

Commissioner's Monthly Report November 2017

Allison Blake, Ph.D., L.S.W Commissioner



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Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



TO BE MAINTAINED Successfully Maintained

	Successfully Mc	innenne		
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	100%	•
	Intake Workers Caseload	90%	95%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	•
	Permanency Workers Caseload	95%	100%	✓
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	•
Ca	Adoption Workers Caseload	95%	97%	1
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	~
	Adequacy of DAsG Staffing	100%	100%	~
	Child Health Units	Met	Met	~
	Timeliness of Investigation Completion (60 days)	85%	84%	•
	Timeliness of Investigation Completion (90 days)	95%	95%	•
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	•
res	Initial Family Team Meetings	80%	84%	1
Process Measures	Subsequent FTMs within 12 months	80%	74%	•
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	•
	Initial Case Plans- for Children Entering Placement	95%	96%	•
	Timeliness of Current Plans	95%	95%	•
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	~

TO BE MAINTAINED CONT. Successfully Maintained

	Measure Description	Target	Performance	
res	Caseworker Contact with Children in Placement	93%	98%	~
Measu	Parent-Child Visits –weekly	60%	85%	✓
Process Measures	Parent-Child Visits – biweekly	85%	96%	<
Pro	Independent Living Assessments	90%	88%	•
ually	Educational Needs	80%	87%	✓
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	~
/ Meas	Housing (July - Dec 2016)	95%	95%	✓
Quality	Employment/Education (July - Dec 2016)	85%	90%	1
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	1
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	~
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	•
Outcome Measures Annually	Placement Stability- Children in Care 13–24 Months (CY 2014)	88%	95%	•
me Mea:	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	•
Outco	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	1
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	•
	Permanency within 12 Months (CY 2015)	42%	42%	1

FOUNDATIONAL ELEMENTS

Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	✓
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACH	IEVEC)	
	Measure Description	Target	Performance	
sures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%	
Pro	Child Visits with Siblings	85%	76%	
IJ	Quality Investigations (June 2016)	85%	83%	
Anna	Quality of Teaming (CY 2016)	75%	49%	
sens	Quality of Case Plans (CY 2016)	80%	49%	
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%	
Qué	Needs Assessment (July - Dec 2016)	n/a	Partial	
ually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%	
s Ann	Re-entry to Placement (CY 2014)	9%	12%	
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%	
itcome	Permanency within 36 Months (CY 2013)	80%	78%	
0	Permanency within 48 Months (CY 2012)	86%	85%	



SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About September 30th , 2017

"To Be Achieved" Measures										
	Month	¹ Performance	Exit Plan	% to Meet						
	WOITT	Performance	Target	Target						
Subsequent FTMs after 12 Months - Other than Reunification Goal	September '17	97%	90%	0%						
CW visits Parent 2x/Month	September '17	70%	90%	-20%						
Child Visit with Siblings	September '17	68%	85%	-17%						

	Month	Performance	Exit Plan Target	% to Meet Target
Initial FTMs within 45 days	August '17	83%	80%	0%
Subsequent FTMs within 12 Months	September '17	80%	80%	0%
Subsequent FTMs after 12 Months - Reunification Goal (n=32)	September '17	78%	90%	-12%
Investigation Timeliness CP&P 60 days	July '17	85%	85%	0%
Investigation Timeliness CP&P 90 days	July '17	94%	95%	-1%
Investigation Timeliness IAIU	September '17	85%	80%	0%
Initial Case Plans	September '17	95%	95%	0%
Ongoing Case Plans	September '17	94%	95%	-1%
Parent-Child Weekly Visit ²	September '17	60%	60%	0%
Parent-Child Visits Biweekly	September '17	73%	85%	-12%
CW visits Child Monthly (at placement site) ³	September '17	96%	93%	0%
CW visits Child 2x/Month for first 2 Months in placement	July '17	93%	93%	0%
Ind. Living Assessments 14-18 yrs	September '17	93%	90%	0%
Supervisor Worker Ratio	September '17	100%	95%	0%
Caseloads: IAIU Investigators	September '17	100%	95%	0%
Caseloads: Intake	September '17	97%	90%	0%
Caseloads: Permanency	September '17	100%	95%	0%
Caseloads: Adoption	September '17	98%	95%	0%

The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) September 2017 (**98%**)



