

# Commissioner's Monthly Report October 2018

Christine Beyer Commissioner



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# **Sustainability and Exit Plan** Performance as of December 31, 2017 Monitor Report Release on July 18, 2018



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	97%	1	
	Intake Workers Caseload	90%	96%	1	
	Permanency Workers Caseload (Local Offices)	95%	100%	1	
	Permanency Workers Caseload	95%	100%	1	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	97%	1	
Ca	Adoption Workers Caseload	95%	98%	•	
	Supervisor/Worker Ratio	95%	100%	1	
	IAIU Investigators Caseload	95%	100%	1	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	83%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	1	
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	1	
es	Initial Family Team Meetings	80%	91%	1	
easun	Subsequent FTMs within 12 months	80%	83%	1	
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	85%	1	
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	100%	1	
	Initial Case Plans- for Children Entering Placement	95%	94%	1	
	Timeliness of Current Plans	95%	97%	1	
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	94%	1	

	Measure Description	Target	Performance	
nres	Caseworker Contact with Children in Placement	93%	96%	V
Meas	Parent-Child Visits –weekly	60%	80%	1
Process Measures	Parent-Child Visits – biweekly	85%	93%	•
Pro	Independent Living Assessments	90%	93%	V
ally	Educational Needs	80%	86%	V
Annu	Quality of Case Planning and Services	75%	74%	*
Quality Measues Annually	Housing (July - Dec 2017)	95%	92%	•
lity Me	Employment/Education (July - Dec 2017)	85%	95%	V
Qua	Quality Investigations (March 2018)	85%	91%	•
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	1
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	•
	Recruitment for Sibling Homes Serving Four or More (CY 2017)	Met	Met	V
_	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	•
asures ,	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	•
оте Ме	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	*
Ontc	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	•
	Permanency within 12 Months (CY 2016)	42%	42%	•
	Permanency within 36 Months (CY 2014)	80%	80%	V
	Permanency within 48 Months (CY 2013)	86%	86%	1
	Needs Assessment (July - Dec 2017)	Met	Met	V

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	<b>\</b>
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

TO BE ACHIEVED						
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	75%			
Proces M	Child Visits with Siblings	85%	80%			
ynually	Quality of Teaming (CY 2017)	75%	59%			
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%			
Quality M	Services to Support Transitions (CY 2017)	80%	59%			
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%			
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%			

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# SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About August 31, 2018

"To Be Achieved" Measures							
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target			
CW Visits with Parent 2x/Month	August '18	72%	90%	-18%			
Child Visit with Siblings	July '18	73%	85%	-12%			

	Month	Performance	Exit Plan Target	% to Meet Target
Initial FTMs within 45 days	July '18	71%	80%	-9%
Subsequent FTMs within 12 Months	August '18	76%	80%	-4%
Subsequent FTMs after 12 Months - Reunification Goal (n=20)	August '18	85%	90%	-5%
Subsequent FTMs after 12 Months - Other than Reunification Goal	August '18	94%	90%	0%
Investigation Timeliness CP&P 60 Days	June '18	83%	85%	-2%
Investigation Timeliness CP&P 90 Days	June '18	94%	95%	-1%
Investigation Timeliness IAIU	August '18	85%	80%	0%
Initial Case Plans	August '18	92%	95%	-3%
Ongoing Case Plans	August '18	96%	95%	0%
Parent-Child Weekly Visit <sup>2</sup>	August '18	61%	60%	0%
Parent-Child Visits Biweekly	August '18	75%	85%	-10%
CW Visits Child Monthly (at placement site) <sup>3</sup>	August '18	95%	93%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	June '18	89%	93%	-4%
Ind. Living Assessments 14-18 Years Old	August '18	88%	90%	-2%
Supervisor Worker Ratio	August '18	100%	95%	0%
Caseloads: IAIU Investigators	August '18	100%	95%	0%
Caseloads: Intake	August '18	98%	90%	0%
Caseloads: Permanency	August '18	100%	95%	0%
Caseloads: Adoption	August '18	98%	95%	0%

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>&</sup>lt;sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>&</sup>lt;sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) August 2018: *97%.* 



