

Commissioner's Monthly Report November 2018

Christine Beyer Commissioner



Monthly Report Table of Contents

2
3
4
5
6-8
9
9
10
11
11-12
13
14

Sustainability and Exit Plan Performance as of December 31, 2017 Monitor Report Release on July 18, 2018



	TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance			
	Intake Workers Caseload (Local Offices)	95%	97%	1		
	Intake Workers Caseload	90%	96%	1		
	Permanency Workers Caseload (Local Offices)	95%	100%	1		
	Permanency Workers Caseload	95%	100%	1		
Caseloads	Adoption Workers Caseload (Local Offices)	95%	97%	1		
Ca	Adoption Workers Caseload	95%	98%	•		
	Supervisor/Worker Ratio	95%	100%	1		
	IAIU Investigators Caseload	95%	100%	1		
	Adequacy of DAsG Staffing	100%	100%	1		
	Child Health Units	Met	Met	1		
	Timeliness of Investigation Completion (60 days)	85%	83%	1		
	Timeliness of Investigation Completion (90 days)	95%	95%	1		
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	1		
es	Initial Family Team Meetings	80%	91%	1		
easun	Subsequent FTMs within 12 months	80%	83%	1		
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	85%	1		
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	100%	1		
	Initial Case Plans- for Children Entering Placement	95%	94%	1		
	Timeliness of Current Plans	95%	97%	1		
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	94%	1		

	Measure Description	Target	Performance	
nres	Caseworker Contact with Children in Placement	93%	96%	V
Meas	Parent-Child Visits –weekly	60%	80%	1
Process Measures	Parent-Child Visits – biweekly	85%	93%	•
Pro	Independent Living Assessments	90%	93%	V
ally	Educational Needs	80%	86%	•
Annu	Quality of Case Planning and Services	75%	74%	*
Quality Measues Annually	Housing (July - Dec 2017)	95%	92%	•
lity Me	Employment/Education (July - Dec 2017)	85%	95%	V
Qua	Quality Investigations (March 2018)	85%	91%	•
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	1
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	•
	Recruitment for Sibling Homes Serving Four or More (CY 2017)	Met	Met	V
_	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	•
asures ,	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	•
оте Ме	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	*
Ontc	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	•
	Permanency within 12 Months (CY 2016)	42%	42%	•
	Permanency within 36 Months (CY 2014)	80%	80%	V
	Permanency within 48 Months (CY 2013)	86%	86%	1
	Needs Assessment (July - Dec 2017)	Met	Met	V

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	^
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACHIEVED					
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	75%			
Proces M	Child Visits with Siblings	85%	80%			
ynually	Quality of Teaming (CY 2017)	75%	59%			
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%			
Quality M	Services to Support Transitions (CY 2017)	80%	59%			
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%			
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%			

3



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About September 30, 2018

"To Be Achieved" Measures						
	Month	¹ Performance	Exit Plan Target	% to Meet Target		
CW Visits with Parent 2x/Month	September '18	69%	90%	-21%		
Child Visit with Siblings	August '18	77%	85%	-8%		

"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	August '18	81%	80%	0%	
Subsequent FTMs within 12 Months	September '18	80%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=30)	September '18	67%	90%	-23%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	September '18	94%	90%	0%	
Investigation Timeliness CP&P 60 Days	July '18	83%	85%	-2%	
Investigation Timeliness CP&P 90 Days	July '18	94%	95%	-1%	
Investigation Timeliness IAIU	September '18	85%	80%	0%	
Initial Case Plans	September '18	94%	95%	-1%	
Ongoing Case Plans	September '18	95%	95%	0%	
Parent-Child Weekly Visit ²	September '18	60%	60%	0%	
Parent-Child Visits Biweekly	September '18	73%	85%	-12%	
CW Visits Child Monthly (at placement site) ³	September '18	94%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	July '18	90%	93%	-3%	
Ind. Living Assessments 14-18 Years Old	September '18	88%	90%	-2%	
Supervisor Worker Ratio	September '18	100%	95%	0%	
Caseloads: IAIU Investigators	September '18	100%	95%	0%	
Caseloads: Intake	September '18	97%	90%	0%	
Caseloads: Permanency	September '18	100%	95%	0%	
Caseloads: Adoption	September '18	96%	95%	0%	

