

# Commissioner's Monthly Report January 2021

Christine Beyer Commissioner The COVID-19 pandemic has significantly impacted all aspects of life and work in New Jersey. In the early months of the pandemic, statewide efforts focused on prevention and mitigation of community spread. Through Executive Orders, Governor Phil Murphy directed all New Jersey residents to stay home, closing schools and non-essential businesses and cancelling all gatherings. In more recent months, Governor Murphy set forth a plan for New Jersey's restart and recovery. Guided by data and improvements in public health, the State is re-opening in phased-in stages. In June 2020, the stay-athome order was lifted.

Like all other aspects of life in New Jersey, the child welfare system has been significantly impacted by the public health crisis. The extraordinary circumstances of the COVID-19 emergency have required DCF's operations to be responsive and evolutionary, changing the way that we conduct our work while remaining dutiful to our critical mission of service to New Jersey's children and their families. At the pandemic's onset, it was necessary to undertake swift modification in many of DCF's operations, including the closure of offices and regional & satellite schools, conversion of 6,700 staff members to remote work and implementing adapted practices and policies to guide our daily interactions with children, families and our own staff and partner providers. <sup>4</sup> Just as the State has gradually re-opened, DCF is likewise resuming certain functions.

The data contained in this report shows marked shifts in measures of performance in certain areas of casework, most notably measurements related to in-person visitation and family team meetings. When reviewing this data, it is important to recognize: while the operating rules and expectations have undergone timely and significant changes, the metrics included in this report have not yet been altered to measure the practice expectations that necessarily continue to evolve as the pandemic itself continues. In other words, DCF is sharing "post-COVID-19" data using "pre-COVID-19" performance metrics. Data from the early months of the pandemic shows declines in performance associated with underlying processes that were temporarily suspended (i.e., certain types of in-person contacts) the inability of DCF's electronic case management system to capture all types of virtual contacts (i.e., video conference and phone communication,) and other technological deficiencies (i.e., lack of connectivity or technology.) More recent trends, however, show a gradual return toward "pre-COVID-19" levels of performance. It is our expectation that these upward trends will continue.

As the needs of children and families in New Jersey change in light of the health and economic impacts of the COVID-19 pandemic, DCF's operations, practice standards, policies, and resources will continue to evolve responsively and reflectively. DCF will not, however, change our commitment to continued monitoring of performance and transparent dissemination of data to the public.

<sup>&</sup>lt;sup>1</sup> N.J. Exec. Order No. 104 (March 16, 2020), <a href="https://nj.gov/infobank/eo/056murphy/approved/eo-archive.html">https://nj.gov/infobank/eo/056murphy/approved/eo-archive.html</a> and N.J. Exec. Order No. 107 (March 21, 2020), <a href="https://nj.gov/infobank/eo/056murphy/approved/eo-archive.html">https://nj.gov/infobank/eo/056murphy/approved/eo-archive.html</a>.

<sup>&</sup>lt;sup>2</sup> "The Road Back: Restoring Economic Health through Public Health,"

http://d31hzlhk6di2h5.cloudfront.net/20200518/ff/c9/8c/41/1917eaf623c02595b9225209/Strategic\_Restart\_Plan.jpg

<sup>&</sup>lt;sup>3</sup> N.J. Exec. Order No. 152 (June 9, 2020), https://nj.gov/infobank/eo/056murphy/approved/eo\_archive.html.

<sup>4</sup> DCF Admin. Order No. 13 (March 22, 2020, Revised April 22, 2020) <a href="https://www.nj.gov/dcf/policy\_manuals/AO-I-A-1-013">https://www.nj.gov/dcf/policy\_manuals/AO-I-A-1-013</a> issuance.shtml



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# Sustainability & Exit Plan Performance as of December 2019 Monitor Report Release on July 8, 2020

	TO BE MAINT Successfully Mai			
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	98%	⋖
	Intake Workers Caseload	90%	94%	⋖
	Permanency Workers Caseload (Local Offices)	95%	100%	⋖
	Permanency Workers Caseload	95%	100%	⋖
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	⋖
Cas	Adoption Workers Caseload	95%	99%	⋖
	Supervisor/Worker Ratio	95%	100%	√
	IAIU Investigators Caseload	95%	100%	V
	Adequacy of DAGs Staffing	100%	95%	⋖
	Child Health Units	Met	Met	⋖
	Timeliness of Investigation Completion (60 days)	85%	83%	⋖
	Timeliness of Investigation Completion (90 days)	95%	95%	⋖
	IAIU Timeliness of Investigation Completion (60 days)	80%	88%	⋖
	Initial Family Team Meetings	80%	91%	⋖
sanres	Subsequent FTMs within 12 months	80%	93%	⋖
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	83%	⋖
Proc	Subsequent FTMs after 12 months Other than Reunification Goal	90%	94%	⋖
	Initial Case Plans- for Children Entering Placement	95%	97%	⋖
	Timeliness of Current Plans	95%	97%	⋖
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	89%	⋖
	Child Visits with Siblings	85%	86%	V

