

# Commissioner's Monthly Report January 2018

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# Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



### TO BE MAINTAINED Successfully Maintained

	Successiony Mo			
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	100%	1
	Intake Workers Caseload	90%	95%	<
	Permanency Workers Caseload (Local Offices)	95%	100%	<
	Permanency Workers Caseload	95%	100%	>
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	•
Ca	Adoption Workers Caseload	95%	97%	1
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DAsG Staffing	100%	100%	<
	Child Health Units	Met	Met	✓
	Timeliness of Investigation Completion (60 days)	85%	84%	~
	Timeliness of Investigation Completion (90 days)	95%	95%	<
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1
res	Initial Family Team Meetings	80%	84%	✓
Process Measures	Subsequent FTMs within 12 months	80%	74%	~
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	•
	Initial Case Plans- for Children Entering Placement	95%	96%	•
	Timeliness of Current Plans	95%	95%	<
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	•

## TO BE MAINTAINED CONT. Successfully Maintained

	Measure Description	Target	Performance	
Ires	Caseworker Contact with Children in Placement	93%	98%	•
Measu	Parent-Child Visits –weekly	60%	85%	✓
Process Measures	Parent-Child Visits – biweekly	85%	96%	✓
Pro	Independent Living Assessments	90%	88%	•
ually	Educational Needs	80%	87%	✓
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	•
/ Meas	Housing (July - Dec 2016)	95%	95%	✓
Quality	Employment/Education (July - Dec 2016)	85%	90%	•
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	•
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	•
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	•
me Mea:	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	•
Outco	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	•
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	•
	Permanency within 12 Months (CY 2015)	42%	42%	•

## FOUNDATIONAL ELEMENTS

Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	<
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	1
Flexible Funding successfully maintained	<
Resource Family Care Support Rates successfully maintained	<
Permanency successfully maintained	<
Adoption Practice successfully maintained	1

	TO BE ACH	IEVED	)	
	Measure Description	Target	Performance	
sures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%	
Pro	Child Visits with Siblings	85%	76%	
ly	Quality Investigations (June 2016)	85%	83%	
Annual	Quality of Teaming (CY 2016)	75%	49%	
sens /	Quality of Case Plans (CY 2016)	80%	49%	
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%	
Qué	Needs Assessment (July - Dec 2016)	n/a	Partial	
ually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%	
s Ann	Re-entry to Placement (CY 2014)	9%	12%	
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%	
Itcome	Permanency within 36 Months (CY 2013)	80%	78%	
OL	Permanency within 48 Months (CY 2012)	86%	85%	



## SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About November 30, 2017

"To Be Achieved" Measures											
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target							
Subsequent FTMs after 12 Months - Other than Reunification Goal	November '17	94%	90%	0%							
CW visits Parent 2x/Month	November '17	70%	90%	-20%							
Child Visit with Siblings	November '17	69%	85%	-16%							

			Exit Plan	% to Meet
	Month	Performance	Target	Target
Initial FTMs within 45 days	October '17	84%	80%	0%
Subsequent FTMs within 12 Months	November '17	77%	80%	-3%
Subsequent FTMs after 12 Months - Reunification Goal (n=17)	November '17	88%	90%	-2%
Investigation Timeliness CP&P 60 days	September '17	86%	85%	0%
Investigation Timeliness CP&P 90 days	September '17	96%	95%	0%
Investigation Timeliness IAIU	November '17	82%	80%	0%
Initial Case Plans	November '17	94%	95%	-1%
Ongoing Case Plans	November '17	97%	95%	0%
Parent-Child Weekly Visit <sup>2</sup>	November '17	61%	60%	0%
Parent-Child Visits Biweekly	November '17	75%	85%	-10%
CW visits Child Monthly (at placement site) <sup>3</sup>	November '17	95%	93%	0%
CW visits Child 2x/Month for first 2 Months in placement	September '17	90%	93%	-3%
Ind. Living Assessments 14-18 yrs	November '17	92%	90%	0%
Supervisor Worker Ratio	November '17	100%	95%	0%
Caseloads: IAIU Investigators	November '17	100%	95%	0%
Caseloads: Intake	November '17	95%	90%	0%
Caseloads: Permanency	November '17	100%	95%	0%
Caseloads: Adoption	November '17	97%	95%	0%