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

¹Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) September 2018: **97%.**



DCF At A Glance Dashboard

On or About September 30, 2018

DCF At a Glance	
DCF: Total Children Served in the Month ¹	79,263
CP&P: Children/Youth Served	45,606
Children Under 18	43,609
OOH Setting (< 18)	5,614
In-Home Setting (< 18)	37,995
Youth 18-21	1,997
OOH Setting (>18)	323
In-Home Setting (>18)	1,674
FCP: Total Clients Served ³	8,265
DOW: Total Clients Served (Monthly)	6,076
DCF: Families Served in the Month ⁴	29,569
CP&P	22,936
FCP (Family Success Centers & Home Visiting)	6,633

CSOC ⁵ Quick Facts			
Youth Open with CSOC 2 (unduplicated count)	33,657		
DD Eligible Children (unduplicated count)	14,000		
MRSS: Dispatches in the month	1,863		
MRSS: Interventions (includes prior dispatches)	1,156		
Remained in same Living situation	97%		
Care Management: Children Served	12,064		
OOH Behavioral Health Settings: Children Served	958		
Placed out of State	1		
	•		
PerformCare Calls	7,970		
DD Related Calls	1,679		

Hotline Referrals	14,277
CPS Reports	33%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁷	19
Response Timeliness	98%
Monthly Staff Contacts/Children OOH	94%
Entries to Care	288
Shelter Placements (August 2018)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁸	97%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,541

FSCs: Families Served (August)	2,773
Home Visiting: Families Served (August)	3,860
SBYSP: Clients Served (August)	1,632
DV Services: Clients Served (August)	730
Residential	19%
Non-Residential	81%
SAARC: Clients Served (August)	896
Displaced Homemaker: Clients Served (August)	757
New Clients	20%
ape Prevention Clients Served (August)	3,693

¹Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between **November 2013** and **September 2018** was 736. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

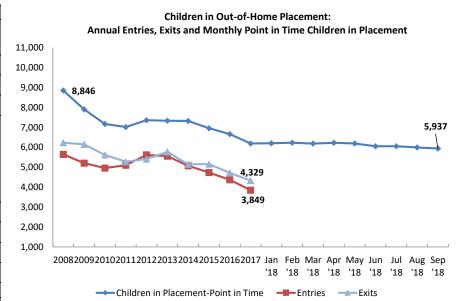
^{*}OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

^{*} Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



Section I: Child Protection & Permanency

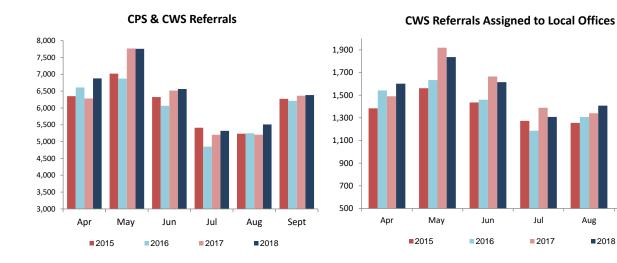
CP&P Q	uick Facts		
Data in this chart includes children up to age 20.99		Sep-18	Δ from Sep '17
Families Under CP&P Supervision		22,936	-2%
Children Under CP&P Supervision		45,606	-2%
Children Receiving CP&P In-Home Services		39,669	-1%
Children in CP&P Out-of-Home Placement Resource Family (non-Kin) Resource Family Kinship Group and Residential Independent Living	53.8% 36.7% 7.7% 1.7%	5,937	-7%
Children Legally Free for Adoption (Excludes TP	R Appeals)	1,192	8%
Finalized Adoptions to date (CY2018) - As of 9/2	30/2018	647	-6%
Children in Subsidized Kinship Legal Guardians	hip	1,724	-5%
Children in Subsidized Adoptions		13,817	0%
Entries to Care		288	-20%
Exits from Care		277	-29%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes n = 14,277 33% 55% LIW CPS Reports CWS Referrals

