



STATE OF NEW JERSEY
Board of Public Utilities
44 South Clinton Avenue, 3rd Floor, Suite 314
Post Office Box 350
Trenton, NJ 08625-0350
www.nj.gov/bpu/

CUSTOMER ASSISTANCE

CRYSTAL JENNINGS-ROGERS,)	ORDER ADOPTING
Petitioner,)	INITIAL DECISION
)	SETTLEMENT
)	
v.)	
)	
PUBLIC SERVICE ELECTRIC & GAS COMPANY,)	BPU DOCKET NO. EC16080784U
Respondent.)	OAL DOCKET NO. PUC 14874-16

Parties of Record:

Crystal Jennings-Rogers, Petitioner, pro se
Hesser McBride, Esq., for Respondent, Public Service Electric & Gas Company

BY THE BOARD:

PROCEDURAL HISTORY

By petition filed with the Board of Public Utilities ("Board") on August 11, 2016, ("Petition"), Crystal Jennings-Rogers ("Petitioner" or "Ms. Jennings-Rogers") disputed charges associated with electric service provided to her residence in East Orange, New Jersey by Public Service Electric & Gas Company ("PSE&G", "Respondent", or "Company"), and requested a full credit for the bills in question.

Respondent, in its answer dated September 12, 2016, denied the allegations that Petitioner was incorrectly billed. Respondent contended that services were supplied and billed in accordance with terms and conditions and rate schedules set forth in its Board-approved Tariff.

On September 28, 2016, the Board transferred the matter to the Office of Administrative Law for a hearing as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq.

The case was assigned to Administrative Law Judge ("ALJ") Danielle Pasquale.

The parties subsequently voluntarily agreed to resolve the matter and entered into a signed Stipulation of Settlement ("Stipulation") that was submitted to the ALJ on May 9, 2017.

Pursuant to the terms of the Stipulation, and in order to fully resolve this matter, PSE&G agreed to credit \$4,000.00 to Ms. Jennings-Rogers' account. Once the credit is applied, Ms. Jennings-

Rogers will have a balance due of \$8,783.57. Under the terms of the stipulation, she agreed to enter into a forty-eight (48) month deferred payment arrangement ("DPA") with PSE&G to pay off the balance. Ms. Jennings-Rogers agreed to make forty-eight (48) consecutive monthly payments of \$183.00, due on company records by the 24th of each month. The Stipulation provides that if the DPA is broken, PSE&G can proceed with regular collection activity pursuant to N.J.A.C. 14:3-7.7.

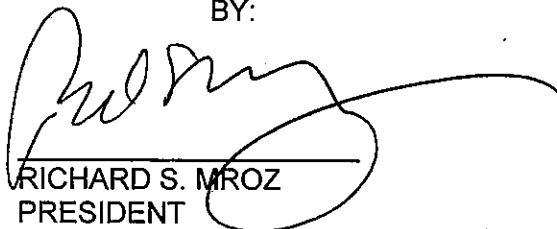
By Initial Decision issued on May 9, 2017, and submitted to the Board on May 12, 2017, to which the Stipulation was attached and made part thereof, ALJ Pasquale found that the Stipulation was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1.

After review of the Initial Decision and the Stipulation, the Board **HEREBY FINDS** that the parties have voluntarily agreed to the settlement as evidenced by their signatures and that, by the terms of the Stipulation, they have fully resolved all outstanding contested issues in this matter. Accordingly, the Board **HEREBY ADOPTS** the Initial Decision and the Stipulation executed by the parties in their entirety as if fully set forth herein. The Stipulation is attached hereto and made a part hereof.

The effective date of this Order is June 10, 2017.

DATED: 5/31/17

BOARD OF PUBLIC UTILITIES
BY:

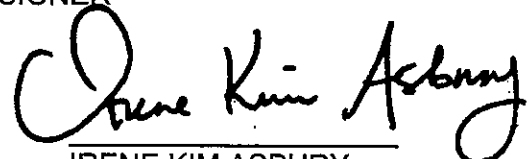

RICHARD S. MROZ
PRESIDENT


JOSEPH L. FIORDALISO
COMMISSIONER

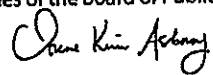

MARY-ANNA HOLDEN
COMMISSIONER


DIANNE SOLOMON
COMMISSIONER


UPENDRA J. CHIVUKULA
COMMISSIONER

ATTEST: 
IRENE KIM ASBURY
SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities



CRYSTAL JENNINGS-ROGERS

V.