TO BE MAINTAINED CONT. Successfully Maintained					
	Measure Description	Target	Performance		
ures	Caseworker Contact with Children in Placement	93%	97%	<b>⋄</b>	
Meas	Parent-Child Visitsweekly	60%	79%	<b>◆</b>	
Process Measures	Parent-Child Visits – biweekly	85%	93%	<b>⋄</b>	
Pro	Independent Living Assessments	90%	93%	<b></b> ✓	
Aller	Educational Needs (CY 2019)	80%	86%	<b>◆</b>	
s Annu	Quality of Case Planning and Services	75%	67%	<b></b> ✓	
Quality Measues Annually	Housing (CY 2019)	95%	99%	<b>◆</b>	
lity Ma	Employment/Education (CY 2019)	85%	97%	<b>ℯ</b>	
Qua	Quality Investigations (October 2019)	85%	91%	<b>◆</b>	
	Placing Siblings groups of 2 & 3 (CY 2019)	80%	80%	❖	
	Placing Siblings groups of 4 or More (CY 2019)	80%	83%	❖	
	Recruitment for Sibling Homes Serving Four or More (CY 2019)	Met	Met	<b>⋄</b>	
	Placement Stability- First 12 Months in Care (CY 2018)	84%	85%	<b></b> ✓	
nually	Placement Stability- Children in Care 13 –24 Months (CY 2017)	88%	95%	<b>⋄</b>	
Outcome Measures Annually	Abuse and Neglect of Children in Foster Care (CY 2019)	0.49%	0.24%	❖	
Weas	Repeat Maltreatment In-home (CY 2018)	7.2%	4.5%	❖	
ome l	Maltreatment Post-Reunification (CY 2016)	6.9%	6.3%	<b>◆</b>	
Outc	Permanency within 12 Months (CY 2018)	42%	42%	❖	
	Permanency within 24 Months (CY 2017)	66%	67%	<b></b> ✓	
	Permanency within 36 Months (CY 2016)	80%	82%	<b></b> ✓	
	Permanency within 48 Months (CY 2015)	86%	88%	❖	
	Re-entry to Placement (CY 2017)	9%	8.6%	<b></b> ✓	
	Needs Assessment (July - Dec 2019)	Met	Met	<b></b> ✓	

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	<b></b> ✓
Case Practice Model successfully maintained	<b>⋄</b>
State Central Registry successfully maintained	<b>⋄</b>
Appropriate Placements successfully maintained	<b>⋄</b>
Service Array successfully maintained	<b></b> ✓
Medical/Behavioral Health Services successfully maintained	<b>⋄</b>
Training successfully maintained	<b>⋄</b>
Flexible Funding successfully maintained	<b></b> ✓
Resource Family Care Support Rates successfully maintained	<b></b> ✓
Permanency successfully maintained	<b></b> ✓
Adoption Practice successfully maintained	<b>◆</b>

TO BE ACHIEVED						
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%	<u> </u>		
nnually	Quality of Teaming (CY 2019)	75%	62%	<u> </u>		
Quality Measues Annually	Quality of Case Plans (CY 2019)	80%	58%			
Quality N	Services to Support Transitions (CY 2019)	80%	74%			





#### **SUSTAINABILTY AND EXIT PLAN Key Performance Indicators** On or About November 30th, 2020

"To Be Achieved" Measures							
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target			
CW Visits with Parent 2x/Month	November '20	63%	90%	-27%			
"To B	e Maintained" N	leasures					
	Month	Performance	Exit Plan Target	% to Meet Target			
nitial FTMs within 45 days	October '20	83%	80%	0%			
Subsequent FTMs within 12 Months	November '20	84%	80%	0%			
Subsequent FTMs after 12 Months - Reunification Goal (n=26)	November '20	85%	90%	-5%			
Subsequent FTMs after 12 Months - Other than Reunification Goal	November '20	83%	90%	-7%			
nvestigation Timeliness CP&P 60 Days	September '20	91%	85%	0%			
nvestigation Timeliness CP&P 90 Days	September '20	97%	95%	0%			
nvestigation Timeliness IAIU	November '20	84%	80%	0%			
nitial Case Plans	November '20	95%	95%	0%			
Ongoing Case Plans	November '20	95%	95%	0%			
Child Visit with Siblings	November '20	75%	85%	-10%			
Parent-Child Weekly Visit <sup>2</sup>	November '20	56%	60%	-4%			
Parent-Child Visits Biweekly	November '20	69%	85%	-16%			
CW Visits Child Monthly (at placement site) <sup>3</sup>	November '20	97%	93%	0%			
CW Visits Child 2x/Month for first 2 Months in Placement	September '20	91%	93%	-2%			
nd. Living Assessments 14-18 Years Old	November '20	87%	90%	-3%			
Supervisor Worker Ratio	November '20	100%	95%	0%			
Caseloads: IAIU Investigators	November '20	100%	95%	0%			
Caseloads: Intake	November '20	100%	90%	0%			
Caseloads: Permanency	November '20	100%	95%	0%			
Caseloads: Adoption	November '20	97%	95%	0%			

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>&</sup>lt;sup>1</sup>Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>&</sup>lt;sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) November 2020: 98% .



#### DCF At A Glance Dashboard

On or About November 30th, 2020

DCF At a Glance	
DCF: Total Children Served in the Month <sup>1</sup>	66,915
CP&P: Children/Youth Served	33,017
Children Under 18	30,568
OOH Setting (< 18)	3,667
In-Home Setting (< 18)	26,901
Youth 18-21	2,449
OOH Setting (>18)	284
In-Home Setting (>18)	2,165
FCP: Total Clients Served <sup>3</sup> (October)	11,955
DOW: Total Clients Served (October) Excludes RPE	3,349
DCF: Families Served in the Month <sup>4</sup>	23,621
CP&P	17,022
FCP (Family Success Centers & Home Visiting) (April 2019)	6,599

CSOC <sup>5</sup> Quick Facts				
Youth Open with CSOC 2 (unduplicated count)	33,898			
DD Eligible Children (unduplicated count)	13,789			
MRSS: Dispatches in the month	1,718			
MRSS: Interventions (includes prior dispatches)	1,556			
Remained in same Living situation	98%			
Care Management: Children Served	14,190			
OOH Behavioral Health Settings: Children Served	848			
Placed out of State	0			
PerformCare Calls	7,415			
DD Related Calls	1,239			

	_
Hotline Referrals	10,930
CPS Reports	33%
CWS Referrals	6%
Number of Human Trafficking Referrals (October 2020)	5
Response Timeliness	98%
Monthly Staff Contacts/Children OOH-Placement Site	97%
Entries to Care	113
Shelter Placements (October 2020)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days <sup>8</sup>	100%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	14,925

FSCs: Families Served <sup>9</sup> (October)	2,820
Home Visiting: Families Served <sup>9</sup> (October)	3,779
SBYSP: Clients Served (October)	5,356
DV Services: Clients Served (October)	1,394
Residential	27%
Non-Residential	73%
SAARC: Clients Served (October)	830
Displaced Homemaker: Clients Served (October)	1,125
New Clients	18%
Rape Prevention Clients Served (April 2019)	5,62

<sup>&</sup>lt;sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>&</sup>lt;sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

 $<sup>^4</sup>$  Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

 $<sup>^{\</sup>rm 5}$  CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>&</sup>lt;sup>7</sup>The cumulative number of human trafficking referrals between **November 2013 and November 2020 was 1,051.** This figure could change depending on when the data is extracted.