#### **DCF At A Glance Dashboard**

On or About August 31, 2018

DCF At a Glance			
DCF: Total Children Served in the Month <sup>1</sup>	78,748		
CP&P: Children/Youth Served	44,485		
Children Under 18	42,430		
OOH Setting (< 18)	5,653		
In-Home Setting (< 18)	36,777		
Youth 18-21	2,055		
OOH Setting (>18)	339		
In-Home Setting (>18)	1,716		
FCP: Total Clients Served <sup>3</sup>	10,115		
DOW: Total Clients Served (Monthly)	3,790		
DCF: Families Served in the Month <sup>4</sup>	29,973		
CP&P	22,323		
FCP (Family Success Centers & Home Visiting)	7,650		

34,263
14,029
1,323
1,661
97%
1
12,253
964
1
_
6,968
1,792

Hotline Referrals	12,708
CPS Reports	32%
CWS Referrals	11%
Number of Human Trafficking Referrals <sup>7</sup>	10
Response Timeliness	98%
Monthly Staff Contacts/Children OOH	95%
Entries to Care	295
Shelter Placements (July 2018)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days <sup>8</sup>	97%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,557

FSCs: Families Served (July)	3,740
Home Visiting: Families Served (July)	3,910
SBYSP: Clients Served (July)	2,465
	•
DV Services: Clients Served (July)	1,266
Residential	21%
Non-Residential	79%
SAARC: Clients Served (July)	833
Displaced Homemaker: Clients Served (July)	598
New Clients	19%
Rape Prevention Clients Served (July)	1,093

<sup>&</sup>lt;sup>1</sup>Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>&</sup>lt;sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>&</sup>lt;sup>5</sup>CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>&</sup>lt;sup>7</sup> The cumulative number of human trafficking referrals between November 2013 and August 2018 was 717 . This figure could change depending on when the data is extracted.

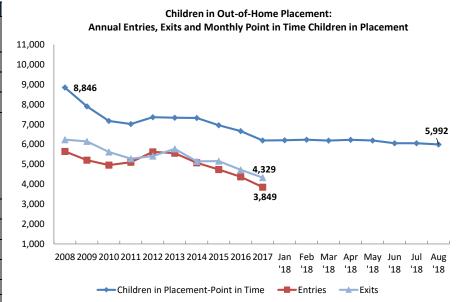
<sup>&</sup>lt;sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth. \*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



# **Section I: Child Protection & Permanency**

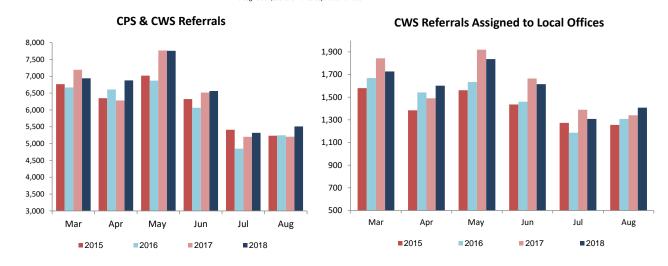
CP&P Q	uick Facts		
Data in this chart includes children up to age 20.99		Aug-18	Δ from Aug
Families Under CP&P Supervision		22,323	0%
Children Under CP&P Supervision		44,485	0%
Children Receiving CP&P In-Home Services		38,493	1%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	53.1%		
Resource Family Kinship	37.2%	5,992	-7%
Group and Residential	8.0%		
Independent Living	1.7%		
Children Legally Free for Adoption (Excludes TP	R Appeals)	1,164	6%
Finalized Adoptions to date (CY2018) - As of 8/	31/2018	577	-1%
Children in Subsidized Kinship Legal Guardians	hip	1,730	-4%
Children in Subsidized Adoptions		13,827	0%
Entries to Care		295	4%
Exits from Care		338	-19%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

