## Commissioner's Monthly Report <br> November 2017

Allison Blake, Ph.D., L.S.W
Commissioner

Monthly Report
Table of Contents

| TABLE OF CONTENTS | 2 |
| :--- | :---: |
| SUSTAINABILITY AND EXIT PLAN SUMMARY | 3 |
| SUSTAINABILITY AND EXIT PLAN - KEY PERFORMANCE INDICATORS | 4 |
| DCF AT A GLANCE - DASHBOARD | 5 |
| SECTION I: CHILD PROTECTION \& PERMANENCY | $6-8$ |
| SECTION II: ADOLESCENT SERVICES | 9 |
| SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT | 9 |
| SECTION IV: CHILDREN'S SYSTEM OF CARE | 10 |
| SECTION V: FAMILY \& COMMUNITY PARTNERSHIPS | 11 |
| SECTION VI: DIVISION ON WOMEN | $11-12$ |
| ADDENDUM 1: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE | 13 |
| ADDENDUM 2: CASELOAD COMPLIANCE | 14 |

Sustainability and Exit Plan |Performance a of ofecember 31, 2016| Monitor Report Release on July 19, 2017

| TO BE MAINTAINED Successfully Maintained |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Measure Description | Target | Performance |  |
|  | Intake Workers Caseload (Local Offices) | 95\% | 100\% | $\checkmark$ |
|  | Intake Workers Caseload | 90\% | 95\% | $\checkmark$ |
|  | Permanency Workers Caseload (Local Offices) | 95\% | 100\% | $\checkmark$ |
|  | Permanency Workers Caseload | 95\% | 100\% | $\checkmark$ |
|  | Adoption Workers Caseload (Local Offices) | 95\% | 100\% | $\checkmark$ |
|  | Adoption Workers Caseload | 95\% | 97\% | $\checkmark$ |
|  | Supervisor/Worker Ratio | 95\% | 100\% | $\checkmark$ |
|  | IAIU Investigators Caseload | 95\% | 100\% | $\checkmark$ |
|  | Adequacy of DAsG Staffing | 100\% | 100\% | $\checkmark$ |
|  | Child Health Units | Met | Met | $\checkmark$ |
| Process Measures | Timeliness of Investigation Completion (60 days) | 85\% | 84\% | $\checkmark$ |
|  | Timeliness of Investigation Completion ( 90 days) | 95\% | 95\% | $\checkmark$ |
|  | IAIU Timeliness of Investigation Completion ( 60 days) | 80\% | 83\% | $\checkmark$ |
|  | Initial Family Team Meetings | 80\% | 84\% | $\checkmark$ |
|  | Subsequent FTMs within 12 months | 80\% | 74\% | $\checkmark$ |
|  | Subsequent FTMs after 12 months -Reunification Goal | 90\% | 80\% | $\checkmark$ |
|  | Initial Case Plans- for Children Entering Placement | 95\% | 96\% | $\checkmark$ |
|  | Timeliness of Current Plans | 95\% | 95\% | $\checkmark$ |
|  | Caseworker Contacts with Children - NewPlacement/ Placement Change | 93\% | 93\% | $\checkmark$ |