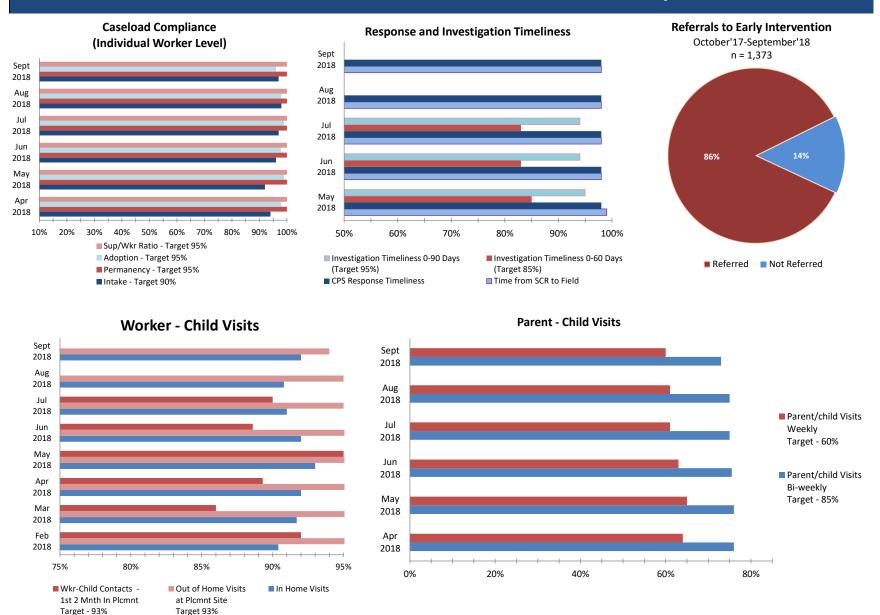
Non CPS/CWS Child Related Calls



Sept

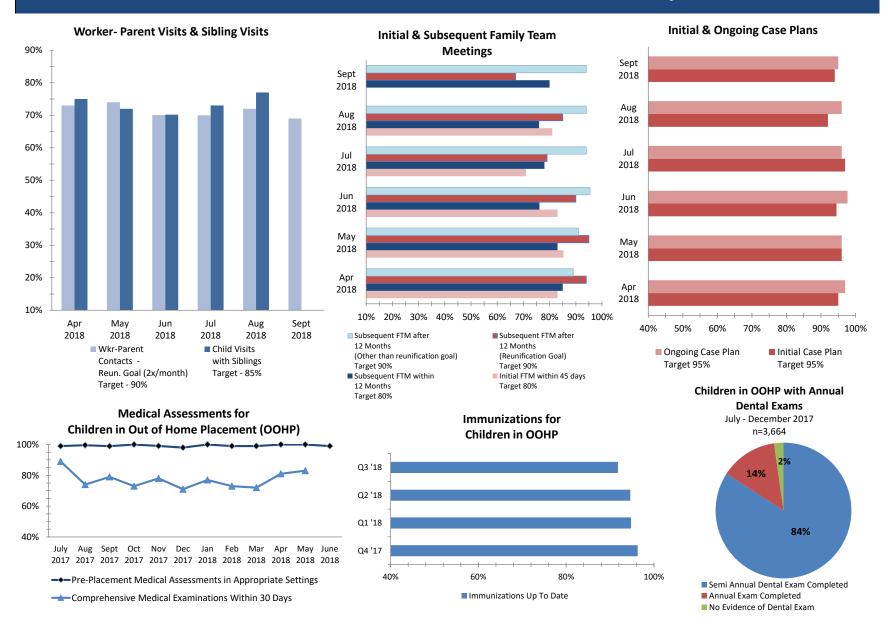


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





Section II: Adolescent Services

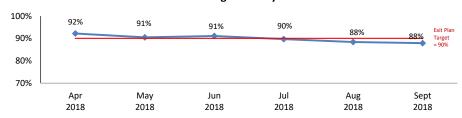
OAS Quick Facts (September 2018)

Youth 18-21

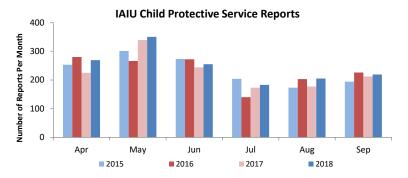
Youth 18-21 years old served by CP&P ⁴				
Youth served "In Home" living with a parent/relative or living independently ⁵				
Youth served "Out-of-Home"				
Family Based Setting	(53.9%)	323		
Congregate Care Setting	(22.3%)	323		
Independent Living	(23.8%)			
Youth Receiving Adoption or KLG Subsidy				