DCF At Glance Dashboard

On or About September 30th, 2017

DCF At a Glance		CSOC ⁵ Quick Facts							
DCF: Total Children Served in the Month ¹	79,729	Youth Open with CSOC (unduplicated count)	33,320						
CP&P: Children/Youth Served	46,409	DD Eligible Children (unduplicated count)	14,442						
OOH Setting (< 18)	6,027	MRSS: Dispatches in the month	1,878						
In-Home Setting (< 18)	38,313	MRSS: Interventions (includes prior dispatches)	1,164						
Youth 18-21	2,069	Remained in same Living situation	94%						
OOH Setting (>18)	335								
Youth Open with CSOC ²	33,320	Care Management: Children Served	11,532						
		OOH Behavioral Health Settings: Children Served 10	1,174						
FCP: Total Clients Served ³	10,135	Placed out of State	1						
DOW: Total Clients Served (Monthly)	11,475								
DCF: Families Served in the Month ⁴	31,457	PerformCare Calls	8,552						
CP&P	23,351	DD Related Calls	1,676						
FCP (Family Success Centers & Home Visiting)	8,106	Sandy Related Calls	221						

Hotline Referrals	14,750	FSCs: Families Served (August)	3,977
CPS Reports	32%	Home Visiting: Families Served (August)	4,129
CWS Referrals	11%	SBYSP: Clients Served (August)	2,029
Number of Human Trafficking Referrals ⁷	11		
Response Timeliness (August 2017)	98%	DV Services: Clients Served (August)	1,326
Monthly Staff Contacts/Children OOH (August 2017)	96%	Residential	18%
Entries to Care	359	Non-Residential	82%
Shelter Placements (August 2017)		SAARC: Clients Served (August)	894
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (August)	456
Youth > 13 in shelters less than 30 days ⁸	90%	New Clients	31%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,662	Rape Prevention Clients Served (August)	8,799

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between <u>November 2013</u> and September <u>2017</u> was 584. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

 $* OOH \ Behavioral \ Health \ Settings: \ Children \ Served \ - \ Excludes \ Youth \ in \ Detention \ Alternatives \ and \ Diagnostic \ Settings.$

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

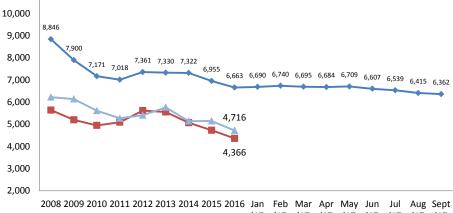


11,000

Section I: Child Protection & Permanency

CP&P C	Quick Facts		
Data in this chart includes children up to age 20.99	Sep-17	Δ from Sep 2016	
Families Under CP&P Supervision		23,351	1%
Children Under CP&P Supervision		46,409	1%
Children Receiving CP&P In-Home Services		40,047	3%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(52.8%)		
Resource Family Kinship	(38.3%)	6,362	-9%
Group and Residential	(7.4%)		
Independent Living	(1.5%)		
Children Legally Free for Adoption (Excludes T	PR Appeals)	1,099	-2%
Finalized Adoptions to date (CY2017) - As 9/30)/2017	686	-6%
Children in Subsidized Kinship Legal Guardians	1,817	-4%	
Children in Subsidized Adoptions		13,845	0%
Entries to Care		359	-2%
Exits from Care		391	-3%

Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement

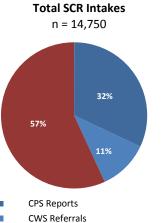


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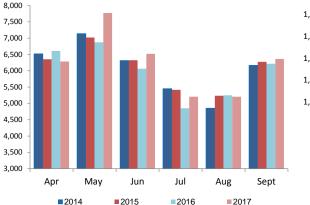
-----Children in Placement-Point in Time -----Entries ------Exits

Point In Time data is based on data as of the last day of each month.