<sup>&</sup>lt;sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth. OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

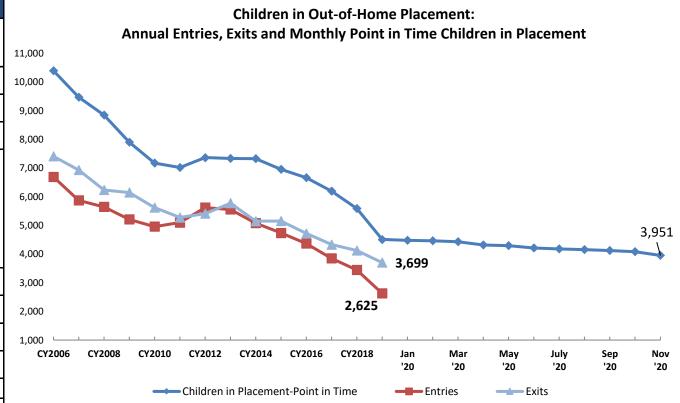
Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

<sup>&</sup>lt;sup>9</sup> Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019 . DCF will resume reporting on these data after the new systems have been updated with these data.

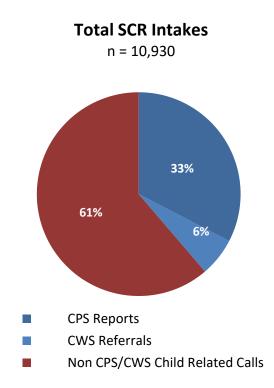


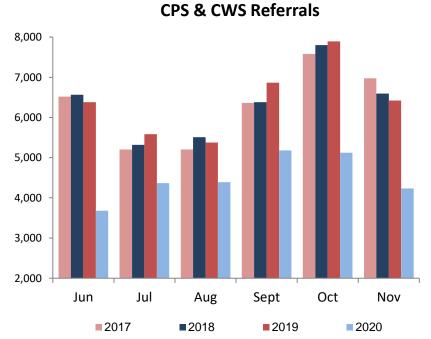
### **Section I: Child Protection & Permanency**

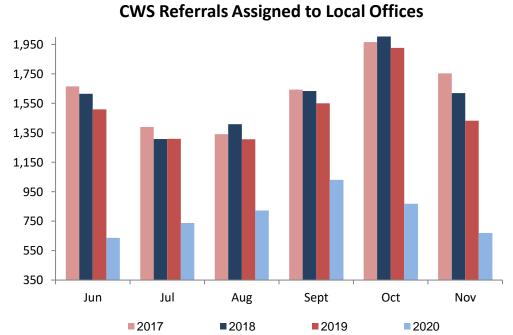
CP&P Qı	iick Facts			
Data in this chart includes children up to age 20.99			Nov-20	Δ from Nov '19
Families Under CP&P Supervision			17,022	-24%
Children Under CP&P Supervision			33,017	-26%
Children Receiving CP&P In-Home Services			29,066	-27%
Children in CP&P Out-of-Home Placement				
Resource Family (non-Kin)	(50.1%)	1,979		
Resource Family Kinship	(41.0%)	1,619	3,951	-15%
Group and Residential	(7.1%)	281		
Independent Living	(1.8%)	72		
Children Legally Free for Adoption (Excludes TP	R Appeals)		631	-20%
Finalized Adoptions to date (CY2020) - As of 11,	/30/2020		630	-39%
Children in Subsidized Kinship Legal Guardiansh	nip		1,447	-9%
Children in Subsidized Adoptions			13,478	-3%
Entries to Care			113	-33%
Exits from Care			290	-19%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

