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Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - December 2016

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	/	
Total Unique Youth with Call Activity in Repo	rt Month	6,185
Newly Registered Youth in Report Mor	ith	2,181
Gender		
Male	3,637	58.8%
Female	2,547	41.2%
Age at time of call		
0-4	358	5.8%
5-10	1,964	31.8%
11-13	1,334	21.6%
14-17	2,072	33.5%
18-20	431	7.0%
21	24	0.4%
>21	2	0.0%

Race		
African American/Black	1,451	23.5%
American Indian/Alaska Native	23	0.4%
Asian	167	2.7%
Caucasian/White	2,028	32.8%
Native Hawaiian/Other Pacific Island	2	0.0%
Some Other Race	924	14.9%
Unknown	1,522	24.6%
Declined	68	1.1%
Ethnicity		
Hispanic or Latino	1,869	30.2%
Non-Hispanic or Latino	1,803	29.2%
No Ethnicity Data	2,513	40.6%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		9,380
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	3	0.0%
Childrens Inpatient or Partial Hospital Provider	452	4.8%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	1	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	629	6.7%
Elementary/Middle School	137	1.5%
FCIU	0	0.0%
High School	66	0.7%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	27	0.3%
NJ Child Abuse Hotline	0	0.0%
Police	28	0.3%
Psychiatric Emergency Service Staff (PESS)	59	0.6%
Shelter	3	0.0%
Youth Advocate	3	0.0%
Other	241	2.6%
External Partners Subtotal	1,651	17.6%

Caller Type - Caregiver Group		
Family/Custodial Family Member	166	1.8%
Minor with Child	0	0.0%
Parent/Legal Guardian	5,513	58.8%
Resource Parent	142	1.5%
Self (18-21)	127	1.4%
Self (Under 18)	14	0.1%
Caregiver/Youth Subtotal	5,962	63.6%
Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	557	5.9%
Children's System of Care (CSOC)	4	0.0%
CMO (Care Management Organization)	194	2.1%
CSOC Out of Home Provider	18	0.2%
Family Functional or Multi-Systemic Therapy	48	0.5%
Mobile Response Stabilization Services (MRSS)	101	1.1%
Provider (Other)	416	4.4%
Substance Use Treatment Provider	105	1.1%
CSOC Provider Subtotal	1,443	15.4%
I&R Calls Not Attached to a Youth	324	3.5%

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<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	130	1.3%
Authorizations, Claims & Eligibility	111	1.2%
Caller Providing Information About a Member	334	3.5%
Caller Providing Information About a Youth	28	0.3%
Caller Requesting Information	1,436	14.9%
In Home Service Request	5,443	56.5%
Intellectual/Developmental Disability Inquiry	941	9.8%
Out of Home Service Request	15	0.2%
Reconsiderations & Concerns	15	0.2%
Requested Services Not Accessed Through PerformCare	293	3.0%
Substance Use Related	176	1.8%
Technical Issues	140	1.5%
Other	574	6.0%
Total	9,636	

Call Resolution		
Access and Record Maintenance	834	5.2%
Adolescent Housing Hub Related	112	0.7%
Contacted Child Abuse Hotline	21	0.1%
Contacted Police	17	0.1%
DCP&P Related	1	0.0%
DD/ID Family Support Application Completed	359	2.2%
I/DD Eligibility Related	104	0.7%
Information Documented	3,575	22.4%
Referred for Bio-Psycho-Social Assessment	823	5.2%
Referred for Medical Clearance	4	0.0%
Referred to Current Insurance	13	0.1%
Referred to External System Partner	3,067	19.2%
Referred to FCIU	5	0.0%
Referred to Outpatient Services	175	1.1%
Service Authorization Related	131	0.8%
Substance Use Related	14	0.1%
Transferred internally to Clinical, Quality or Service Desk	5,189	32.5%
Other	1,524	9.5%
Total	15,968	

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

<u>Active Children & Youth</u>: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	14,703	61.4%
Female	9,242	38.6%
Age		
0-4	673	2.8%
5-10	6,821	28.5%
11-13	4,821	20.1%
14-17	9,172	38.3%
18-20	2,388	10.0%
21	70	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mont	:h	23,946

Race		
African American/Black	6,211	25.9%
American Indian/Alaska Native	72	0.3%
Asian	636	2.7%
Caucasian/White	8,957	37.4%
Native Hawaiian/Other Pacific Island	8	0.0%
Some Other Race	3,810	15.9%
Unknown	4,144	17.3%
Declined	108	0.5%
Ethnicity		
Hispanic or Latino	6,418	26.8%
Non-Hispanic or Latino	7,863	32.8%
No Ethnicity Data	9,665	40.4%

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<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,780	6.8%
Biopsychosocial Assessment	1,357	2.4%
Care Management	13,916	25.0%
Family Functional or Multi Systemic Therapy	179	0.3%
Family Support Services (I/DD)	4,791	8.6%
Intensive in Community	15,181	27.3%
Intensive In Home	3,056	5.5%
Mobile Response Initial	2,562	4.6%
Mobile Response Stabilization	5,628	10.1%
Out of Home Treatment	2,630	4.7%
Substance Use Treatment	356	0.6%
Wrap Flex Services	2,163	3.9%
Total	55,599	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,826	36.3%
Community Based Services	1,163	14.9%
DCP&P Contracted	5	0.1%
Inpatient	1	0.0%
Juvenile Justice Service	10	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	338	4.3%
Peer Support	1,668	21.4%
Private Insurance	405	5.2%
School Reimbursed Service	1,330	17.1%
Transportation	45	0.6%
Total	7,791	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Detention Alternative	14	0.8%
Emergency Diagnostic Residential Unit	29	1.6%
Group Home	134	7.2%
I/DD Treatment	225	12.1%
Intensive Residential Treatment	67	3.6%
Psychiatric Community Home	197	10.6%
Residential Treatment Center	426	22.9%
Specialty Bed	360	19.4%
Substance Use Treatment	188	10.1%
Treatment Home	219	11.8%
Total	1,859	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,435
Medicaid Type - Family Care	10,061
Medicaid Type - Supplemental Security Income (SSI)	3,144
Private Insurance	2,003

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	79	
Agency Respite	111	
Assistive Technology: Assessment	13	
Educational Advocacy	21	
Overnight Respite	17	
Self Hired Respite	221	
Weekend Recreation	155	
Total	617	

Authorized FSS Services in Report Month		
After School Respite	537	
Agency Respite	862	
Assistive Technology: Assessment	38	
Assistive Technology: Device/Mod	40	
Educational Advocacy	57	
Overnight Respite	10	
Self Hired Respite	2,713	
Weekend Recreation	534	
Total	4,791	

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	109	
DD Eligibility Apps Approved in Report Month	68	
Currently Eligible Youth	14,649	
2016 Cumulative Summer Camp Applications Recieved		
Camp Applications Received	1,255	
One to One Applications Received	369	

I/DD youth with Care Management Entity Attack Month	ment in Report	
Care Management	2,491	
Mobile Response Stabilization Service	156	
2016 Camp Related Authorizations		
Approved Camp Authorizations	1,132	
	1	

293

Approved One to One Aid Authorizations

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	176
Youth Open to CSOC Substance Use Services	395
LOCI Completed	123
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%