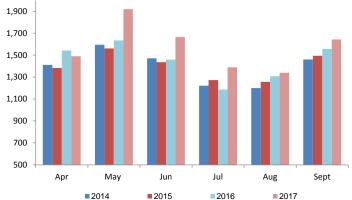




CPS & CWS Referrals



CWS Referrals Assigned to Local Offices



- Non CPS/CWS Child Related Calls

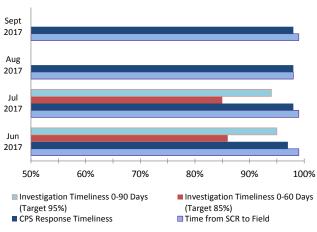


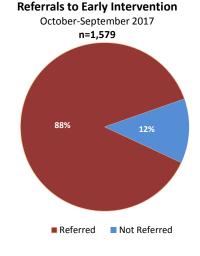
Section I: Child Protection & Permanency

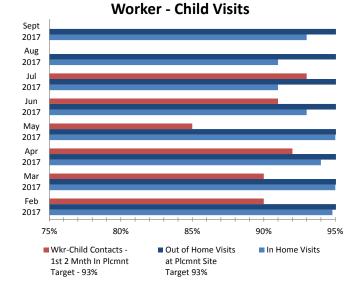
Response and Investigation Timeliness

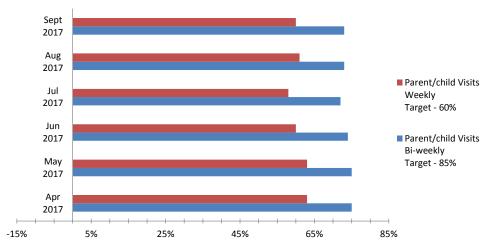
Caseload Compliance (Individual Worker Level)











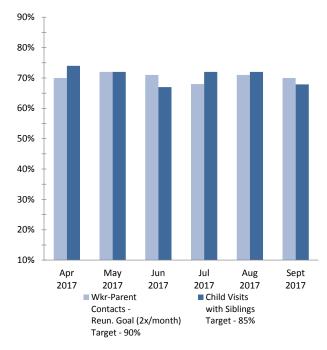
Parent - Child Visits

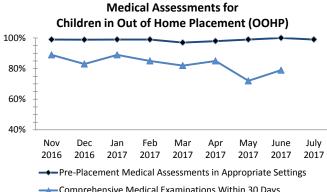
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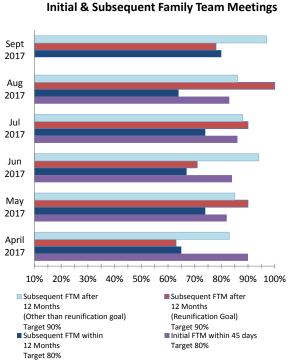


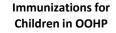
Section I: Child Protection & Permanency

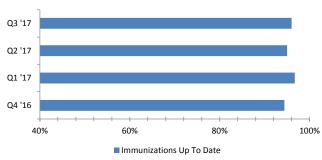
Worker- Parent Visits & Sibling Visits



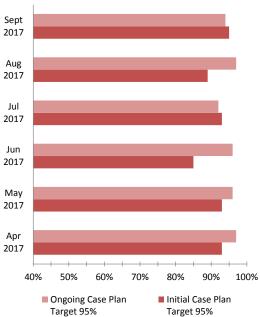






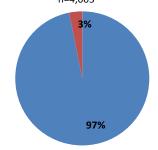


Initial & Ongoing Case Plans



Children in OOHP with Annual Dental Exams

June 2017 n=4,003





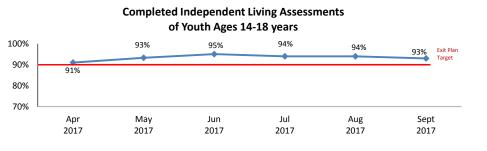
Section II: Adolescent Services

OAS Quick Facts (September 2017)

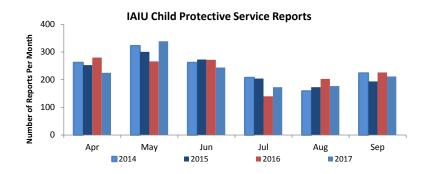
Youth 18-21 years old served by CP&P ⁴	2,069	
Youth served "In Home" living with a parent/r independently⁵	1,734	
Youth served "Out-of-Home"		
Family Based Setting	(56%)	335
Congregate Care Setting	(21%)	555
Independent Living	(22%)	
Youth Receiving Adoption or KLG Subsidy		623

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency.