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) November 2017 (**97%**)



#### DCF At Glance Dashboard

#### On or About November 30, 2017

DCF At a Glance		CSOC <sup>5</sup> Quick Facts				
DCF: Total Children Served in the Month <sup>1</sup>	84,466	Youth Open with CSOC (unduplicated count)	35,046			
CP&P: Children/Youth Served	49,420	DD Eligible Children (unduplicated count)	14,381			
OOH Setting (< 18)	6,013	MRSS: Dispatches in the month	2,179			
In-Home Setting (< 18)	41,318	MRSS: Interventions (includes prior dispatches)	2,068			
Youth 18-21	2,089	Remained in same Living situation	97%			
OOH Setting (>18)	337					
Youth Open with CSOC <sup>2</sup>	35,046	Care Management: Children Served	11,750			
	·	OOH Behavioral Health Settings: Children Served	1,166			
FCP: Total Clients Served <sup>3</sup>	20,587	Placed out of State	1			
DOW: Total Clients Served (Monthly)	10,263		•			
DCF: Families Served in the Month <sup>4</sup>	32,094	PerformCare Calls	9,285			
CP&P	24,756	DD Related Calls	1,509			
FCP (Family Success Centers & Home Visiting)	7,338	Sandy Related Calls	190			

Hotline Referrals	15,694	FSCs: Families Served (October)	3,263
CPS Reports	33%	Home Visiting: Families Served (October)	4,075
CWS Referrals	11%	SBYSP: Clients Served (October)	13,249
Number of Human Trafficking Referrals <sup>7</sup>	10		
Response Timeliness	97%	DV Services: Clients Served (October)	1,198
Monthly Staff Contacts/Children OOH (November 2017)	95%	Residential	17%
Entries to Care	331	Non-Residential	83%
Shelter Placements (October 2017)		SAARC: Clients Served (October)	724
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (October)	492
Youth > 13 in shelters less than 30 days <sup>8</sup>	100%	New Clients	35%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,786	Rape Prevention Clients Served (October)	7,849

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>7</sup> The cumulative number of human trafficking referrals between <u>November 2013</u> and <u>November 2017</u> was 607. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

\*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>&</sup>lt;sup>5</sup>CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.



# **Section I: Child Protection & Permanency**

CP&P C	Quick Facts			
Data in this chart includes children up to age 20.99	Nov-17	Δ from Nov 2017		
Families Under CP&P Supervision	amilies Under CP&P Supervision			
Children Under CP&P Supervision		49,420	3%	
Children Receiving CP&P In-Home Services	43,070	4%		
Children in CP&P Out-of-Home Placement				
Resource Family (non-Kin)				
Resource Family Kinship	37.7%	6,350	-7%	
Group and Residential	7.6%			
Independent Living	1.7%			
Children Legally Free for Adoption (Excludes T	PR Appeals)	947	0%	
Finalized Adoptions to date (CY2017) - As 11/3	30/2017	1,009	3%	
Children in Subsidized Kinship Legal Guardian	1,825	-4%		
Children in Subsidized Adoptions		13,961	0%	
Entries to Care		331	16%	
Exits from Care		462	-3%	