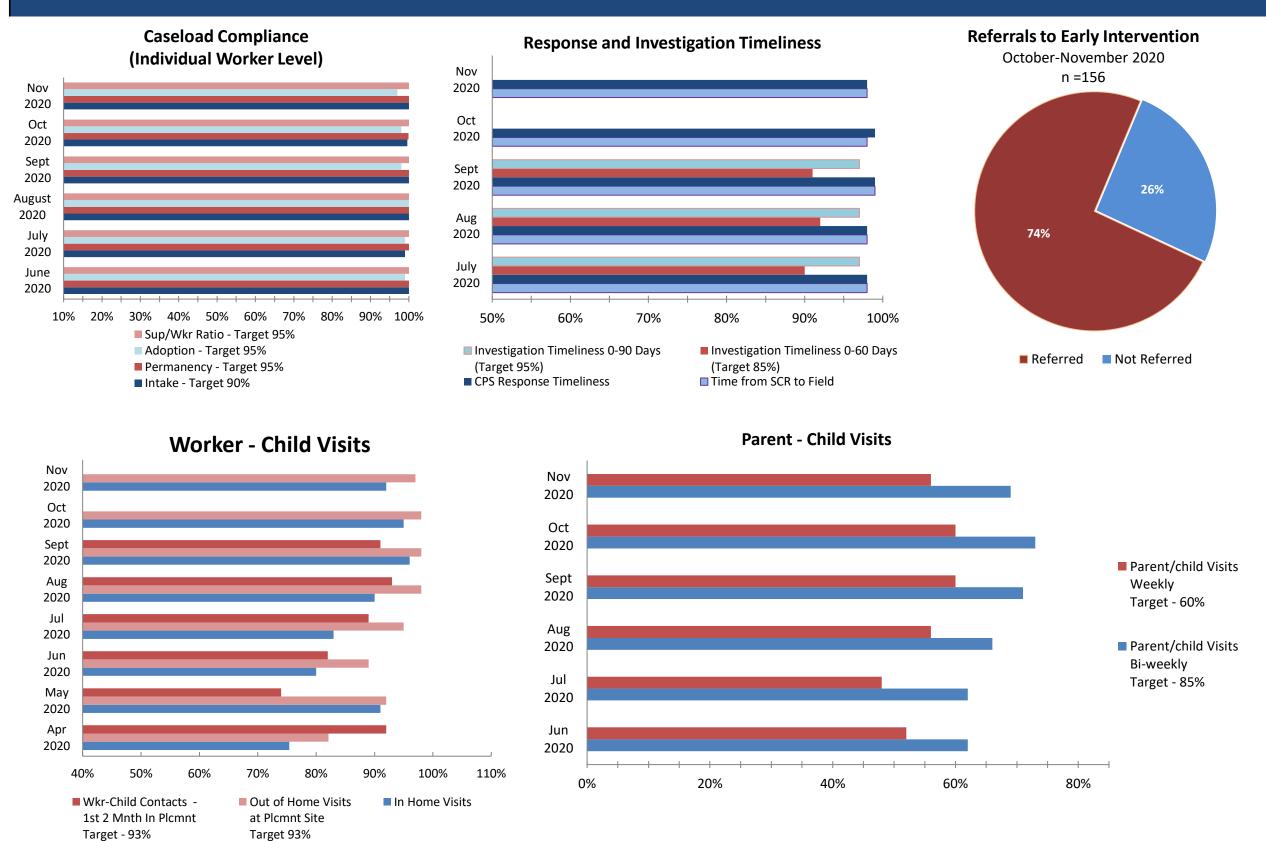






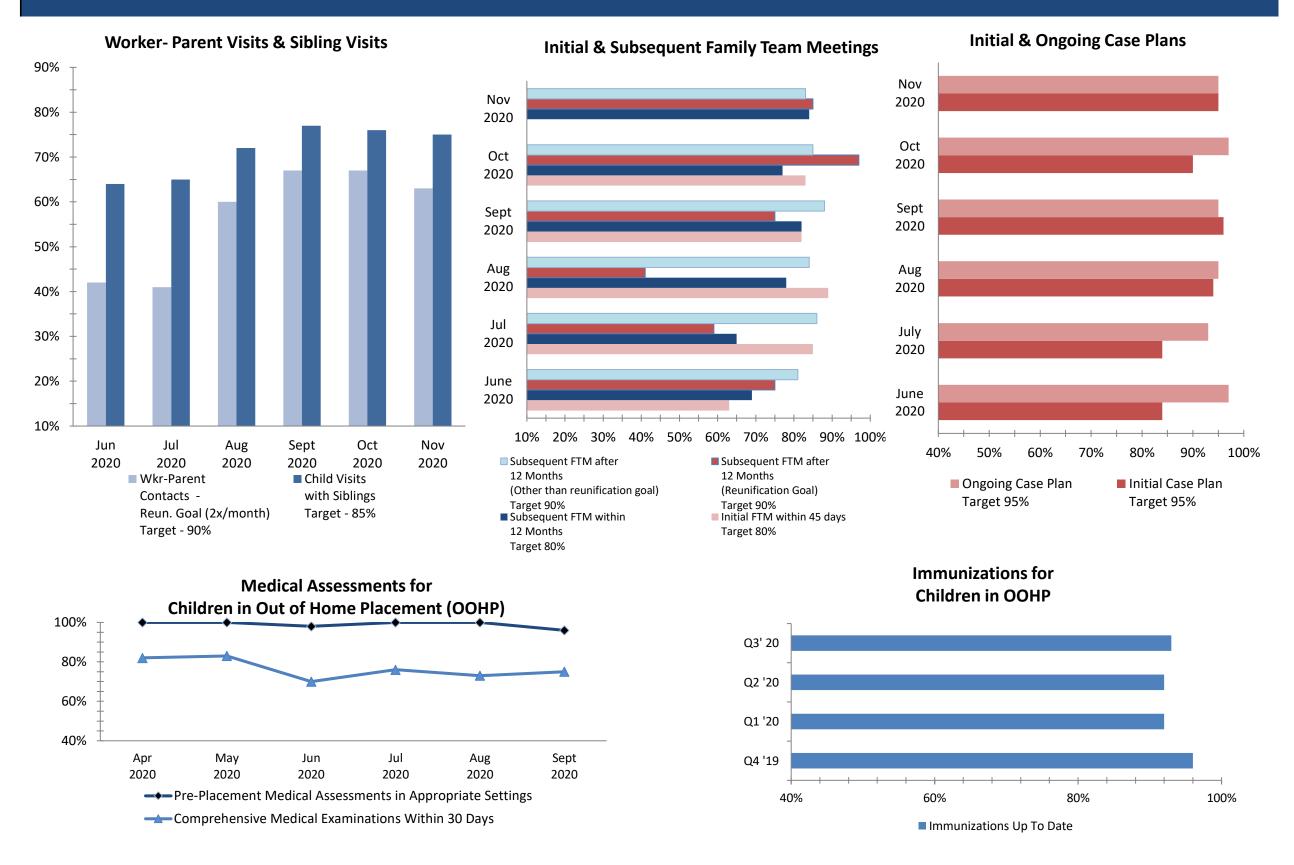


### **Section I: Child Protection & Permanency**





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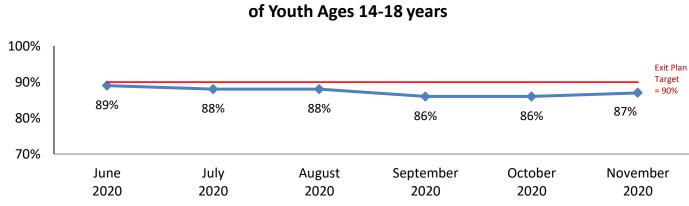
### **Section II: Adolescent Services**