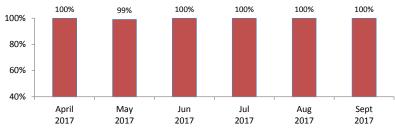


Section III: Institutional Abuse Investigation Unit

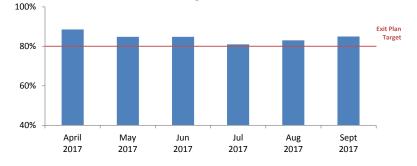


IAIU Caseload Report Statewide

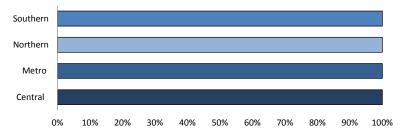




IAIU Investigation Timeliness



IAIU Caseload Report by Region September 2017

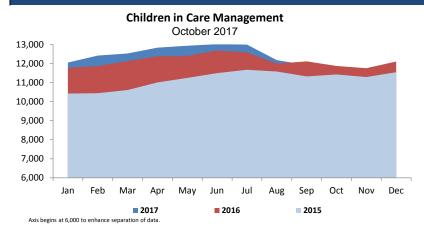


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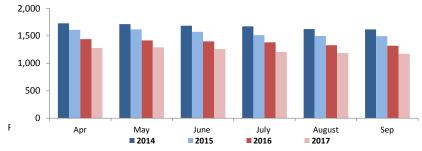


Section IV: Children's System of Care

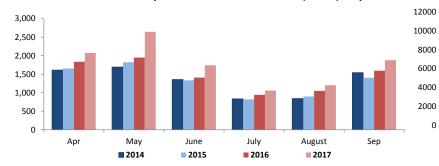
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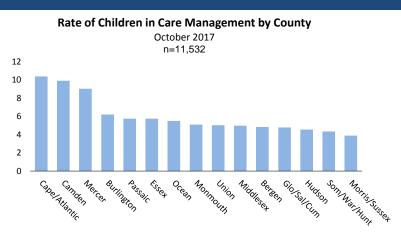


Children in Out of Home Treatment Settings

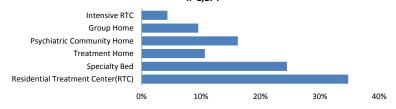


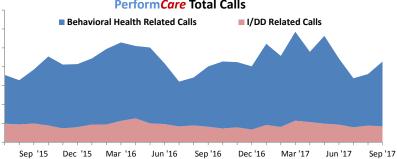
Mobile Response Stabilization Services (MRSS) Dispatched 14000





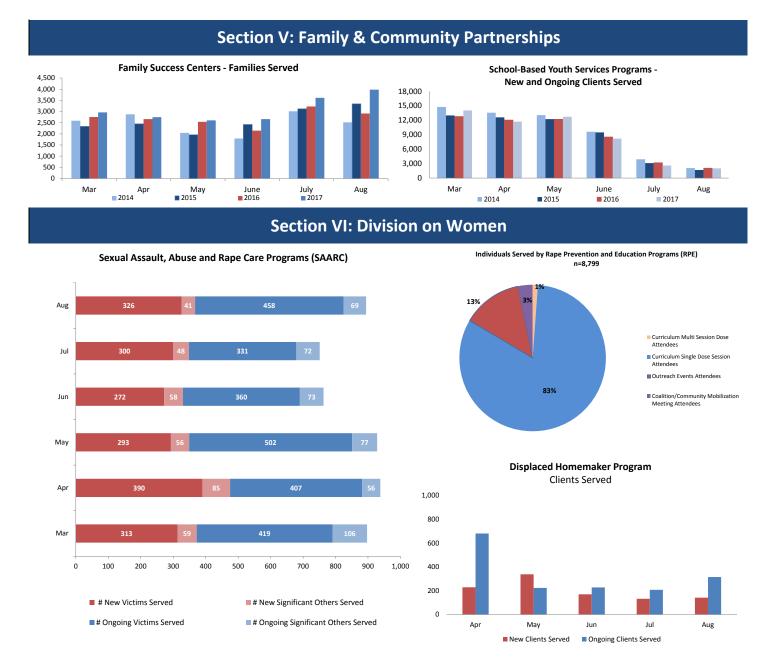
Children in Out-of-Home Treatment Settings September2017 n=1,174