8,000

7,500

7,000 6,500

6,000

5,500

5,000 4,500

4,000

3,500

3,000

Jun

2014

Jul

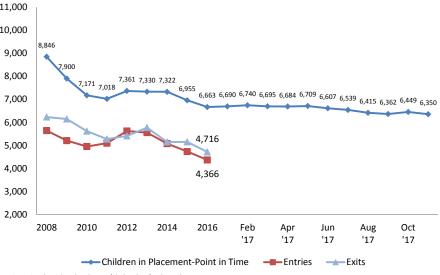
Aug

2015

Sept

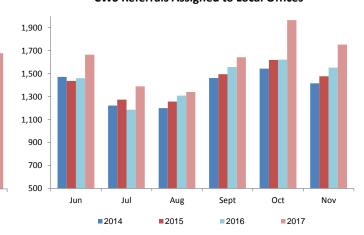
2016

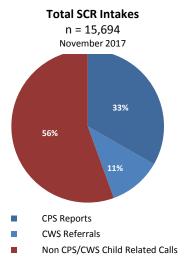
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

## CWS Referrals Assigned to Local Offices





**CPS & CWS Referrals** 

Oct

2017

Nov

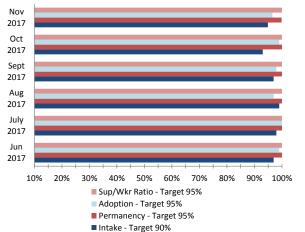
6

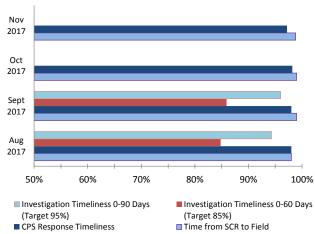


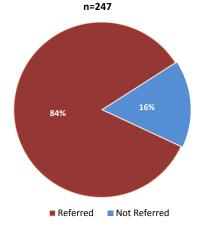
# **Section I: Child Protection & Permanency**

**Response and Investigation Timeliness** 

#### Caseload Compliance (Individual Worker Level)



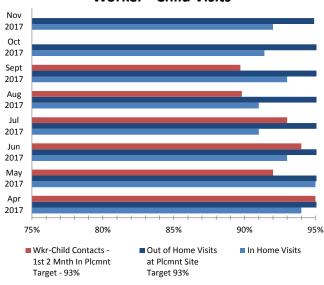


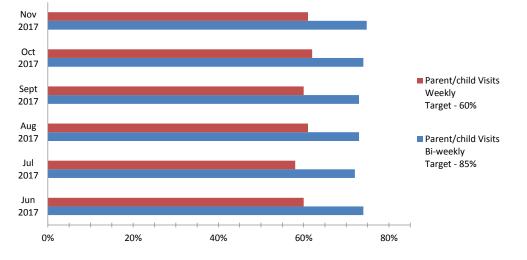


**Referrals to Early Intervention** 

October-November 2017

#### **Parent - Child Visits**



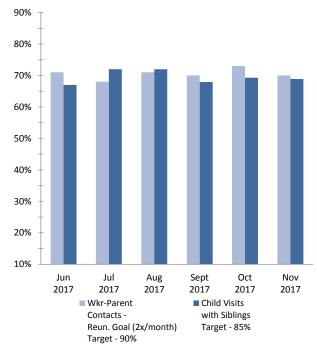


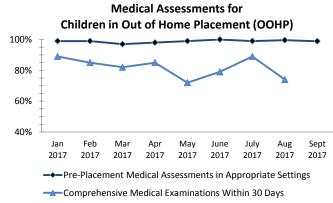
## Worker - Child Visits

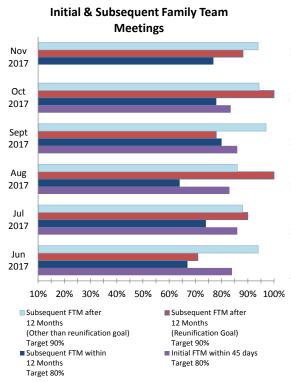


# Section I: Child Protection & Permanency

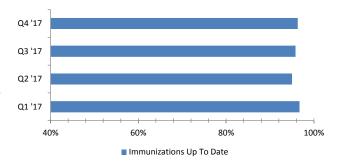
### Worker- Parent Visits & Sibling Visits