### OAS Quick Facts (November 2020) Youth 18-23

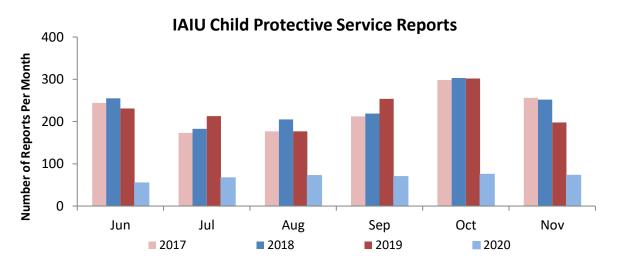
Youth 18-21 years old served by CP&P <sup>1</sup>				
Youth served "In Home" living with a parent/relative or living				
independently <sup>2</sup>			2,165	
Youth served "Out-of-Home"				
Resource Family (non-Kin)	(39.8%)	113		
Resource Family Kinship	(12.0%)	34	284	
Congregate Care Setting	(27.8%)	79		
Independent Living	(20.4%)	58		
Youth Receiving Adoption or KLG Subsidy				

<sup>&</sup>lt;sup>1</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

### Completed Independent Living Assessments of Youth Ages 14-18 years

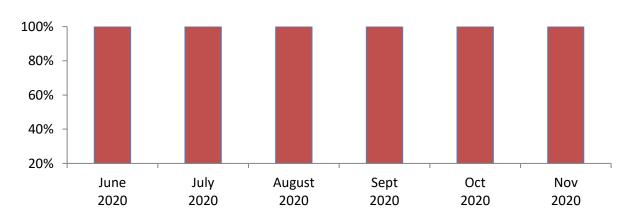


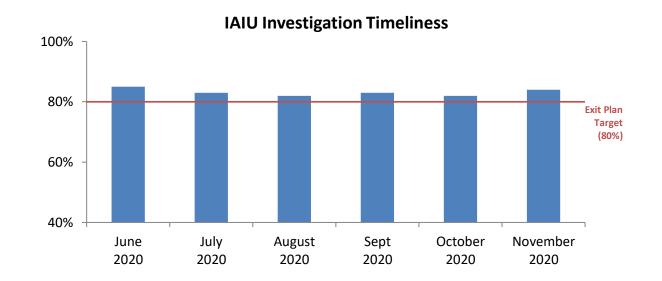
### **Section III: Institutional Abuse Investigation Unit**



#### IAIU Caseload Report Statewide

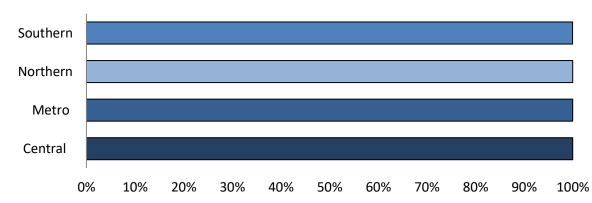
No more than 8 new investigations and 12 cases/month





#### IAIU Caseload Report by Region

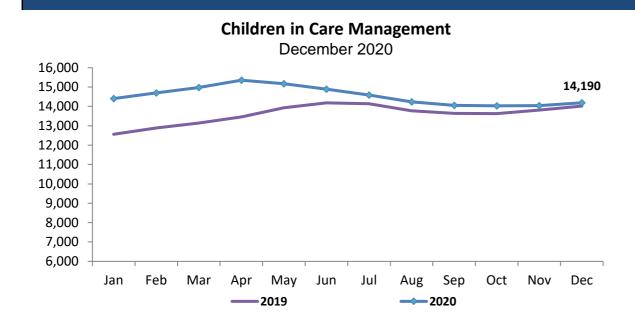
November 2020

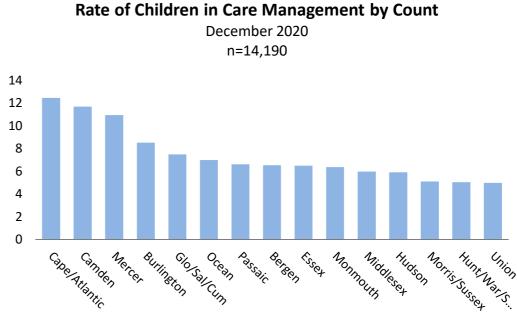


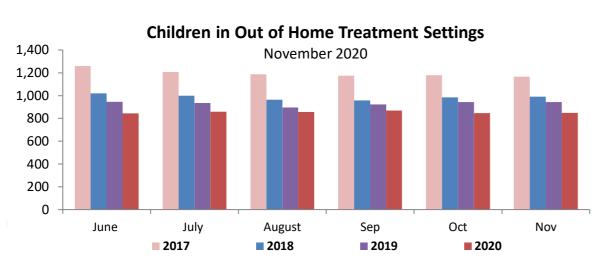
<sup>&</sup>lt;sup>2</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

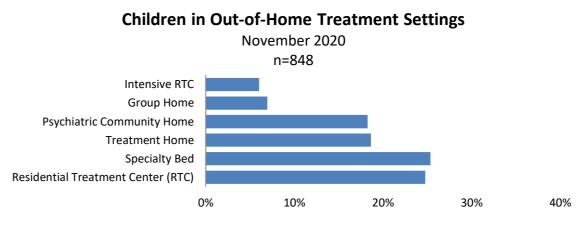


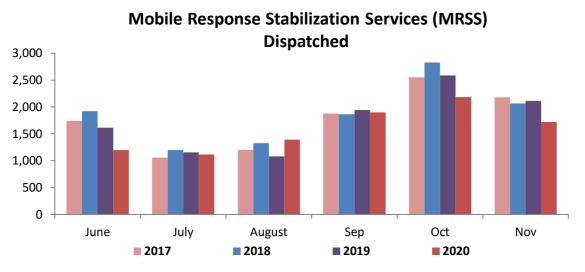
### Section IV: Children's System of Care