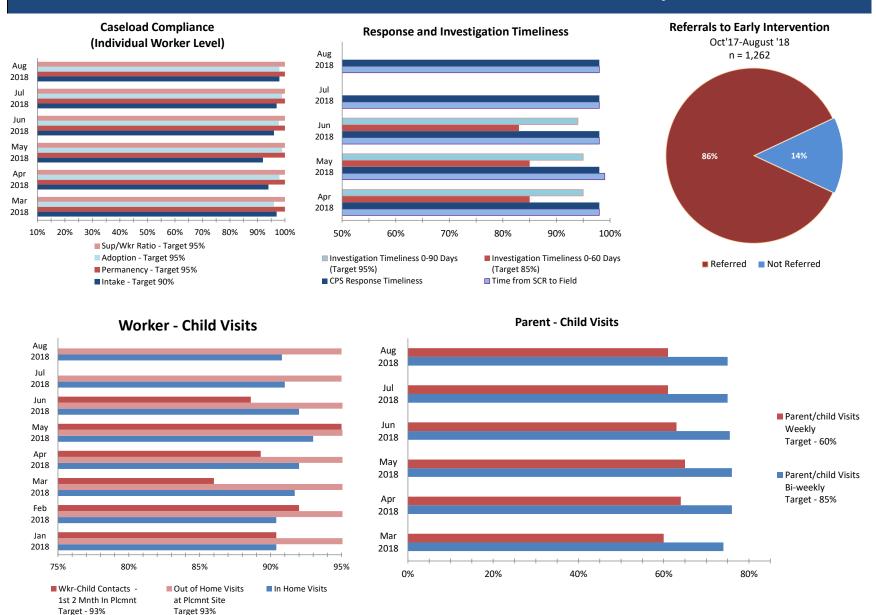
# Total SCR Intakes n = 12,708 32% 57% 11% CPS Reports CWS Referrals

Non CPS/CWS Child Related Calls



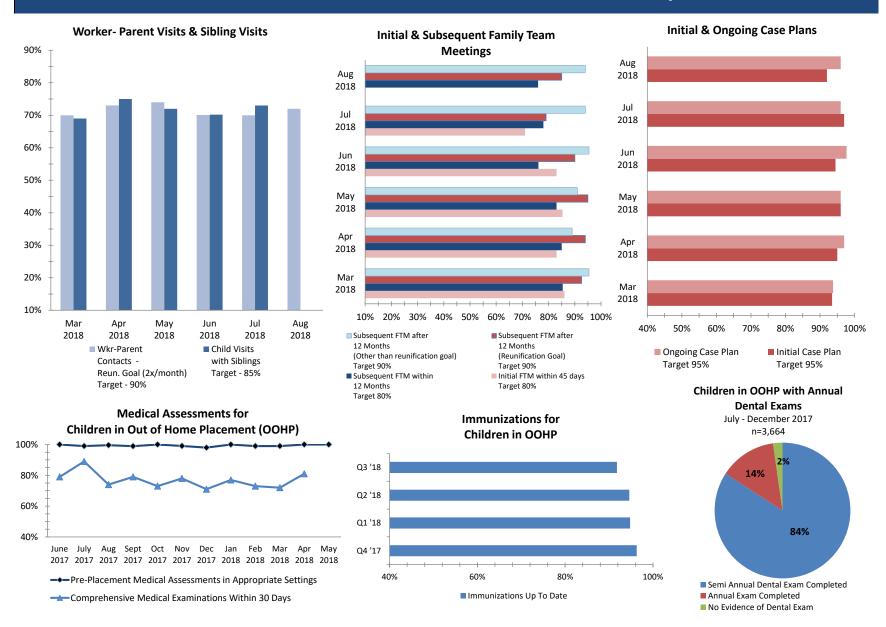


# **Section I: Child Protection & Permanency**





# **Section I: Child Protection & Permanency**





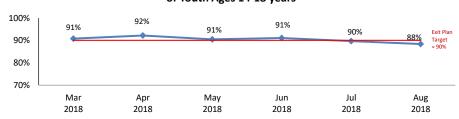
## **Section II: Adolescent Services**

# OAS Quick Facts (August 2018) Youth 18-21

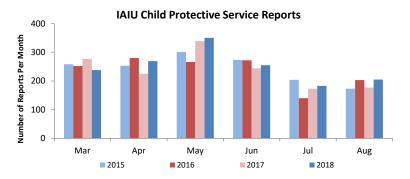
Touth 18	-21			
Youth 18-21 years old served by CP&P⁴				
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>				
Youth served "Out-of-Home"				
Family Based Setting	(58.1%)	339		
Congregate Care Setting	(19.8%)	339		
Independent Living	(22.1%)			
Youth Receiving Adoption or KLG Subsidy		632		

<sup>&</sup>lt;sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

# Completed Independent Living Assessments of Youth Ages 14-18 years

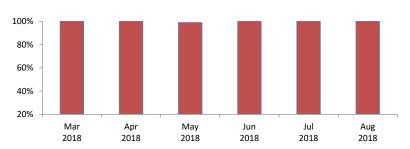


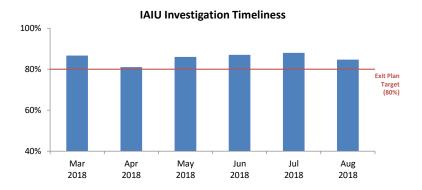
# **Section III: Institutional Abuse Investigation Unit**