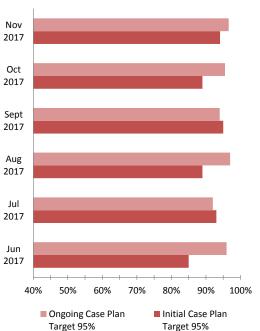




#### Immunizations for Children in OOHP



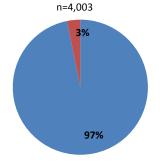
#### Initial & Ongoing Case Plans



0.....

Children in OOHP with Annual Dental Exams

June 2017





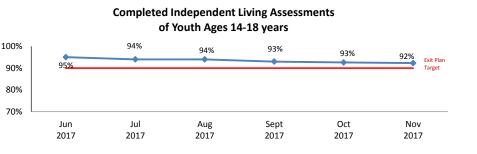
## Section II: Adolescent Services

OAS Quick Facts (November 2017)

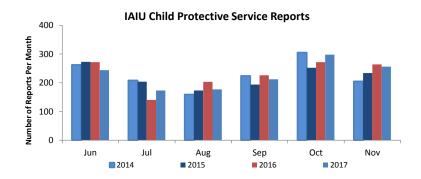
Youth 18-	21		
Youth 18-21 years old served by CP&P <sup>4</sup>		2,089	
Youth served "In Home" living with a parent/ independently <sup>5</sup>	1,752	-	
Youth served "Out-of-Home"			
Family Based Setting	(56.4%)	337	
Congregate Care Setting	(19.6%)	337	
Independent Living	(24.0%)		
Youth Receiving Adoption or KLG Subsidy		679	

<sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

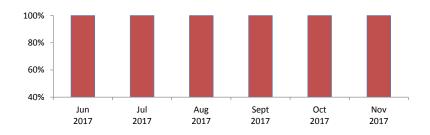
<sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.



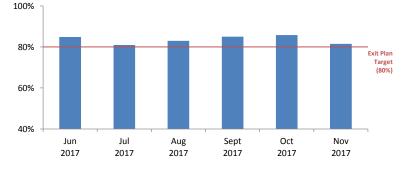
## Section III: Institutional Abuse Investigation Unit



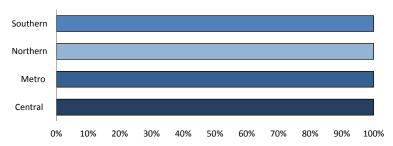
#### IAIU Caseload Report Statewide No more than 8 new investigations and 12 cases/month



IAIU Investigation Timeliness

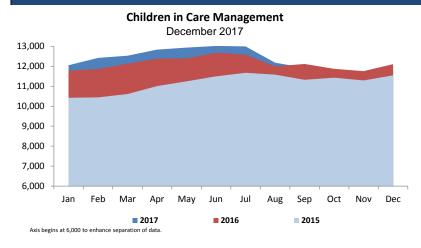


#### IAIU Caseload Report by Region November 2017

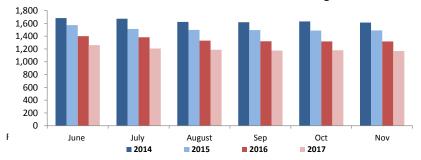




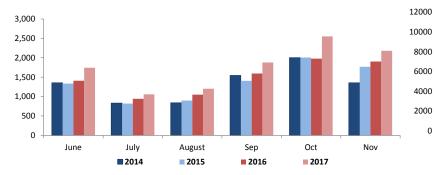
# Section IV: Children's System of Care

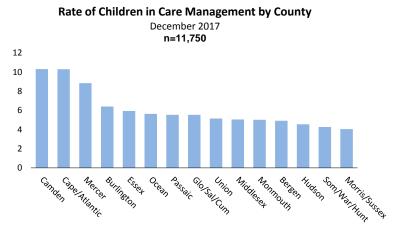


#### **Children in Out of Home Treatment Settings**



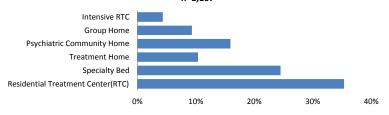
Mobile Response Stabilization Services (MRSS) Dispatched 14000