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

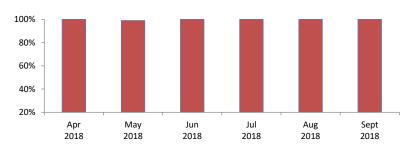


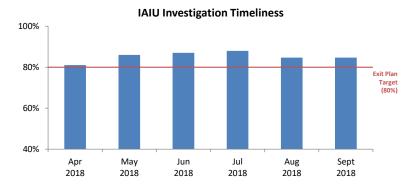
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

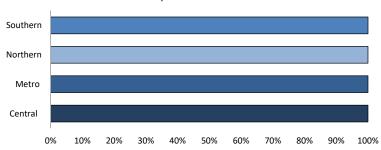
No more than 8 new investigations and 12 cases/month





IAIU Caseload Report by Region

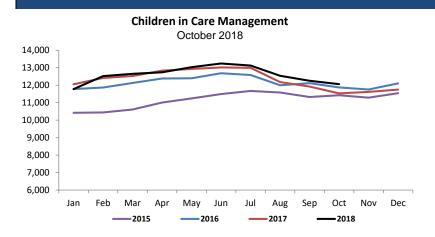
September 2018

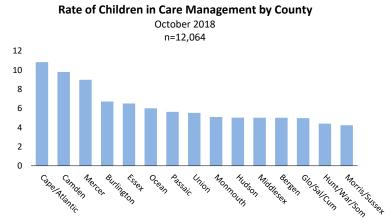


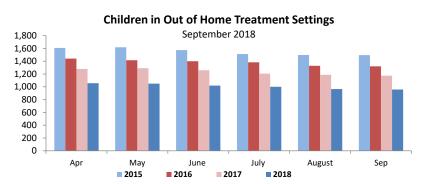
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

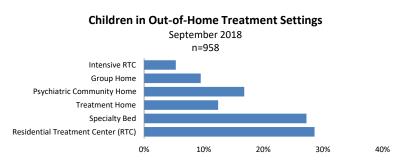


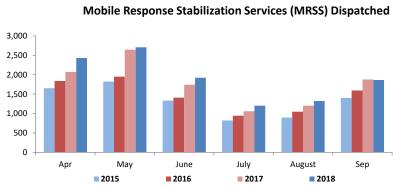
Section IV: Children's System of Care

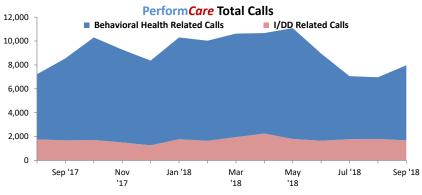












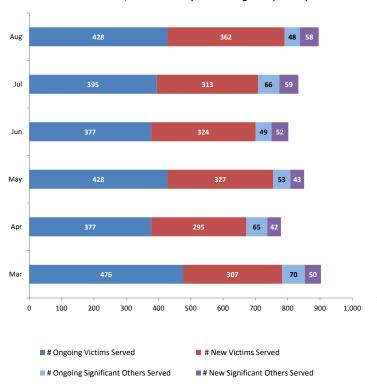


Section V: Family & Community Partnerships

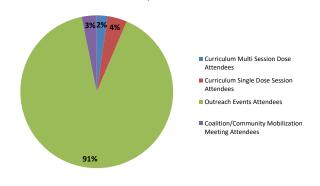


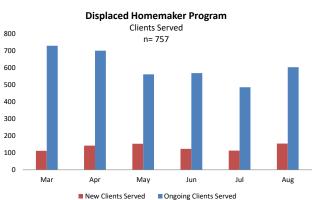
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) $n=3,\!693$

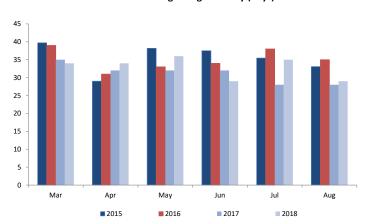






Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

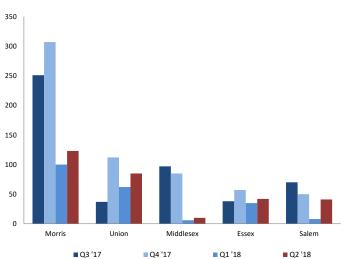


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



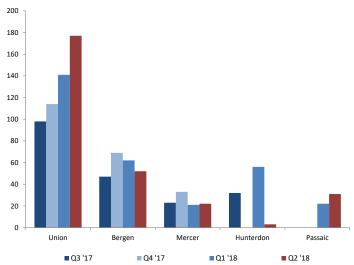
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