**PUBLIC SERVICE ELECTRIC AND GAS COMPANY
BPU DOCKET NO. EC16080784U
OAL DOCKET NO. PUC 14874-16**

SERVICE LIST

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PSE&G
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Newark, New Jersey 07102-4194

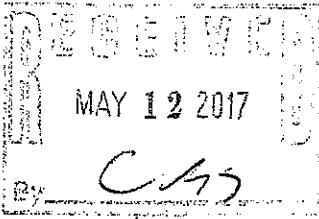
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MAY 12 2017

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State of New Jersey
OFFICE OF ADMINISTRATIVE LAW

INITIAL DECISION SETTLEMENT

OAL DKT. NO. PUC 14874-16

AGENCY DKT. EC16080784U

CRYSTAL JENNINGS-ROGERS,

Petitioner,

v.

PUBLIC SERVICE ELECTRIC

AND GAS COMPANY,

Respondent.

Crystal Jennings-Rogers, petitioner, pro se

Hesser McBride, Esq., for respondent, (P.S.E. & G., attorney)

Record Closed: May 9, 2017

Decided: May 9, 2017

BEFORE DANIELLE PASQUALE, ALJ:

This matter was transmitted to the Office of Administrative Law on September 29, 2016, for determination as a contested case, pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F-1 to -13. On May 9, 2017 the matter was scheduled for hearing, at the hearing, the matter was settled.

The parties have agreed to a settlement and have prepared a settlement agreement indicating the terms thereof, which is attached and fully incorporated herein.

CMS
V. Haynes
D. Lee Thomas
E. Hartsfield
J. Ford
R. Lambert
R. Matos
D. Brantley
B. Agee

c. Vachie

I have reviewed the record and the terms of settlement and I **FIND**:

1. The parties have voluntarily agreed to the settlement as evidenced by their signatures and the representations and thorough voir dire in court.
2. The settlement fully disposes of all issues in controversy and is consistent with the law.

I **CONCLUDE** that this agreement meets the requirements of N.J.A.C. 1:1-19.1 and that the settlement should be approved. I approve the settlement and therefore **ORDER** that the parties comply with the settlement terms and that these proceedings be concluded.

I hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

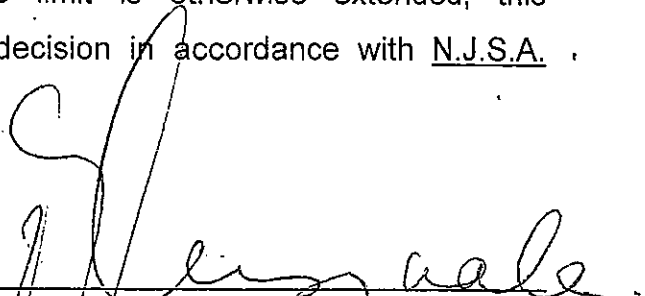
This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

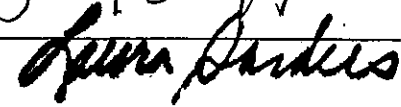
May 9, 2017
DATE

Date Received at Agency:

Date Mailed to Parties:

MAY 10 2017

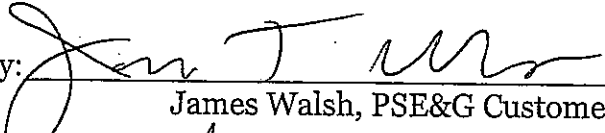

DANIELLE PASQUALE, ALJ


5-10-17

DIRECTOR AND
CHIEF ADMINISTRATIVE LAW JUDGE

rr

PUBLIC SERVICE ELECTRIC & GAS CO.

DATED: 5-9-17 BY: 
Hesser McBride Esq.

DATED: 5-9-17 By: 
James Walsh, PSE&G Customer Operations

DATED: 5/9/17 By: 
Crystal Jennings Rodgers