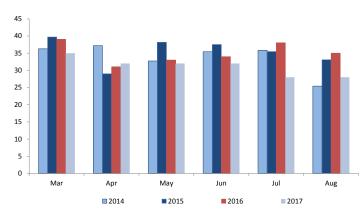
PerformCare Total Calls



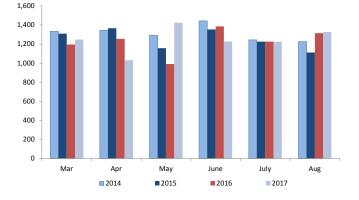




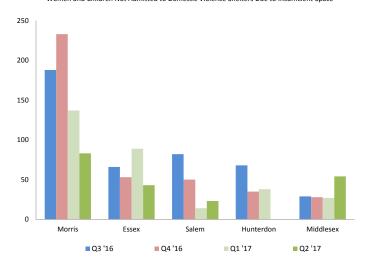
Section VI: Division on Women



Residential Domestic Violence Programs: Victims' Average Length of Stay (days) Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients

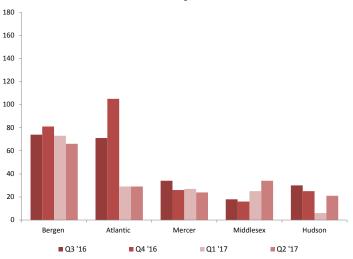


Top 5 Counties with Residential DV Shelters Over Capacity Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clienst not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

	Met	Target			Within 10% of Meeting Target						< 60% of Final Target				
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure		
	6	9	10	13	14	16	17	18	19	22	28	29	30		
Atlantic East	97%	96%	98%	93%	97%	100%	90%	100%	100%	100%	83%	63%	78%		
Atlantic West	92%	91%	98%	92%	98%	66%	57%		98%	97%	66%	49%	66%		
Bergen Central	100%	93%	99%	98%	100%	100%	100%		100%	100%	89%	73%	83%		
Bergen South	100%	96%	100%	98%	98%	97%	97%		90%	100%	89%	72%	84%		
Burlington East	87%	96%	92%	71%	92%	91%	53%	100%	53%	94%	80%	61%	79%		
Burlington West	91%	89%	93%	56%	86%	69%	46%	100%	65%	88%	71%	73%	78%		
Camden Central	96%	94%	94%	84%	94%	90%	97%	100%	100%	82%	80%	56%	76%		
Camden East	96%	91%	97%	68%	89%	96%	92%		100%	100%	67%	69%	75%		
Camden North	81%	85%	95%	46%	70%	61%	22%		83%	77%	63%	60%	73%		
Camden South	85%	88%	99%	88%	97%	94%	35%	100%	82%	91%	83%	67%	82%		
Cape May	100%	95%	97%	88%	96%	85%	85%		89%	98%	83%	59%	75%		
Cumberland East	94%	92%	97%	83%	90%	86%	42%		97%	94%	75%	66%	78%		
Cumberland West	96%	95%	98%	74%	90%	92%	66%	100%	81%	94%	75%	57%	74%		
Essex Central	96%	87%	92%	91%	96%	86%	27%	100%	70%	78%	62%	48%	64%		
Essex North	88%	92%	100%	90%	98%	69%	33%		58%	81%	77%	54%	77%		
Essex South	96%	86%	95%	90%	96%	61%	64%	100%	64%	74%	61%	49%	65%		
Gloucester East	100%	98%	99%	71%	92%	100%	100%	100%	100%	97%	73%	64%	78%		
Gloucester West	99%	97%	98%	94%	98%	96%	98%	100%	97%	90%	70%	57%	70%		
Hudson Central	100%	85%	100%	94%	97%	100%	86%	80%	100%	80%	86%	59%	77%		
Hudson North	96%	100%	98%	90%	94%	80%	50%	100%	100%	100%	79%	83%	87%		
Hudson South	99%	95%	98%	79%	91%	92%	93%	75%	88%	100%	83%	63%	74%		
Hudson West	100%	100%	99%	92%	96%	100%	83%	33%	96%	100%	90%	68%	83%		
Hunterdon	100%	85%	95%	78%	95%	100%	67%		100%	100%	71%	68%	81%		
Mercer North	96%	65%	86%	64%	93%	71%	23%	80%	85%	80%	44%	44%	61%		
Mercer South	92%	84%	98%	77%	95%	77%	86%	100%	97%	82%	74%	69%	81%		
Middlesex Central	88%	77%	96%	91%	97%	73%	67%	100%	67%	67%	67%	53%	71%		
Middlesex Coastal	100%	98%	100%	96%	99%	58%	68%	100%	90%	97%	71%	66%	78%		
Middlesex West	72%	76%	96%	88%	95%	92%	10%	100%	85%	84%	56%	49%	65%		
Monmouth North	99%	100%	100%	93%	98%	100%	100%	100%	100%	100%	71%	63%	71%		
Monmouth South	96%	96%	98%	92%	98%	96%	50%	100%	100%	100%	87%	57%	71%		
Morris East	100%	100%	99%	94%	96%	83%	100%	100%	83%	82%	80%	74%	79%		
Morris West	90%	95%	98%	86%	95%	71%	55%		74%	50%	82%	70%	82%		
Newark Center City	94%	81%	91%	84%	95%	76%	36%	50%	70%	93%	56%	55%	68%		
Newark Northeast	100%	78%	93%	75%	94%	78%	74%	64%	71%	97%	60%	57%	73%		
Newark South	94%	84%	96%	76%	92%	99%	88%	60%	98%	94%	49%	56%	63%		
Ocean North	100%	93%	98%	88%	96%	96%	86%	100%	95%	100%	66%	62%	78%		
Ocean South	100%	96%	99%	93%	99%	83%	84%	100%	95%	100%	65%	57%	77%		
Passaic Central	91%	86%	97%	87%	95%	94%	80%	100%	100%	96%	54%	43%	57%		
Passaic North	92%	89%	96%	95%	98%	77%	70%	100%	100%	86%	65%	55%	68%		
Salem	97%	96%	99%	93%	99%	83%	88%		100%	91%	88%	65%	83%		
Somerset	100%	88%	96%	86%	95%	72%	95%	89%	100%	100%	82%	81%	87%		
Sussex	100%	89%	98%	90%	97%	64%	50%	00,0	60%	100%	74%	71%	80%		
Union Central	99%	74%	98%	90%	98%	75%	75%	75%	100%	71%	75%	60%	81%		
Union East	98%	92%	95%	83%	94%	86%	54%	57%	77%	92%	65%	58%	66%		
Union West	100%	100%	99%	94%	99%	100%	93%	5770	93%	92%	71%	54%	69%		
Warren	95%	85%	87%	84%	95%	73%	56%	100%	100%	82%	76%	68%	80%		
Statewide	95%	90%	96%	85%	95%	85%	50% 71%	82%	89%	91%	70%	60%	74%		
Statewide	33/0	t have any c	50%	03/0	55/0	03/0	/1/0	02/0	03/0	51/0	10/0	0070	/ 4/0		