<u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u>

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

 $[\]hbox{* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.}\\$

CP&P Key Performance Indicators by Local Office - 6 Months View

	Me	t Target		Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	96%	91%	98%	93%	95%	84%	100%	100%	100%	96%	72%	51%	72%
Atlantic West	94%	87%	97%	91%	95%	68%	87%	75%	95%	85%	78%	46%	64%
Bergen Central	100%	94%	100%	99%	100%	91%	100%	1000/	100%	100%	95%	75%	88%
Bergen South	99%	100%	100%	96%	98%	86%	100%	100%	100%	97%	87%	61%	84%
Burlington East	98%	98%	96%	80%	95%	82%	62%	100%	97%	100%	90%	66%	82%
Burlington West	89%	100%	95%	66%	91%	81%	70%	33%	67%	95%	74%	56%	74%
Camden Central	94%	85%	92%	84%	90%	94%	86%	100%	86%	93%	73%	52%	70%
Camden East	97%	90%	96%	51%	81%	89%	92%	100%	88%	97%	75%	58%	76%
Camden North	83%	86%	94%	66%	90%	61%	49%	25%	77%	96%	65%	55%	71%
Camden South	90%	85%	97%	75%	93%	73%	63%	100%	79%	77%	77%	63%	82%
Cape May	99%	91%	99%	90%	97%	90%	87%	100%	98%	82%	88%	62%	81%
Cumberland East	98%	83%	96%	88%	93%	35%	57%	100%	100%	100%	65%	66%	76%
Cumberland West	97%	100%	98%	76%	93%	86%	96%	100%	95%	100%	73%	55%	72%
Essex Central	100%	97%	92%	90%	96%	60%	76%	100%	83%	82%	58%	53%	61%
Essex North	82%	100%	98%	91%	97%	100%	71%	0%	0%	100%	78%	56%	76%
Essex South	89%	84%	92%	79%	92%	78%	86%	100%	100%	100%	47%	36%	48%
Gloucester East	100%	93%	97%	62%	87%	100%	79%	0%	100%	100%	75%	68%	81%
Gloucester West	98%	94%	98%	81%	95%	97%	83%	80%	96%	100%	70%	62%	77%
Hudson Central	100%	97%	90%	91%	94%	67%	80%	100%	100%	100%	60%	60%	59%
Hudson North	100%	100%	99%	90%	95%	100%	100%		100%	100%	86%	62%	89%
Hudson South	100%	88%	97%	94%	97%	100%	88%	100%	98%	100%	77%	72%	83%
Hudson West	100%	100%	98%	92%	97%	86%	100%		100%	100%	82%	67%	84%
Hunterdon	100%	100%	97%	76%	95%	38%	100%		100%	100%	80%	55%	78%
Mercer North	100%	82%	92%	78%	92%	79%	74%	80%	74%	88%	64%	52%	70%
Mercer South	97%	83%	96%	75%	94%	94%	90%		100%	90%	73%	69%	70%
Middlesex Central	97%	69%	93%	68%	91%	38%	83%	100%	50%	78%	33%	41%	65%
Middlesex Coastal	100%	85%	98%	90%	97%	64%	65%	100%	100%	100%	68%	54%	74%
Middlesex West	72%	65%	80%	83%	95%	48%	33%	33%	92%	57%	37%	49%	61%
Monmouth North	97%	93%	98%	94%	98%	94%	100%	50%	100%	100%	88%	64%	80%
Monmouth South	100%	94%	100%	90%	97%	75%	100%	100%	100%	94%	81%	70%	83%
Morris East	100%	88%	100%	92%	96%	100%	100%		100%	100%	69%	68%	80%
Morris West	100%	95%	97%	72%	86%	90%	100%	100%	100%	100%	82%	67%	84%
Newark Center City	100%	96%	93%	81%	96%	80%	48%	75%	100%	100%	73%	71%	82%
Newark Northeast	100%	96%	92%	86%	96%	95%	72%	93%	100%	100%	74%	62%	81%
Newark South	96%	94%	93%	82%	94%	100%	97%	100%	100%	98%	55%	55%	66%
Ocean North	100%	94%	99%	90%	98%	96%	95%	100%	100%	100%	78%	61%	78%
Ocean South	100%	95%	99%	94%	98%	83%	97%	100%	98%	100%	75%	62%	77%
Passaic Central	97%	96%	98%	89%	96%	86%	96%		94%	93%	76%	63%	79%
Passaic North	99%	91%	95%	91%	96%	57%	66%	100%	81%	91%	71%	68%	82%
Salem	92%	90%	95%	76%	96%	74%	77%		100%	88%	75%	77%	80%
Somerset	100%	90%	95%	91%	98%	89%	93%	100%	100%	100%	73%	63%	76%
Sussex	100%	95%	99%	96%	99%	78%	75%		44%	100%	77%	64%	75%
Union Central	95%	76%	94%	92%	98%	93%	78%	100%	100%	100%	70%	47%	69%
Union East	84%	80%	81%	91%	97%	72%	44%	100%	73%	80%	46%	51%	57%
Union West	100%	96%	97%	94%	97%	65%	100%	100%	100%	94%	45%	50%	54%
Warren	100%	63%	80%	71%	92%	81%	57%	100%	100%	100%	68%	63%	79%
Statewide	96%	90%	95%	85%	95%	81%	80%	85%	93%	95%	71%	60%	75%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	April '18-September '18	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	February '18-July '18	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	April '18-September '18	
M# 13	Investigation Completion within 60 days	85%	February '18-July '18	
M# 14	Investigation Completion within 90 days	95%	February '18-July '18	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March '18-August '18	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April '18-September '18	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	April '18-September '18	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April '18-September '18	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April '18-September '18	
M# 28	Caseworker visits Parent 2x/Month	90%	April '18-September '18	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	8/25/2018-9/29/2018	
M# 30	Bi-weekly Parent-Child Visits	85%	April '18-September '18	