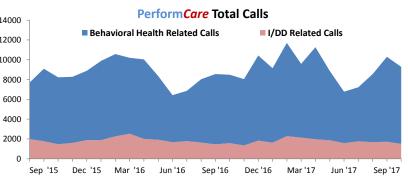




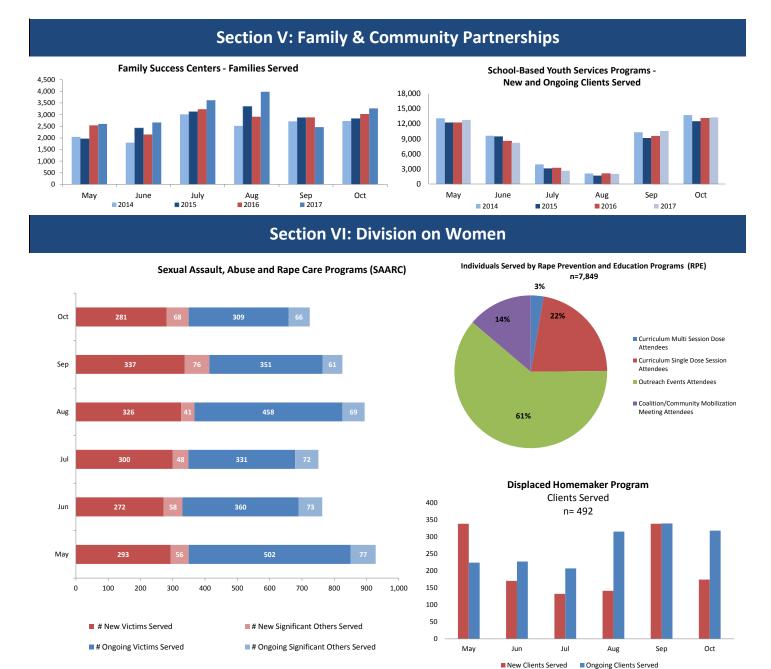
Children in Out-of-Home Treatment Settings November 2017

n=1,167







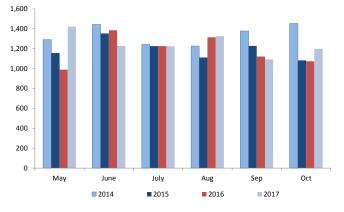




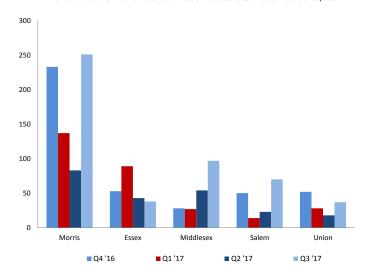
## Section VI: Division on Women



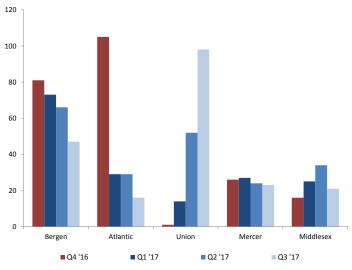
Residential Domestic Violence Programs: Victims' Average Length of Stay (days) Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



#### Top 5 Counties with Residential DV Shelters Over Capacity Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



<u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u> Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