| TO BE MAINTAINED CONT. Successfully Maintained |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Measure Description | Target | Performance |  |
|  | Caseworker Contact with Children in Placement | 93\% | 98\% | $\checkmark$ |
|  | Parent-Child Visits -weekly | 60\% | 85\% | $\checkmark$ |
|  | Parent-Child Visits - biweekly | 85\% | 96\% | $\checkmark$ |
|  | Independent Living Assessments | 90\% | 88\% | $\checkmark$ |
|  | Educational Needs | 80\% | 87\% | $\checkmark$ |
|  | Quality of Case Planning and Services | 75\% | 63\% | $\checkmark$ |
|  | Housing (July - Dec 2016) | 95\% | 95\% | $\checkmark$ |
|  | Employment/Education (July - Dec 2016) | 85\% | 90\% | $\checkmark$ |
|  | Placing Siblings groups of 2 \& 3 (CY 2016) | 80\% | 78\% | $\checkmark$ |
|  | Placing Siblings groups of 4 or More (CY 2016) | 80\% | 84\% | $\checkmark$ |
|  | Recruitment for Sibling Homes Serving Four or More (CY 2016) | Met | Met | $\checkmark$ |
|  | Placement Stability-Children in Care 13-24 Months (CY 2014) | 88\% | 95\% | $\checkmark$ |
|  | Abuse and Neglect of Children in Foster Care (CY 2016) | 0.49\% | 0.11\% | $\checkmark$ |
|  | Repeat Maltreatment In-home (CY 2015) | 7.2\% | 6.5\% | $\checkmark$ |
|  | Maltreatment Post-Reunification (CY 2013) | 6.9\% | 6.5\% | $\checkmark$ |
|  | Permanency within 12 Months (CY 2015) | 42\% | 42\% | $\checkmark$ |


| FOUNDATIONAL ELEMENTS |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Data Transparency successfully maintained |  |  |  | $\checkmark$ |
| Case Practice Model successfully maintained |  |  |  | $\checkmark$ |
| State Central Registry successfully maintained |  |  |  | $\checkmark$ |
| Appropriate Placements successfully maintained |  |  |  | $\checkmark$ |
| Service Array successfully maintained |  |  |  | $\sqrt{ }$ |
| Medical/Behavioral Health Services successfully maintained |  |  |  | $\checkmark$ |
| Training successfully maintained |  |  |  | $\checkmark$ |
| Flexible Funding successfully maintained |  |  |  | $\checkmark$ |
| Resource Family Care Support Rates successfully maintained |  |  |  | $\checkmark$ |
| Permanency successfully maintained |  |  |  | $\checkmark$ |
| Adoption Practice successfully maintained |  |  |  | $\checkmark$ |
| TO BE ACHIEVED |  |  |  |  |
|  | Measure Description | Target | Performance |  |
|  | Subsequent FTMs after 12 months Other than Reunification Goal | 90\% | 85\% | $\square$ |
|  | Caseworker Contacts with Family When Goal is Reunification | 90\% | 84\% | $\square$ |
|  | Child Visits with Siblings | 85\% | 76\% | $\square$ |
|  | Quality Investigations (June 2016) | 85\% | 83\% | $\square$ |
|  | Quality of Teaming (CY 2016) | 75\% | 49\% | $\square$ |
|  | Quality of Case Plans (CY 2016) | 80\% | 49\% | $\square$ |
|  | Services to Support Transitions (CY 2016) | 80\% | 66\% | $\square$ |
|  | Needs Assessment (July - Dec 2016) | n/a | Partial | $\square$ |
| Outcome Measures Annually | Placement Stability- Children in Care 13-24 Months (CY 2015) | 84\% | 84\% | $\square$ |
|  | Re-entry to Placement (CY 2014) | 9\% | 12\% | $\square$ |
|  | Permanency within 24 Months (CY 2014) | 66\% | 65\% | $\square$ |
|  | Permanency within 36 Months (CY 2013) | 80\% | 78\% | $\square$ |
|  | Permanency within 48 Months (CY 2012) | 86\% | 85\% | $\square$ |

SUSTAINABILTY AND EXIT PLAN
Key Performance Indicators
On or About September 30th , 2017

| "To Be Achieved" Measures |  |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Month | ${ }^{1}$ Performance | Exit Plan <br> Target | \% to Meet <br> Target |  |  |  |  |  |  |  |
| Subsequent FTMs after 12 Months - Other than Reunification Goal | September '17 | $97 \%$ | $90 \%$ | $0 \%$ |  |  |  |  |  |  |  |
| CW visits Parent 2x/Month | September '17 | $70 \%$ | $90 \%$ | $-20 \%$ |  |  |  |  |  |  |  |
| Child Visit with Siblings | September '17 | $68 \%$ | $85 \%$ | $-17 \%$ |  |  |  |  |  |  |  |