#### IAIU Caseload Report Statewide

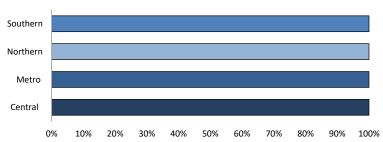
No more than 8 new investigations and 12 cases/month





# IAIU Caseload Report by Region

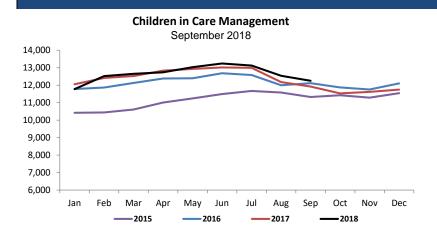
August 2018

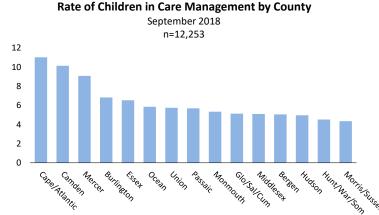


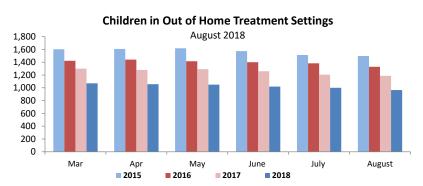
<sup>&</sup>lt;sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

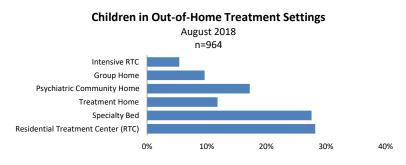


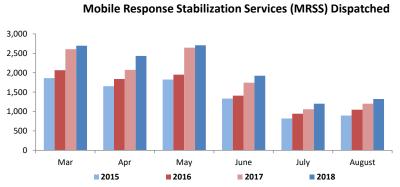
# Section IV: Children's System of Care

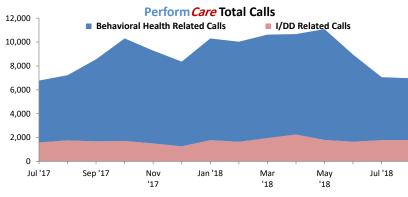












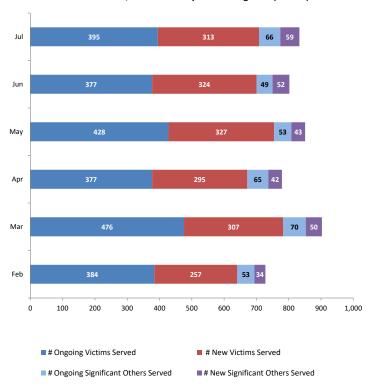


# **Section V: Family & Community Partnerships**

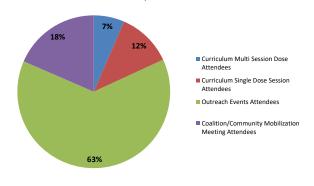


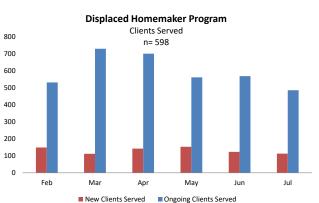
## **Section VI: Division on Women**

#### Sexual Assault, Abuse and Rape Care Programs (SAARC)



#### 

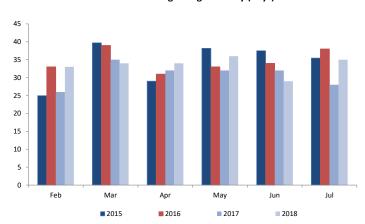






## **Section VI: Division on Women**

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

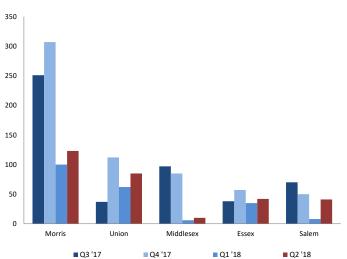


Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services



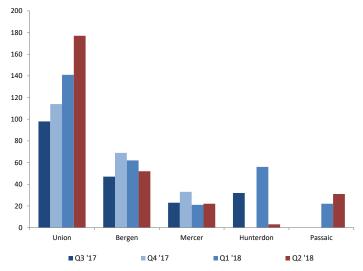
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