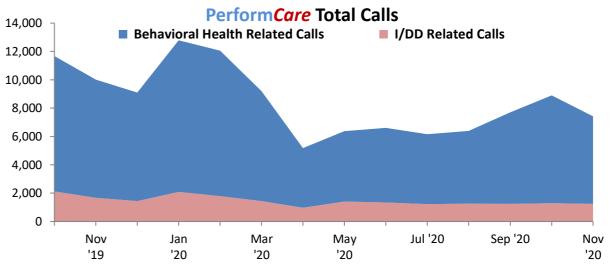






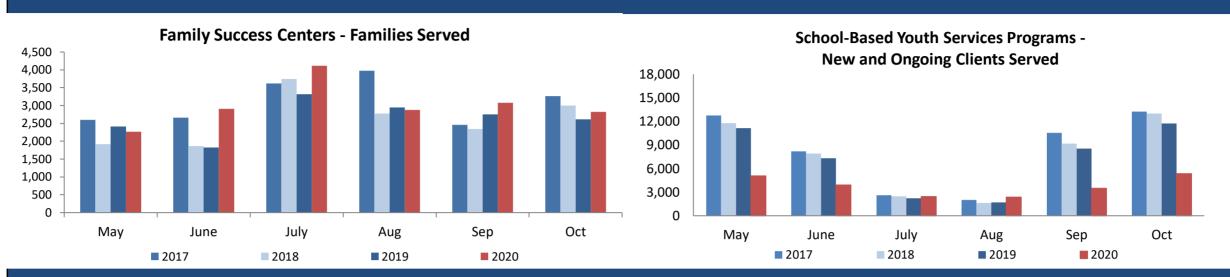






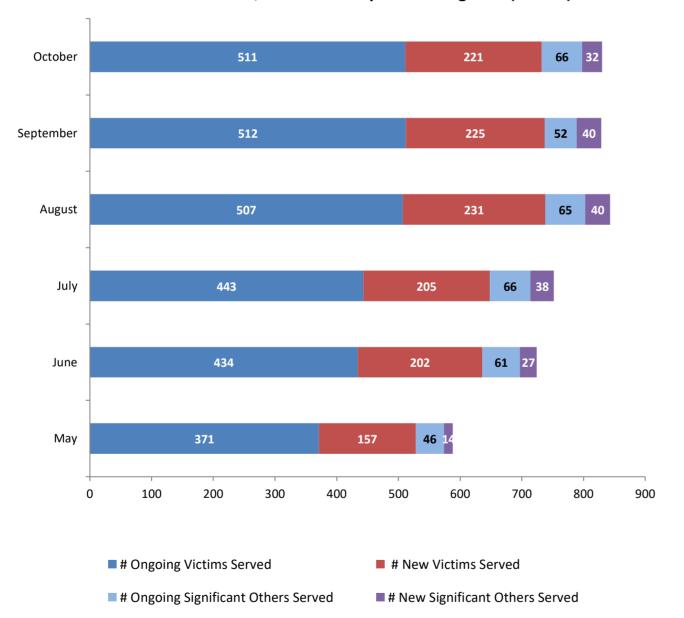


### **Section V: Family & Community Partnerships**

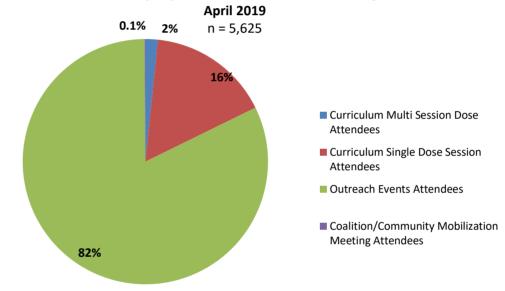


### **Section VI: Division on Women**

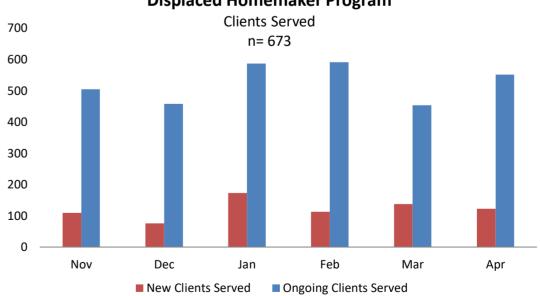
#### Sexual Assault, Abuse and Rape Care Programs (SAARC)



