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Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2017

- Children & Youth Who Accessed the System of Care -

<u>Call Activity:</u> Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary		
Total Unique Youth with Call Activity in Report	rt Month	8,771
Newly Registered Youth in Report Mon	th	3,135
Gender		
Male	5,174	59.0%
Female	3,596	41.0%
Age at time of call		
0-4	507	5.8%
5-10	2,901	33.1%
11-13	1,950	22.2%
14-17	2,724	31.1%
18-20	663	7.6%
21	22	0.3%
>21	4	0.0%

Race		
African American/Black	2,015	23.0%
American Indian/Alaska Native	25	0.3%
Asian	295	3.4%
Caucasian/White	3,044	34.7%
Native Hawaiian/Other Pacific Island	3	0.0%
Some Other Race	1,114	12.7%
Unknown	2,214	25.3%
Declined	56	0.6%
Ethnicity		
Hispanic or Latino	2,491	28.4%
Non-Hispanic or Latino	2,568	29.3%
No Ethnicity Data	3,712	42.3%

<u>Caller Type Distribution:</u> Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		13,375
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	13	0.1%
Childrens Inpatient or Partial Hospital Provider	591	4.4%
College or University	1	0.0%
County Administrator	1	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	861	6.4%
Elementary/Middle School	176	1.3%
FCIU	0	0.0%
High School	83	0.6%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	14	0.1%
NJ Child Abuse Hotline	0	0.0%
Police	36	0.3%
Psychiatric Emergency Service Staff (PESS)	66	0.5%
Shelter	4	0.0%
Youth Advocate	1	0.0%
Other	324	2.4%
External Partners Subtotal	2,171	16.2%

Caller Type - Caregiver Group		
Family/Custodial Family Member	214	1.6%
Minor with Child	0	0.0%
Parent/Legal Guardian	8,481	63.4%
Resource Parent	190	1.4%
Self (18-21)	196	1.5%
Self (Under 18)	20	0.1%
Caregiver/Youth Subtotal	9,101	68.0%
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Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	826	6.2%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	225	1.7%
CSOC Out of Home Provider	17	0.1%
Family Functional or Multi-Systemic Therapy	24	0.2%
Mobile Response Stabilization Services (MRSS)	63	0.5%
Provider (Other)	548	4.1%
Substance Use Treatment Provider	112	0.8%
CSOC Provider Subtotal	1,815	13.6%
I&R Calls Not Attached to a Youth	288	2.2%

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<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	178	1.3%
Authorizations, Claims & Eligibility	168	1.2%
Caller Providing Information About a Member	499	3.5%
Caller Providing Information About a Youth	20	0.1%
Caller Requesting Information	2,124	15.0%
In Home Service Request	7,757	54.9%
Intellectual/Developmental Disability Inquiry	1,556	11.0%
Out of Home Service Request	30	0.2%
Reconsiderations & Concerns	12	0.1%
Requested Services Not Accessed Through PerformCare	240	1.7%
Substance Use Related	211	1.5%
Technical Issues	205	1.5%
Other	1,126	8.0%
Total	14,126	

Call Resolution		
Access and Record Maintenance	1,160	5.0%
Adolescent Housing Hub Related	156	0.7%
Contacted Child Abuse Hotline	17	0.1%
Contacted Police	31	0.1%
DCP&P Related	3	0.0%
DD/ID Family Support Application Completed	492	2.1%
I/DD Eligibility Related	137	0.6%
Information Documented	5,956	25.5%
Referred for Bio-Psycho-Social Assessment	1,152	4.9%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	14	0.1%
Referred to External System Partner	4,356	18.6%
Referred to FCIU	8	0.0%
Referred to Outpatient Services	136	0.6%
Service Authorization Related	158	0.7%
Substance Use Related	12	0.1%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	7,522	32.1%
Other	2,088	8.9%
Total	23,401	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,181	60.8%
Female	10,445	39.2%
Age		
0-4	724	2.7%
5-10	7,864	29.5%
11-13	5,547	20.8%
14-17	9,893	37.2%
18-20	2,517	9.5%
21	80	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mont	th	26,626

Race		
African American/Black	6,755	25.4%
American Indian/Alaska Native	75	0.3%
Asian	700	2.6%
Caucasian/White	9,750	36.6%
Native Hawaiian/Other Pacific Island	9	0.0%
Some Other Race	4,039	15.2%
Unknown	5,252	19.7%
Declined	40	0.2%

Ethnicity		
Hispanic or Latino	7,220	27.1%
Non-Hispanic or Latino	8,596	32.3%
No Ethnicity Data	10,810	40.6%

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<u>Service Distribution of Active Youth in Report Period</u>: **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,063	6.7%
Biopsychosocial Assessment	1,972	3.3%
Care Management	14,755	24.3%
Family Functional or Multi Systemic Therapy	200	0.3%
Family Support Services (I/DD)	4,882	8.0%
Intensive in Community	16,681	27.5%
Intensive In Home	3,292	5.4%
Mobile Response Initial	3,416	5.6%
Mobile Response Stabilization	6,448	10.6%
Out of Home Treatment	2,600	4.3%
Substance Use Treatment	377	0.6%
Wrap Flex Services	1,977	3.3%
Total	60,663	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	3,118	36.0%
Community Based Services	1,267	14.6%
DCP&P Contracted	2	0.0%
Inpatient	1	0.0%
Juvenile Justice Service	10	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	564	6.5%
Peer Support	1,897	21.9%
Private Insurance	362	4.2%
School Reimbursed Service	1,400	16.2%
Transportation	36	0.4%
Total	8,657	

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Detention Alternative	16	0.9%
Emergency Diagnostic Residential Unit	21	1.1%
Group Home	125	6.7%
I/DD Treatment	223	12.0%
Intensive Residential Treatment	62	3.3%
Psychiatric Community Home	204	11.0%
Residential Treatment Center	446	24.1%
Specialty Bed	359	19.4%
Substance Use Treatment	211	11.4%
Treatment Home	186	10.0%
Total	1,853	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,826
Medicaid Type - Family Care	11,455
Medicaid Type - Supplemental Security Income (SSI)	3,294
Private Insurance	2,163

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- Special Population Involvement: I/DD

<u>Descriptions</u>: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	130
Agency Respite	172
Assistive Technology: Assessment	20
Educational Advocacy	24
Overnight Respite	11
Self Hired Respite	295
Weekend Recreation	294
Total	946

Authorized FSS Services in Report Month	
After School Respite	541
Agency Respite	903
Assistive Technology: Assessment	29
Assistive Technology: Device/Mod	29
Educational Advocacy	47
Overnight Respite	12
Self Hired Respite	2,718
Weekend Recreation	599
Total	4,878

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	195	
DD Eligibility Apps Approved in Report Month	108	
Currently Eligible Youth	14,531	

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2016 Cumulative Summer Camp Application	s Recieved
Camp Applications Received	1,255
One to One Applications Received	369

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,513
Mobile Response Stabilization Service	156

2016 Camp Related Authorization	s
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

<u>Descriptions</u>: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	211
Youth Open to CSOC Substance Use Services	422
LOCI Completed	168
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%