#### <u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u>

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

 $<sup>^{*}</sup>$  Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

## **CP&P** Key Performance Indicators by Local Office - 6 Months View

	Me	t Target		Within 10% of Meeting Target				< 60% of Final Target					
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	96%	94%	98%	93%	96%	89%	100%	100%	100%	96%	76%	58%	75%
Atlantic West	93%	84%	98%	93%	97%	74%	90%	75%	89%	85%	78%	54%	67%
Bergen Central	98%	94%	100%	99%	100%	91%	100%	1000/	100%	100%	96%	80%	88%
Bergen South	99%	100%	100%	96%	98%	86%	100%	100%	100%	97%	87%	67%	83%
Burlington East	99%	98%	96%	78%	95%	83%	58%	100%	96%	100%	89%	69%	81%
Burlington West	90%	92%	94%	68%	92%	78%	64%	100%	68%	93%	75%	64%	78%
Camden Central	96%	86%	93%	83%	91%	96%	85%	100%	100%	94%	72%	57%	69%
Camden East	97%	91%	97%	51%	80%	90%	93%	100%	84%	96%	75%	66%	78%
Camden North	83%	89%	94%	65%	89%	69%	59%	75%	88%	97%	68%	56%	72%
Camden South	90%	85%	98%	74%	92%	75%	63%	100%	78%	84%	75%	65%	80%
Cape May	99%	89%	99%	91%	97%	84%	86%	100%	98%	80%	88%	64%	81%
Cumberland East	98%	87%	96%	88%	93%	47%	58%	100%	100%	100%	63%	60%	76%
Cumberland West	95%	100%	98%	75%	94%	86%	100%	100%	100%	100%	75%	53%	72%
Essex Central	100%	93%	93%	90%	96%	80%	72%	100%	82%	85%	57%	46%	60%
Essex North	83%	100%	98%	93%	98%	100%	75%	0%	0%	100%	78%	58%	78%
Essex South	89%	85%	93%	78%	91%	72%	60%	100%	100%	96%	47%	39%	51%
Gloucester East	100%	98%	97%	61%	88%	94%	82%	50%	100%	100%	76%	74%	82%
Gloucester West	97%	93%	98%	83%	96%	97%	76%	80%	95%	100%	75%	60%	76%
Hudson Central	94%	92%	90%	92%	95%	67%	75%	100%	95%	100%	59%	39%	59%
Hudson North	96%	100%	100%	91%	95%	100%	100%		100%	100%	85%	73%	93%
Hudson South	98%	88%	97%	93%	96%	100%	91%	100%	98%	100%	76%	73%	79%
Hudson West	100%	100%	98%	93%	97%	92%	100%		100%	100%	82%	69%	84%
Hunterdon	100%	92%	97%	75%	93%	33%	100%		100%	100%	77%	63%	80%
Mercer North	99%	82%	94%	78%	91%	70%	70%	100%	80%	78%	65%	53%	70%
Mercer South	96%	83%	97%	75%	94%	91%	91%	100%	100%	91%	71%	57%	68%
Middlesex Central	92%	92%	93%	70%	92%	42%	75%	100%	56%	74%	39%	50%	70%
Middlesex Coastal	99%	86%	98%	92%	97%	63%	50%	100%	96%	100%	65%	67%	72%
Middlesex West	71%	64%	78%	83%	95%	47%	50%	45%	92%	64%	38%	45%	62%
Monmouth North	99%	93%	98%	95%	98%	97%	100%	50%	100%	100%	88%	63%	78%
Monmouth South	98%	88%	100%	92%	97%	100%	100%	100%	100%	95%	81%	64%	83%
Morris East	96%	88%	100%	92%	97%	100%	100%		100%	100%	70%	72%	80%
Morris West	100%	95%	98%	74%	87%	91%	100%	100%	100%	100%	84%	74%	88%
Newark Center City	98%	99%	94%	81%	96%	69%	58%	80%	100%	100%	74%	71%	81%
Newark Northeast	100%	97%	93%	82%	94%	96%	74%	93%	100%	100%	73%	63%	81%
Newark South	91%	93%	94%	80%	93%	100%	98%	100%	100%	98%	56%	58%	64%
Ocean North	100%	93%	99%	91%	98%	97%	95%	100%	100%	100%	79%	67%	78%
Ocean South	100%	95%	100%	94%	98%	86%	97%	100%	97%	100%	74%	65%	78%
Passaic Central	97%	96%	98%	91%	97%	83%	94%		95%	96%	72%	65%	79%
Passaic North	99%	86%	95%	92%	96%	54%	58%	100%	87%	95%	69%	64%	80%
Salem	91%	87%	96%	77%	96%	74%	78%		100%	90%	69%	63%	78%
Somerset	100%	89%	96%	92%	98%	94%	92%	100%	100%	100%	74%	62%	78%
Sussex	100%	96%	100%	96%	99%	83%	75%		42%	100%	76%	70%	77%
Union Central	95%	79%	94%	92%	98%	77%	75%	100%	100%	100%	74%	60%	75%
Union East	99%	84%	82%	92%	97%	71%	56%	88%	82%	85%	52%	41%	56%
Union West	100%	95%	98%	94%	97%	53%	100%	100%	100%	95%	44%	41%	54%
Warren	100%	68%	81%	72%	92%	83%	57%	100%	100%	100%	66%	68%	81%
Statewide	96%	90%	96%	85%	95%	82%	81%	90%	93%	95%	71%	61%	75%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	March '18-August '18
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	January '18-June '18
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	March '18-August '18
M# 13	Investigation Completion within 60 days	85%	January '18-June '18
M# 14	Investigation Completion within 90 days	95%	January '18-June '18
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	February '18-July '18
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	March '18-August '18
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	March '18-August '18
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	March '18-August '18
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	March '18-August '18
M# 28	Caseworker visits Parent 2x/Month	90%	March '18-August '18
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	7/21/2018-8/25/2018
M# 30	Bi-weekly Parent-Child Visits	85%	March '18-August '18