| "To Be Maintained" Measures |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Month | Performance | Exit Plan Target | \% to Meet Target |  |
| Initial FTMs within 45 days | August '17 | 83\% | 80\% | 0\% |  |
| Subsequent FTMs within 12 Months | September '17 | 80\% | 80\% | 0\% |  |
| Subsequent FTMs after 12 Months - Reunification Goal ( $\mathrm{n}=32$ ) | September '17 | 78\% | 90\% | -12\% |  |
| Investigation Timeliness CP\&P 60 days | July '17 | 85\% | 85\% | 0\% |  |
| Investigation Timeliness CP\&P 90 days | July '17 | 94\% | 95\% | -1\% |  |
| Investigation Timeliness IAIU | September '17 | 85\% | 80\% | 0\% |  |
| Initial Case Plans | September '17 | 95\% | 95\% | 0\% |  |
| Ongoing Case Plans | September '17 | 94\% | 95\% | -1\% |  |
| Parent-Child Weekly Visit ${ }^{2}$ | September '17 | 60\% | 60\% | 0\% |  |
| Parent-Child Visits Biweekly | September '17 | 73\% | 85\% | -12\% |  |
| CW visits Child Monthly (at placement site) ${ }^{3}$ | September '17 | 96\% | 93\% | 0\% |  |
| CW visits Child $2 x /$ Month for first 2 Months in placement | July '17 | 93\% | 93\% | 0\% |  |
| Ind. Living Assessments 14-18 yrs | September '17 | 93\% | 90\% | 0\% |  |
| Supervisor Worker Ratio | September '17 | 100\% | 95\% | 0\% |  |
| Caseloads: IAIU Investigators | September '17 | 100\% | 95\% | 0\% |  |
| Caseloads: Intake | September '17 | 97\% | 90\% | 0\% |  |
| Caseloads: Permanency | September '17 | 100\% | 95\% | 0\% |  |
| Caseloads: Adoption | September '17 | 98\% | 95\% | 0\% |  |
| The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target. |  |  |  |  |  |

${ }^{1}$ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.
${ }^{2}$ Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.
${ }^{3}$ Caseworker visits with Children in Placement (all locations) September 2017 (98\%)

DCF At Glance Dashboard
On or About September 30th, 2017

${ }^{1}$ Some children may be served by both CP\&P and CSOC and are over-represented in the final count of children served in the month.
${ }^{2}$ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.
${ }^{3}$ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.
${ }^{4}$ Families served by DCF includes CP\&P families and FCP families. FCP families served data has a one month lag.
${ }^{5}$ CSOC Children may receive multiple services and are counted multiple times.
${ }^{6}$ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.
${ }^{7}$ The cumulative number of human trafficking referrals between November 2013 and September 2017 was 584. This figure could change depending on when the data is extracted.
${ }^{8}$ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Section I: Child Protection \& Permanency

| CP\&P Quick Facts |  |  |
| :---: | :---: | :---: |
| Data in this chart includes children up to age 20.99 | Sep-17 | $\begin{gathered} \Delta \text { from Sep } \\ 2016 \end{gathered}$ |
| Families Under CP\&P Supervision | 23,351 | 1\% |
| Children Under CP\&P Supervision | 46,409 | 1\% |
| Children Receiving CP\&P In-Home Services | 40,047 | 3\% |
| Children in CP\&P Out-of-Home Placement <br> Resource Family (non-Kin) <br> (52.8\%) <br> Resource Family Kinship <br> (38.3\%) <br> Group and Residential <br> (7.4\%) <br> Independent Living <br> (1.5\%) | 6,362 | -9\% |
| Children Legally Free for Adoption (Excludes TPR Appeals) | 1,099 | -2\% |
| Finalized Adoptions to date (CY2017) - As 9/30/2017 | 686 | -6\% |
| Children in Subsidized Kinship Legal Guardianship | 1,817 | -4\% |
| Children in Subsidized Adoptions | 13,845 | 0\% |
| Entries to Care | 359 | -2\% |
| Exits from Care | 391 | -3\% |