Met Target						Within 10% of Meeting Target					< 60% of Final Target			
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	
Local Office	6	9	10	13	14	16	17	18	19	22	28	29	30	
Atlantic East	97%	97%	98%	93%	96%	100%	92%	100%	100%	98%	83%	67%	78%	
Atlantic West	92%	90%	98%	92%	97%	68%	56%		95%	91%	66%	55%	65%	
Bergen Central	100%	100%	100%	98%	99%	100%	100%		100%	100%	89%	72%	86%	
Bergen South	100%	100%	99%	97%	98%	98%	97%	100%	89%	100%	91%	74%	88%	
Burlington East	88%	96%	93%	70%	92%	81%	65%	100%	73%	94%	87%	63%	81%	
Burlington West	90%	88%	92%	55%	88%	71%	44%	100%	100%	78%	73%	63%	78%	
Camden Central	97%	93%	94%	85%	94%	97%	100%	100%	100%	86%	80%	58%	76%	
Camden East	97%	92%	96%	66%	87%	87%	91%		100%	96%	71%	70%	80%	
Camden North	83%	90%	95%	55%	74%	66%	38%		88%	86%	65%	65%	74%	
Camden South	84%	84%	99%	85%	97%	85%	53%	100%	67%	92%	81%	70%	81%	
Cape May	100%	94%	96%	90%	97%	83%	88%		89%	89%	82%	67%	76%	
Cumberland East	92%	99%	97%	92%	95%	73%	69%		100%	94%	78%	67%	79%	
Cumberland West	94%	97%	98%	72%	89%	89%	84%	100%	92%	90%	74%	64%	74%	
Essex Central	92%	85%	93%	91%	96%	94%	35%	100%	79%	78%	60%	48%	61%	
Essex North	87%	90%	100%	90%	98%	76%	67%		75%	73%	80%	50%	74%	
Essex South	93%	79%	93%	88%	95%	58%	72%	100%	86%	84%	62%	61%	65%	
Gloucester East	100%	98%	98%	69%	90%	97%	90%	100%	100%	100%	70%	60%	74%	
Gloucester West	97%	97%	97%	95%	98%	97%	95%	100%	100%	94%	69%	65%	74%	
Hudson Central	100%	93%	99%	92%	96%	100%	89%	60%	100%	86%	81%	68%	74%	
Hudson North	100%	100%	98%	89%	93%	75%	50%	100%	100%	100%	86%	81%	93%	
Hudson South	99%	97%	98%	80%	92%	100%	97%	100%	89%	100%	82%	63%	75%	
Hudson West	100%	100%	100%	93%	97%	85%	100%	100%	100%	93%	92%	71%	78%	
Hunterdon	100%	94%	99%	73%	95%	100%			100%	100%	74%	70%	83%	
Mercer North	97%	57%	86%	69%	94%	73%	37%	67%	83%	79%	45%	51%	59%	
Mercer South	96%	86%	98%	76%	96%	74%	100%	100%	100%	83%	78%	68%	81%	
Middlesex Central	88%	60%	92%	85%	96%	82%	80%	100%	75%	78%	50%	32%	60%	
Middlesex Coastal	100%	97%	99%	95%	98%	50%	72%	100%	86%	96%	64%	56%	75%	
Middlesex West	78%	82%	94%	87%	95%	86%	20%	100%	83%	80%	55%	59%	67%	
Monmouth North	99%	99%	100%	93%	99%	100%	100%	100%	100%	98%	79%	66%	73%	
Monmouth South	96%	96%	98%	93%	97%	98%	93%	100%	100%	100%	87%	66%	76%	
Morris East	97%	100%	100%	95%	96%	91%	80%	100%	100%	83%	81%	70%	82%	
Morris West	91%	100%	99%	87%	96%	68%	77%		83%	65%	86%	75%	83%	
Newark Center City	87%	78%	90%	81%	95%	63%	20%	64%	76%	84%	47%	51%	66%	
Newark Northeast	100%	80%	91%	81%	96%	78%	42%	64%	81%	98%	58%	60%	71%	
Newark South	93%	88%	95%	76%	92%	99%	80%	100%	94%	95%	52%	57%	66%	
Ocean North	100%	100%	97%	87%	96%	97%	88%	100%	100%	100%	68%	63%	77%	
Ocean South	100%	96%	99%	94%	98%	96%	84%	100%	93%	100%	68%	61%	74%	
Passaic Central	91%	75%	96%	87%	94%	96%	100%	100%	100%	95%	60%	45%	54%	
Passaic North	95%	89%	96%	93%	98%	68%	66%	100%	100%	83%	63%	54%	66%	
Salem	97%	92%	98%	90%	98%	73%	80%		100%	87%	87%	68%	84%	
Somerset	100%	89%	97%	87%	94%	69%	95%	88%	100%	100%	85%	76%	91%	
Sussex	100%	89%	97%	93%	98%	60%	78%	00,0	100%	100%	72%	56%	74%	
Union Central	99%	71%	98%	90%	98%	67%	89%	100%	100%	88%	73%	58%	80%	
Union East	98%	84%	95%	88%	95%	92%	85%	100%	92%	100%	67%	57%	67%	
Union West	100%	95%	99%	94%	98%	100%	100%	100%	100%	86%	76%	48%	69%	
Warren	92%	73%	81%	84%	95%	77%	60%	10070	100%	79%	71%	67%	76%	
Statewide	95%	90%	96%	85%	95%	84%	73%	88%	92%	91%	70%	62%	73%	