CP&P Key Performance Indicators by Local Office - 6 Months View

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	April'17-September'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	February'17-July'17
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	April'17-September'17
M# 13	Investigation Completion within 60 days	85%	February'17-July'17
M# 14	Investigation Completion within 90 days	95%	February'17-July'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March'17-August'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April'17-September'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	April'17-September'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April'17-September'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April'17-September'17
M# 28	Caseworker visits Parent 2x/Month	90%	April'17-September'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	8/26/2017-9/30/2017
M# 30	Bi-weekly Parent-Child Visits	85%	April'17-September'17

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



		Met Target	< 70% of workers in compliance			
	¹ Int	¹ Intake		² Permanency		ption
Local Office	Worker	Office	Worker	Office	Worker	Office
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant?
Address Track		Yes/No		Yes/No	•	Yes/No
Atlantic East	100%	Yes	100%	Yes	4000/	
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	95%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	96%	Yes	100%	Yes	100%	Yes
Burlington West	73%	No	100%	Yes	100%	Yes
Camden Central	96%	Yes	100%	Yes	75%	No
Camden East	96%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	92%	No
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	82%	No	100%	Yes	67%	No
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	86%	No	94%	No	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	88%	No	100%	Yes	100%	Yes
Middlesex Coastal	86%	No	100%	Yes	100%	Yes
Middlesex West	96%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	95%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	96%	Yes	100%	Yes	100%	Yes
Newark Northeast	96%	Yes	96%	Yes	100%	Yes
Newark South	93%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	97%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	75%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	75%	No
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide ⁴ 1 Intake	97%	Yes	100%	Yes	98%	Yes

Worker and Office Caseloads by Worker Type and by Local Office - September 2017

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.