## Children in Out-of-Home Placement:

Annual Entries, Exits and Monthly Point in Time Children in Placement


Point I I Time data is based on data as of the last day of each mont
Point In Time data is based on data as of the last day
Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes $n=14,750$


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS \& CWS Referrals


CWS Referrals Assigned to Local Offices


Section I: Child Protection \& Permanency



Referrals to Early Intervention October-September 2017


Worker - Child Visits


Parent - Child Visits


## Section I: Child Protection \& Permanency

Worker- Parent Visits \& Sibling Visits


Medical Assessments for



Immunizations for
Children in ОOHP


Initial \& Ongoing Case Plans


Children in OOHP with Annual
Dental Exams June 2017 $n=4,003$


## Section II: Adolescent Services




IAIU Caseload Report
Statewide
No more than 8 new investigations and 12 cases/month


## Section IV: Children's System of Care



Mobile Response Stabilization Services (MRSS) Dispatched


## Section V: Family \& Community Partnerships



## Section VI: Division on Women

Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)


Top 5 Counties with Residential DV Shelters Over Capacity women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space


Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clienst not admitted during the entire time period (sum of Q1, Q2, Q3, and
*Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients


Top 5 Counties with Unmet Need for Non-Residential DV Services Domestic Violence Victims Waiting for Non-Residential Services


Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP\&P Key Performance Indicators by Local Office - 6 Months View