## CP&P Key Performance Indicators by Local Office - 6 Months View

Blank cells mean that the office did not have any children eligible for that messure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	June'17-November'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	April'17-September'17
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	June'17-November'17
M# 13	Investigation Completion within 60 days	85%	April'17-September'17
M# 14	Investigation Completion within 90 days	95%	April'17-September'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	Apr'17-September'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June'17-November'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	June'17-November'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June'17-November'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June'17-November'17
M# 28	Caseworker visits Parent 2x/Month	90%	June'17-November'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	10/21/2017-11/25/2017
M# 30	Bi-weekly Parent-Child Visits	85%	June'17-November'17

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



		Met Target		< 70% of workers in	•	
	<sup>1</sup> Int	ake	<sup>2</sup> Perm	nanency	<sup>3</sup> Ado	ption
Local Office	Worker	Office	Worker	Office	Worker	Office
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant
		Yes/No		Yes/No	compliance	Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	91%	Yes	100%	Yes	83%	No
Burlington West	58%	No	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	83%	No
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	95%	Yes	100%	Yes	80%	No
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	73%	No	100%	Yes	100%	Yes
Gloucester East	95%	Yes	100%	Yes	100%	Yes
Gloucester West	95%	Yes	100%	Yes	100%	Yes
Hudson Central	85%	No	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	95%	Yes	100%	Yes	83%	No
Hudson West	89%	No	100%	Yes	100%	Yes
Hunterdon	88%	No	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	86%	No
Mercer South	100%	Yes	100%	Yes	86%	No
Middlesex Central	94%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	83%	No	100%	Yes	100%	Yes
Middlesex West	76%	No	100%	Yes	100%	Yes
Monmouth North	94%	Yes	100%	Yes	83%	No
Monmouth South	96%	Yes	100%	Yes	100%	Yes
Morris East	94%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	88%	No	104%	Yes	100%	Yes
Newark South	96%	Yes	100%	Yes	88%	No
Ocean North		Yes		Yes	100%	Yes
Ocean South	97%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic Central Passaic North	97%	Yes	100%	Yes	100%	Yes
	97%		100%		1000/	
Salem	93%	Yes	100%	Yes	100%	Yes
Somerset	96%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	89%	No	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	95%	Yes	100%	Yes	97%	Yes

#### Worker and Office Caseloads by Worker Type and by Local Office - November 2017

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95% - Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

Office Compliance: % of addption workers who meet the caseload standards of 15 on fewer children. Target = 95%

Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.