#### Individuals Served by Rape Prevention and Education Programs (RPE)



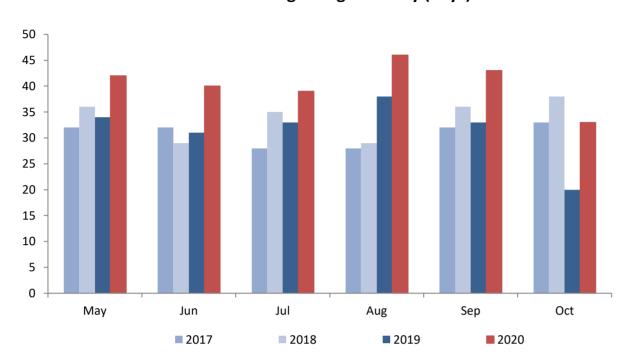
#### **Displaced Homemaker Program**





### **Section VI: Division on Women**

#### Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

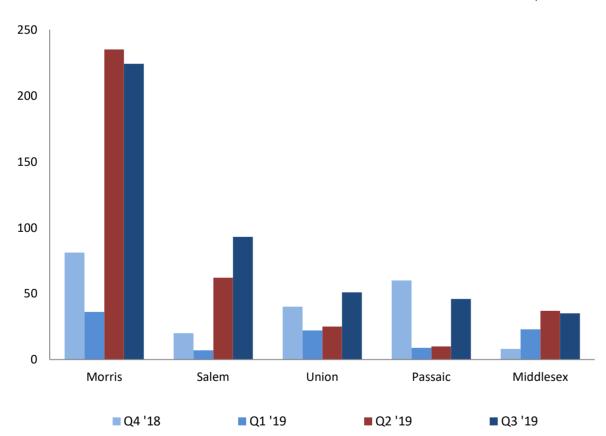


# Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services



#### **Top 5 Counties with Residential DV Shelters Over Capacity**

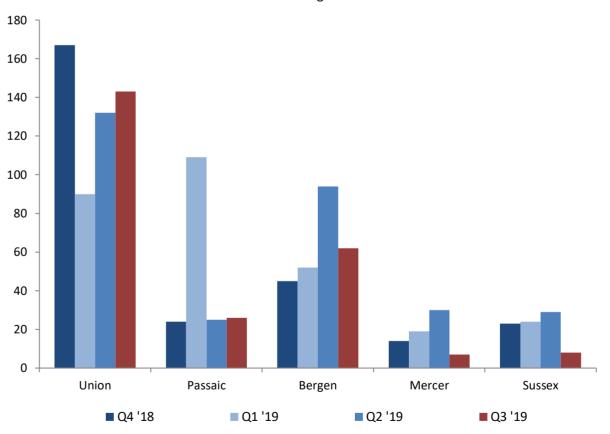
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



### Non-admitted clients are offered referrals to other counties. Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

#### **Top 5 Counties with Unmet Need for Non-Residential DV Services**

Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

### **CP&P** Key Performance Indicators by Local Office - 6 Months View

		Met Ta	arget			Within 10% o	of Meeting Ta	rget		< 60% of Final Target				
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
2000.011100	6	9	10	13	14	16	17	18	19	22	28	29	30	31
Atlantic East	96%	83%	95%	91%	94%	85%	82%	60%	63%	89%	43%	52%	62%	77%
Atlantic West	96%	97%	100%	95%	98%	90%	83%	100%	100%	95%	70%	66%	79%	70%
Bergen Central	100%	100%	99%	99%	99%		100%	100%	100%		50%	50%	44%	22%
Bergen South	98%	100%	99%	97%	98%	100%	94%	100%	100%	100%	77%	64%	75%	81%
Burlington East	100%	90%	98%	94%	97%	100%	75%		100%	100%	68%	60%	66%	82%
Burlington West	99%	58%	93%	84%	95%	76%	57%	100%	83%	100%	41%	67%	80%	59%
Camden Central	94%	91%	94%	84%	95%	93%	94%	100%	91%	93%	65%	62%	71%	79%
Camden East	96%	97%	99%	82%	97%	100%	100%	100%	100%	96%	60%	43%	65%	73%
Camden North	96%	81%	97%	82%	97%	89%	67%	27%	100%	79%	57%	52%	63%	79%
Camden South	94%	86%	98%	81%	98%	83%	75%		88%	93%	49%	53%	64%	58%
Cape May	93%	92%	92%	83%	93%	82%	89%	88%	100%	91%	77%	70%	79%	87%
Cumberland East	99%	96%	96%	83%	96%	60%	93%	83%	92%	100%	74%	61%	75%	82%
Cumberland West	100%	92%	97%	76%	97%	93%	96%	100%	100%	89%	57%	61%	66%	71%
Essex Central	88%	57%	92%	97%	99%	100%	94%	100%	56%	50%	71%	43%	69%	52%
Essex North	68%	100%	95%	94%	99%	0%	0%	33%	44%	67%	37%	44%	46%	67%
Essex South	100%	64%	95%	95%	98%	38%	22%		67%	86%	31%	35%	41%	52%
Gloucester East	99%	86%	97%	74%	87%	91%	78%	0%	89%	100%	51%	60%	71%	79%
Gloucester West	98%	89%	96%	89%	98%	80%	83%		91%	92%	49%	49%	63%	69%
Hudson Central	98%	100%	99%	84%	94%	76%	96%	100%	100%	100%	75%	68%	83%	88%
Hudson North	100%	100%	100%	97%	99%	100%	92%	20071	100%	100%	81%	85%	86%	93%
Hudson South	100%	92%	98%	87%	94%	100%	100%	100%	100%	100%	81%	78%	67%	79%
Hudson West	100%	100%	99%	94%	98%	100%	100%	100%	100%	100%	84%	64%	76%	78%
Hunterdon	90%	67%	100%	93%	98%	100%	100%	20075	50%	100%	74%	56%	79%	18%
Mercer North	93%	58%	96%	87%	95%	75%	43%	73%	69%	63%	52%	59%	66%	67%
Mercer South	82%	48%	93%	82%	97%	65%	56%	11%	86%	69%	39%	47%	52%	52%
Middlesex Central	68%	75%	95%	85%	95%	71%	50%	,	25%	67%	47%	68%	70%	71%
Middlesex Coastal	93%	88%	98%	85%	93%	67%	30%	0%	92%	63%	31%	40%	53%	52%
Middlesex West	92%	79%	93%	81%	93%	0%	8%	0%	42%	78%	52%	66%	68%	59%
Monmouth North	100%	96%	99%	97%	99%	92%	100%	100%	100%	100%	77%	72%	73%	59%
Monmouth South	97%	100%	100%	97%	99%	89%	100%	100%	100%	88%	87%	69%	83%	79%
Morris East	100%	100%	100%	95%	98%	83%	100%	20070	100%	100%	72%	62%	79%	71%
Morris West	93%	86%	98%	90%	97%	100%	100%	100%	100%	100%	65%	68%	85%	82%
Newark Center City	90%	97%	92%	90%	98%	89%	71%	100%	80%	100%	45%	42%	55%	75%
Newark Northeast	100%	92%	98%	97%	99%	73%	93%	90%	93%	100%	68%	67%	76%	88%
Newark South	88%	63%	91%	93%	99%	62%	32%	86%	82%	76%	30%	46%	45%	51%
Ocean North	99%	95%	99%	92%	97%	82%	89%		67%	100%	60%	60%	73%	80%
Ocean South	93%	96%	98%	91%	98%	100%	97%	100%	100%	100%	68%	61%	74%	58%
Passaic Central	100%	90%	93%	84%	95%	81%	100%	100%	91%	97%	50%	63%	74%	90%
Passaic North	97%	92%	94%	82%	93%	74%	82%	100%	100%	96%	57%	53%	61%	78%
Salem	99%	94%	99%	84%	95%	80%	100%	100%	100%	100%	84%	75%	79%	72%
Somerset	100%	100%	100%	95%	98%	78%	100%		100%	100%	69%	51%	73%	89%
Sussex	100%	100%	100%	90%	97%	40%	86%	100%	100%	71%	70%	73%	90%	92%
Union Central	100%	91%	97%	87%	95%	100%	91%	100%	100%	100%	40%	40%	52%	77%
Union East	95%	88%	86%	86%	96%	73%	22%	30%	21%	70%	44%	59%	61%	62%
Union West	98%	89%	97%	85%	96%	17%	38%	0%	70%	100%	41%	42%	53%	45%
Warren	93%	75%	90%	80%	95%	27%	0%		9%	100%	57%	52%	55%	18%
Statewide	95%	87%	96%	89%	96%	80%	76%	75%	85%	91%	56%	57%	67%	71%
Blank cells mean that the office did r							2 370	, 5,0	55/0	2 4 / 0	23,0	0.70	0770	. =/0