|  | Met Target |  |  |  | Within 10\% of Meeting Target |  |  |  |  | < 60\% of Final Target |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Office | $\begin{array}{\|c\|} \hline \text { Measure } \\ 6 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 9 \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 10 \\ \hline \end{array}$ | Measure $13$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 14 \end{array}$ | Measure $16$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 17 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 18 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 19 \\ \hline \end{array}$ | $\begin{array}{\|c} \hline \text { Measure } \\ 22 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 28 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Measure } \\ 29 \end{array}$ | $\begin{gathered} \hline \text { Measure } \\ 30 \\ \hline \end{gathered}$ |
| Atlantic East | 97\% | 96\% | 98\% | 93\% | 97\% | 100\% | 90\% | 100\% | 100\% | 100\% | 83\% | 63\% | 78\% |
| Atlantic West | 92\% | 91\% | 98\% | 92\% | 98\% | 66\% | 57\% |  | 98\% | 97\% | 66\% | 49\% | 66\% |
| Bergen Central | 100\% | 93\% | 99\% | 98\% | 100\% | 100\% | 100\% |  | 100\% | 100\% | 89\% | 73\% | 83\% |
| Bergen South | 100\% | 96\% | 100\% | 98\% | 98\% | 97\% | 97\% |  | 90\% | 100\% | 89\% | 72\% | 84\% |
| Burlington East | 87\% | 96\% | 92\% | 71\% | 92\% | 91\% | 53\% | 100\% | 53\% | 94\% | 80\% | 61\% | 79\% |
| Burlington West | 91\% | 89\% | 93\% | 56\% | 86\% | 69\% | 46\% | 100\% | 65\% | 88\% | 71\% | 73\% | 78\% |
| Camden Central | 96\% | 94\% | 94\% | 84\% | 94\% | 90\% | 97\% | 100\% | 100\% | 82\% | 80\% | 56\% | 76\% |
| Camden East | 96\% | 91\% | 97\% | 68\% | 89\% | 96\% | 92\% |  | 100\% | 100\% | 67\% | 69\% | 75\% |
| Camden North | 81\% | 85\% | 95\% | 46\% | 70\% | 61\% | 22\% |  | 83\% | 77\% | 63\% | 60\% | 73\% |
| Camden South | 85\% | 88\% | 99\% | 88\% | 97\% | 94\% | 35\% | 100\% | 82\% | 91\% | 83\% | 67\% | 82\% |
| Cape May | 100\% | 95\% | 97\% | 88\% | 96\% | 85\% | 85\% |  | 89\% | 98\% | 83\% | 59\% | 75\% |
| Cumberland East | 94\% | 92\% | 97\% | 83\% | 90\% | 86\% | 42\% |  | 97\% | 94\% | 75\% | 66\% | 78\% |
| Cumberland West | 96\% | 95\% | 98\% | 74\% | 90\% | 92\% | 66\% | 100\% | 81\% | 94\% | 75\% | 57\% | 74\% |
| Essex Central | 96\% | 87\% | 92\% | 91\% | 96\% | 86\% | 27\% | 100\% | 70\% | 78\% | 62\% | 48\% | 64\% |
| Essex North | 88\% | 92\% | 100\% | 90\% | 98\% | 69\% | 33\% |  | 58\% | 81\% | 77\% | 54\% | 77\% |
| Essex South | 96\% | 86\% | 95\% | 90\% | 96\% | 61\% | 64\% | 100\% | 64\% | 74\% | 61\% | 49\% | 65\% |
| Gloucester East | 100\% | 98\% | 99\% | 71\% | 92\% | 100\% | 100\% | 100\% | 100\% | 97\% | 73\% | 64\% | 78\% |
| Gloucester West | 99\% | 97\% | 98\% | 94\% | 98\% | 96\% | 98\% | 100\% | 97\% | 90\% | 70\% | 57\% | 70\% |
| Hudson Central | 100\% | 85\% | 100\% | 94\% | 97\% | 100\% | 86\% | 80\% | 100\% | 80\% | 86\% | 59\% | 77\% |
| Hudson North | 96\% | 100\% | 98\% | 90\% | 94\% | 80\% | 50\% | 100\% | 100\% | 100\% | 79\% | 83\% | 87\% |
| Hudson South | 99\% | 95\% | 98\% | 79\% | 91\% | 92\% | 93\% | 75\% | 88\% | 100\% | 83\% | 63\% | 74\% |
| Hudson West | 100\% | 100\% | 99\% | 92\% | 96\% | 100\% | 83\% | 33\% | 96\% | 100\% | 90\% | 68\% | 83\% |
| Hunterdon | 100\% | 85\% | 95\% | 78\% | 95\% | 100\% | 67\% |  | 100\% | 100\% | 71\% | 68\% | 81\% |
| Mercer North | 96\% | 65\% | 86\% | 64\% | 93\% | 71\% | 23\% | 80\% | 85\% | 80\% | 44\% | 44\% | 61\% |
| Mercer South | 92\% | 84\% | 98\% | 77\% | 95\% | 77\% | 86\% | 100\% | 97\% | 82\% | 74\% | 69\% | 81\% |
| Middlesex Central | 88\% | 77\% | 96\% | 91\% | 97\% | 73\% | 67\% | 100\% | 67\% | 67\% | 67\% | 53\% | 71\% |
| Middlesex Coastal | 100\% | 98\% | 100\% | 96\% | 99\% | 58\% | 68\% | 100\% | 90\% | 97\% | 71\% | 66\% | 78\% |
| Middlesex West | 72\% | 76\% | 96\% | 88\% | 95\% | 92\% | 10\% | 100\% | 85\% | 84\% | 56\% | 49\% | 65\% |
| Monmouth North | 99\% | 100\% | 100\% | 93\% | 98\% | 100\% | 100\% | 100\% | 100\% | 100\% | 71\% | 63\% | 71\% |
| Monmouth South | 96\% | 96\% | 98\% | 92\% | 98\% | 96\% | 50\% | 100\% | 100\% | 100\% | 87\% | 57\% | 71\% |
| Morris East | 100\% | 100\% | 99\% | 94\% | 96\% | 83\% | 100\% | 100\% | 83\% | 82\% | 80\% | 74\% | 79\% |
| Morris West | 90\% | 95\% | 98\% | 86\% | 95\% | 71\% | 55\% |  | 74\% | 50\% | 82\% | 70\% | 82\% |
| Newark Center City | 94\% | 81\% | 91\% | 84\% | 95\% | 76\% | 36\% | 50\% | 70\% | 93\% | 56\% | 55\% | 68\% |
| Newark Northeast | 100\% | 78\% | 93\% | 75\% | 94\% | 78\% | 74\% | 64\% | 71\% | 97\% | 60\% | 57\% | 73\% |
| Newark South | 94\% | 84\% | 96\% | 76\% | 92\% | 99\% | 88\% | 60\% | 98\% | 94\% | 49\% | 56\% | 63\% |
| Ocean North | 100\% | 93\% | 98\% | 88\% | 96\% | 96\% | 86\% | 100\% | 95\% | 100\% | 66\% | 62\% | 78\% |
| Ocean South | 100\% | 96\% | 99\% | 93\% | 99\% | 83\% | 84\% | 100\% | 95\% | 100\% | 65\% | 57\% | 77\% |
| Passaic Central | 91\% | 86\% | 97\% | 87\% | 95\% | 94\% | 80\% | 100\% | 100\% | 96\% | 54\% | 43\% | 57\% |
| Passaic North | 92\% | 89\% | 96\% | 95\% | 98\% | 77\% | 70\% | 100\% | 100\% | 86\% | 65\% | 55\% | 68\% |
| Salem | 97\% | 96\% | 99\% | 93\% | 99\% | 83\% | 88\% |  | 100\% | 91\% | 88\% | 65\% | 83\% |
| Somerset | 100\% | 88\% | 96\% | 86\% | 95\% | 72\% | 95\% | 89\% | 100\% | 100\% | 82\% | 81\% | 87\% |
| Sussex | 100\% | 89\% | 98\% | 90\% | 97\% | 64\% | 50\% |  | 60\% | 100\% | 74\% | 71\% | 80\% |
| Union Central | 99\% | 74\% | 98\% | 90\% | 98\% | 75\% | 75\% | 75\% | 100\% | 71\% | 75\% | 60\% | 81\% |
| Union East | 98\% | 92\% | 95\% | 83\% | 94\% | 86\% | 54\% | 57\% | 77\% | 92\% | 65\% | 58\% | 66\% |
| Union West | 100\% | 100\% | 99\% | 94\% | 99\% | 100\% | 93\% |  | 93\% | 92\% | 71\% | 54\% | 69\% |
| Warren | 95\% | 85\% | 87\% | 84\% | 95\% | 73\% | 56\% | 100\% | 100\% | 82\% | 76\% | 68\% | 80\% |
| Statewide | 95\% | 90\% | 96\% | 85\% | 95\% | 85\% | 71\% | 82\% | 89\% | 91\% | 70\% | 60\% | 74\% |