Worker and Office Caseloads by Worker Type and by Local Office -September 2018

	1		< 70% of workers in compliance					
	¹ Int	ake	² Perm	anency	³ Adoption			
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No		
Atlantic East	100%	Yes	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes		
Bergen Central	100%	Yes	100%	Yes	100%	Yes		
Bergen South	100%	Yes	100%	Yes	100%	Yes		
Burlington East	100%	Yes	100%	Yes	100%	Yes		
Burlington West	91%	Yes	100%	Yes	100%	Yes		
Camden Central	100%	Yes	100%	Yes	50%	No		
Camden East	55%	No	100%	Yes	100%	Yes		
Camden North	100%	Yes	97%	Yes	100%	Yes		
Camden South	96%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	100%	Yes	100%	Yes	100%	Yes		
Cumberland West	92%	Yes	100%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gloucester East	91%	Yes	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	100%	Yes	100%	Yes	100%	Yes		
Hudson North	100%	Yes	100%	Yes				
Hudson South	92%	Yes	100%	Yes	100%	Yes		
Hudson West	85%	No	100%	Yes	75%	No		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	100%	Yes	100%	Yes	86%	No		
Mercer South	100%	Yes	100%	Yes	100%	Yes		
Middlesex Central	100%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	90%	Yes	100%	Yes	100%	Yes		
Middlesex West	97%	Yes	100%	Yes	100%	Yes		
Monmouth North	86%	No	100%	Yes	100%	Yes		
Monmouth South	100%	Yes	100%	Yes	50%	No		
Morris East	100%	Yes	100%	Yes	100%	Yes		
Morris West	91%	Yes	100%	Yes	100%	Yes		
Newark Center City	100%	Yes	100%	Yes	100%	Yes		
Newark Northeast	100%	Yes	100%	Yes	100%	Yes		
Newark South	100%	Yes	100%	Yes	88%	No		
Ocean North	97%	Yes	100%	Yes	100%	Yes		
Ocean South	100%	Yes	100%	Yes	88%	No		
Passaic Central	100%	Yes	100%	Yes	100%	Yes		
Passaic North	100%	Yes	100%	Yes	100%	Yes		
Salem	88%	No	100%	Yes	100%	Yes		
Somerset	100%	Yes	100%	Yes	100%	Yes		
Sussex	100%	Yes	100%	Yes	100%	Yes		
Union Central	100%	Yes	100%	Yes	100%	Yes		
Union East	100%	Yes	100%	Yes	80%	No		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide ⁴	97%	Yes	100%	Yes	96%	Yes		

1 Intake

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%