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	June'20-November'20
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	April'20-September'20
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	June'20-November'20
M# 13	Investigation Completion within 60 days	85%	April'20-September'20
M# 14	Investigation Completion within 90 days	95%	April'20-September'20
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	May'20-October'20
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June'20-November'20
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	June'20-November'20
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June'20-November'20
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June'20-November'20
M# 28	Caseworker visits Parent 2x/Month	90%	June'20-November'20
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	10/24/2020-11/28/2020
M# 30	Bi-weekly Parent-Child Visits	85%	June'20-November'20
M#31	Sibling Visits	85%	June'20-November'20



#### Worker and Office Caseads by Worker Type and by Local Office - November 2020

Met Target

< 70% of workers in compliance</p>

<sup>1</sup> Intake <sup>3</sup> Adoption <sup>2</sup> Permanency Office Office Office cal Office Worker Worker Worker Compliant? Compliant? Compliant? Compliance Compliance Compliance Yes/No Yes/No Yes/No 100% Atlantic East Yes Yes Yes 100% 100% Atlantic West 100% Yes Yes Yes 100% 100% 100% Bergen Central 100% Yes 100% Yes Yes Bergen South 100% Yes 100% Yes 100% Yes 100% **Burlington East** 100% Yes 100% Yes Yes 100% **Burlington West** 100% 100% Yes Yes Yes Yes No Camden Central 100% Yes 97% 50% Camden East 96% Yes 100% Yes 100% Yes Camden North 100% Yes 100% Yes Yes 100% 100% Yes Camden South Yes Yes 90% 100% 100% Cape May 100% Yes 100% Yes Yes 100% Cumberland East 100% Yes 100% Yes Yes Cumberland West 100% Yes 100% Yes 100% Yes Essex Central 100% 100% Yes 100% Yes Yes Essex North 100% Yes 100% Yes 100% Yes 100% Yes Essex South Yes Yes 100% 100% 100% 100% Yes 100% Yes Yes Gloucester East Yes 100% Yes Gloucester West 100% Yes 100% **Hudson Central** Yes 100% Yes 100% Yes 100% **Hudson North** 100% Yes 100% Yes 100% Yes 100% **Hudson South** 100% Yes 100% Yes Yes **Hudson West** 100% Yes 100% Yes 100% Yes Hunterdon Yes 100% 100% Yes 100% Mercer North Yes Yes 100% Yes 100% 100% 100% Mercer South 100% Yes 100% Yes Yes Middlesex Central 100% Yes 100% Yes 100% Yes Middlesex Coastal 100% Yes 100% Yes 100% Yes 100% Middlesex West Yes 100% Yes 100% Yes Monmouth North Yes Yes 100% Yes 100% 100% Monmouth South 100% Yes 100% Yes 100% Yes 100% Morris East 100% Yes 100% Yes Yes Morris West Yes Yes 100% Yes 100% 100% 100% Yes 100% Newark Center City Yes 100% Yes Newark Northeast 100% 100% Yes 91% No Yes 100% **Newark South** Yes Yes Yes 100% 100% Ocean North Yes 100% Yes 100% Yes 100% Ocean South Yes Yes 100% Yes 100% 100% Yes 100% Yes Passaic Central 100% Yes 100% 100% Passaic North Yes 100% Yes Yes 100% 100% Salem 83% No 100% Yes Yes Somerset 100% Yes 100% Yes 100% Yes Sussex Yes Yes 100% Yes 100% 100% **Union Central** Yes Yes 67% No 100% 100% **Union East** 100% Yes 100% Yes 80% No **Union West** 100% Yes 100% Yes 100% Yes Warren 100% Yes Yes 100% Yes 100% Statewide<sup>4</sup> 100% 97% 100% Yes Yes Yes

#### 1 Intake

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- $Office \ Compliance: \% \ of \ offices \ that \ meet \ the \ case ad \ standards \ of \ no \ more \ than \ 15 \ families \ and \ 10 \ children \ in \ placement. \ Target = 95\% \ and \ 10 \ children \ in \ placement.$

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

 $<sup>-</sup> Office \ Compliance: \% \ of \ offices \ that \ meet \ the \ casead \ standards \ of \ no \ more \ than \ 8 \ new \ intakes \ and \ 12 \ total \ families. \ Target = 95\%$