Blank cells mean that the office did not have any children eligible for that messure during that period.

| Measure \# | Description of the Measure | Final <br> Target | Time Period Analyzed |
| :---: | :---: | :---: | :---: |
| M\# 6 | Ongoing Case Plans | 95\% | April'17-September'17 |
| M\# 9 | Caseworker Visits with Children 2x/Month in 1st\& 2nd Months of placement | 93\% | February'17-July'17 |
| M\# 10 | Monthly Caseworker Visits with Children at child's placement site ${ }^{2}$ | 93\% | April'17-September'17 |
| M\# 13 | Investigation Completion within 60 days | 85\% | February'17-July'17 |
| M\# 14 | Investigation Completion within 90 days | 95\% | February'17-July'17 |
| M\# 16 | Initial Family Team Meeting (FTMs) within 45 days of Child Removal | 80\% | March'17-August'17 |
| M\# 17 | 3 Subsequent FTMs within 12 Months of Child Removal | 80\% | April'17-September'17 |
| M\# 18 | 3 Subsequent FTMs after 12 Months in Placement - Reunification Goal | 90\% | April'17-September'17 |
| M\# 19 | 2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal | 90\% | April'17-September'17 |
| M\# 22 | Initial Case Plans within 30 Days of Child Removal | 95\% | April'17-September'17 |
| M\# 28 | Caseworker visits Parent 2x/Month | 90\% | April'17-September'17 |
| M\# 29 | Weekly Parent/Child Visits - Average weekly visits for 6 weeks. | 60\% | 8/26/2017-9/30/2017 |
| M\# 30 | Bi-weekly Parent-Child Visits | 85\% | April'17-September'17 |

