	100%	95%	99%	33%	100%	10070	100%	100%	54%	64%	77%	8%
Mercer North	94%	44%	91%	79%	94%	79%	59%	79%	74%	76%	35%	59%	58%	61%
Mercer South	80%	37%	86%	79%	97%	50%	50%	20%	74%	59%	23%	53%	40%	41%
Middlesex Central	74%	84%	93%	83%	95%	87%	43%	2070	0%	83%	37%	60%	68%	65%
Middlesex Coastal	94%	74%	95%	87%	93%	48%	41%	0%	70%	59%	24%	42%	43%	49%
Middlesex West	85%	61%	92%	80%	94%	48%	8%	0%	38%	92%	35%	64%	60%	49% 59%
Monmouth North	100%	94%	98%	98%	100%	85%	100%	100%	100%	100%	63%	63%	73%	54%
Monmouth South	97%	100%	99%	96%	99%	83%	100%	100%	100%	88%	74%	69%	83%	69%
		83%				75%	100%	100%			57%			
Morris East Morris West	100% 93%	100%	99% 98%	96% 90%	99% 98%	100%		100%	100% 100%	100%	64%	67% 77%	78%	80% 75%
		97%				74%	100% 76%			100%			77%	
Newark Center City	89%	79%	90%	85%	98%	74%	83%	86%	85%	100%	43%	41%	52%	70%
Newark Northeast	100%	66%	97%	97%	98%	67%		78%	96%	100%	57%	62%	64%	81%
Newark South	92%		88%	89%	96%		40%	33%	79%	86%	27%	44%	41%	51%
Ocean North	99%	88%	97%	92%	98%	69%	88%	1000/	89%	100%	56%	67%	74%	81%
Ocean South	91%	92%	97%	90%	97%	100%	93%	100%	100%	100%	54%	59%	75%	63%
Passaic Central	100%	71%	89%	86%	94%	71%	100%	100%	100%	97%	39%	64%	71%	90%
Passaic North	99%	84%	92%	85%	95%	80%	73%	25%	100%	95%	42%	48%	54%	71%
Salem	99%	100%	98%	75%	93%	100%	100%	100%	100%	100%	61%	76%	69%	68%
Somerset	100%	100%	99%	96%	99%	78%	92%	4000/	100%	100%	60%	72%	69%	91%
Sussex	100%	93%	99%	91%	98%	67%	90%	100%	100%	100%	61%	89%	86%	94%
Union Central	100%	85%	96%	91%	96%	38%	73%	100%	83%	100%	31%	46%	47%	65%
Union East	93%	71%	73%	83%	95%	67%	38%	36%	36%	88%	39%	55%	59%	57%
Union West	95%	74%	92%	79%	93%	27%	25%	0%	75%	100%	30%	51%	49%	43%
Warren	91%	63%	77%	83%	94%	33%	0%		17%	100%	29%	39%	44%	27%
Statewide	95%	79%	92%	87%	96%	78%	72%	<b>62%</b>	85%	92%	46%	59%	62%	67%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	April'20-September'20	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	February'20-July'20	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	April'20-September'20	
M# 13	Investigation Completion within 60 days	85%	February'20-July'20	
M# 14	Investigation Completion within 90 days	95%	February'20-July'20	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March'20-August'20	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April'20-September'20	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	April'20-September'20	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April'20-September'20	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April'20-September'20	
M# 28	Caseworker visits Parent 2x/Month	90%	April'20-September'20	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	08/22/2020-09/26/2020	
M# 30	Bi-weekly Parent-Child Visits	85%	April'20-September'20	
M#31	Sibling Visits	85%	April'20-September'20	



## Worker and Office Caseads by Worker Type and by Local Office -August 2020

		Met Target		n compliance			
	<sup>1</sup> Int	take	<sup>2</sup> Perm	anency	<sup>3</sup> Adoption		
cal Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	
Atlantic East	97%	Yes	100%	Yes	100%	Yes	
Atlantic West	100%	Yes	100%	Yes	100%	Yes	
Bergen Central	100%	Yes	100%	Yes	100%	Yes	
Bergen South	100%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	100%	Yes	
Burlington West	100%	Yes	100%	Yes	100%	Yes	
Camden Central	100%	Yes	100%	Yes	75%	No	
Camden East	100%	Yes	100%	Yes	100%	Yes	
Camden North	100%	Yes	100%	Yes	100%	Yes	
Camden South	100%	Yes	100%	Yes	100%	Yes	
Cape May	92%	Yes	100%	Yes	75%	No	
Cumberland East	100%	Yes	100%	Yes	100%	Yes	
Cumberland West	100%	Yes	100%	Yes	100%	Yes	
Essex Central	100%	Yes	100%	Yes	100%	Yes	
Essex North	100%	Yes	100%	Yes	100%	Yes	
Essex South		Yes		Yes	50%	No	
	100%	Yes	100%	Yes	100%	Yes	
Gloucester East	100%		100%				
Gloucester West	100%	Yes	100%	Yes	100%	Yes	
Hudson Central	100%	Yes	100%	Yes	100%	Yes	
Hudson North	100%	Yes	100%	Yes	100%	Yes	
Hudson South	100%	Yes	100%	Yes	100%	Yes	
Hudson West	100%	Yes	100%	Yes	100%	Yes	
Hunterdon	100%	Yes	100%	Yes	4000/		
Mercer North	100%	Yes	100%	Yes	100%	Yes	
Mercer South	100%	Yes	100%	Yes	100%	Yes	
Middlesex Central	100%	Yes	100%	Yes	100%	Yes	
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes	
Middlesex West	100%	Yes	100%	Yes	100%	Yes	
Monmouth North	100%	Yes	100%	Yes	100%	Yes	
Monmouth South	100%	Yes	100%	Yes	100%	Yes	
Morris East	100%	Yes	100%	Yes	100%	Yes	
Morris West	100%	Yes	100%	Yes	100%	Yes	
Newark Center City	100%	Yes	100%	Yes	100%	Yes	
Newark Northeast	100%	Yes	100%	Yes	100%	Yes	
Newark South	100%	Yes	100%	Yes	100%	Yes	
Ocean North	100%	Yes	100%	Yes	100%	Yes	
Ocean South	100%	Yes	100%	Yes	100%	Yes	
Passaic Central	100%	Yes	100%	Yes	100%	Yes	
Passaic North	100%	Yes	100%	Yes	100%	Yes	
Salem	100%	Yes	100%	Yes	100%	Yes	
Somerset	100%	Yes	100%	Yes	100%	Yes	
Sussex	100%	Yes	100%	Yes	100%	Yes	
Union Central	100%	Yes	100%	Yes	100%	Yes	
Union East	100%	Yes	100%	Yes	100%	Yes	
Union West	100%	Yes	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide⁴	100%	Yes	100%	Yes	98%	Yes	

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

- Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%

### 2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.