#### Worker and Office Caseloads by Worker Type and by Local Office - August 2018

		Met Target	< 70% of workers in compliance					
	<sup>1</sup> Int	take	<sup>2</sup> Perm	anency	<sup>3</sup> Adoption			
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No		
Atlantic East	96%	Yes	100%	Yes				
Atlantic West	100%	Yes	100%	Yes	93%	No		
Bergen Central	100%	Yes	100%	Yes	100%	Yes		
Bergen South	100%	Yes	100%	Yes	100%	Yes		
Burlington East	100%	Yes	100%	Yes	100%	Yes		
Burlington West	100%	Yes	100%	Yes	100%	Yes		
Camden Central	100%	Yes	100%	Yes	50%	No		
Camden East	87%	No	100%	Yes	100%	Yes		
Camden North	100%	Yes	100%	Yes	100%	Yes		
Camden South	100%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	100%	Yes	100%	Yes	100%	Yes		
Cumberland West	100%	Yes	100%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gloucester East	100%	Yes	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	100%	Yes	100%	Yes	100%	Yes		
Hudson North	100%	Yes	100%	Yes	100%	Yes		
Hudson South	100%	Yes	100%	Yes	100%	Yes		
Hudson West	100%	Yes	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	100%	Yes	100%	Yes	100%	Yes		
Mercer South	91%	Yes	100%	Yes	100%	Yes		
Middlesex Central	100%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	90%	Yes	100%	Yes	100%	Yes		
Middlesex West	96%	Yes	100%	Yes	100%	Yes		
Monmouth North	93%	Yes	100%	Yes	100%	Yes		
Monmouth South	96%	Yes	100%	Yes	75%	No		
Morris East	100%	Yes	100%	Yes	100%	Yes		
Morris West	100%	Yes	100%	Yes	100%	Yes		
Newark Center City	100%	Yes	100%	Yes	100%	Yes		
Newark Northeast	92%	Yes	100%	Yes	100%	Yes		
Newark South	100%	Yes	100%	Yes	100%	Yes		
Ocean North	100%	Yes	100%	Yes	100%	Yes		
Ocean South	100%	Yes	100%	Yes	100%	Yes		
Passaic Central	100%	Yes	100%	Yes	100%	Yes		
Passaic North	97%	Yes	100%	Yes	100%	Yes		
Salem	94%	Yes	100%	Yes	100%	Yes		
Somerset	100%	Yes	100%	Yes	100%	Yes		
Sussex	100%	Yes	100%	Yes	100%	Yes		
Union Central	100%	Yes	100%	Yes	100%	Yes		
Union East	100%	Yes	100%	Yes	80%	No		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide <sup>4</sup>	98%	Yes	100%	Yes	98%	Yes		
Statewide	98%	165	100%	162	30%	162		

#### 1 Intake

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%