[^0]
## Worker and Office Caseloads by Worker Type and by Local Office - September 2017

| Local Office | Met Target |  | < $70 \%$ of workers in compliance |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ${ }^{1}$ Intake |  | ${ }^{2}$ Permanency |  | ${ }^{3}$ Adoption |  |
|  | Worker Compliance | Office Compliant? Yes/No | Worker Compliance | Office Compliant? Yes/No | Worker Compliance | Office Compliant? Yes/No |
| Atlantic East | 100\% | Yes | 100\% | Yes |  |  |
| Atlantic West | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Bergen Central | 95\% | Yes | 100\% | Yes | 100\% | Yes |
| Bergen South | 97\% | Yes | 100\% | Yes | 100\% | Yes |
| Burlington East | 96\% | Yes | 100\% | Yes | 100\% | Yes |
| Burlington West | 73\% | No | 100\% | Yes | 100\% | Yes |
| Camden Central | 96\% | Yes | 100\% | Yes | 75\% | No |
| Camden East | 96\% | Yes | 100\% | Yes | 100\% | Yes |
| Camden North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Camden South | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Cape May | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Cumberland East | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Cumberland West | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Essex Central | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Essex North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Essex South | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Gloucester East | 100\% | Yes | 100\% | Yes |  |  |
| Gloucester West | 100\% | Yes | 100\% | Yes | 92\% | No |
| Hudson Central | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Hudson North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Hudson South | 82\% | No | 100\% | Yes | 67\% | No |
| Hudson West | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Hunterdon | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Mercer North | 86\% | No | 94\% | No | 100\% | Yes |
| Mercer South | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Middlesex Central | 88\% | No | 100\% | Yes | 100\% | Yes |
| Middlesex Coastal | 86\% | No | 100\% | Yes | 100\% | Yes |
| Middlesex West | 96\% | Yes | 100\% | Yes | 100\% | Yes |
| Monmouth North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Monmouth South | 100\% | Yes | 95\% | Yes | 100\% | Yes |
| Morris East | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Morris West | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Newark Center City | 96\% | Yes | 100\% | Yes | 100\% | Yes |
| Newark Northeast | 96\% | Yes | 96\% | Yes | 100\% | Yes |
| Newark South | 93\% | Yes | 100\% | Yes | 100\% | Yes |
| Ocean North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Ocean South | 97\% | Yes | 100\% | Yes | 100\% | Yes |
| Passaic Central | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Passaic North | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Salem | 75\% | No | 100\% | Yes | 100\% | Yes |
| Somerset | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Sussex | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Union Central | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Union East | 100\% | Yes | 100\% | Yes | 75\% | No |
| Union West | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Warren | 100\% | Yes | 100\% | Yes | 100\% | Yes |
| Statewide ${ }^{4}$ | 97\% | Yes | 100\% | Yes | 98\% | Yes |

1 Intake

- Intake worker compliance: \% of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90\%
- Office Compliance: \% of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target $=95 \%$


## 2 Permanency

- Permanency worker compliance: \% of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95\% - Office Compliance: \% of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95\%


## 3 Adoption

- Adoption worker compliance: \% of adoption workers who meet the caseload standards of 15 or fewer children. Target =95\%

Office Compliance: \% of offices that meet the caseload standards of 15 or fewer children. Target $=95 \%$

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.


## 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.


[^0]:    ${ }^{1}$ Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

